**Dexter Nigel Ramkissoon, MBA, MS Cybersecurity, CISSP, CISM, CISA, CRISC, PMP, ISO 27001 CIS LA, PCI QSA, PCIP, CCNA, MCP, Security+, Network+**

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**Objective**

To attain a position in which my 30 years of diversified IT and managerial experience, cumulative information security / cyber security specialization, network design and architecture skills, and IT project / program management experience, within organizations ranging from small business all the way up to the Fortune Global Top 10, would be utilized to its maximum potential.

# Education & Training

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| PCI Security Standards Council PCI Security Standards Council  University of South Florida – Tampa, FL | PCIP (Payment Card Industry Professional) PCI QSA (Qualified Security Assessor)  Master of Science in Cyber Security (MS Cybersecurity) | Mar.2019  Mar.2019  2016-2018 |
| CompTIA – Tampa, FL | Security+ | Dec. 2018 |
| CompTIA – Tampa, FL | Network+ | Aug. 2018 |
| ISACA – Tampa, FL | Certified in Risk & Information Systems Control (CRISC) | Dec. 2017 |
| PMI – Tampa, FL | Project Management Professional (PMP) | Oct. 2017 |
| ISACA – Tampa, FL | Certified Information Security Manager (CISM) | July 2017 |
| ISACA – Tampa, FL | Certified Information Systems Auditor (CISA) | June 2017 |
| IT Governance LTD - Tampa, FL | ISO27001 Certified ISMS Lead Auditor (CIS LA) | May 2017 |
| University of South Florida – Tampa, FL | Master of Business Administration (MBA) | 2003-2005 |
| New Horizons – Tampa, FL | Cisco Certified Network Professional (CCNP) | June 2005 |
| New Horizons – Tampa, FL | Microsoft Certified Systems Engineer (MCSE) | July 2005 |
| St. Petersburg College – St. Pete, FL | B.A.S. in Technology Management / CCNP | 2001-2003 |
| St. Petersburg College – St. Pete, FL | Associate of Arts in Computer Science | 2001-2003 |
| United States Army | Automated Logistics / Network Administration | 1995-2003 |
| STRICOM – Orlando, FL | DITSCAP / U.S. Army IAMS Training | June 2002 |
| ISC2 - Tampa, FL | Information Systems Security (CISSP) | Oct. 2001 |
| Netrex Internet Solutions - Detroit, MI | Checkpoint Certified Security Engineer (CCSE) | Nov. 1998 |
| Netrex Internet Solutions - Detroit, MI | Checkpoint Certified Security Administrator (CCSA) | Nov. 1998 |

**Skills**

Wide knowledge of business administration, personal computers, networks, peripherals, and software packages including:

### SOFTWARE

* Cisco SecurityDeviceMgr  MS Windows NT 4.0- 2016 BMCPatrol  MSOutlook
* MS Windows 9.x, XP, 7,8,10  MS Office ’95-2016 QuickBooks  SupportMagic
* MS Exchange 5.X-2016 Visio RealSecure5.0  CheckpointFirewall

### HARDWARE

 Cisco routers – 2500, 2600, 2800, 3600, 7200,7500series  Cisco switches –2900, 4000, 5000, 6500series

* Nortel &Juniper Routers  Cisco Pix &ASAFirewalls  HP Netserver LH 4 & Netserver Pro, BladeServers

### BUSINESS SKILLS

Entrepreneurialskillsincludingbusinessmanagement,budgeting,projectmanagement,financialforecasting,projectplanning,& PCI/HIPAA/HITECH/ISO /ISF/NISTCSF/ISO27kauditing,DisasterRecovery&BusinessContinuityPlanning,design, implementation, maintenance, & testing. Information security, cyber security skills including (GRC) Governance, Risk management,Compliance.Experiencedwithmanyinfosecframeworks&standards:ITAR,FISMA,ISO27001,DIACAP,DoD, HITRUST,FedRAMP,MARSe,SOC1(type1&2),SOC2(type1&2),NISTRMF800series,BS7799,ISO17799,PCI-DSS.

