**Differences between Patient and Caregiver Satisfaction**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Variable** | **Number**  **Missing** | **Range** | **Sum** | **Variance** | **Mean** | **Median** | **Standard**  **Deviation** |
| **diffonc** | 1 | 5 | 17 | 0.257 | 0.064 | 0 | 0.507 |
| **diffpulm** | 6 | 0 | 0 | 0 | 0 | 0 | 0 |
| **diffsurg** | 3 | 5 | 54 | 0.927 | 0.205 | 0 | 0.963 |
| **diffnn** | 2 | 5 | 13 | 0.199 | 0.049 | 0 | 0.446 |
| **diffother\_nurses** | 2 | 5 | 73 | 1.281 | 0.277 | 0 | 1.132 |
| **diffsupport** | 1 | 5 | 26 | 0.468 | 0.098 | 0 | 0.684 |
| **diffwhole\_staff** | 1 | 5 | 5 | 0.094 | 0.019 | 0 | 0.31 |
| **diffteam** | 0 | 5 | 9 | 0.154 | 0.034 | 0 | 0.392 |
| **diffcomm** | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| **diffencourage** | 0 | 5 | 18 | 0.305 | 0.068 | 0 | 0.552 |
| **diffanswer** | 0 | 5 | 11 | 0.191 | 0.04 | 0 | 0.437 |
| **difflisten** | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| **diffgave\_info** | 0 | 1 | 2 | 0.007 | 0.008 | 0 | 0.09 |
| **diffgave\_enough\_info** | 1 | 1 | 3 | 0.011 | 0.011 | 0 | 0.106 |
| **diffcourtesy** | 0 | 1 | 1 | 0.004 | 0.004 | 0 | 0.06 |
| **diffhelpful** | 1 | 1 | 3 | 0.011 | 0.011 | 0 | 0.106 |
| **diffreferring\_doc** | 1 | 5 | 6 | 0.099 | 0.023 | 0 | 0.211 |
| **diffclear\_understand** | 0 | 3 | 6 | 0.045 | 0.023 | 0 | 0.212 |
| **diffbest\_options** | 0 | 3 | 6 | 0.045 | 0.023 | 0 | 0.212 |
| **diffclinic\_sat** | 0 | 0 | 0 | 0 | 0 | 0 | 0 |