

DANO Airlines Customer Satisfaction Analytics

129.88K

Total no of Participants

age_brackets

All

Class

All

Gender

All

flight_duration

All

1190.3

Average Flight Distance

14.71

Average Departure Delay Time

15.09

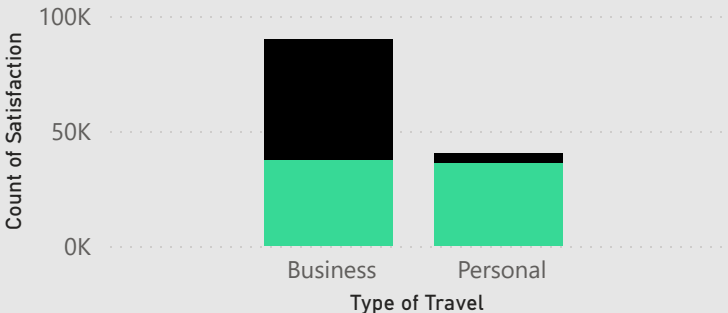
Average Arrival Delay Time

39

Average Age of Passengers

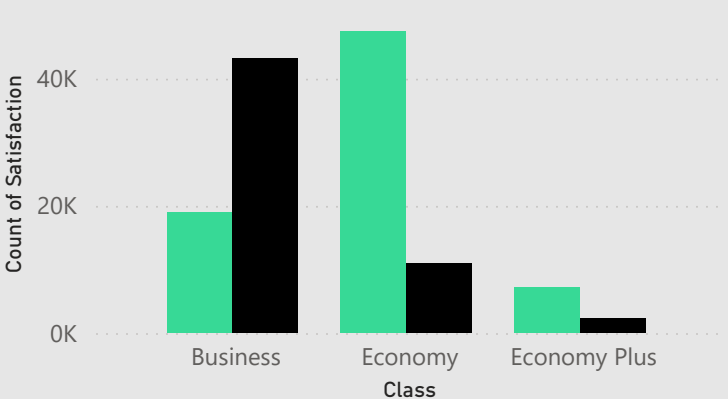
Satisfaction by Type of Travel

Satisfaction ● Neutral or Dissatisfied ● Satisfied



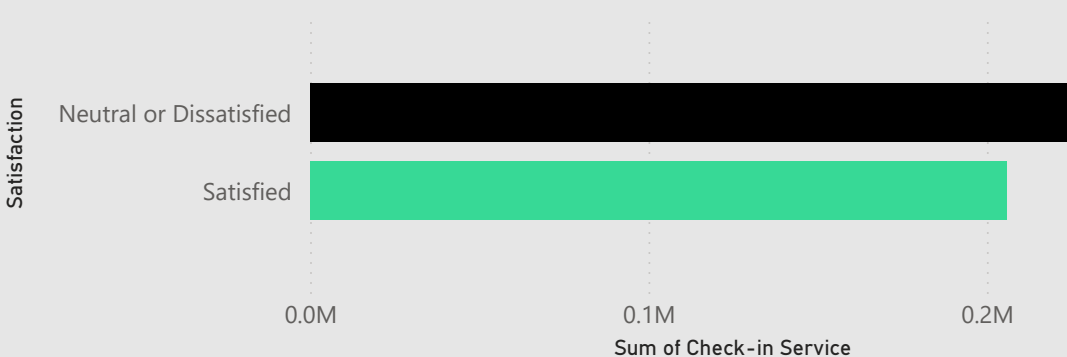
Satisfaction by Class

Satisfaction ● Neutral or Dissatisfied ● Satisfied



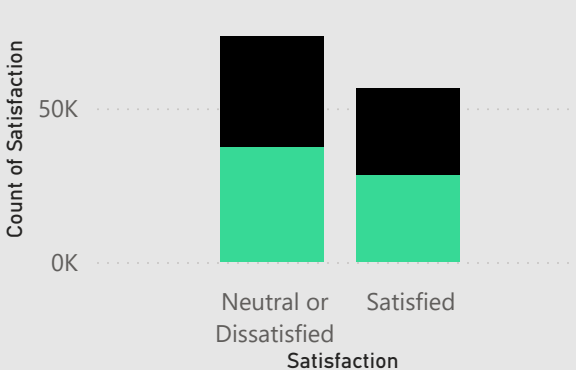
Satisfaction of Check-in Service

Satisfaction ● Neutral or Dissatisfied ● Satisfied



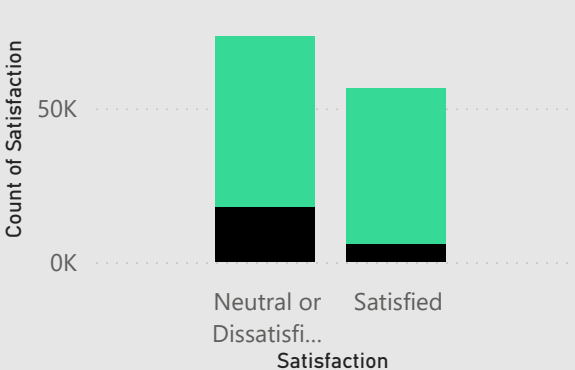
Satisfaction by Gender