# Certifications and Professional Organizations

* PCI Qualified Security Assessor (QSA) & Payment Card Industry Professional(PCIP)
* Master of Science in Cybersecurity with a concentration in cyber intelligence (MSCybersecurity)
* Master of Business Administration (MBA) in M.I.S. (IT Management InformationSystems)
* Bachelor of Applied Science in Technology Management (B.A.S. inT.M.)
* Certified Information Systems Security Professional(CISSP)
* Certified Information Security Manager(CISM)
* Certified Information Systems Auditor(CISA)
* Certified in Risk & Information Systems Control(CRISC)
* Project Management Professional(PMP)
* ISO 27001 Certified ISMS Lead Auditor (CISLA)
* Cisco Certified Networking Professional (CCNP)training
* Microsoft Certified Systems Engineer (MCSE)training
* Cisco Certified Networking Associate(CCNA)
* CompTIASecurity+
* CompTIANetwork+

# Experience

## Trinitek, Inc. – Cyber Security Consultant / Cyber Security Manager /ProjectManager 2000 –Present

* Developed various IT Security / Cyber Security Programs for Fortune 1000 companies, up to Fortune Global Top10
* PCI-DSS / HIPAA / HITECH / SOC 1&2 / ISO 27001 auditing and compliance, implementation andmaintenance
* WISP (Written Information Security Plan) creation, implementation, andmaintenance
* National data center colocation information security plan design andcoordination
* Served as chairman of ISMS (Information Security Management System) steeringcommittee
* Product management and development for biometric devices, mantraps, and access controlsystems
* Performed risk analysis, risk assessment, and BIA (Business Impact Analysis) for senior leadershipteams
* National travel for information security consultation on a per site basis, per contractterm
* Compliance, certification, and governance management, renewals, internalauditing
* Market analysis to identification competitors, target markets, and respectivecustomers
* Development of company value propositions and communicating certification value to thecustomer
* Worked with executives to create cost modeling and strategic pricing based on company mission andgoals
* Identified and capitalized on emerging markets such as IOT and DCIM (Data Center InfrastructureManagement)
* Assured regulatory requirements were met in all areas of informationsecurity
* Created information security roadmaps to guide organizations from conception all the way torealization
* Worked hand in hand with Chief Marketing Officer to establish continual customercommunications
* Consulted with internal IT and network engineering teams to develop company-wide cybersecurityposture
* Coordinated with sales teams to create customer communications andpresentations
* Network Infrastructure Design/Architecture and engineering from the ground up for enterpriseapplication
* Data Center / Network Operations Center architecture and engineering for DR/BCP and ongoing/plannedoperations
* Directed internal audit testing and documentation, plus administration of risk assessments andremediation
* IT governance including directing teams of 12 network engineers and network securityadministrators
* Designed policies, procedures, projects, and programs to protect enterprise assets from internal and externalthreats
* Researched emerging threats in the areas of ransomware and phishing attacks and proactively set updefenses
* 100% safe and secure rating – never had a data breach which in charge of informationsecurity
* Worked with C-Suite executives to reduce the overall operational risk of theorganization
* Conducted information security awareness training, developed FAQs, blogs, web posts, and relatedmaterials
* Created and directed incident response teams to proactively deter anticipatedattacks
* Communicated complicated security concepts to nontechnical employees to strengthen the overall securityposture
* Mapped information security requirements of ISO 27001 and PCI-DSS to internal policies andprocedures
* Obtained and maintained several information security certifications, designations, and advanceddegrees
* Facilitated Infosec and cybersecurity governance through leveraged collaboration with otherdepartments
* Defined security strategies and established metrics for complete measurement and reporting of overallsecurity
* Mentored junior members in the information security field and created training programs andcurriculum
* Performed internal compliance auditing while also interfacing with external auditors during companyre-certifications
* Worked closely with other technical experts to continually strengthen the overall security program through bestpractices
* Addressed unique needs to protect identify theft, personal health information (PHI), mobile devices,etc.
* Kept abreast of security incidents and gleaned lessons learned to further improve the company securityposture
* Provided leadership, direction, and guidance to Information Technology and Network Engineeringteams
* Enterprise network engineering duties utilizing various networking protocols (EIGRP, OSPF, BGP,MPLS)
* Project development, planning, and management of cabling and hardware/software implementationteams
* Human resources allocation, delegation, and supervision of technical projects andinitiatives
* Developed, implemented, and conducted training on an enterprise-wide Data ClassificationProgram
* Enterprise consulting, and IT project engineering including installation and configuration of Cisco routers andswitches
* Created and maintained IS policies and procedures for several Network OperationsCenters
* Developed, implemented, and enforced Information Security Management policies andprocedures
* Implemented Intrusion Detection and Intrusion Prevention Systems andServices
* Program and budget management of complex, enterprise wide technicalprojects
* LAN/WAN engineering and administration - internet security (Cisco PIX, ASA, Checkpoint FW-1, VPNTunneling)
* Developed strategic objectives and business plans and provided leadership training for staff of networkengineers
* Implemented Cisco Security Manager along with various Cisco Routers andSwitches
* Disaster Recovery and Business Continuity Planning, design, implementation, maintenance, andtesting.
* Resource planning for simultaneous projects through extensive program and projectmanagement
* Developed, implemented, and directed enterprise architecturestrategies
* Served as project manager liaison between network engineering and network architecture/designteams
* Produced SSAA documents and, DIACAP, DITSCAP, NIST 800 series input for ongoing and plannedprograms
* Help desk planning, development, implementation, andproduction
* Business plan development, SWOT analysis, and strategic ROIplanning

