# PAIGE MCKENZIE

PaigeMcKenzie@utexas.edu (908) 477-5871 • https://p-mckenzie.github.io/

#### **EDUCATION**

The University of Texas at Austin

Master of Science in Business Analytics

Overall GPA: 3.71

The University of Texas at Austin

Bachelor of Science and Arts in Mathematics

Business Foundations Program (Highest Distinction)

Overall GPA: 3.96; summa cum laude; Phi Beta Kappa

#### **EXPERIENCE**

NetApp – Data Scientist; Research Triangle Park, NC

July 2018 - April 2019

Using data to enable sales and marketing priorities

Cisco Systems – Data Analyst; Research Triangle Park, NC

July 2018 - April 2019

- Prototyped Logistic Regression to classify onion websites by content type, using features engineered from page text
- Implemented topic modelling to identify trends in customer-submitted content parsed from 4 years of RFIs
- Automated data extraction and cleaning of raw text in customer case descriptions, providing visibility to previously untracked metrics and demonstrating errors in the established manual process of data collection

# The University of Texas at Austin – Workday Analyst Intern; Austin, TX

May 2016 – May 2017

- Wrote Python program to validate campus-provided data against Workday, saving over 80 hours of work on each data load
- Reviewed over 300 business process security policies using Python, discovering and correcting the 44% error rate
- Analyzed 42,000 security role assignments using Python, finding and eliminating 1,600 incorrect assignments

#### **PROJECTS**

## **3M Accounts Receivable Capstone**

Spring 2018

- Analyzed accounts receivable balances and invoices for all of 3M's US-based subsidiaries in 2013 through 2017
- Identified seasonality in sales and trends in invoice terms that contribute to decreasing AR turns

### **Instacart Market Basket Analysis**

Fall 2017

- Engineered 30 features for over 13 million user-product pairs to measure product affinity
- Implemented random forest, neural network, and XGBoost models to predict whether a product would be ordered again
- Achieved a 20% improvement in AUC over a naive forecast

### Personal Blog (ongoing)

Fall 2017 - present

- Discuss personal projects related to data science, including descriptive and predictive analyses
- Document code samples for creating visualizations, conducting analyses, and data scraping
- Available at https://p-mckenzie.github.io/

# **TECHNICAL EXPERTISE**

Languages: Python, working proficient in SQL, exposure to R, SAS

**Machine learning:** Multivariate Regression, Clustering (k-means, agglomerative hierarchical), Binary and Multi-class Classification (logistic regression, naive bayes, decision trees, random forests, support vector machines, simple neural networks)

Data visualization: Matploblic, bokeh, Tableau, exposure to D3.js

**Cloud computing:** Exposure to Amazon Web Services (MapReduce, S3), Google Cloud compute, Databricks (Apache Spark / PySpark)

#### **COMPETITIONS**

### **USAA** Hackchat – 2<sup>nd</sup> Place

Spring 2018

- Analyzed customer service call transcripts in team of 4 students
- Used lemmatization and tf-idf to classify callers by the supporting document the call addressed

### Citadel Data Open at Texas – 3<sup>rd</sup> Place

Spring 2018

- Analyzed NYC taxi cab/Uber data for 2014-2015 in team of 4 students
- Identified and reported on demographics in neighborhoods where Uber created demand rather than cannibalizing taxi trips