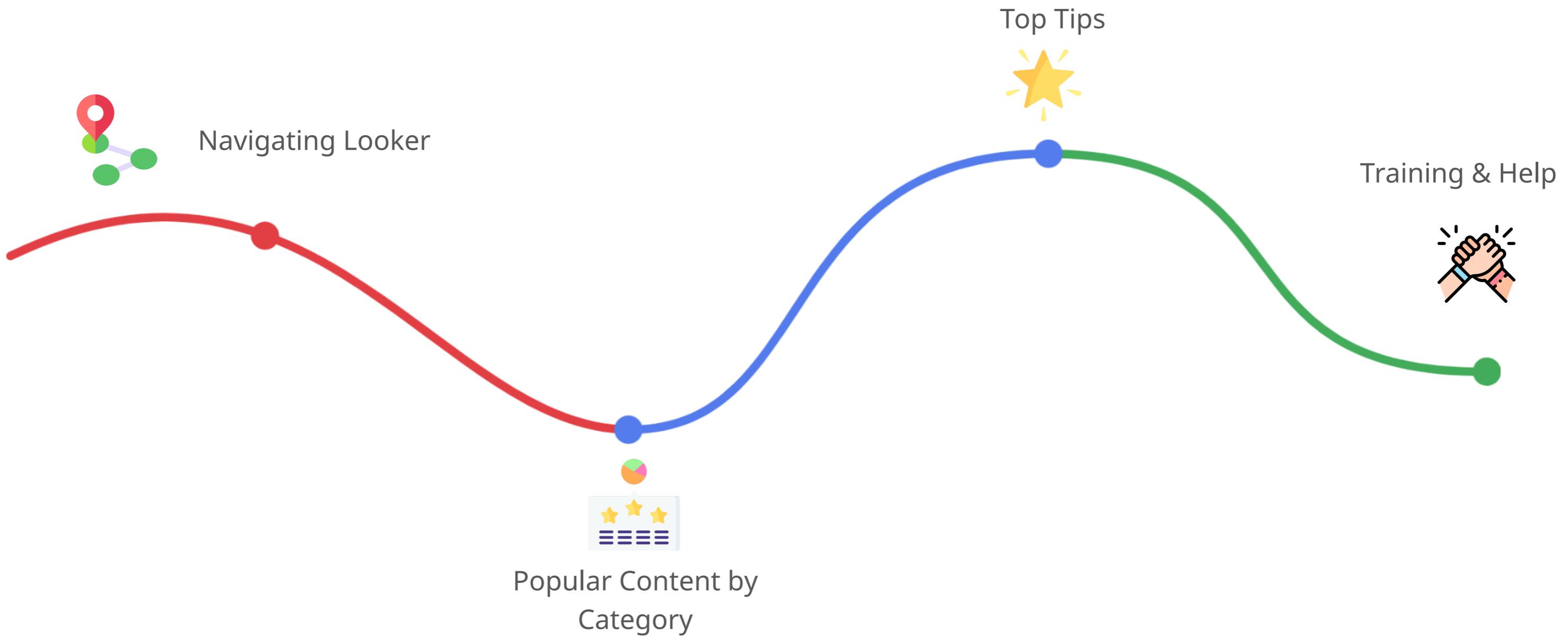


Select a topic or advance to the next page to find out more about Looker at Nando's