## Fortune Global Top 50 company (IBM) – CyberSecurityConsultant 2019 –2020

* Exhibited deep experience in IT security standards, audits and best practices in areas such as Vulnerability Management, Incident Response, Pen Testing and RiskAssessment
* Researched, designed, and prepared primary auditdocuments
* PerformedinternalSecurityComplianceauditsinaccordancewithcorporatecloudmethodology,andregulatoryrequirements
* Focused on security and risk assessments that involve cyber/data security, computer operations, network, Cloud and IT compliance
* Exhibited excellent knowledge of security controls AND technical implementationskills
* Mentored teams on security compliance and auditprocedures
* Assisted Managed Services team with Security Compliance and Audit preparation andprocesses
* Conducted high quality, professional day-to-day execution of internal security assessment engagements and projects within established timelines and budgets
* Assisted in annual risk assessment activities, as appropriate, including leading interviews and/or surveyprocesses
* Conducted audit entrance and exit conferences and lead as appropriate for workassigned
* Effectively executed a wide range of internal security assessment and security activities in a high quality and timelymanner
* Exhibited excellent ability to document and explain findings in a concise, understandablemanner
* Performed activities that include planning and developing work programs, identifying recommendations for continuous improvement in global processes and controls, communicating results, and following up on issuesreported
* Responsible for conducting internal assessments, audits, and awareness and strategy development, organization risk assessment/planning, and completion of special requests for cloudmanagement
* Participatedinthedetailedexecutionandcommunicationoftherisk-basedworkplan,includingcorporatecloudmanagement and security audit special projectrequests
* Verifiedtheadequacyofinformationtechnology(IT)operatingproceduresofthecorporatecloudservicethroughasystemic program of risk assessments and securityaudits
* Exhibited excellent ability to successfully interface with security and cloud developers’ teams (internal andexternal)
* Assisted in the development of the corporate cloud internal annual security audit plan andschedule
* CompletedSecurityandcompliance/auditwork,includinginternalsecurityworkplans,workpapers,findings,andassociated reports
* Prepared security and compliance findings and audit reports, and work papers to ensure adequate documentation existed to support the completed audit andconclusions
* Conducted IT integrated security audits with operational, compliance, financial, and investigative audit teams, asassigned
* Performed security work throughout development and liveproduction
* Identified, recommended, and reported improvement opportunities for corporate cloud global processes andcontrols
* Exhibited excellent ability to train, develop, and motivate teammembers
* Identifiedopportunitiesforcontinuousimprovementoftechnology,security,financial,andotherprocessesandevaluationof organization-drivenrisk
* Managed security and compliance relationship, including facilitating meetings, discussions of findings, and presenting draft and final reports in a professionalmanner
* Prepared well-written and timely audit reports and high-quality presentations for leadership and board levelreporting
* Exhibited strong security and compliance skills and established/maintained relationships related to the risk areasassigned
* Keptabreastofcompanypoliciesandprocedures,currentdevelopmentsintechnologyandauditingprofessions,andchanges in local, state, and federallaws
* Demonstrated strong leadership in professional settings (private, public, and militarysectors)
* Exhibited excellent verbal and written communication skills, interpersonal, and presentationskills

