

# IGOR KALACIOV

## PERSONAL DETAILS

**Address:** 29 Prospect House,  
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**LinkedIn:** <http://www.linkedin.com/in/Igor-Kalaciov-LI>

**Resume Website:** <https://naksggh.github.io/My-Resume/>

## PROFESSIONAL PROFILE

I am a conscientious and enthusiastic person looking to kickstart a career in software development. I consider myself to be hard working, a good team player and have a genuine passion for learning. I gained numerous transferable skills while working in the catering industry and I am now looking to embark on a path that will see me combine this experience with my passion for computers and IT. In my commitment to making this happen I have self-funded a bootcamp course through The Code Institute and have been motivated to complete this content alongside working fulltime. I am now ready to utilise the experience gained on this course to contribute to and learn from an exciting and innovative team.

## TECHNOLOGIES

I have experience working with the following:

HTML5, CSS3, Bootstrap Framework, Javascript/jQuery, UX/UI, Responsive design/Mobile first approach, Version control (Github), RESTful API, Python

## EDUCATION

**Sept 2018 - present - Code Insitute**

Diploma in Full Stack Software Development

**Jun 2011 - Thomas Adam's Grammar School, Wem:**

A2 levels in Russian and Business Studies

**Jul 2009 M. Gorkogo High School - Lithuania**

13 GCSE equivalents including Maths and English

## **EMPLOYMENT HISTORY**

### **Loch Fyne Restaurant - Shrewsbury**

**Sep 2017 - present**

**Role:** In-Store Coach + Duty manager/Supervisor

**Responsibilities/skills:**

- New staff inductions
- Training to brand standard level of service
- Overseeing staff progress; menu knowledge, uniform check, customer interaction
- Customer first point of contact/dealing with complaints
- Checking and accepting deliveries
- Closing procedures (cash counting and data input)

### **Ask Italian - Shrewsbury**

**Sep 2016 - Sep 2017**

**Role:** Supervisor

**Responsibilities/skills:**

- Supervising busy service
- Dealing with customer complaints and queries in person, over the phone and through email
- Motivating the team with a can-do attitude
- Ensuring sales targets are met

### **Lion + Pheasant Restaurant - Shrewsbury**

**July 2015 - Sep 2016**

**Role:** Head waiter

**Responsibilities/skills:**

- Leading the front house team in daily service and large functions
- Dealing with customer complaints and queries
- General admin (responding to emails and TripAdvisor)
- Liaising with suppliers
- Communication point between back and front of house

### **Loch Fyne Restaurant - Shrewsbury**

**March 2014 - July 2015**

**Role:** Waiter

**Responsibilities/skills:**

- Managing a busy section of the restaurant
- Effectively communicating with both staff and customers
- Ability to work under pressure in a high turnover restaurant
- Conduct daily shift briefs
- Stock taking

**Barclay Brothers Hotels - Sark, Channel Islands**

**June 2011 - March 2014**

**Role:** Kitchen staff, Front of house staff, Administrative coordinator

**Responsibilities:**

- Food preparation
- Team working
- Attention to detail
- Customer service
- Managing staffing/rotas
- Office skills/filing/typing

**REFERENCES**

Available on request