



image 1 : get the complaints

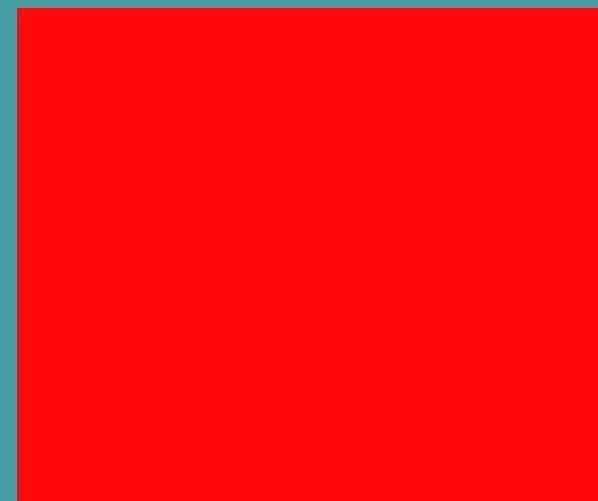


Image 2 : Solve Complaints

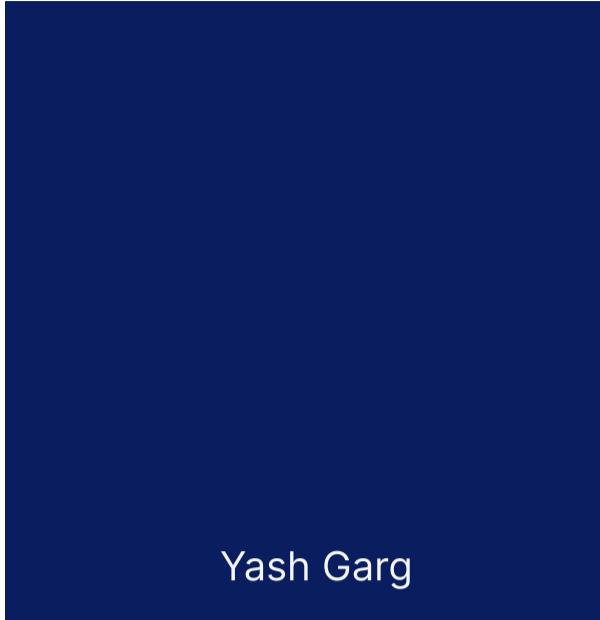


Image 3 : Get the stats of Compliants

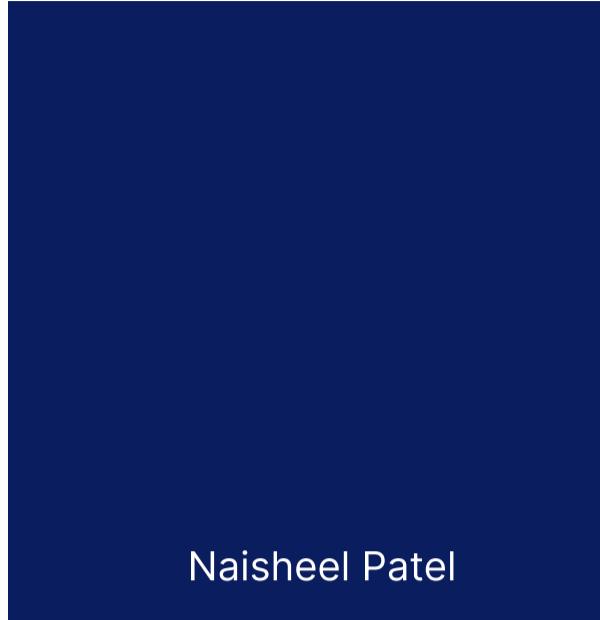
Grievance Redressal System is a mechanism to receive and act on complaints and grievances reported by customers of a private organization or public citizens accessing a government (G2G) service. Grievance redressals may be handled directly by organizations through their own websites or through call centers. A new innovation is smart web portals for grievance processing, connecting customers and action-takers directly through ICT media such as email.