## Fortune Global Top 10 company – CyberSecurityConsultant 2018 –Present

* Exhibited solid understanding of the evolving security and privacy controls environment, regulatory landscape and risk management techniques, principles andpractices
* Performedriskandcomplianceassessmentswithin-depthknowledgeofindustrystandardsandregulatoryrequirements(e.g., PCI, ISO 27001, HIPAA, HITECH, FISMA, NIST,etc.)
* Exhibitedfirmunderstandingofthedevelopmentandimplementationofinformationsecuritypolicies,standardsandrelated procedures
* Provided risk-based recommendations based upon the size and complexity of the client’sorganization
* Educatedclientsoftheriskimplicationsassociatedwithaparticularbusinessdecision,andcommunicatedthelikelihoodand impact of those decisions so clients could fully quantify thoserisks
* Translated complex technical information across all levels of theorganization
* Exhibited strong facilitation skills and a clear ability to build strong relationships with business stakeholders at all levels, including executive managers andvendors
* Demonstratedtheabilitytoworkeffectivelywithateam,deliveringhighperformanceandcustomersatisfactioninaglobal, matrix-managementenvironment
* Exhibited strong business acumen and process-oriented thinking
* Performed information risk management, security governance, and program development, based on regulatorycontrols
* Showed proven ability to foster working relationships with the teams andclients
* Exhibited excellent presentation and issue resolutionskills
* Conducted information security assessments using industry accepted best practices and approaches to support enterprise business goals andobjectives
* Continuously kept informed of advances in information security and how they could be implemented forclients
* Exhibited excellent written communication skills for use in preparing formal documentation including deliverables, Statements of Work, proposals, white papers, and case studies
* Evaluated information security risk in context of business environment and industryrequirements
* Consulted with clients on information security best practices and provided guidance on cost-effective strategies for implementation ofsecurity
* Exhibitedexcellentverbalskillsthatincludedtheabilitytoclearlyarticulatethoughts,bepersuasive,anddeliverpresentation and training to all levels ofmanagement
* Followed standard methodologies and developed new and innovative processes for delivering information securitysolutions
* Focused on results and ability to work within tighttimelines
* Traveled both domestically and internationally to manage majorprojects
* Exhibitedexcellentabilitytoundertakeandcompletetasksindependently,metschedulesanddeliverytimelines,andmoved swiftly from concepts and theory toaction
* Demonstrated the ability to learn and apply critical thinking to a variety ofsituations
* Designed deliverable content to precisely reflect the engagement contract and clientneeds
* Exhibited excellent ability to interface with C-levels, as well as tacticalimplementers
* Worked with clients to help them understand where improvements could be made, and proposed scenarios and solutions to address those areas ofimprovement
* Built and nurtured positive working relationships with clients with the intention to exceed clientexpectations
* Exhibited excellent positive customer service and team attitude (helping others whenrequired)
* Proven ability to manage projects from inception to successfulimplementation
* Exhibited strong investigative and analysis skills with the ability to handle confidentialinformation

