# **Naitik Gondaliya**

Full Stack Developer

+91-90-33-34-2003 naitikgondaliya@gmail.com

#### **PROFESSIONAL SUMMARY**

Highly experienced and skilled developer with a strong record of excellent teamwork and successful coding project management. Specializes in problem identification and proposal of alternative solutions. Adept at working on multiple projects simultaneously.

#### **RESPONSIBILITIES**

- Maintaining and changes in existing applications as per the new requirements.
- Reviewing and optimizing the existing application code and Database.
- Working with teammates in the migration of older applications to current Microsoft technologies.
- Communicating with the clients for understanding the requirements for projects.
- Participating in the team meetings and technical discussions.
- Playing role in recruitment and training process.

## **EXPERIENCE**

## Working as ASP.NET Developer

Jan, 2013 – Present

## **EDUCATION**

**BE Computer Engineering**, (6.9 CGPA)

Gujarat Technological Institute

#### **TECHNICAL SKILLS**

## **Programming languages**

Asp.Net,
Asp.Net MVC,
Dotnet Core 2.1 and above
C#,
Java Script,
jQuery,
Angular 6 and above
HTML,
CSS,
Bootstrap.

## **Database proficiency**

SQL Server, Mongo DB, Elastic Search, PostgreSQL

## **STRENGTH**

Positive Attitude & Enthusiastic in Team Work. Calm & Helping nature.

## **Call Report Tool**

**Technology**: Dotnet Core 6.0, Angular 8, SQL Server 2008,12, Swagger, Elastic Search. **Description**:

This project is used for call report tool, which includes score of each score based on the call record details available in JSON and the template created by the supervisor. It also haves background sync and elastic search to store large number of data.

#### **Vendor Portal**

**Technology**: Dotnet Core 6.0, Angular 8, SQL Server 2008,12, Swagger, Rabbit MQ, Windows Services. **Description**:

This application is used by organizations to manage their bills and GST and Taxation related reports. Our current clients are HDFC Bank, Arvind mill – Ahmedabad, Tata Capital.

## **NuGet Package**

Technology: Dotnet Core 3.1

Description:

Created one NuGet that can help developer to directly start with. It contains Inbuilt Entity framework core, Logger, Swagger, Database Versioning, Generic Repository, Generic dB Context, useful custom attributes and many more.

## **Doctor Application**

**Technology**: Dotnet Core 2.1, Angular 8, SQL Server 2008,12, PostgreSQL, Swagger, Fluent Migrator. **Description**:

This application is used by doctor and the security of the Dairy. The application has feature to save the data of the visit of the doctor to the farmer's shed. It also creates Health and Postmortem certificates of the animals. In this application Security can manage In and Out entries of the vehicles.

## Farmer App

**Technology:** Dotnet Core 2.1, SQL Server, Web API, Angular 6, Bootstrap, Fluent Migrator. **Description**:

This application will be use by Farmers. They can download mobile application from Google play store. All the APIs for the mobile application is developed in asp.net core. Also, there is a web application which will use by management to add news, add offers to attract farmers to use this application, check statistics of applications like active users, their regions, news watch and like counts, Set referral points on events.

#### Web APIs to Transfer Data

Technology: ASP.Net MVC, LINQ, Mongo DB, Repository Pattern.

Description:

Development of Web APIs to transfer data from client's server to Mongo DB server. Once Agent completes their call transfer data from their server to client's server. In this Project we used Repository pattern and dependency injections.

## **Information Security Management System**

**Technology:** Asp.Net MVC, SQL Server.

Description:

The Application is to use by their employees internally. In the ISMS Application, An admin can create policies with various criteria like, for particular department wise policies or particular location wise policies. A user gets notified after login about the policies and can read the policies related to him.

# Devry C2C Score Calculation Application for Devry University, USA

**Technology:** Asp.Net Three-Tier Architecture, SQL Server.

Description:

The application is to use by their call center agent, who contacts to the Applicant and get various information by questioning. Application Analyze the MCQ questions and gives the score by which University officials decide for admission in university.

# **BPO Campaign Development**

Technology: Asp.Net, SQL Server.

Description:

Development of BPO campaigns in their own framework for their various Fortune 100 Clients like AT&T, Verizon Wireless, Times Warner Group, HBO etc., In the campaigns, the agent dials the number of customers, talks to the customer and gives the solution of customers concern as per seen in the script shown on campaign dashboard. At the call end, agent dispose the call with various disposition codes and then the reporting team fetch the analysis reports of sell/service satisfaction etc.

# **Agent Time Tracker Application**

**Technology**: Asp.Net Three-Tier Architecture, SQL Server.

Description:

Development of the web-based application for the their own BPO Agents which is used by supervisors to maintain the login and logout times of their agents. Using this application they can create new users, manage their profile, and download user manuals.