






# SUNILKUMAR NAMALA

## CONTACT

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## Skills

Core Java  
HTML, CSS, Bootstrap, Java Script  
Microsoft Word, Excel, Power Point  
Problem Solving  
Strong Communication

## Education

### Executive MBA - IT

Dayananda Sagar University  
2022 - Present

### Bachelor of Commerce

Vijayanagara Sri  
Krishnadevaraya University  
2015 - 2018

### Course - Full Stack

MERN - ETHNUS Organization -  
Bengaluru

- Mongo DB
- Express JS
- React JS
- Node JS

## Profile

I am looking for transition into the IT industry and use my transferable skills and passion for technology to contribute to the development of innovative solutions. I have 3+ years of experience as Senior Consultant Quality and possess strong analytical, problem-solving, and communication skills. I am eager to learn new skills and technologies and am committed to taking on new challenges and advancing my career.

## Work Experience

### Senior Consultant Quality

Hinduja Global Solutions 2019 - Present

- Evaluate samples using randomizer and deliver timely and accurate feedback to the consultants
- Perform Root Cause Analysis and implement action plans to address the defects and errors
- Coordinating and participating in calibration to ensure quality Training and Operation team are in same terms for the process
- Collaborating with training team and conducting Weekly/Monthly Product Assessment on process updates and top error trends
- Coordinating with the client on process related issues and updates post which Conducting team reviews and huddles
- Create and review procedures, checklists and job aids.
- Be able to identify, speak to and make recommendations about process improvement opportunities
- Collaborating with the quality team to design effective test for understandings
- Coordinating with the client on process related issues and updates post which Conducting team reviews and huddles
- Adhere to Service Level Agreements / Benchmark. Ensuring the Knowledge.

### Weather app - React Js - Project

I have used the Open Weather Map API to make calls to a restful API to return the current weather data. This uses the Modern JavaScript Fetch API along with React hooks and conditionals.