## Citrus Health Care, Inc. – Cyber Security Manager / Senior NetworkSecurityAdministrator 2003 –2007

* Developed an entire information security program based on HIPAA and ISO 17799regulations
* Managed a team of 2 junior network administrators, 6 computer technicians, and 4 telecomtechnicians
* Installation, configuration, and maintenance of production servers, routers, switches, firewalls, andhubs
* LAN/WAN engineering and administration - internet security (Cisco PIX, Checkpoint FW-1, VPNTunneling)
* Network security, intrusion detection systems, and server performance monitoring
* Developed various SLAs for help desk, network systems, infrastructure, architecture/designprojects
* Designed and implemented entire network and telecom infrastructure including capacity planning &design
* Handled all IT program and project management for 400+ users spread over 12locations
* Enterprise network engineering duties utilizing various networking protocols (EIGRP, OSPF, BGP,MPLS)
* Implemented and supervised help desk team that designed, implemented, and maintained network and desktopoperations
* Microsoft NT server and Exchange Server engineering andadministration
* Project development, planning, and management of cabling and hardware/software implementationteams

## Robert Half International – Cyber Security Consultant / NetworkSecurityEngineer 2002 –2004

* Performed various projects for Compaq, Tampa Bay area businesses, and Orlando areabusinesses
* Developed various Information Systems Security Programs for local and web securityapplications
* Installation, configuration, and maintenance of production servers, routers, switches, firewalls, andhubs
* HIPAA / PCI - DSS auditing and compliance including implementation and maintenance of allrequirements
* Network security, intrusion detection systems, and servermonitoring
* Disaster Recovery, Business Continuity Planning, and project management for enterpriseoperations

## CAE USA - Cyber Security Manager / NetworkSecurityEngineer 2001 –2002

* Developed an Information Systems Security Program for 500 +users
* Managed1sr.networkadministrator,2jr.networkadministrators,4networktechs,1MSExchangeadmin,4helpdesktechs
* Developed, Implemented, and conducted training on an enterprise-wide Data ClassificationProgram
* Developed and served as Chairman of an Information Systems Security ManagementForum
* Developed, implemented, and enforced Information Security Management policies andprocedures
* Enterprise network engineering duties utilizing various networking protocols (RIP, EIGRP, OSPF, BGP,MPLS)
* Performed network engineering duties including LAN/WAN network securityduties
* Configuration and maintenance of Cisco routers, switches, firewalls, and IDS for websecurity
* Developed and implemented 10-layer access control methodology model for use on allprograms
* Developed and conducted monthly, quarterly, and yearly Information Securitytraining

## Verizon ( Formerly GTE ) - Network Security Engineer / InformationSecurityConsultant 2000 –2001

* Installation, configuration, and maintenance of production servers, routers, switches, firewalls, andhubs
* Directed a team of 7 network engineers and various network securityconsultants
* Network security, intrusion detection systems, and servermonitoring
* Aided in router and switch conversions during corporatereorganization
* Performed data analysis and network documentation duties for datacenter

## Tek Systems - Network Security Engineer / HelpDeskManager 1998 –1999

* Performed various projects for St. Joseph’s Hospital and several Tampa Bay areabusinesses
* Supervised help desk team that designed, implemented, and maintained network and desktopoperations
* Microsoft NT server and Exchange Server engineering andadministration
* Hardware/software installation and upgrades (Cisco,Checkpoint)
* PC technician duties including category cabling (routing, terminating andtesting)

## Physicians Healthcare Plans, Inc. - Network Security Engineer / HelpDeskManager 1996 -1997

* HIPAA auditing and compliance including implementation and maintenance of allrequirements
* LAN/WAN engineering and administration - internet, intranet, and extranet security (FW-1,IIS)
* Managed a team of 4 network administrators, 4 computer technicians, and 2 telecomtechnicians
* Network administration duties including on-site technical support for 300+users
* Upgrading, installing, configuring, repairing and maintaining PCs, terminals, laser printers, routers, andhubs
* Phone / data cable routing, terminating and testing (Cat 3, 5,5E)

## United States Army - Network Security Engineer /AutomatedLogistics 1995 –2003

* LAN/WAN security engineering and administration - internet, intranet, and extranet security (FW-1,IIS)
* Managed a team of 8 LAN/WAN administrators, 16 computer technicians, and 8 telecomengineers

### Professional references available upon request