. Patient Rights & Responsibilities - Velocity Hospital. . Phone: 7435081000 . Emergency: 7435082000. . 24 X 7. . velocityhospital@qmail.com. . Edit Content. . About Us . Velocity Multispeciality Hospital â€" Surat, is a 50 bedded multi specialty facility situated at the Adajan â€" Pal. The hospital has highly qualified 16+ Doctors, well experienced nurse and other support staff to ensure healthcare delivery of the highest quality. Consultation . Contact Info . 3rd Floor, Velocity Multispeciality Hospital, Velocity Business Hub, Near Madhuvan Circle, LP Savani Road, Adajan, Surat-395009. . 7435081000. . 7435082000. . velocityhospital@gmail.com. . Home. About. . About Velocity Hospital. . Departments . Anesthesia. . Arthroscopy & Sports Medicine. . Critical Care & Emergency Medicine. . Hepatobiliary & Gastrointestinal Surgery. . General & Laparoscopic Surgery. . General Medicine & Infectious Diseases. . Maxillofacial Surgery. . Neurology. . Neurosurgery. . Nutrition & Dietetics. . Obstetrics & Gynecology & Infertility. . Oncosurgery. . Orthopedics & Joint Replacement. . Pediatrics & Neonatology. . Physiotherapy. . Plastic & Reconstructive surgery. . Urosurgery. . Patient Information. . Health Checkup Plans Facilities Scope of Services Gallery Patient Rights & Responsibilities. . Doctors. . Full Time Consultant Visiting Consultant. . Contact. Career. X. Patient Rights & Responsibilities . Home -Patient Rights & Responsibilities . Patients' Rights . RESPECT, PRIVACY & SAFETY:Â To be treated with Respect, Privacy, Dignity and in a safe environment. RESPECT FOR VALUES & BELIEF: To be treated with Respect & regard to individuality, personal values, believes, spiritual and cultural traditionsSAFETY:Â To be free from all forms of Physical Injury, abuse and neglect.CONFIDENTIALITY:Â To expect confidentiality of all records and communications to the extent provided by lawRIGHT TO INFORMATION:Â To receive information on Diagnosis, Plan of care, Prognosis, Medications, Progress during Hospitalization, / Treatment, post discharge care etc. EXPLANATION ABOUT CARE:Â To be explained about proposed care including diagnostic tests performed, associated risk, alternatives, possible complications, any modification regarding plan of care & expected results of treatmentCOST:Â To know expected cost of treatmentINFORMED CONSENT:Â To give informed consent before transfusion of Blood/ Blood products, Anaesthesia, Surgery, initiation of any research protocol, Any invasive/ high risk procedure etc. RIGHT TO SECOND OPINION: Â To request for a second opinion from another physician RIGHT TO REFUSE: Â To refuse any treatment/ procedure under consent, get discharged on request after being explained about consequences of such refusalFEEDBACK, SUGGESTION OR COMMENT: To express satisfaction regarding services rendered, or to comment, complain or make suggestion for improvement of quality of care/servicesACCESS TO MEDICAL RECORDS :To request access to his/her clinical records as per hospital policy. . Patients' Responsibilities . COMPLETE INFORMATION: To Provide complete information about his/her health, including past condition, past illness, hospitalization, medications or any other matter pertaining to his health etc.COMPLETE DEMOGRAPHIC DETAILS:Â To provide complete and accurate information regarding his identity, address, insurance cover or any other information. ABIDE BY HOSTITAL RULES: To abide by hospital rules & responsibilities- no smoking policy, visitor policy, not to bring outside food, flowers, arms/weapons to the hospital.MINIMUM LUGGAGE/ FOLLOW INFECTION CONTROL:Â To keep minimum luggage in the ward for infection prevention and also abide by infection control norms as educated by treating team.RESPECT & COURTESY FOR OTHERS:Â To treat other patients, attendants, visitors and hospital staff with courtesy.INFORM TREATING TEAM:Â Not to take any medication/alternative therapy without the knowledge of treating team.PAY FEES:Â To pay for the services availed as per hospital rules and regulations.RESPECT FOR OTHERS WHO ARE SICK: To respect criticality and urgent medical condition of other patients, and respect that doctor attends to them first.FOLLOW PRESCRIBED TREATMENT PLAN: To follow the prescribed treatment plan and carefully comply by the instructions given by treating team. ACCEPT MEASURES FOR PRIVACY & CONFIDENTIALITY OF RECORDS:Â To accept measure taken by the hospital to ensure privacy and confidentiality of medical records. . Quick Links . Gallery. Facilities. . About Velocity Hospital. . Contact Us. . Doctors. . Velocity Multispecialty Hospitalis 50 bedded hospital with 16+ full time doctors, situated at Pal-Adajan area.. It is equipped with all latest equipments, advanced ICU, NICU, Labour room, Modular operation theater, 24*7 emergency, Lab, Pharmacy etc. Contact Details. 3rd Floor, Velocity Multispeciality Hospital, Velocity Business Hub, Near Madhuvan Circle, LP Savani Road, Adajan, Surat-395009. 7435081000. 7435082000. . velocityhospital@gmail.com. . Velocity Multispeciality Hospital, Velocity Hospital, Multispeciality Hospital Adajan, . Departments . Anesthesia. . Arthroscopy & Sports Medicine. . Critical Care & Emergency Medicine. . Hepatobiliary & Gastrointestinal Surgery. . General Medicine & Infectious Diseases. . General & Laparoscopic Surgery. . Maxillofacial Surgery. . Neurology. . Neurosurgery. . Nutrition and Dietetics. . Obstetrics & Gynecology & Infertility. . Oncosurgery. . Orthopedics and Joint Replacement. . Pediatrics & Neonatology. . Physiotherapy. . Plastic & Reconstructive surgery. . Urosurgery. . Quick Links . About Us. . Contact Us. . Facilities. . Gallery. . NABH Accredited Hospital © 2021, Velocity Hospital. All Rights Reserved. . Velocity Hospital