

collaborated with diverse clients, ranging from family friends to individuals I've met casually while getting coffee.

Primary Caretaker

I stepped back from my career to focus on raising my son full-time. His mother suffered from severe postpartum issues, which required me to step up and be there for the family, while she focused on recovery, then building her career.

Now that I have the support and structure I need, I'm looking to grow my professional career with renewed vigor.

Web Developer/Tech at Topsarge Business Solutions / milMedia Group

I was responsible for the end-to-end process of designing, developing, hosting, and maintaining websites for milMedia and its clients. Utilizing various CMS, HTML, CSS, JavaScript, React, and modern technologies was integral to my role. Additionally, I provided customer support by managing trouble tickets and implementing bug fixes. As part of the company's promotional efforts, I traveled to conventions, set up booths, and employed sales skills to attract clients. You can view examples of my work on topsarge.com and milmediagroup.com.

Assistant Manager at Cherry Hill Programs

I held a seasonal position as an assistant manager during the 2018 Easter set at the Temple, TX mall. My responsibilities encompassed capturing photos, managing schedules, operating the cash register, and more. The role was centered around creating joyful experiences for children and their families, immortalizing special moments through photography.

Technical Support Specialist at Sykes Enterprises, Incorporated

In my role as a high-tier Technical Support Technician, I specialized in addressing technical calls and providing tailored solutions to diverse issues. Focused on one valued customer at a time, I honed my skills in effective communication and troubleshooting to ensure a satisfactory resolution. This dynamic position demanded a deep understanding of various technical challenges and the ability to convey solutions clearly. Prioritizing individual customer needs, I aimed to deliver attentive and personalized support, leaving customers with confidence in the assistance provided.

Sandwich Artist at Jersey Mike's

I focused on creating high-quality dishes, prioritizing a positive customer experience. My commitment extended to ensuring rigorous food safety standards, contributing to a trusted and enjoyable dining environment.

Jul 2019 — Present Killeen, Texas

Jun 2018 — Jan 2020 Killeen, Texas

Mar 2018 — Apr 2018 Temple, Texas

Sep 2017 — Jan 2018 Temple, Texas

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Apr 2018 — Jun 2018 Temple, Texas

