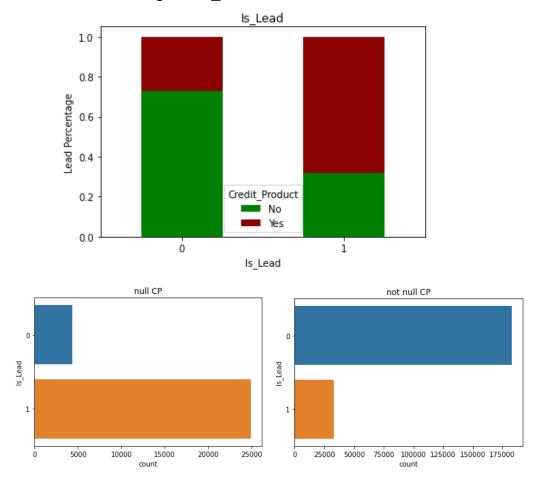
# **Credit Card Lead Prediction**

### 1. EDA

- a. Imbalanced class label was found through countplot of the dependent variable-'Is\_Lead'
- b. Credit\_Product has missing values.
- c. **85%** of Missing Credit\_Product records are interested in credit card.

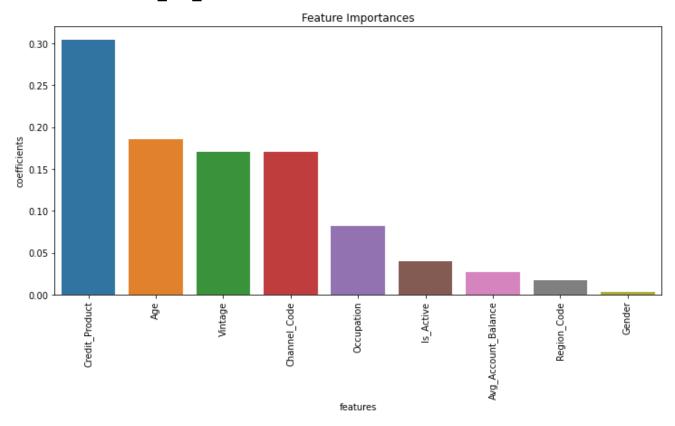


- d. **Credit\_Product** is an important feature to predict Is\_Lead based on it's correlation coefficient. Thus imputation is highly necessary.
- e. Customers above **Age 43** are interested in credit card, thus, age is also an important feature.
- f. Through pairplots, the data cannot be used for clustering.
- g. PCA and LDA couldn't help in feature extraction.

h. Many columns are categorical. Remaining columns can be converted to categorical by taking ranges(age, vintage, Avg\_Account\_Balance). On experimenting this point, no difference in model performance was observed.

### 2. Preprocessing:

- a. Identify and convert all string categorical variables into numerical categorical ones using LabelEncoder
- b. Removing missing values gave less auc.
- c. Credit\_Product is imputed using IterativeImputer and observed better auc score.
- d. Feature importance is found with a base random forest model.
- e. Smote method is applied to handle class imbalance which has increased the roc auc score.



#### 3. Model

- a. Bayes classifier and logistic was expected to perform better, but overfitting was observed.
- b. LGBM, Gradient descent and ada boost gave equivalent results.
- c. Random Forest model is finalised and trained and tested with intuitive parameters.

# d. Auc score obtained = .91

