Le Thanh Phuong Nam

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I **recently graduated with a degree in Information Technology**, seeking **an internship opportunity or a fresher position** to pursue my journey as a **software developer**. My ambition is to create meaningful digital experiences by combining technical skills with creativity and a user-centric mindset.

WORK EXPERIENCE

Game Designer (Full-time) — **Jun 2022 - Dec 2022**
Rocket Game Studio Vietnam — **Vietnam**
- Designed engaging hyper-casual game levels that contributed to over 5 successful game launches on the Google Play platform.
- Led sprint planning and task management in Trello (Scrum methodology), ensuring timely completion of development milestones.
- Coordinated effectively between developers and artists to maintain seamless workflows and high-quality deliverables.

Data Entry (Part-time) — **Sep 2021 - Jun 2022**
Digi-Texx Vietnam — **Vietnam**
- Processed handwritten documents in English, German, French, and other languages with a focus on accuracy.
- Completed assigned tasks ahead of deadlines by implementing effective time-management strategies, ensuring on-time delivery of data entry projects.

EDUCATION

Bachelor of Information Technology — **Sep 2019 - Jul 2025**
University of the West of England (UWE) — **GPA:** 3.7 of 4.0
- BSc (Hons) Information Technology – First Class Honours
- Delivered via 4+0 twinning program at HCM International University – VNU
- Graduated: July 2025 | GPA: ~3.7/4.0 (UK–US equivalent)

PROJECTS

AI-powered Chatbots for Customer Service Analytics – Big Data Analytics ⤴ — **Feb 2025 - May 2025**
- Trained machine learning models to classify user intent and sentiment from chatbot prompts using ReactJS, Node.js, and Flask.
- Achieved over 99% accuracy for intent classification and 75.8% accuracy for sentiment analysis, demonstrating effective model performance.

Mobile Application for Food Recommendation Based on User's Mood Using AI Models-Bachelor Thesis ⤴ — **Feb 2025 - May 2025**
- Developed a mobile app with React Native (Expo) and Flask that integrated AI models for mood detection to recommend suitable food options.
- Conducted research on mood–nutrition relationships; the work was accepted by CICET 2025 for publication, validating the quality of the bachelor's thesis.

Music Streaming Website-Advanced Topics in Web Development ⤴ — **Sep 2024 - Dec 2024**
- Developed an interactive full-stack music streaming website using ReactJS and Node.js, replicating key Spotify features like user playlists and audio streaming.

Movie Ticket Booking App-Mobile Application ⤴ — **Sep 2024 - Dec 2024**
- Designed and built a full-stack Android application with Kotlin on Android Studio, enabling movie browsing, showtime selection, and ticket booking.
- Gained proficiency in Kotlin and full-stack mobile app development, delivering a functional application as the project outcome.

SKILLS

Technical Skills:
Languages: JavaScript, TypeScript, HTML/CSS, Python, SQL, Kotlin, Jupyter Notebook.
Frameworks & Libraries: ReactJS, Node.js, Flask, React Native, Expo, Express.js, Tailwind CSS.
Tools & Platforms: Android Studio, Visual Studio Code, Trello, Microsoft Office, Google Colab, Kaggle, Postman, Figma, Hugging Face.
Databases: MySQL, PostgreSQL, MongoDB, SQLite, Supabase.
Cloud & DevOps: Render, Netilify.

Soft Skills: Teamwork, Logical Thinking, Problem Solving, Time Management, Creativity, Adaptability.

CERTIFICATIONS

IELTS Academic (Overall 6.0, B2 Level) — **Sep 2024**

LANGUAGES

Vietnamese, Native proficiency • English, Professional working proficiency