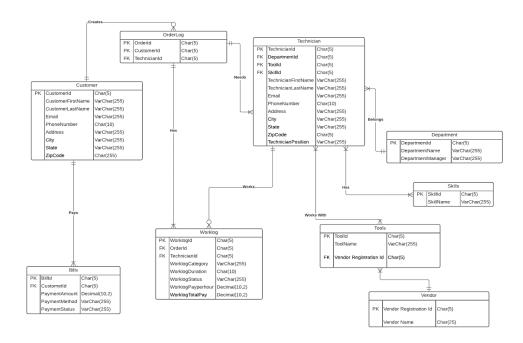
#### IPA 3

## **ERD Used**



SQL: I have considered the ERD before normalization and written SQL queries using it.

# Note: All queries are attached in dbo file

# Part 1: Creating Database

```
create database ipafinal;
use ipafinal
go
```

# Part 2: Creating tables and Inserting values

```
---- Create Tools table
        CREATE TABLE tool
                          NOT NULL,
  tool id
             CHAR(5)
  tool name VARCHAR(255) NOT NULL,
  vendor_id CHAR(5) NOT NULL,
  CONSTRAINT pk_tool PRIMARY KEY (tool_id),
  CONSTRAINT fk_tool_vendor FOREIGN KEY (vendor_id) REFERENCES vendor(vendor_id)
  ---- Insert Values into Tools Table
   INSERT INTO tool VALUES('TK001', 'Shackle', 'V001');
   INSERT INTO tool VALUES('TK002','Rod','V002');
INSERT INTO tool VALUES('TK003','Compass','V002');
INSERT INTO tool VALUES('TK004','Twister','V001');
INSERT INTO tool VALUES('TK005','Screwdriver','V003');
   INSERT INTO tool VALUES('TK006', 'Mop', 'V001');
----- Create Skills table
CREATE TABLE skills
  (
  skill_id CHAR(5) NOT NULL, skill_name VARCHAR(255) NOT NULL,
  CONSTRAINT pk_skill PRIMARY KEY (skill_id)
  ----- Insert Values into skills
  INSERT INTO skills VALUES('SK001', 'Electrician');
  INSERT INTO skills VALUES('SK002', 'Plumbing');
  INSERT INTO skills VALUES('SK003','Drawing');
  INSERT INTO skills VALUES('SK004', 'Assembling');
  INSERT INTO skills VALUES('SK005', 'Carpenting');
INSERT INTO skills VALUES('SK006', 'Interior Designer');
INSERT INTO skills VALUES('SK007', 'Flooring Expert');
INSERT INTO skills VALUES('SK008', 'Lock Smith');
---- Create Department Table
CREATE TABLE department
   (
   department id CHAR(5) NOT NULL,
   CONSTRAINT pk department PRIMARY KEY (department id)
  );
  -----Insert values into department
  INSERT INTO department VALUES('D001', 'BasicHome', 'Chris');
  INSERT INTO department VALUES('D002','AdvanceHome','Stella');
  INSERT INTO department VALUES('D003','FineHome','Bonnie');
  INSERT INTO department VALUES('D004','Interiors','Micheal');
  ----- Create Technician Table
  CREATE TABLE technician
  \begin{array}{lll} \mbox{technician\_id} & \mbox{CHAR}(5) & \mbox{NOT NULL}, \\ \mbox{department\_id} & \mbox{CHAR}(5) & \mbox{NOT NULL}, \end{array}
  tool_id CHAR(5) NOT NULL,
  skill_id CHAR(5) NOT NULL,
```