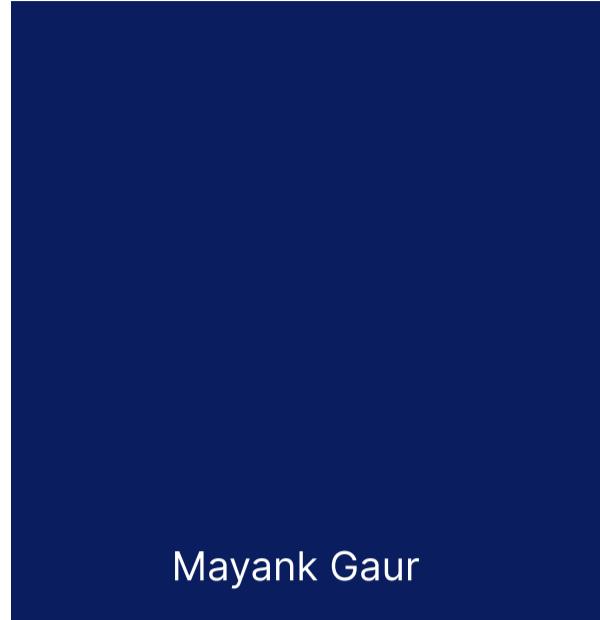
TEAM



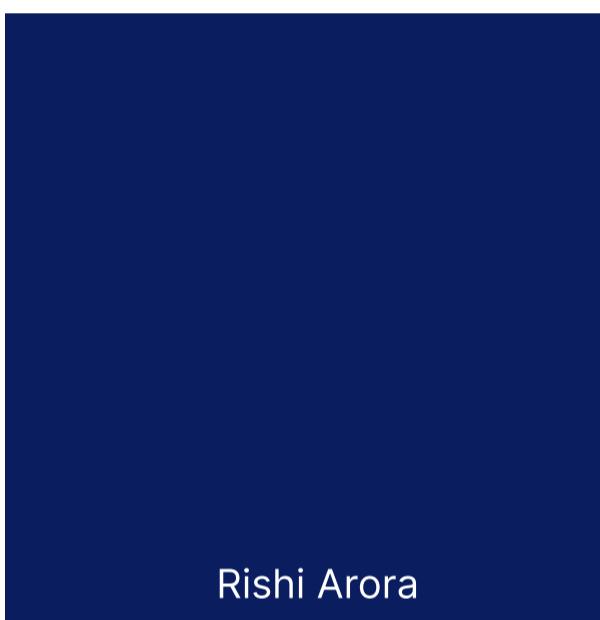
Yash Garg



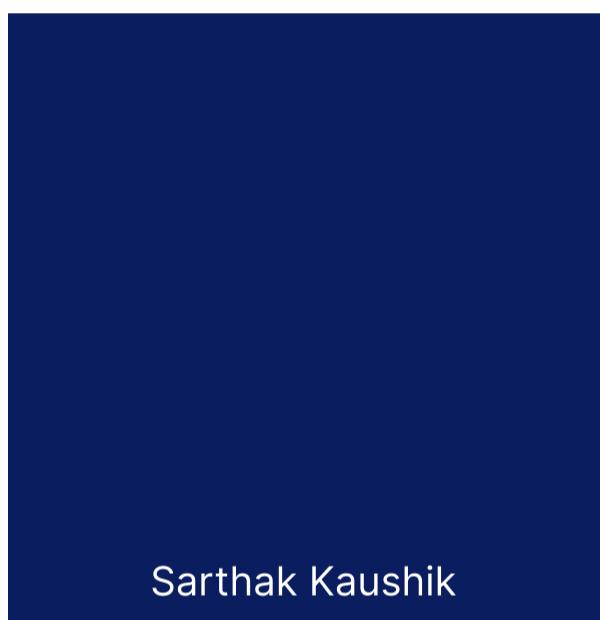
Naisheel Patel



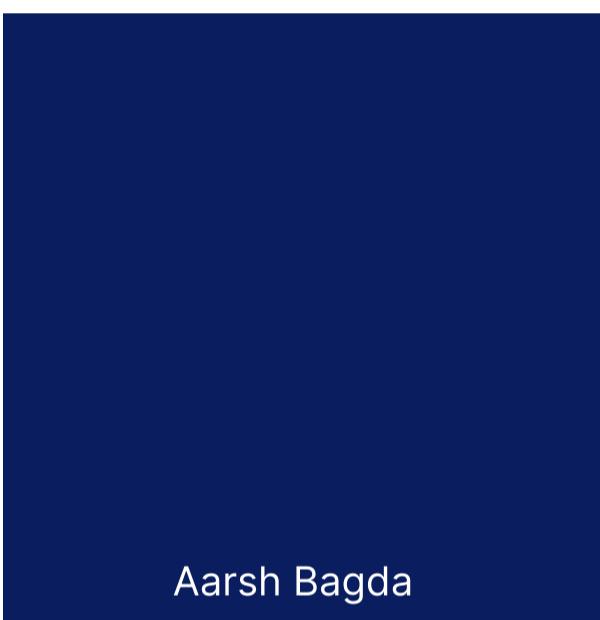
Mayank Gaur



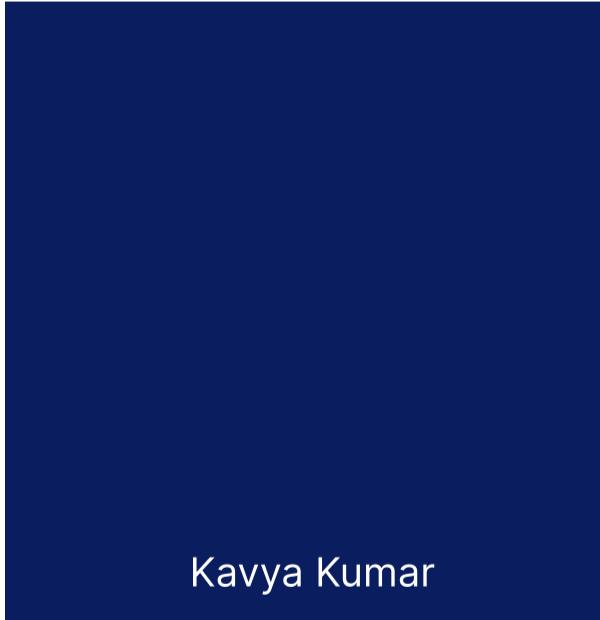
Rishi Arora



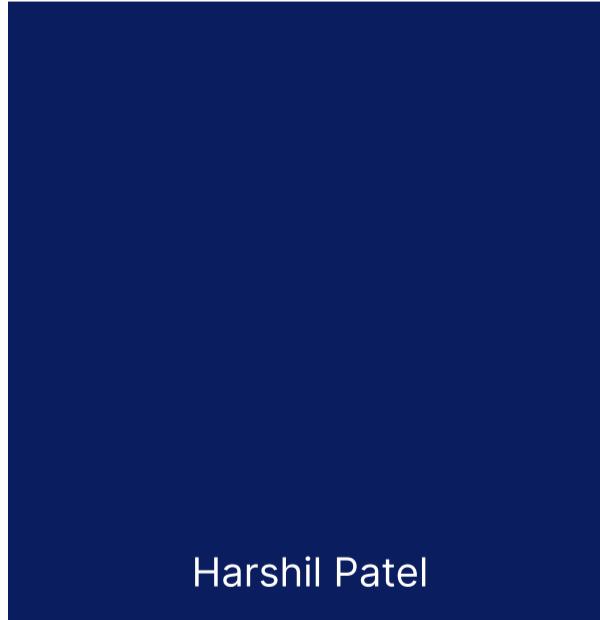
Sarthak Kaushik



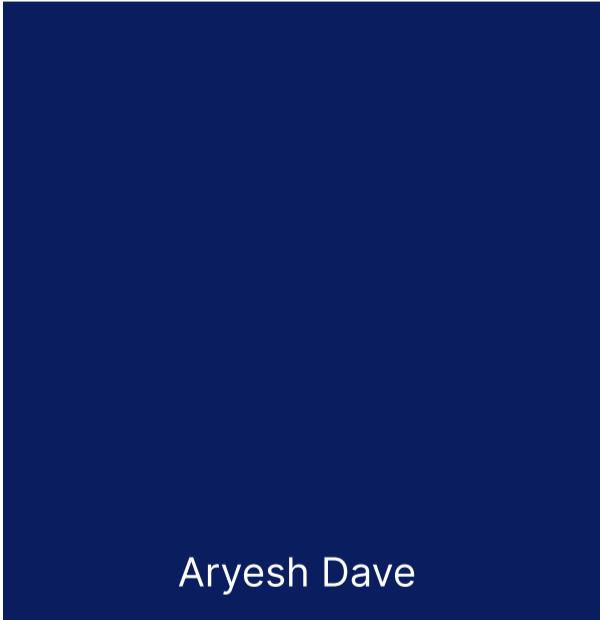
Aarsh Bagda



Kavya Kumar



Harshil Patel



Aryesh Dave

Online student complaint management system is a web based application that was designed to make the process of resolving complaints made by students in the university environment easy. Using the software the university management would be able to maintain an effective timely and equitable complaints handling system that is easily accessible by the students.

Register



Username*

Required. 150 characters or fewer. Letters, digits and @/ ./+/-/_ only.

First Name*

Last Name*

Email*

Required. Enter a valid email address.

Password*

- Your password cant be too similar to your other personal information
