

# Najiya Fatma

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Block 3, 369, Indian Institute of Technology Delhi, India

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## EDUCATION

### Doctoral Candidate, Industrial Engineering

July 2018 - July 2024

Department of Mechanical Engineering, Indian Institute of Technology Delhi, India

CGPA: 9.43 on a scale of 10

Advisor: Prof. Varun Ramamohan

Thesis title: Analysis of Healthcare-Seeking Behaviour and Referral Mechanism Modelling at Public Healthcare Facilities

### Bachelor of Technology, Production and Industrial Engineering

July 2014 - June 2018

National Institute of Technology Jamshedpur, India

CGPA: 9 on a scale of 10

## Research experience

### Principal Project Scientist

August 2023 - May 2024

Project: Dynamic Route Planning

Aeronautical Development Agency, Defence Research and Development Organisation (DRDO), Government of India

## Research interests

Methodologies: Queueing theory, stochastic modelling, statistical modelling, machine learning, network algorithms

Application areas: Healthcare delivery systems, military operations

## Honors and Awards

- Association for Computing Machinery (ACM) Grant February 2024
- Science and Engineering Research Board (SERB) International Travel Support (ITS) April 2023
- Prime Minister Research Fellow Travel Grant December 2022, 2023, May 2023
- Prime Minister Research Fellowship (PMRF), Government of India July 2018 - July 2023
- Graduate Aptitude Test in Engineering (GATE) - All India Rank 9 March 2018

## Courses done

Probability and Statistics; Stochastic Modelling and Simulation; Introduction to Operations Research, Non-linear Optimisation; Advanced Operations Research; Industrial and Systems Engineering

## Language and Tools

Python, R, MINITAB, SPSS, MATLAB, MS-OFFICE, LaTeX

## Teaching Assistant

- IIT Delhi: Operations Research, Supply Chain Management, Project Management August 2018 - April 2023
- G.B.Pant Engineering College, Delhi: Simulation Modelling of Service Systems August 2022 - April 2023

## Publications

### Book chapter

1. Najiya Fatma, Pranav Shankar Girish, Varun Ramamohan (2024). Simulation and Machine Learning Based Real-Time Delay Prediction for Complex Queuing Systems. In: Fakhimi, M., Mustafee, N. (eds) Hybrid Modeling and Simulation. **Simulation Foundations, Methods and Applications**. Springer, Cham. DOI:10.1007/978-3-031-59999-6810

### Journal articles

1. Najiya Fatma, Varun Ramamohan. Healthcare seeking behavior among patients visiting public primary and secondary healthcare facilities in an urban Indian district: A cross-sectional quantitative analysis. **PLOS Global Public Health**, 2023, 3(9), e0001101. DOI:10.1371/journal.pgph.0001101.
2. Najiya Fatma, Varun Ramamohan. Patient Diversion Using Real-time Delay Predictions Across Healthcare Facility Networks. **OR Spectrum**, 2023; 45:437-476. DOI:10.1007/s00291-022-00704-w.
3. Aparna Venkataraman, Najiya Fatma, Sisira Edirippulige, Varun Ramamohan. Facilitators and Barriers for Telemedicine Systems in India from Multiple Stakeholder Perspectives and Settings. **Telemedicine and e-Health**, 2024, 30(5), 1341-1356. DOI:10.1101/2328898010
4. Najiya Fatma, Kaveri Kala, Varun Ramamohan. Towards Mitigating Overcrowding in Urban Indian Healthcare Facilities: Stakeholder Perception Analysis for Existing and Potential New Patient Referral Mechanisms. **Under review**.
5. Najiya Fatma, Varun Ramamohan. Healthcare Facility Assignment using Queueing-theoretic and Simulation *cum* Machine Learning Based Real-Time Length of Stay Predictors. **In preparation**

### Peer-reviewed conference proceedings

1. Najiya Fatma, Varun Ramamohan. A Generic Modeling Approach Towards Simulating an Urban Primary and Secondary Healthcare Facility Network. **Proceedings of the 2023 Annual Modeling and Simulation (ANNSIM) Conference**, May 23–26, Ontario (Canada), pp. 1–12, IEEE Press. DOI: 10.10155357/0010837400003117.
2. Najiya Fatma, Varun Ramamohan. Outpatient Diversion using Real-Time Length of Stay Predictions. **Proceedings of ICORES 2022: 11th International Conference on Operations Research & Enterprise Systems**, pp. 56–66, SCITEPress. DOI: 10.5220/0010837400003117.
3. Najiya Fatma, Varun Ramamohan. Patient Diversion Across Primary Health Centers Using Real-Time Delay Predictors. **2021 Institute of Industrial & Systems Engineers Annual Meeting Proceedings**, May 22–25, pp. 441-446, Institute of Industrial & Systems Engineers. Preprint: arXiv:2101.11074.
4. Najiya Fatma, Mohd Shoaib, Navonil Mustafee, Varun Ramamohan. Primary Healthcare Delivery Network Simulation Using Stochastic Metamodels. **Proceedings of the 2020 Winter Simulation Conference**, December 13–16, Orlando FL (USA), pp. 818-829, IEEE Press. Invited paper. DOI: 10.1109/WSC48552.2020.9384069.

### Poster presentations and selected talks

1. Najiya Fatma, Varun Ramamohan. Real-Time Public Healthcare Facility Assignment Using Lengths of Stay Prediction. **56th Annual Convention of Operational Research Society of India (2023-ORSI)**, 18-20, December 2023, IISc Bangalore, India.
2. Najiya Fatma, Pranav Shankar Girish, Varun Ramamohan. Real-Time Delay Prediction for Kidney Transplantation System. **2023 Winter Simulation Conference**, December 10-13, San Antonio, Texas, USA.
3. Najiya Fatma, Varun Ramamohan. Analytical and Simulation-Driven Machine Learning Methods for Generating Real-Time Outpatient Length-of-Stay Predictions. **2022 Winter Simulation Conference**, December 11-14, Singapore. Extended abstract.

4. Najiya Fatma, Varun Ramamohan. Real-Time Delay Prediction based Patient Diversion Across Healthcare Facility Networks. **INFORMS 2021 Annual Meeting**, October 24 – 27, California, USA.

## Technical report

1. Najiya Fatma, Arya TR, Varun Ramamohan. Dynamic Route Planning for Combat Aircraft using Network Optimization Methods. November 2023.

## References

1. Varun Ramamohan  
Associate Professor, IIT Delhi  
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2. S. G. Deshmukh  
Professor, IIT Delhi  
email id: deshmukh@mech.iitd.ac.in
3. Prem Vrat  
Emeritus Professor, IIT Delhi  
email id: premvrat@gmail.com