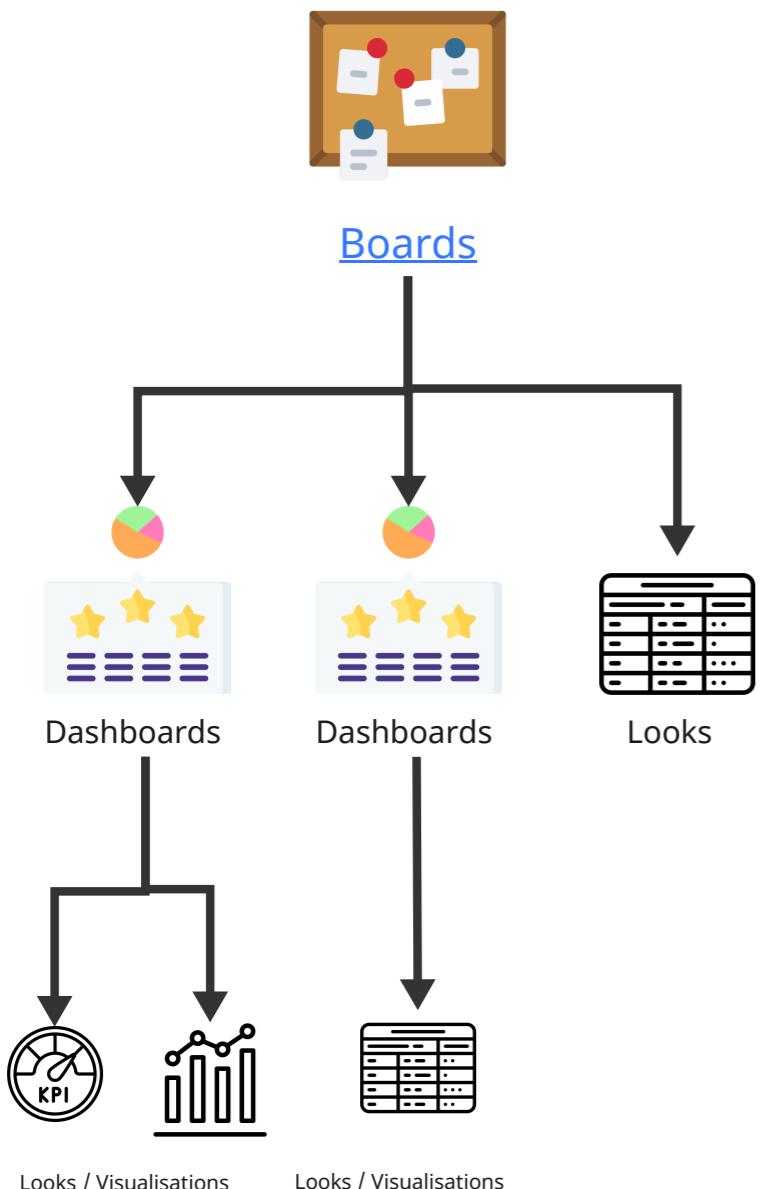




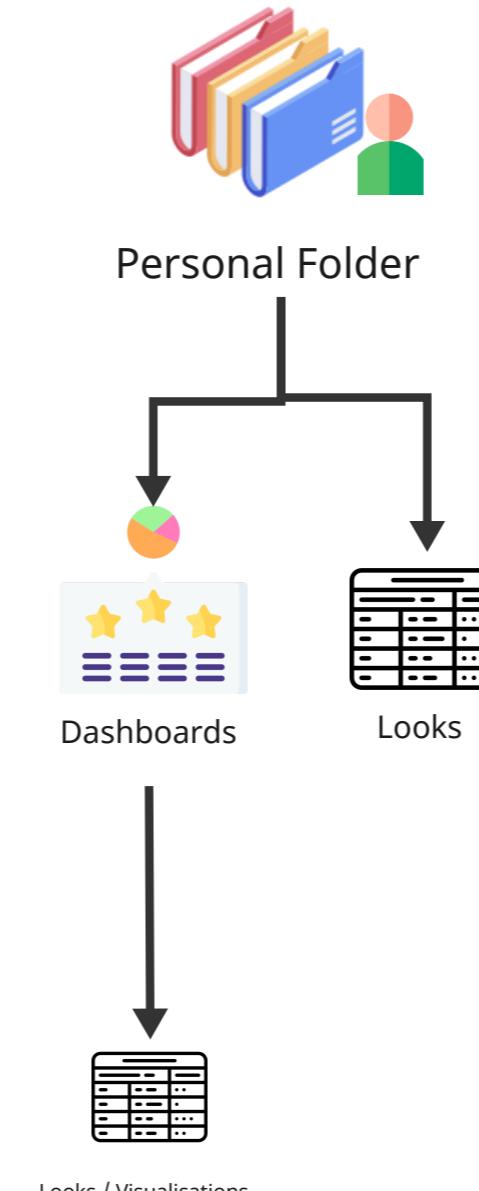
Navigating Looker: Types of Content

1 Boards are collections of Dashboards or Looks. A Dashboard/Look can appear across multiple Boards. They can be made by any user.

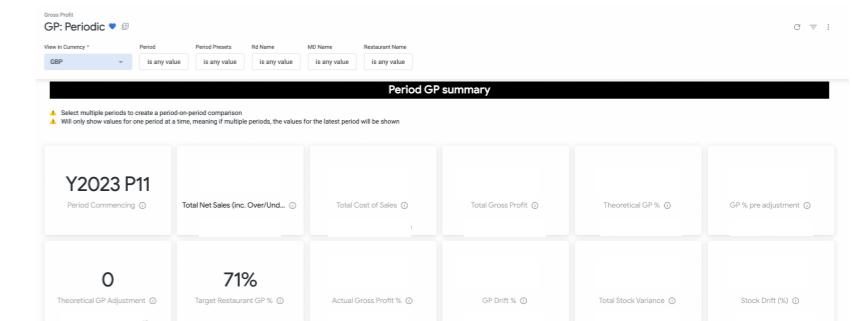
In the next section we have highlighted the key boards curated for our Nando's community by the D&A team



