

Rajesh Kannan

System Engineer – Tata Consultancy Services Limited

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Kovilpatti

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CAREER OBJECTIVE

Delve for a challenging career in Software Industry to reconnaissance many information and to work hard for the company.

PROFESSIONAL SUMMARY

- ❖ Engaging 5 Years at TCS as **System Engineer**.
- ❖ Independently makes accurate and timely technical decisions with minimal management intervention.
- ❖ Monitor production Parallel LPARs and test LPARs, providing tier 1 hardware/software support for the mainframe complexes.
- ❖ Monitor mainframe job batch job streams, observing the status of batch job scheduling, batch job exceptions, and associated incident/failure messages.
- ❖ Provide proactive judgment and decision making to develop associated actions based on incident alerts and failures.
- ❖ Performing routine infrastructure checks.
- ❖ Prepare, review, and correlate information to staff at turnover.
- ❖ Ensuring that all requests from users for assistance are handled promptly and effectively.
- ❖ Performed System IPL's as directed by Change Management or system failure.
- ❖ SPOC in Problem management and fixed the repeated job failures permanently.
- ❖ Excelled in the constant adherence of strict Service Level Agreements in support of very demanding clients.
- ❖ Perform mainframe incident analysis, issuing notification to the documented on-call support application teams.

TECHNICAL SKILLS

- ❖ Mainframe Production Support
- ❖ Mainframe Batch & Console Monitoring
- ❖ Mainframe Failures(SB37, SE37, SD37, SOC4, SOC5, SOC7, S222, S322 & S522)
- ❖ Mainframe Batch Scheduling
- ❖ ESP Scheduling
- ❖ Calendar
- ❖ JCL
- ❖ CICS
- ❖ RACF

- ❖ IPL
- ❖ SDSF
- ❖ TSO
- ❖ ISPF
- ❖ LPARS
- ❖ Mainframe Backup(Weekly)
- ❖ VSAM
- ❖ VTAM
- ❖ JES2
- ❖ Subsystems
- ❖ Initiator
- ❖ TP Line
- ❖ Node
- ❖ Incident Management
- ❖ Major Incident Management
- ❖ Problem Management
- ❖ Change Management
- ❖ ITIL Certified
- ❖ ITSM Certified

PROFESSIONAL EXPERIENCE

- ❖ TATA Consultancy Services Ltd., (2018 to present)
3 month of Training period as Trainee
Deployed into project as a System Administrator

ACHIEVEMENTS

- Got best performer certificate from client.

PERSONALITY TRAITS

- Adaptable.
- Possess the interest to learn new things.
- Leadership quality.

PROJECT

PROJECT TITLE: WALGREENS BOOTS ALLIANCE

DOMAIN: Healthcare

CLIENT LOCATION: USA

MY ROLE: SYSTEM ADMINISTRATOR

ROLES AND RESPONSIBILITIES

- Monitor console alerts, accordingly will take action for the alerts.
- Scheduling and Monitoring production batch jobs through ESP and Fixing critical and non-critical abends, Coordinating and managing application restarts via JCL changes or restart procedures as per document.
- Diagnose abends in JCL errors, Space management, and failure analysis etc.
- Working on permanent fix for the job through Proactive Problem Management.
- Communicate and coordinate with Production Scheduling team on batch schedules and interfacing with application teams for Adhoc requests (i.e restarts, reruns, hold, release, demand schedules / triggers).
- Performing Shutdown and IPL the Mainframe systems.
- Start and stop major subsystems (cycling) according to schedule or on request.
- Console Monitoring through Remote desktop and monitoring the console alerts.
- Performing Starting / Stopping or recycling CICS regions
- Creating tickets for Job abends, abnormal console message in the console and escalate them to the appropriate team
- Engaging High Severity Bridge calls.

CERTIFICATES

- Completed Azure 900 & 104 external Certificate.

PERSONAL PROFILE

Father's Name	: Rajendran P
Mother's Name	: Muthu Lakshmi
Date of Birth	: 07-01-1997
Gender	: Male
Nationality	: Indian
Marital Status	: Single
Languages Known	: Tamil & English [Read, Write, Speak]
College	: National Eng College (Passed out - 2018) – 7.5% CGPA
School	: Maipparai Hr.Sec School (Passed out – 2012) – 64%

Date :

Place : Varaganur

(RAJESH KANNAN)