Gender ● Female ● Male



Satisfaction by Customer Type

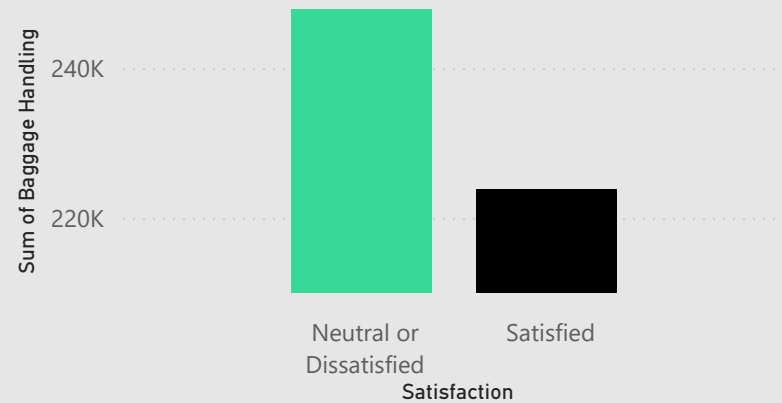
Customer Type ● First-time ● Returning



IN-FLIGHT EXPERIENCE ANALYTICS

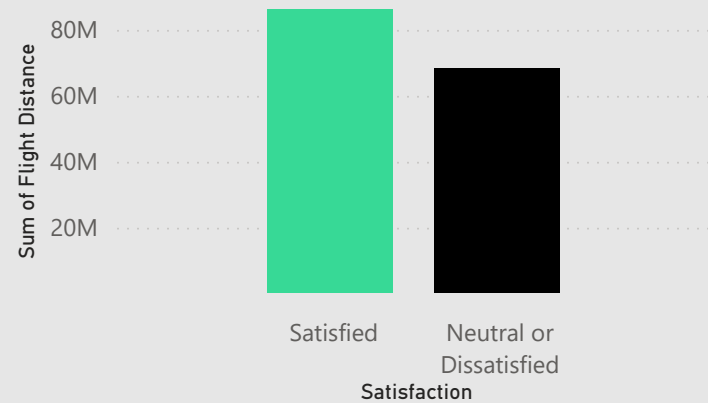
Baggage Handling

Satisfaction ● Neutral or Dissatisfied ● Satisfied



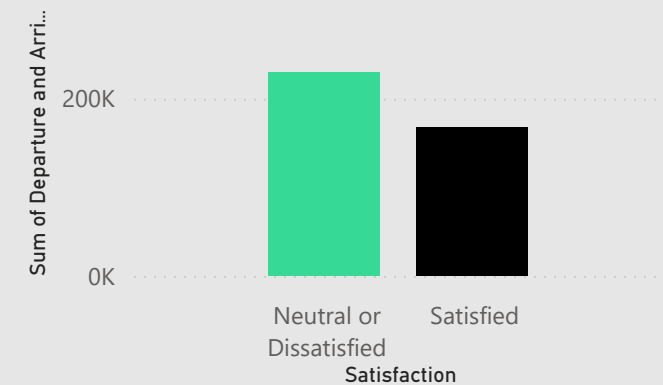
Flight Distance

Satisfaction ● Satisfied ● Neutral or Dissatisfied



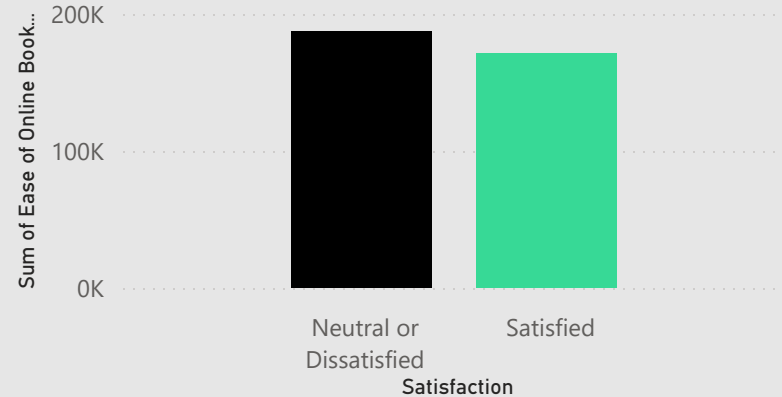
Departure and Arrival Time Convenience

Satisfaction ● Neutral or Dissatisfied ● Satisfied



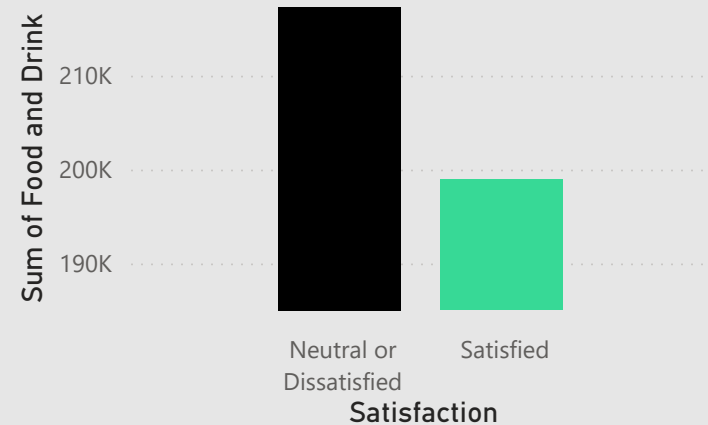
Ease of Online Booking

Satisfaction ● Neutral or Dissatisfied ● Satisfied



Food and Drink

Satisfaction ● Neutral or Dissatisfied ● Satisfied



Cleanliness

Satisfaction ● Neutral or Dissatisfied ● Satisfied