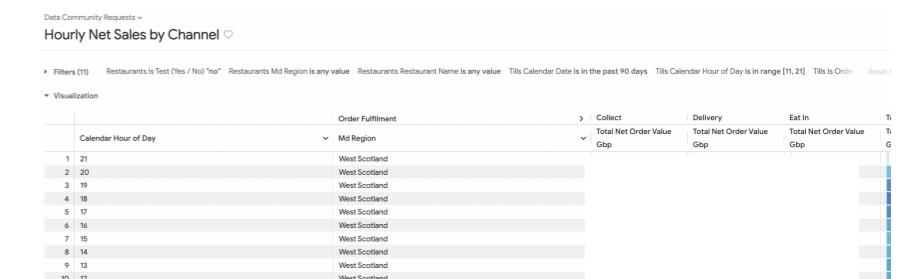
2 Your Personal folder is where you can store Looks/Dashboards that you have created or copied. Other Central Support users with similar access can see this content though - so keep your room tidy!



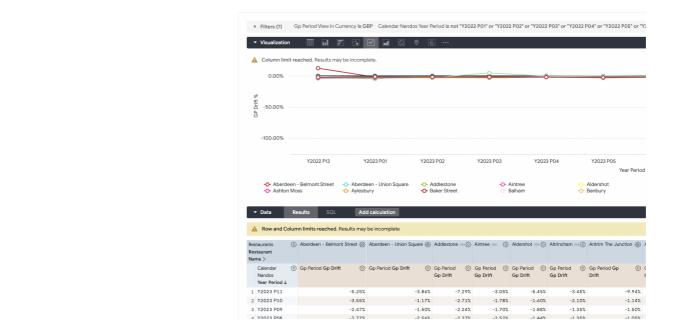
3 Dashboards are collections of Looks or Visualisations



4 Looks are saved single Visualisation / Table Reports. Looks can exist on their own, or be placed on a Dashboard too.



5 Visualisations are unsaved Looks. They exist only on the Dashboard to which they appear





Navigating Looker: Finding Content

1 Use the left-hand pane to Navigate to Boards or Folders

★ Top tip: Heart your Favourites or Bookmark the URL in your web browser!

The screenshot shows the Looker navigation sidebar on the left side of the screen. It includes sections for Home, Recently Viewed, Favorites, Boards (with options like Gross Profit, Profit & Loss, RD/MD, Restaurants, Stock Management), and Folders (My folder, Shared folders like Acquisition & Attribution and Customer).

2 Select one of our highlighted Boards from the mid-section of the home page. Most of the content will be placed on the Restaurants board

★ Top tip: Boards are our suggested way of finding content in Looker - since you can group similar content together easily!

The screenshot shows the Nando's Data & Insights Looker home page. It features a header with the company logo and the text "Welcome to Looker!". Below the header, there is a section titled "Top Picks for You" with links to "Restaurants" and "Ops Summary". The main content area contains a brief introduction to Looker and links to support materials.

3 You can also find content using the Search function. However, this can be a bit hit or miss so we suggest using Boards where you can!

The screenshot shows the Looker search interface with the query "stock" entered. The results are categorized into Dashboards, Looks, and other content types. Examples include "Stock: Variance", "Stock: Usage", "Stock: Analysis", "Stock: Summary", "Stock: Stock Take", "Stock: Valuation", "Wine Can Actual Stock by Restaurant & Date", "Closing Chicken Stock by Restaurant", "Stock GRV's & Transfers by Restaurant", and "Stock Variance (Weekly View)".