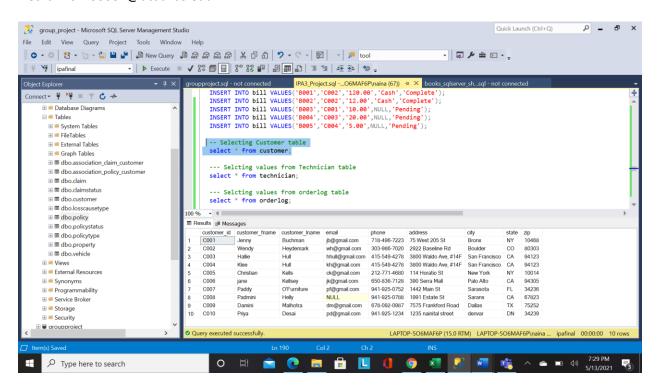
```
technician fname VARCHAR(255),
  technician_lname VARCHAR(255),
  technician_email
                           VARCHAR (255)
  technician_phone
                      VARCHAR(10)
  technician_address VARCHAR(255)
  technician city
                      VARCHAR (255)
  technician_state
                      VARCHAR (255)
  technician_zip
                      VARCHAR(5)
  technician_designation varchar(255),
  CONSTRAINT pk technician PRIMARY KEY (technician id),
  CONSTRAINT fk_technician_department FOREIGN KEY (department_id) REFERENCES
department(department id),
  CONSTRAINT fk technician tool FOREIGN KEY (tool id) REFERENCES tool(tool id),
  CONSTRAINT fk_technician_skills FOREIGN KEY (skill_id) REFERENCES skills(skill_id),
  );
  -----Insert value into department
  INSERT INTO technician
VALUES('T001','D001','TK001','SK001','Harry','Potter','hp@gmail.com','6789875432','7431
frankford road', 'Dallas', 'Texas', '75256', 'Electrician');
  INSERT INTO technician
VALUES('T002','D001','TK002','SK002','Emerald','Jade','ejade@gmail.com','6234567891','567
8 Frisco street', 'Dallas', 'Texas', '75213', 'Plumber');
  INSERT INTO technician
VALUES('T003','D002','TK003','SK003','Emily','Kane','em@gmail.com','6724536789','6534
estates on back', 'Plano', 'Texas', '76342', 'Architect');
  INSERT INTO technician
VALUES('T004','D003','TK004','SK004','Lara','Skaut','lsk@gmail.com','7534256789','5342
Mandrian Street', 'DFW', 'Texas', '76345', 'Decorator');
  INSERT INTO technician
VALUES('T005','D002','TK005','SK005','Dia','Amen','da@gmail.com','5234567890','4213
Estaes on Pearl', 'Houston', 'Texas', '73498', 'Floor Planner');
  INSERT INTO technician
VALUES('T006','D003','TK004','SK005','Diam','Mehta','dm@gmail.com','5234567111','7575
Estates','California','CA','76788','Floor maintanence');
 ----- Create Customer Table
CREATE TABLE customer
  customer id
                CHAR(5)
                            NOT NULL,
  customer fname VARCHAR(255) NOT NULL,
  customer lname VARCHAR(255),
  email
                    VARCHAR (255)
  phone
          VARCHAR(12)
  address VARCHAR(255)
           VARCHAR(255)
  city
  state
           CHAR (255)
           CHAR(5)
  zip
 CONSTRAINT pk_customer PRIMARY KEY (customer_id),
 -----Insert Values into customer
   INSERT INTO customer VALUES('C001','Jenny','Buchman','jb@gmail.com','718-496-7223','75
West 205 St', 'Bronx', 'NY', '10468');
   INSERT INTO customer VALUES('C002', 'Wendy', 'Heydemark', 'wh@gmail.com', '303-986-
7020','2922 Baseline Rd','Boulder','CO','80303');
```

```
INSERT INTO customer VALUES('C003', 'Hallie', 'Hull', 'hhull@gmail.com', '415-549-
4278', '3800 Waldo Ave, #14F', 'San Francisco', 'CA', '94123');
INSERT INTO customer VALUES('C004','Klee','Hull','kh@gmail.com','415-549-4278','3800
Waldo Ave, #14F', 'San Francisco', 'CA', '94123');
INSERT INTO customer VALUES('C005','Christian','Kells','ck@gmail.com','212-771-4680','114
Horatio St', 'New York', 'NY', '10014');
INSERT INTO customer VALUES('C006', 'jane', 'Kellsey', 'jk@gmail.com', '650-836-7128', '390
Serra Mall', 'Palo Alto', 'CA', '94305');
INSERT INTO customer VALUES('C007', 'Paddy', 'O''Furniture', 'pf@gmail.com', '941-925-
0752', '1442 Main St', 'Sarasota', 'FL', '34236');
INSERT INTO customer VALUES('C008','Padmini','Helly',NULL,'941-925-0788','1991 Estate
St', 'Sarans', 'CA', '67823');
INSERT INTO customer VALUES('C009', 'Damini', 'Malhotra', 'dm@gmail.com', '678-092-
0987','7575 Frankford Road','Dallas','TX','75252');
INSERT INTO customer VALUES('C010', 'Priya', 'Desai', 'pd@gmail.com', '941-925-1234', '1235
nainital street','denvar','DN','34239');
---- Create Order Log table
CREATE TABLE orderlog
                         NOT NULL.
  order id CHAR(5)
  customer id CHAR(5)
                             NOT NULL,
  technician_id CHAR(5)
                              NOT NULL,
  CONSTRAINT pk orderlog PRIMARY KEY (order id),
  CONSTRAINT fk_orderlog_customer FOREIGN KEY (customer_id) REFERENCES
customer(customer id),
  CONSTRAINT fk orderlog technician FOREIGN KEY (technician id) REFERENCES
technician(technician id)
  -----insert values into orderlog
  INSERT INTO orderlog VALUES('OR001','C001','T001');
INSERT INTO orderlog VALUES('OR002','C002','T002');
INSERT INTO orderlog VALUES('OR003','C001','T003');
INSERT INTO orderlog VALUES('OR003','C001','T003');
  INSERT INTO orderlog VALUES('OR004','C002','T003');
  INSERT INTO orderlog VALUES('OR005','C002','T003');
  INSERT INTO orderlog VALUES('OR006','C003','T004');
   INSERT INTO orderlog VALUES('OR007','C004','T005');
    INSERT INTO orderlog VALUES('OR007','C005','T001');
 ----- Create Worklog table
  CREATE TABLE worklog
  worklog id CHAR(5)
                            NOT NULL,
  order_id CHAR(5)
                           NOT NULL,
  technician_id CHAR(5)
  worklog category VARCHAR(255)
  worklog duration DECIMAL(10,2)
  woklog status VARCHAR(255)
                                  NOT NULL,
  worklogpay_perhour DECIMAL(10,2),
  worklogpay_total DECIMAL(10,2),
  CONSTRAINT pk_worklog PRIMARY KEY (worklog_id),
  CONSTRAINT fk_worklog_technician FOREIGN KEY (technician_id) REFERENCES
technician(technician_id)
  );
  ----Insert values into worklog table
```

