

Namasya B V

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Salesforce Developer | 5X SF Certified | 10X Trailhead Superbadge | Trailhead Ranger

Professional Summary

Experienced Salesforce Developer with a remarkable record of consistently delivering complex solutions and maintaining an industry-leading 98% bug-free production environment for project deliveries. Implementing a robust unit testing approach, which ensures the resolution of 90% of identified bugs before QA testing, facilitates the creation of reliable and efficient solutions. Proficient in Salesforce Lightning, Apex, Visualforce, and related technologies, with a focus on optimizing performance and minimizing errors.

Skills

- Salesforce Platform (Force.com)
- **Language** - Apex, LWC, JavaScript, HTML, CSS
- **Database** - SOQL, SOSL
- **Salesforce Development** – Trigger, Batch apex, schedulable and Queueable classes, Future Methods, Flows, Lightning.
- **Salesforce Admin** – Objects, Fields, Profile, Permission Sets, Roles, Custom Settings, Custom Metadata Types, Custom Labels, Security, Data Loader, Sharing Settings, OWD, Reports, Dashboards, Named Credentials, Sites, Page Layouts, Salesforce security model, Lightning App Builder
- **Tools** – Visual Studio Code, Developer Console, Git, Jira, Data Loader, Postman, Workbench, Salesforce Inspector, Sandbox.
- **Development** – Debugging, Logic building, Code Optimization, Integrations, Testing and quality assurance, Performance optimization
- Web Services using REST architecture.
- Salesforce Commerce Cloud
- Salesforce Experience Cloud
- Lightning Web Components (LWC)
- Agile Methodology.
- Communication & Problem-solving skills.

Certifications

- Salesforce Certified Platform Developer I
- Salesforce Certified Administrator
- Salesforce Certified Platform App Builder
- Salesforce Certified AI Associate
- B2B Commerce for Lightning Experience Accredited Professional

Professional Experience

Persistent Systems Ltd, Bengaluru-Karnataka

Lead Software Engineer: March 2021 – Present

- Proficient in Salesforce applications, including Experience Cloud, Commerce Cloud, and Salesforce Platform.
- Consistently develop, deploy and manage new features, projects, bug fixes, and production support within client- facing environments.
- Conduct Peer Code Reviews and efficiently handle production bugs, ensuring smooth deployments through 3 testing environments while adhering to Scrum Agile Methodology
- Proficiently develop Apex Classes with an emphasis on achieving 85% test class coverage, triggers, SOQL, SOSL, and various Apex technologies, including JavaScript, Controllers and LWC components.
- Skillful in debugging Triggers, Apex Classes, SOQL/SOSL.

- Automated the business needs using flows, workflows, Approval processes.
- Used salesforce built-in security features like profiles, permission sets, permission set groups, roles, FLS, Sharing rules etc.
- Demonstrate expertise in Salesforce configuration by customizing objects, fields, relationships, and various components, leading to significant system performance improvements of up to 90%.
- Develop custom applications, external sites, community sites, and interactive UIs tailored to organizational needs, contributing to substantial system performance enhancements
- Demonstrate expertise in Rest API integration architecture, ensuring adherence to governor limits, and rigorous testing, leading to reliable integrations and communications.
- Created Lightning pages and components using LWC and Lightning App Builder.
- Facilitate change set deployments, package management, and metadata API deployments through Changesets reducing deployment latency by an average of 70%.
- Elevate client satisfaction during the requirement-gathering phase by up to 80% through effective communication, impact analysis, and collaboration with clients and partners for system enhancements.
- Provide knowledge transfer (KT) to internal teams to improve system performance and support practice development efforts.
- Lead the successful delivery of 15+ medium features, 10+ relatively large features, and 3 Major Sub Projects, ensuring nearly 0% bug leakage in production over 3 years
- Documented and developed/debugged code according to specifications, design, and standards.
- Extracted data using Data Loader from Salesforce through SOQL queries.
- Responded to production support requests and effectively troubleshoot issues.
- Designed and implemented solutions adhering to industry-standard best practices, enabling organizational functions to access Salesforce.com.
- Managed external relationships, ensuring client satisfaction through clear communication and delegation of work.
- Collaborated with subject matter experts, developers, testers, and business partners.
- Maintained daily status in Jira, sharing essential data for daily status meetings with stakeholders.
- Create and maintain technical documentation for developed applications, including design documents, user guides, and release notes, to ensure accurate and up-to-date information is available for users and other team members.
- Monitor and optimize the performance of Salesforce applications, addressing issues like performance bottlenecks, long-running queries, or inefficient code.
- Migrate, manipulate, and manage data within Salesforce using tools like Data Loader, Import Wizard, or custom scripts to ensure data accuracy and integrity.

Education

- B.E in Information Science and Technology – 2020
Visveswaraya Technological University Belgaum.
- Under Graduation in Science (PCMB) – 2016
Government Junior College, Koppa

Links

- <https://www.linkedin.com/in/namasya-bv-2b297b175/>
- <https://www.salesforce.com/trailblazer/nambv1>

Awards And Recognitions

- Top Talent 2022, Persistent Systems Ltd. 05/2022
Highest Individual Yearly Award
- Top Talent 2023, Persistent Systems Ltd. 05/2023
Highest Individual Yearly Award