





Nandini Bhatt

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Summary

Motivated and detail-oriented software developer with a recent Postgraduate Diploma in Networking and AWS Certified Cloud Practitioner credentials. Eager to learn and adapt to new technologies, with a passion for contributing to innovative solutions.

Skills

- **Web development** – Frontend Development, HTML, CSS, JavaScript, Python, C, MySQL, Bootstrap, React.js, R.
- **Technical Skills** – LAN support, server-based software installation, troubleshooting, MS Office suit
- **Cloud technologies** – GCP, AWS, Jenkins, Docker, Linux, Terraform.
- **Soft Skills** – Detail-oriented, Problem-solving abilities, Communication and Collaboration skills, Teamwork, Analytical thinking.

Education

Fleming College Peterborough, ON, CA	01/2023 - 04/2024
Postgraduate Diploma Course - PGD, Wireless Information Networking	GPA – 2.9
Kadi Sarva Vishwavidyalaya Gandhinagar, GJ, IN	04/2019 - 04/2022
Bachelor of Science - BS, Computer Science	GPA – 3.8

Experience

Customer Service Representative June 2023 – Present

Marble Slab Creamery | Richmond Hill, ON, CA

- Providing friendly and **efficient service** to customers, ensuring a positive experience.
- Resolved **customer complaints** and **issues effectively**, ensuring a positive resolution and maintaining customer satisfaction as well as efficiently managed time to handle **high volume** of customers during busy periods.

Jr. Frontend Developer Nov 2021 - Sep 2022

Storm EduGo | Gandhinagar, Gujarat, India

- Collaborated with design and backend teams to seamlessly integrate **frontend components** with backend systems resulting in a productivity boost of 15% to 20%.
- Played a pivotal role within a development team, ensuring the **ongoing maintenance and updates** of the company's website frontend.
- Executed the implementation of **HTML, CSS, and JavaScript** resulting in a 25% enhancement in user experience and functionality.

Information Technology Help Desk Support June 2019 – Mar 2020

Dhruvil Infotech | Mehsana, Gujarat, India

- Became familiar with **cloud platforms** and services and assisted in providing cloud-based solutions to the clients.
- Managed incident tickets and collaborated with **senior IT staff** to resolve issues.
- Assisted with **hardware, software**, and network support.

Projects

Blog using React.Js

- Developed a dynamic and responsive blog application using React.js, providing users with an intuitive platform to create, read, update, and delete blog posts.
- Enabled CRUD operations, create, edit, delete, and view blog posts seamlessly.
- Utilized React Router for seamless navigation and dynamic rendering of blog posts and pages
- Developed robust error handling and user-friendly notifications for better UX.

Chatbot using JS

- Implemented frontend user interface components using HTML, CSS, and JavaScript frameworks like React to enhance user interaction.
- Developed a chatbot application using JavaScript and integrated it with the OpenAI API for generating natural language responses
- Utilized asynchronous programming techniques in JavaScript (such as Promises or Async/Await) to handle API calls and ensure smooth chatbot functionality.

Certifications

AWS Certified Cloud Practitioner	Feb 2024 - Feb 2027
The Bits and Bytes of Computer Networking	Nov 2023
Technical Support Fundamentals	Aug 2020