

Patient's Rights:

Respect, Privacy & Safety: To be treated with respect, privacy, dignity, and in a safe environment.

Respect for Values & Belief: To be treated with respect regarding individuality, personal values, beliefs, spiritual and cultural traditions.

Safety: To be free from all forms of physical injury, abuse, and neglect.

Confidentiality: To expect confidentiality of all records and communications to the extent provided by law.

Right to Information: To receive information on diagnosis, plan of care, prognosis, medications, progress during hospitalization/treatment, post-discharge care, etc.

Explanation About Care: To be explained about proposed care including diagnostic tests performed, associated risks, alternatives, possible complications, any modification regarding plan of care, and expected results of treatment.

Cost: To know the expected cost of treatment.

Informed Consent: To give informed consent before the transfusion of blood/blood products, anesthesia, surgery, initiation of any research protocol, any invasive/high-risk procedure, etc.

Right to Second Opinion: To request a second opinion from another physician.

Right to Refuse: To refuse any treatment/procedure under consent, get discharged on request after being explained about the consequences of such refusal.

Feedback, Suggestion or Comment: To express satisfaction regarding services rendered, or to comment, complain, or make a suggestion for improvement of the quality of care/services.

Access to Medical Records: To request access to his/her clinical records as per hospital policy.