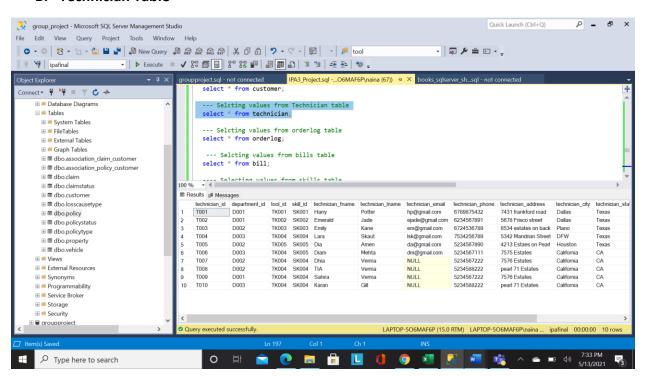
```
INSERT INTO worklog
VALUES('WL001','OR001','T001','Housing','10.00','active','5.00','50.00');
  INSERT INTO worklog
VALUES('WL002','OR002','T002','Housing','15.00','active','5.00','75.00');
  INSERT INTO worklog
VALUES('WL003','OR003','T001','Housing','12.00','done','5.00','60.00');
  INSERT INTO worklog
VALUES('WL004','OR004','T003','Society','12.00','done','6.00','72.00');
  INSERT INTO worklog
VALUES('WL005','OR004','T004','Society','12.00','done','6.00','72.00');
  INSERT INTO worklog
VALUES('WL006','OR004','T005','Society','10.00','done','1.00','10.00');
  INSERT INTO worklog
VALUES('WL007','OR005','T001','Housing','12.00','done','5.00','60.00');
  INSERT INTO worklog
VALUES('WL008','OR006','T002','Housing','12.00','done','6.00','72.00');
  ----Create Bill table
  CREATE TABLE bill
  bill id
             CHAR(5)
                              NOT NULL,
  customer id CHAR(5)
                                NOT NULL,
  payment amount DECIMAL(10,2),
  payment method VARCHAR(255),
  payment_status VARCHAR(255),
  CONSTRAINT pk_bill PRIMARY KEY (bill_id),
  CONSTRAINT fk bill customer FOREIGN KEY (customer id) REFERENCES customer(customer id)
  --- Insert values into bill table
 INSERT INTO bill VALUES('B001','C002','120.00','Cash','Complete');
INSERT INTO bill VALUES('B002','C002','12.00','Cash','Complete');
INSERT INTO bill VALUES('B003','C001','10.00',NULL,'Pending');
INSERT INTO bill VALUES('B004','C003','20.00',NULL,'Pending');
INSERT INTO bill VALUES('B005','C004','5.00',NULL,'Pending');
```

