

Group 04

Project Assignment 0



Project name: Nice H&R

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Introduction:

We create an all-in-one application, designed for hotel and restaurant owners and managers to streamline the management of their establishments. This tool combines essential features for efficient operations, customer satisfaction, booking and financial control.

User Targets:

A diverse range of users, including owners, general managers, hotel managers, restaurant managers, administrators, staff members, and guests. Owners and managers use the app to streamline operations, improve customer satisfaction, and enhance financial control. Administrators handle user management. Staff members access their work-related information and receive real-time notifications. Guests can make reservations, provide feedback, view menus, and take advantage of exclusive promotions. The app's tailored features meet the unique needs of each user group, ensuring a seamless experience for all within the hospitality industry.

Key features:

a. For Admin:

- **Staff Management:** Effortlessly oversee your workforce, assign roles, and manage schedules with ease.
- **Booking Management:** Seamlessly handle reservations, cancellations, and guest preferences for both hotel rooms and restaurant tables.
- **Financial Control:** Keep a close eye on your establishment's financial performance, track expenses, and monitor revenue.

b. For Staff:

- **Profile Management:** Update personal information, contact details, and role-specific details within the application.
- **Salary Information:** Access and view salary details, including payment history and upcoming payouts.
- **Notification Management:** Stay informed with real-time notifications about new bookings, shift changes, and important updates.
- **Comment and Feedback:** Share insights, suggestions, and feedback on day-to-day operations to improve the workplace.
- **User-friendly Log-in:** Easily log in to access your work-related features and tasks.

c. For guests:

- **Information Access:** Access vital information about your hotel and restaurant, including location, contact details, and amenities.
- **Booking Rooms and Tables:** Effortlessly make reservations for hotel rooms and restaurant tables, with real-time availability and preferences.
- **Hotel Photo Gallery:** Explore a rich gallery of images showcasing the hotel's amenities, rooms, and dining areas.
- **Leave Feedback:** Provide valuable feedback on your experience, helping the establishment continually improve.
- **Menu Viewing:** Browse the restaurant's menu with detailed descriptions, pricing, and high-quality images.

- **Membership Benefits:** Unlock exclusive membership features, discounts, and perks by joining the establishment's loyalty program.