



# JAVIER SOLIS

## WEB DEVELOPER

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Interpersonal Relations • Technology Repair • Administration • Leadership  
HTML/CSS/Bootstrap • Javascript/Node.js • SQL/MongoDB

### ABOUT

Full stack web developer, technology repair technician, polyglot and amateur chef. Growth focused and innovative leader who thrives when immersed in projects and customer interaction. A problem solver with the desire to create as well as maintain projects. Eager to learn and continue developing applicable skills. Comfortable with team environments and customer interaction, an indispensable asset on any development team. Diligent and trustworthy, and endeavors to follow creative passions as well as learning practical and profitable skills.

### EXPERIENCE

#### **Cellairis / Store Manager, Team Lead, Head Technician**

July 2019 - Present

Exclusively responsible for customer intake, all technician projects, administrative duties (including but not limited to: opening/closing of the store, cash management, key holder, scheduling, task management, customer interaction and complaint resolution). Consistently evaluating team and store performance data. Implementing systems and procedures to increase productivity, worker satisfaction and customer experience. Effectively managing system wide changes in response to global crisis, as well as maintaining strict health and safety guidelines to ensure health of staff and consumers. Core component in crafting a collaborative and effective team environment, at multiple locations. Solely responsible for conveying areas of stress, dysfunction and missed goals to upper management - and thusly responsible for communicating coaching and training opportunities for staff. Leader in onboarding new employees, training and assisting with career growth.

#### **HUB Group / Account Representative**

September 2020 - April 2021

Consumer facing sales position requiring attentive and respectful ability to manage different accounts, products and customer relationships. Coordinating and planning shipments, carrier response time and resolution of shipping and receiving errors. Responsible for recommending alternative, supplemental and appropriate products to existing customers, as well as creating new customer relationships and assessing needs and requirements. Integral part of accounts receivable by communicating with clients, analyzation of projects and individual accounts, as well as communication with management and resolution of errors in a timely and efficient manner.

#### **Castle Rental & Private Pawn / Technical Services Manager**

December 2017 - June 2019

Responsible for item intake, cataloging, and all technology based repairs and customer interaction. Hands on project management that requires attention to detail and ability to focus. Documenting project status, as well as meeting time sensitive goals based on customer satisfaction.

## EDUCATION

### **Career Foundry / Web Development**

September 2019 - May 2021

### **American School of Correspondence / High School Diploma**

Graduated 2012

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## Volunteer Work

### **Community Volunteer / Multilingual Community Outreach**

September 2015 - September 2019

Actively engaged in community outreach by participating in a program that pioneered educational efforts amongst the Pohnpeian population in Southern Missouri, and Northwest Arkansas. Effectively learned to speak, translate and educate co-volunteers and native Pohnpeian speakers. In addition to this program, supporting a multilingual group of volunteers by directing and planning effective outreach methods. Responsible for record keeping, motivational support and counseling.

### **Religious Leadership / Ministry, Administration and Counseling**

September 2019 - Present

Responsibilities include but are not limited to: Leader in education, counseling for families, multilingual translation and engagement, technology support and enhancement, providing training for public speaking, and consistent and reliable participation in group activities, services and events. Consistently furthering education and training in areas such as event management and planning, security and personnel coordination, audio-visual and technological equipment and managing financial accounts and records.