Namrata Jaiswal

Full Time Product Designer namy.designwork@gmail.com

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about

A creative person on the verge of technology, design & fashion. Following design experiences in the Fashion Industry I ventured into the design realm of tech.

Striving to balance Art and Usability in crafting high-quality digital experiences.

education

2015 - 2019

National Institute of Fashion Technology, Bangalore

Bachelor In Design **Textiles Department** 8.5 GPA

skills

User Research, User Flows, Information Architecture, Wireframing, High Fidelity, Prototyping, Visual Design, Branding, Illutrations, Iconography, Interaction Design, Motion Design

work experience

Flobiz | Product Designer 2

Jan'23 - Jan'24

Honoured with the Cultural Award for Focus on Delivering Results in Q3 2023, recognised personally by the founders for exceptional dedication to achieving key outcomes

Developed a Centralised Design System from the scratch, effectively elevating team efficiency & ensuring design coherence across platforms

Spearheaded the redesign of entire Web Application. Drawn on the learnings of the WebApp User Experience Research in which I played an instrumental role. This effort has led to a 7% increase in user activation, a 15% increase in clickthrough rates for "create" CTA buttons & a 25% increase in the discovery of deeper features by users.

Pioneered the design of an Al-Based Bill & Item Import System, which enhanced user activation metrics, achieving a notable 12% increase in users generating 3 invoices within the first 5 days of registration

Redesigned the Bulk Upload Feature on the Web Platform, transitioning from traditional Excel uploads to an integrated Google Sheets-style interface. This change led to 14% increase in bulk imports

Crafted Sophisticated GST Compliance Features, including einvoice & e-way bill generation for Android/ iOS apps, exclusive to the enterprise plan. Adopted by over 5,000 businesses, leading to a 10% boost in enterprise plan revenue.

Goldsetu | Associate Product Designer

Sep'21- Dec'22

Acquired **complete ownership** of the customer facing PWA pivotal to our core users, the jewellers. This encompassed the design and implementation of the Landing Page & other features like, Orders Flow, Saving Plans, and Digital Gold.

Collaborated on designing the Marketing Website for Goldsetu with a senior designer

Produced the product's explanatory videos for company's Youtube channel

Galleri5 | UI/UX Designer

Aug'20- Sep'21

Spearheaded the redesign of Brands' & Influencers' platform to increase user engagement & bring consistency. Both the platform together led to the smooth campaign management by taking care of activities like tracking influencer metrics, campaign budgeting, smooth payments, assigning/ approving deliverables, etc.

Worked on a micro app for HRX (a client) to track fitness goals for a campaign.

Served with multitude of design horizons like social media posts, email marketing templates, presentation slides for business pitch, packaging design for Myntra's EORS campaign, image & video editing for influencer's deliverables.