- Your password must contain atleast 8 characters
- Your password cant be a commonly used password
- Your password cant be entirely numeric

Password Confirmation *

Enter the same password as before for verification

Contact Number*

Branch*

Sign Up

Already have an account? [Sign In](#)

Welcome to Grievance Readdresal System Login Section

Choose the preferred login below

Student/staff Login

Admin Login

Log In

Username*

Password*

[Log In](#)

Need an account? [Sign up now](#)

[Forgot Password?](#)

GRSystem

Welcome:

Profile

Password Reset

Add Complaints

Unsolved Complaints

Solved Complaints

Dashboard

Your Profile :



Username*

admin

Required. 150 characters or fewer Letters, digits and @/+/~/only

Email*

First Name

Last Name

Contact Number*

Branch*

ICT

Profile pic

Choose File

No File chosen

Update

GRSystem

Dashboard

Welcome:

Profile

Password Reset

Add Complaints

Unsolved Complaints

Solved Complaints

Password Reset

Old Password*

New password*

- Your password can't be too similar to your other personal information.
- Your password must contain at least 8 characters.
- Your password can't be a commonly used password.
- Your password can't be entirely numeric.

New Password Confirmation*

Save
Changes

GRSystem

Welcome:

Profile

Password Reset

Add Complaints

Unsolved Complaints

Solved Complaints

Dashboard

Add Complaints :

Subject*

This field is required

Type of Complaints*

This field is required

Description*

This field is required

Submit

GRSystem

Dashboard

Welcome:

Profile

Password Reset

Add Complaints

Unsolved Complaints

Solved Complaints

UnSolved Complaints Table

ID	User ID	Subject	Complaint Type	Issued date	Desc	Status
1	admin	ghgyyu	Academics	Nov 26,2023	Details	Pending
2	admin	456	Hostel	Nov.26,2023	Details	Pending

GRSystem

Welcome:

Profile

Password Reset

Add Complaints

Unsolved Complaints

Solved Complaints

Dashboard

Solved Complaints Table

ID	User ID	Subject	Branch	Complaint Type	Issued date	Desc	Status
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