|  |
| --- |
| Ben Najib Najiben@Gmail.com |

|  |
| --- |
| **Candidate Summary** |
| US Citizen IT Solutions Consultant/Analyst/SME with Years of experience with Architecting/Planning/Design/Deployment/Automation/Management/Administration/Operations/Technical  Support/Troubleshooting skills, through ITSM best practices ITIL Framework and ISO Standards, looking for a company, to grow with, to take full advantage of my IT / Customer service skills to take it ahead of the competition through Modern IT Solutions application.  As an **Azure Architect/DevOps/Administrator**, I design compute infrastructure, data and networking implementation, security and identity solutions, Continual Integration and Continual Deployment…  **I Provide Solution options to any Projects, Challenges, Problems, issues the company faces (no need to outsource new projects to a third party company - that is what we (IT department) are for (to save the Organization money).** |
| **Technical Skills** |
| **Hybrid Cloud Microsoft AZURE**: Public, Private or Hybrid; IaaS, SaaS, PaaS, Hyper-V, System Center 2012 (SCCM, SCVM…), MAS, ASM, ARM, ASMT, ACC, IDM, MIM, Azure, Securtiy Center, Log Analytics, ARM Temlates, GitHub, AAD Premium Connect, sExpressRoute, O365 Online admin center; iCloud, OneDrive, Box, Google Drive…  **Amazon AWS:** IaaS, PaaS, SaaS, AWS console manager, Elastic BeansTalk,  S3, AMI EC2, IAM, AWS direct connect, Directory Service, AD connector…  **Azure Integration with AWS**  **Scripting** Azure Powershell, Powershell ISE, Visual Studio 2017, Json ARM Templates…  **Hybrid Operations Management**  Ms Azure OMS, SCOM, SCCM, EMS, vSOM, IBM BigFix, Microsoft iFixIt…  **Automation**: Azure automation, Powershell, Scripts, ARM Templates, GitHub Templates  Chef, Puppet, Ansible, Jenkins, Terraform, OMS, SCO 2012, Runbooks, DSC, Visual Studio 2017, Visual Studio Code, DevOps Service/VSTS, ARMVIZ, Docker Swarm, Kubernetes for Containers, Deployment Automation  **Virtualization** VMM, SCVM**,** Hyper**-**V, VMware vSphere, Citrix XenServer…  **Disaster Recovery** Windows servers backup/restore, SCDPM**,** Backup Exec**/**Netbackup, Veeam… backups/restores, Disaster recovery master/media server**,** ASR, Ms Azure Backup, Recovery services Vault.  **DDI** (DNS, DHCP, IPAM) Provision IPv4/IPv6 Addresses, Manage DHCP ranges and reservations,  Manage DNS resources records : Microsoft / Infoblox / Bluecat.  **VoIP** Cisco IP Phones setup/configuration (7945, 8811) via CUCM / UNITY**.**  **LAN/WAN/WLAN** Routers/ Switches/ AP/ NLB, NAT/ PAT**,** VLANs, RIPng, EIGRP, OSPF**,** BGP, MPLS Frame Relay, MetroE,TCP IPv4/ IPv6, DNS, DHCP, ACLs, UAG, VNETs, CDN, Traffic manager, VPN gateway: ExpressRoute, S2S, P2S, Application gateway  CiscoWorks, Nagios/Icinga, IPAM, Wireshark, Cisco Network assistance  Monitoring,Diagnosing,Troubleshooting, Debugging, Syslog, Events log  **Security** IPS/IDS,Firewall ASA, Load Balancers, NSG, DMZ perimeter, Sophos,Bitlocker,  RSA 2 factor,Global Connect, IBM BigFix, Network Watcher, Azure DNS  Netwrix auditor, Backup Exec / Netbackup master servers or Appliance, WSUS…  Windows Defender, Windows Firewall…  **Servers**  Backup Exec, Netbackup, Microsoft OS 2008, 2012 R2, 2016, DC…  Maintenance, Patches/Updates WSUS, Support, Administrative tools: SM,  MMC, ADUC, ADAC, OMS, SC 2012 suite  **Ms Office servers and the Cloud** Exchange server 2013/2016, Skype for Business server 2015/2016, Sharepoint  server 2013, Project server 2013  **Desktop** Desktops, Laptops, IP Phones, Printers, Peripherals…  **Imaging / Migration / Deployment** MVMC, WAIK USMT, ADK, MAP, ACT, DISM, WDS, MDT, GHOST, PDQ  **Tablets, Phablets, Smart phones** IOS, Android, Windows  **MS Office Suite** O365 Pro Plus (Word, Excel, Outlook OWA, Powerpoint, Skype for business,  Project, Visio), CRM…  **Google** G Suite (Gapps)  **Windows OS** Windows XP/7/8/10 Server 2008, 2012, 2012 R2, 2016  **Mac OS** Yosemite, El Capitan, Sierra Server 5, JAMF JSS (Casper suite 9)  **Linux distros** Redhat, CentOS, Ubuntu server LTS 1604, Fedora…  **Cisco** CUCM, CME, UNITY, IP Communicator, VPN/ Anyconnect,  Cisco Conferencing: Arkadin, Webex  **IDM/IAM/MIM** AD DS, AD FS, AAD FS, AAD B2B, AAD B2C,ADUC**,** ADAC, Azure AD Connect,  ACLs, GPO, OKTA; SAML, SWA, OpenID WS-FED, OAUTH  **AntiVirus/Malwares**  Windows defender, MalwareBytes, TrendMicro…  **Storage** SAN, StorSimple, Blobs, Jbod  **Mobile computing** IOS, Android, Windows,MobileIron, JAMF JSS (Casper Suite) MDM…  **Remote Connection**  RSAT, Cisco VPN/Anyconnect, RSA 2 factor authentication, GlobalProtect  **Operating systems** Platforms Cisco, Windows, Mac, Linux  **Ticketing systems**  Web Help Desk, Jira, Teamdynamics, Solomon, Remedy, ServiceNOW |
