

## **INTRODUCTION:**

Cab management system has helped the industry to keep up with the growing demands of customers and employees. It is practically impossible to manage a cab network without proper software.

Functions such as tracking and synchronizing location data, calculating distance traveled, managing payments, user management, etc. are managed effectively using cab management software.

## **PURPOSE:**

Cab management software has become an integral part of public transports today. This has helped the industry to keep up with the growing demands of customers and employees. It is impossible to manage a cab network without proper software system.

Functions such as tracking and synchronizing location data, calculating distance traveled, managing payments, user management, etc. are managed effectively using cab management systems. And it also helps all kinds of users to make their interactions and travel easier. In short, this will be a detailed overview of the cab management system and its goals. It describes how the drivers, admins and passengers see the software and its functionality. It also makes a designer's and developer's task clearer and easier.

## **IN SCOPE AND OUT OF SCOPE:**

### **IN SCOPE**

- 1) User Authentication:
  - User registration
  - User login
- 2) Forgot password
- 3) Home page

- Admin
  - Driver
  - Passenger
- 4) Payment
  - 5) Cancellation and reschedule
  - 6) Customer support
    - General queries
    - Chat
    - Call
  - 7) Feedback

### **OUT OF SCOPE**

- Themes
- Drive options (User can drive the cab if interested if they hold a valid license)
- Voice assist
- Music can be played according to passenger's taste
- Air condition needed or not option