

Privacy Policy

KANGROW Health considers your privacy and are committed to protect your health information. This Policy explains how we collect and safeguard your data when you use our mobile application which is designed to track health metrics for our users.

Information We gather and track your health metrics

Personal Information: Name, age, gender, contact details and emergency contacts.

Health Data: Vital signs, Activity level, Diet log, Medication schedule, and other health metrics you provide.

Usage Data: How you interact with the app, features used, device information, and crash reports.

Collected data/ Information is used for...

Providing personalized health tracking and insights.

Sending notifications and reminders related to your health goals.

Improving our services and app functionality.

Complying with legal obligations.

Data Sharing

We do not intend to share your personal data to third parties.

We may share data with healthcare providers or emergency contacts only with your explicit consent.

Third-party service providers assisting in app operation may have limited access under strict confidentiality agreements.

Data Security

We implement industry-standard security measures including encryption and secure servers to protect your data.

Access to personal data is restricted to authorized personnel only.

Your Rights

You can access, update, or delete your personal information anytime via app settings.

You may withdraw consent to data processing at any time, but this may limit app functionality.

Privacy

Our app is intended for users for self and or with parental/guardian supervision (for minors under 18 years).

We do not collect personal information from users without the consent of their self/parent/guardian.

Contact Us

For privacy-related inquiries, please contact: privacy@kangrowhealth.com

Terms /Conditions

Welcome to KANGROW Health. By using our app, you agree to the following terms:

1. Use of the App

The app is designed to assist users to track their health metrics and manage wellness goals.

You agree to use the app responsibly and do not misuse the app or its data.

2. Health Information Disclaimer

The app provides health tracking and insights but does not replace professional medical advice, diagnosis, or treatment.

Always consult healthcare professionals for medical concerns.

3. User Account

You must provide accurate information during registration.

Users should hold the responsibility to maintain the confidentiality of your account credentials.

4. Intellectual Property

All content, logos, and materials are owned by or licensed to KANGROW Health(Shwedhyaa Ventures LLP)

Copying, modifying, or distributing the content without our consent is not permissible and is against the law.

5. Limitation of Liability

Company is not liable for any direct, indirect, or consequential damages arising from the app use or inability to use the app.

We are not liable for any direct, indirect, or consequential damages arising from any LAB reports, health and nutrition assessment or inputs.

6. Modifications

We reserve the right to update or modify these terms at any time for the betterment of users.

7. Governing Law

These terms are governed by the laws of the jurisdiction where KANGROW Health (Shwedhyaa Ventures LLP) operates.

Cancellation Policy

KANGROW Health currently offers paid subscriptions .

Paid subscriptions cannot be cancelled or refunded.

For cancellations related to any paid services please contact support@kangrowhealth.com.

Return and Refund Policy

Currently, KANGROW Health app is free to download and use. If we introduce paid services or in-app purchases:

All sales are final unless the product or service is defective or not delivered as promised.

Refund requests can be made by contacting support@kangrowhealth.com within 7 days of purchase.

We reserve the right to approve or deny refund requests based on circumstances.

Approved Refunds will be processed through the original payment method only.

For any queries about refunds or returns, please contact our customer support.