

# FERNANDO GALVAN

SOFTWARE ENGINEER

## DETAILS

### PHONE

210-965-5343

### EMAIL

n.brighter00@gmail.com

## SKILLS

HTML5

Linux

Microsoft Office

CSS

HTML

jQuery

Node.js

React

C#

SQL

Git

Python

JavaScript

## LINKS

[LinkedIn](#)

[Portfolio](#)

## LANGUAGES

Spanish



## PROFILE

Through strong, and enriching relationships during my years in operations, banking, and customer service, I discovered a world that focused my passions. I desired a role where my hunger for continuous learning, and curiosity could be of use. In this discovery I also found a love for building something useful, and concrete which stemmed from my own ideas. I found myself in the world of software engineering, and I haven't looked back.

## CERTIFICATION

### General Assembly - Full-Stack Academy

San Antonio

Feb 2022 — Aug 2022

- Built simple applications using JavaScript and Python
- Built servers using Express.js, Node.js
- Created databases for servers using PostgreSQL, MongoDB, AWS
- Built front-end applications using libraries such as Bootstrap, MaterialUI, ReactJS, Django and Flask.

## PROJECTS

### E-Commerce Store

#### Built Full-Stack Site with Cart Functionality and Responsiveness

- **Technologies Used** - ReactJS, Express.js, Node.js, MaterialUI, JavaScript, MongoDB, Bootstrap, HTML, CSS, Redux

### Crypto Currency App

#### Built Front-End Page List of Crypto Currencies

- **Technologies Used** - ReactJS, MaterialUI, JavaScript, HTML, CSS, Antd, Bootstrap

### TV-Show Search

#### Built Front-End Page with Search Functionality and Responsiveness

- **Technologies Used** - Python, Django, Bootstrap, HTML, CSS

## EMPLOYMENT HISTORY

### Operations Manager, New Generation Excavation

San Antonio

Jan 2022 — Present

- Reduced invoicing discrepancies by implementing weekly audits of field work reports.
- Reduced payment delays by streamlining billing procedures.
- Increased revenue by 20k by reducing fuel and labor inefficiencies.
- Led acquisition of new contracts and new clients.

**Operations Specialist, New Generation Excavation**

San Antonio

Apr 2021 — Dec 2021

- Implemented new work schedule reports and logs.
- Reduced communication inefficiencies between managers and clients by implementing single channel.
- Created workflow procedures that allowed all managers to audit work efficiently.

**Operations Coordinator, Veryable**

San Antonio

Oct 2018 — Mar 2021

- Trained all market clients to proficiently use on-demand platform.
- Increased app activity 50%+ using different marketing campaigns.
- Curated detailed reports and analytics on how clients increased growth and production using platform.

**Billing Coordinator, Envision Physician Services**

San Antonio

Aug 2017 — Sep 2018

- Reduced billing turn-around times by 24 hours by building new processes and invoicing templates.
- Trained all staff on Microsoft Office suite products to reduce communication disparities.
- Implemented error tracking report to assist with new software implementation.

**Claims Analyst, UnitedHealth Group**

San Antonio

Oct 2017 — Jun 2017

- Made Top-Performers list multiple months in a row.
- Mentored new analyst on compliance expectations.
- Led training efforts which reduced review time and increased approval rates.
- Assisted team which focused on high-dollar claims.

**EDUCATION**

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**B.S. - Psychology , Univeristy of Texas at San Antonio**

2008 — 2013

**B.S. - Business Administration, Southern New Hampshire Univeristy**

2015 — 2017