#### Part 3: Viewing the tables

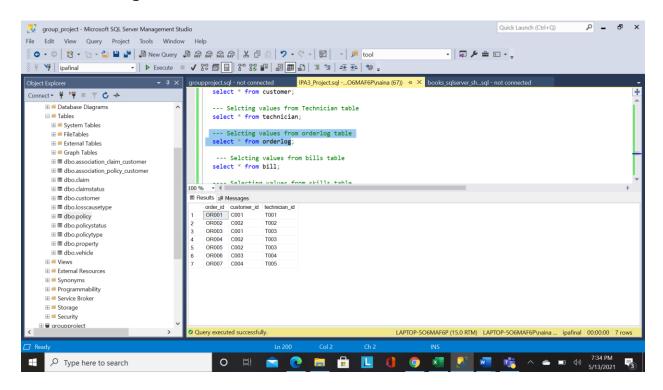
#### A. Customer Table



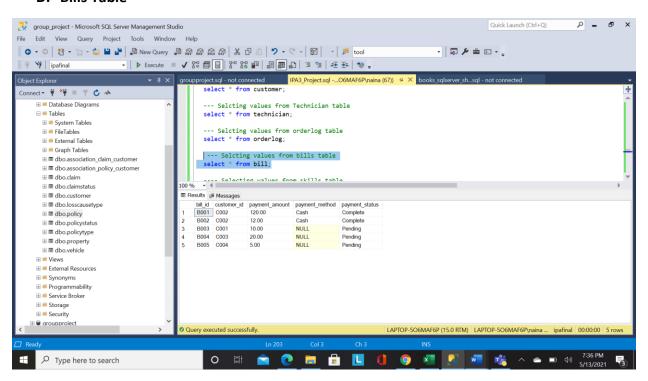
#### B. Technician Table



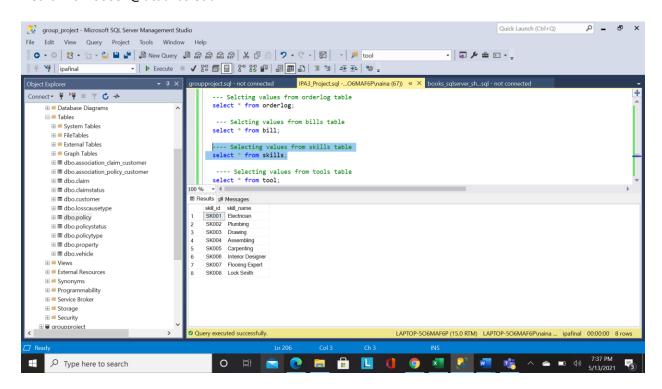
# C. Order log table



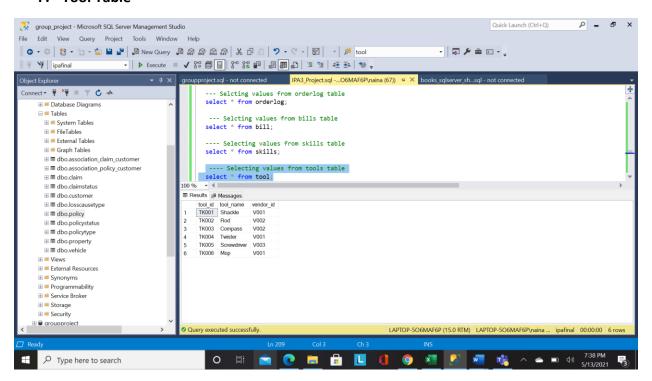
#### D. Bills Table



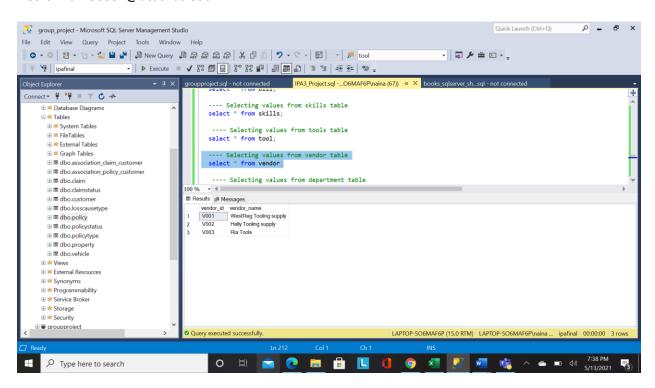
# E. Skills Table



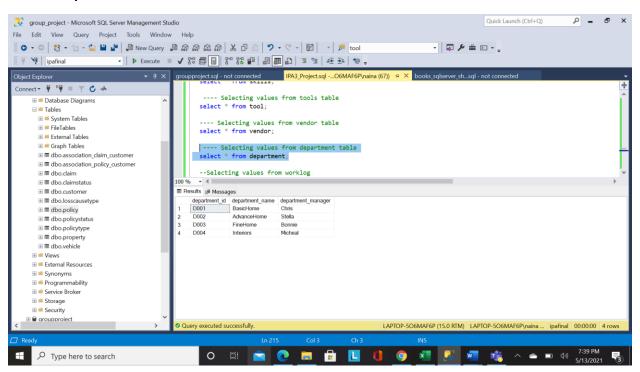
