

1. How to use Intune admin account to control devices:

To control devices with an Intune admin account, you'll primarily use the Microsoft Endpoint Manager admin center. Here's a general overview of the steps and capabilities:

- **Sign In:** Access the admin center at `endpoint.microsoft.com` using your Intune admin credentials.
- **Device Enrollment:** Devices need to be enrolled in Intune. This can be done through various methods:
 - **User-driven enrollment:** Users enroll their personal devices (BYOD) or corporate devices.
 - **Automated enrollment:** For corporate-owned devices, methods like Apple Business Manager/School Manager, Android Enterprise, or Windows Autopilot streamline enrollment.
 - **Bulk enrollment:** For a large number of devices.
- **Configure Policies:**
 - **Device Configuration Profiles:** Create profiles to configure settings like Wi-Fi, VPN, email, device restrictions (e.g., disable camera, enforce password complexity).
 - **Compliance Policies:** Define rules that devices must meet to be considered compliant (e.g., OS version, encryption status). Non-compliant devices can be restricted from accessing corporate resources.
 - **Conditional Access:** Integrate with Azure AD Conditional Access to enforce policies that grant or block access to resources based on device compliance, user location, and other factors.
- **App Management:**
 - **Deploy Apps:** Distribute line-of-business (LOB) apps, store apps (Google Play, Apple App Store, Microsoft Store), and web links.
 - **App Protection Policies (MAM):** Protect corporate data within apps, even on personal devices not fully enrolled in Intune. This can include enforcing PINs, restricting copy/paste, and encrypting data.
- **Device Actions:** Perform remote actions on enrolled devices:
 - **Wipe:** Factory reset a device (removes all data).
 - **Retire:** Removes corporate data and access while leaving personal data intact.
 - **Restart/Remote Lock:** Remotely restart or lock a device.
 - **Fresh Start (Windows):** Reinstall Windows while keeping user data.
 - **Locate device (iOS/Android Enterprise):** Find the geographical location of a lost device.
- **Monitoring and Reporting:** Use the Intune admin center to monitor device status, compliance, policy assignment, and app installation. Generate reports to gain insights into your device fleet.