# **LUCIA NAMBI**

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# **PROFILE**

Passionate and versatile junior software developer with a strong foundation in full-stack web development, paired with a professional background in administration and customer service. Experienced in building impactful web applications such as Nova Payment Voucher Management System and Afaazi Events. As the Admissions and Student Success Lead at Kanzu Code Foundation, I support learners through their coding journey by guiding them through onboarding, tracking progress, and ensuring a positive learning experience. Committed to continuous learning and leveraging technology to solve real-world problems.

## **EDUCATION**

 Certificate in Back-end Web Development Kanzu Code Foundation
 Jul 2024 – Nov 2024.

• Certificate in Front-end JavaScript Web Development

**Kanzu Code Foundation** 

Feb 2024 - Jun 2024

• Certificate in Data Analysis

**Data Camp** 

Aug 2022 - Apr 2023

• Cisco Certified Network Associate (CCNA)

**Makerere University Kampala** 

Jan 2018 - Jun 2018

• Bachelor of Business Computing

Makerere University Business School (MUBS)

Aug 2013 - May 2016

#### **EXPERIENCE**

Admissions & Student Success Lead – Kanzu Code Foundation
 Iul 2024 – Present

- Manage end-to-end admissions, guiding applicants through onboarding and enrollment.
- Track student progress and provided support to improve retention and learning outcomes.
- Act as the primary student liaison, ensuring a smooth and engaging learning experience.

- Developer Nova Payment Voucher Management System (Personal Project) Dec 2024 – Feb 2025
  - Designed and developed Nova, a web-based voucher payment system for automating payment approvals.
  - Built backend using Node.js, Express, PostgreSQL, Prisma ORM, and implemented role-based access and approvals.
  - Focused on RESTful API design, database integrity, and real-time tracking.
  - GitHub: <a href="https://github.com/NambiLucia/Nova-Client">https://github.com/NambiLucia/Nova-Client</a>, <a href="https://github.com/NambiLucia/Nova-server">https://github.com/NambiLucia/Nova-server</a>
- **Developer** Afaazi Events (Personal Project) –

Feb 2024 - Jun 2024

- Designed and built Afaazi Events, a centralized vendor booking platform using React, Node.js, and Express.
- Implemented secure user authentication and intuitive UI for seamless booking.
- GitHub: https://github.com/NambiLucia/Afaazi-wedding-Platform
- **Business Administrator** Sociallend Africa, Kampala

March 2025 - Present

- Product Testing & Feedback: Collaborate with the tech team by testing deployed features on the SocialLend app and providing user feedback.
- Operations & Client Support: Manage daily office tasks, assist with loan applications, and provide customer service.
- Loan Recovery: Track defaulters and support recovery efforts to maintain a healthy loan portfolio.
- Administrative Officer Golazo Business Hub, Kampala

Sept 2023 - Feb 2025

- Oversaw daily administrative operations and logistics.
- Managed social media and client support for 'Ug Tickets'.
- Wrote business proposals and coordinated staff recruitment.
- Accounts Relationship Officer Finca Uganda (MDI), Kampala

Apr 2022 – Jul 2022

- Processed loan applications, monitored performance and managed recovery followups.
- Assisted with account openings and credit reporting.
- Bank Teller Brac Uganda Bank Limited (BUBL)

Nov 2019 - Feb 2021

- Handled daily banking transactions and reconciliations.
- Supported customer services and biometric data capture.

 Data Entrant – DeSINLISI Project – IGN-FI (National Geographic Institute - France International), Entebbe
 Aug 2016 – Jul 2019

- Digitized land records and managed data systems under the Ministry of Lands, Housing, and Urban Development.
- IT Intern Law Development Centre (LDC)

Jun 2015 - Jul 2015

• Provided IT support and performed financial system data entry and system maintenance.

## **ACHIEVEMENTS**

- **Built Afaazi Events**, a wedding vendor booking platform, and **Nova Voucher Payment System** to digitize voucher approvals and eliminate paperwork.
- **Supported student growth and retention** at Kanzu Code Foundation by coordinating admissions, tracking learner progress, and helping students navigate their coding journeys.
- **Improved workflow efficiency** by implementing better file management systems for easier document access.

# REFERENCES

Mr. Sankara Mugisha Roland
 Learning and Development Lead – Kanzu Code Foundation
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