#### F. Tool Table



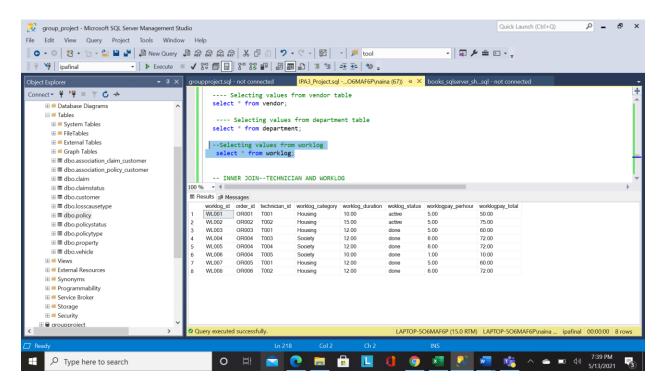
#### G. Vendor Table



# H. Department Table



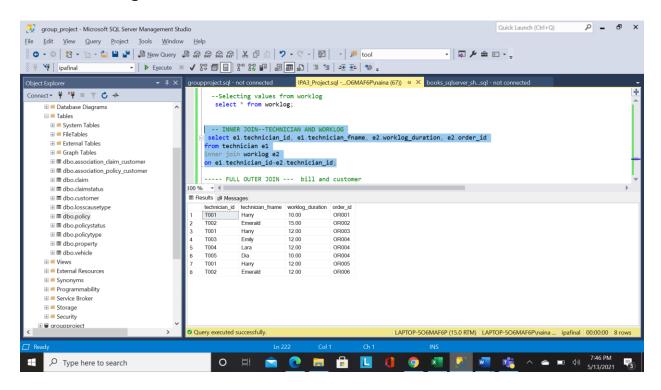
#### I. Worklog Table



#### **Joins**

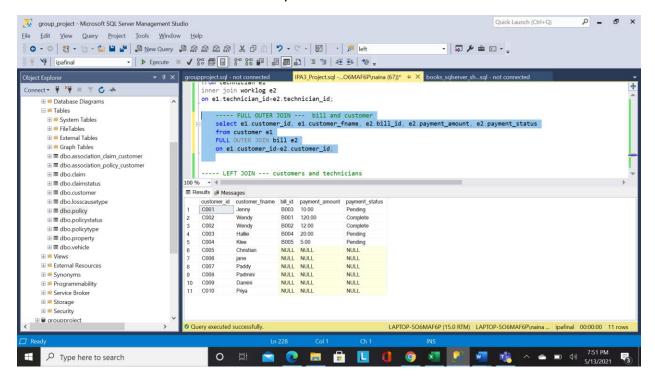
# 1. INNER JOIN

**Ans:** The inner join is taken on technician and worklog, it is used to know how many hours a technician has worked on which order.