| **Business Skills** |
| Great **Customer Service** skills: Treat all with respects, and courtesy. Display ethical behavior,  Meet personal commitments, Adhere to organization policies and procedures,  Demonstrate a positive attitude.   * Passion for Emerging Technology,Innovation,Automation,Modern Data Center to be ahead of the competition * Passion for New Projects and Challenges. * Advanced Engineering and Troubleshooting skills for the Support and Maintenance of Endpoint Technologies. * Tech-savvy, Sound Business, Leadership, communication skills, innovative. * Listens to customers to understand their needs and translate the requirements to the best solution. * Self-motivated with the ability to work in a fast paced environment, Fast learner. * Entrepreneurial spirit and ability to multi-task with solid analytical and problem-solving skills * Speaks : English, French, Spanish… * Love to Travel anywhere in the World and The US (100%). * Willing to dedicate myself to learning the product the company support and Technologies it uses… * **Provide Solution options to any Projects, Challenges, Problems, issues the company faces:** * **Eternal learner**: Stay up to date on emerging technologies and **daily** Cloud Services improvements. |
| **Employment History** |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **GS1, Chicago, IL**  **Shared Services** | **Hybrid Cloud Architect** | | **Dates: 01/2013 – 01/2016** | |
| **As an Azure Cloud Architect/DevOps Engineer:**  Design and Implement Business cases (scenarios), Third party PaaS (provision Apps by using Azure Quickstart Templates, create Azure managed Apps, Implement Docker Swarm and Kubernetes Apps), Microsoft Azure Compute Infrastructure and Networking, Azure Active Directory, Azure Data Storage and Data Access Strategy, Applications that use, Mobile services, Notifications, a Web API,  Design, advanced Applications, Web Applications. Secure Resources  Design a Management, Monitoring, Business Continuity and Automation Strategy.  **Implement** Cloud Services, VNets, Active Directory, Storage, VMs, Web Apps for Azure  Infrastructure.  Design and Implement DevOps  Deploy Visual Studio Team Services with Continuous integration (CI) and Continuous development (CD); deploy CI/CD with third party platform tools (GitHub, Chef, Puppet)…  Design and implement Kubernetes applications on Azure Container Service (AKS):  Create container images; manage container images using Azure Container Registry or Docker Hub; build YAML application definition; scale applications; update running applications; monitor using Container Monitoring solution in Log Analytics; build development cluster; manage configuration values…  **As a Cloud Services (Azure, AWS, CenturyLink...) Full Stack Architect / DevOps**:  Design, Deploy, Manage, Maintain, Support Cloud Projects / Business Cases.  Manage Proof of Concept, Subscriptions, Identity, Compute, Application services, Networking,  Storage, Containerization, Security, Automation, Monitoring, Troubleshooting …  **Migration** from **On-Premises, AWS or CenturyLink…** to **Microsoft Azure Cloud.**  As an AWS Engineer: Deploy, manage and operate scalable, high available and fault tolerant systems  on AWS, Migrate on-premises application to AWS, Implement and control the flow of data to and from  AWS. Select the appropriate AWS service based on Compute, Data, and Security requrements.  **Manage Cloud Security**: Azure Security/Trust center, Network, Identity/AAD, Compute/VMs, Operations/OMS, Applications, Data/Storage, Databases, IoT, Azure encryption, Security & Monitoring…  **Deploy** Azure Powershell ISE, Visual Studio 2015,2017, TerraForm, Json ARM Templates, GitHub  Monitor, diagnose, Analyze, Troubleshoot**,** Performance, HA, Health, Automate VMs Lifecycle.    **As a Microsoft O365 Administrator (Office 365 Admin Center)**: Manage Office 365 Identities and  Requirements and Enable Office 365 services:  Manage Clients and End-user Devices, Plan / Configure, Skype for Business, Sharepoint Online Site  Collections, Exchange Online…  Deploy, Update and Manage Ms Office 365 ProPlus, Setup an Office 365 Hybrid Environment...  **As a Microsoft Desktop Refresh Project manager**:  Planned and Deployed the Refresh Program.  **As an Infrastructure Engineer**:  Implement Cisco IP Routing, IP Switched Networks and Tshoot & Maintain Cisco IP Networks  Design/Manage/Implement/Operate/Administer/Support,  DataCenter, Network Infrastructure, Servers/Dekstops/Mobiles,  Disaster Recover (from Viruses like Ransomware virus variants and others disaster) : recover catalogs and restore servers to latest backup from Windows Servers backup/restore, SCDPM, Backup Exec / Netbackup, Veeam, ASR…Backup/Restore apps.  Network Infrastructure setup: CISCO 3-tiers: Core, Distribution, Access Switches, or 2-tiers:Spine and leaf, Network perimeter/DMZ (security appliances – IPS, IDS, Firewall, proxy server, VPN concentrators, Edge Gateway…); Routers, Switches,,,  DataCenter: Blades and U1, U2, U3 Rack Servers farm/cluster, ISCSI/SAN Storage, Backup servers    **As a Sr Systems Engineer**:  Lead and Responsible for daily system administration and management of the overall technical systems, including serves, infrastructure assets, data , backups, redundancy, circuits, Virtualization, SAN. Resolve any fire and troubleshoot urgent applications, networking, virus/malware, backup, storage, alerts/monitoring, Active Directory, and Cloud Migrations.  Identify any issues, isolate the cause and correct, then perform root cause analysis, and solve permanently and document.  Network experience with Cisco Nexus and Catalyst switches and Security experience with VPN, SSL, Palo Alto  Virtualization technologies such as VMware, OpenStack, NSX  Install Linux / Windows Servers in Host and Compute Environment,  Install and Configure Windows Server 2012 (and R2), Administer AD, Manage and Configure, Group  Policy, Network Services and Policy, Hyper-V, Design File and Storage Solutions,  Configure High Availability, Design, Identity and Access Solutions, Continuity and Disaster Recovery.  Install Windows Server 2016, Implement, AD DS, Identity Federation and Access, Windows Server  2016 storage solutions, Hyper-V, Windows containers, High Availability, DNS, IPAM, Connectivity and  Remote Access, Software-Defined Networking, High Performance Network,  Migrate 2003 windows Active Directory to Windows 2012 R2: Transfer FSMO role, Modify the AD D  Domain Controller, the Schema Master, and remove 2003 windows server from the Global Catalog.  Implement, Manage and Support DirectAccess,  Secure, Maintain and Monitor Windows Server 2016 environment.  **As a** **VMware vSphere 6 Admin:** Configure, Administer and manage vSphere 6 Resources, Deploy  And consolidate vSphere Data Center    **Adhere to organization policies and procedures**,  **And fulfill Any Business requests**… | | | | |
| **Firstworld Cions Denver, CO** | **Systems/Network Administrator** | | **Dates: 2007 – 2010** | |
| * Perform daily system monitoring, verifying the integrity and availability of all hardware, server resources, systems and key processes, reviewing system and application logs, and verifying completion of scheduled jobs such as backups. * Perform regular security monitoring to identify any possible intrusions. * Perform daily backup operations, ensuring all required file systems and system data are successfully backed up to the appropriate media, recovery tapes or disks are created, and media is recycled and sent off site as necessary… | | | | |
| **Hughes Aircraft, Denver, CO** | **HelpDesk / Technical Support** | | **Dates: 2001 – 2007** | |
| * Security: Support and secure access to data by properly using authentication, access control and encryption for an organization. * Networking: Apply core concepts and protocols such as IPv4, DHCP, DNS, and subnet mask to set up and support wired and wireless networks. * Also I setup the Cisco Switches and Routers that Wachovia uses and Configured, The configurations were done through the Configuration center automatically… | | | | |
| **Education**  **Degree** | | | | |
| Bachelor Degree in Computer Sciences Bachelor Degree in Banking and finances | |  | |  |
| **Certifications** | | | | |
| * Cisco Certified Network Professional Routers/Switches/Tshoot * Comptia A+, Server +, Network +, Linux +, Mobility + * Apple ACSP * Microsoft MCSE Desktop Infrastructure * Microsoft MCSE Server Infrastructure * Microsoft MCSE Cloud Platform and Infrastructure * Studies in Progress: AWS Cloud Solutions Architect   Alphabet Professional Cloud Architect  IBM Cloud Solutions Architect.  Spanish…   * **LongLife Learner, IT IS FUN!!! 😊** | | | | |