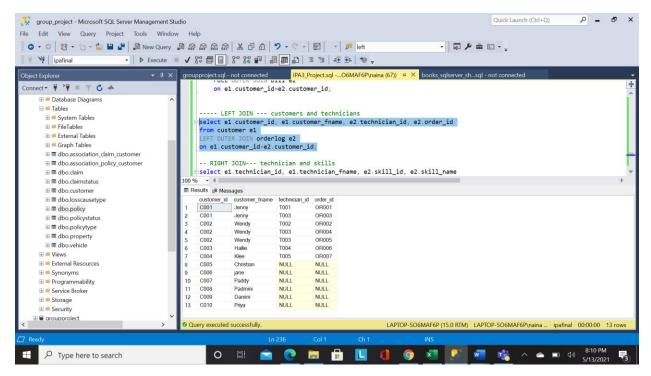
#### 2. Full Outer Join

**Ans:** We are using this join to find out bills of all the customers which are completed, pending as well as customers who do not have any bills.



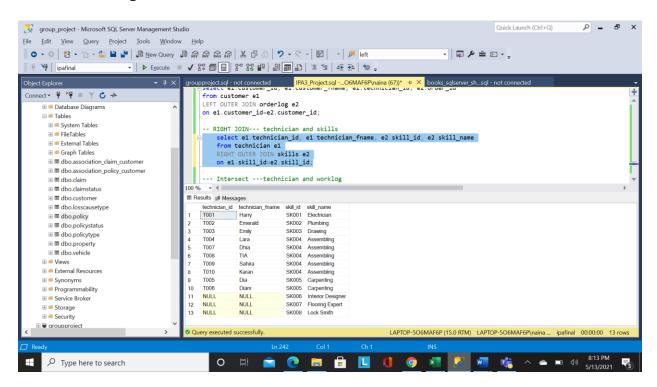
#### 3. Left Join

**Ans:** We are using a left join between customer and orderlog. It gives us all customers and any orders that they might have placed.



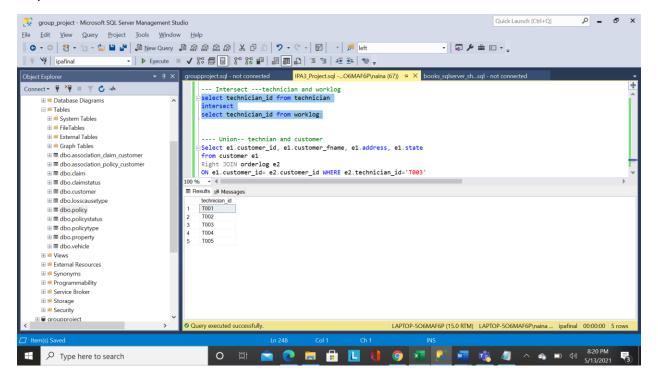
# 4. Right Join

Ans: The table technician and skills are joined using a right join. It tells us that the skills used by technicians. It also gives the skills for which there are no technicians. This can help the handy company to recruit the personal with the specific skill set.



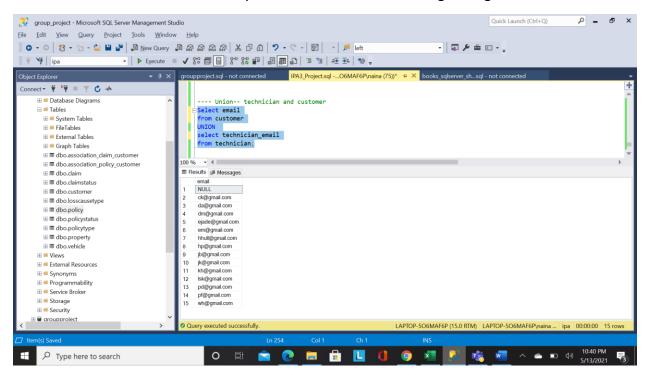
#### 5. Intersect Join

**Ans:** Intersect is used here to select technicians who have worked on some worklog. This can help to allocate work to other technicians too.



#### 6. Union Join

**Ans:** This Union join is used here to fetch the email address of all customers and technicians. This can be used to used to send any combined mails like festival greetings to their Emails.



## 7. Except Join

**Ans:** Except Join is used here to fetch the details of Technicians who have not been associated with any worklog. These are basically those who have not been assigned any work till now. This would help the company to assigned work to new technicians.