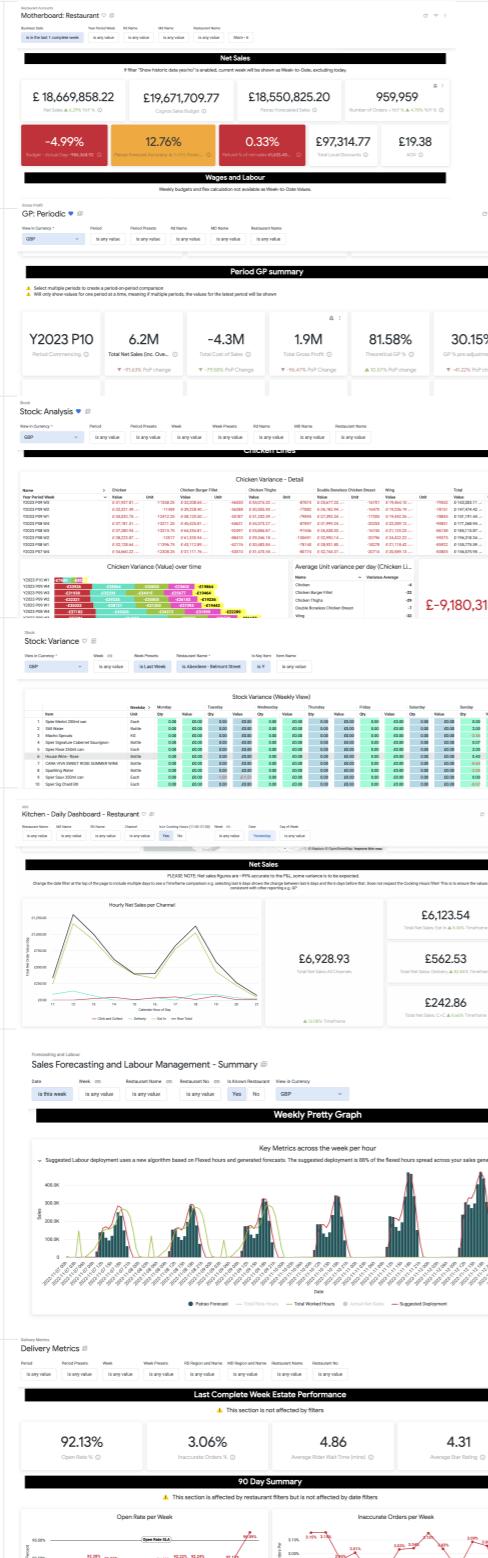
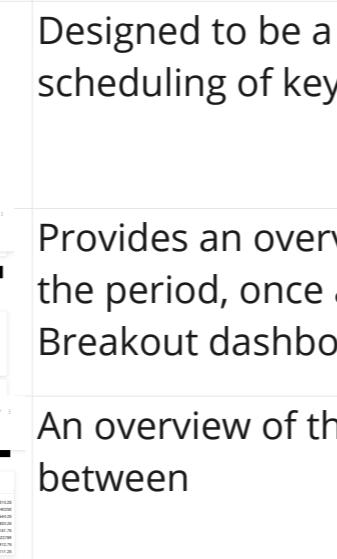
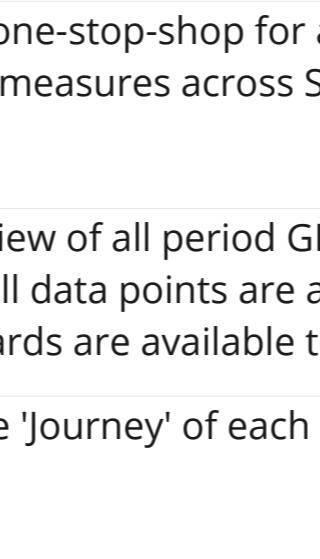
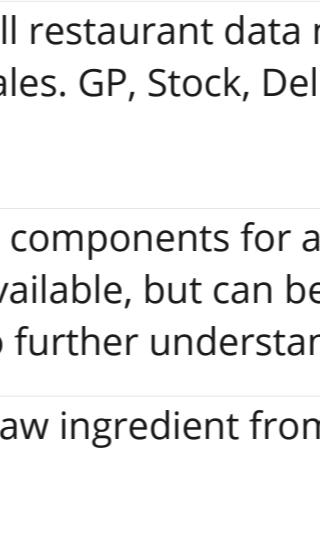
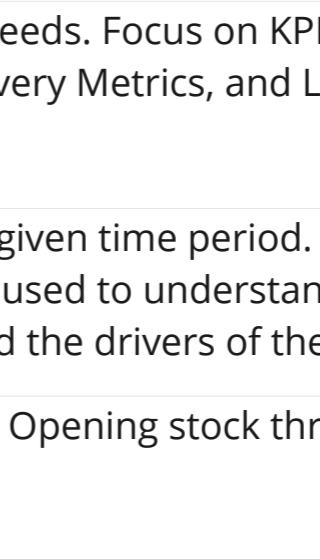
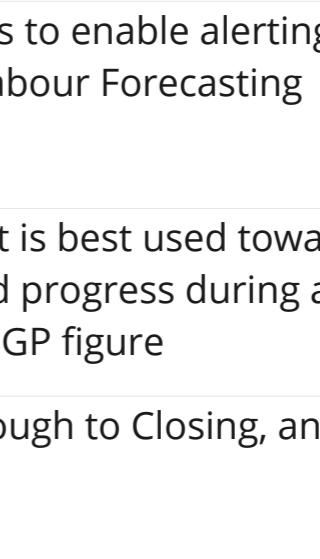
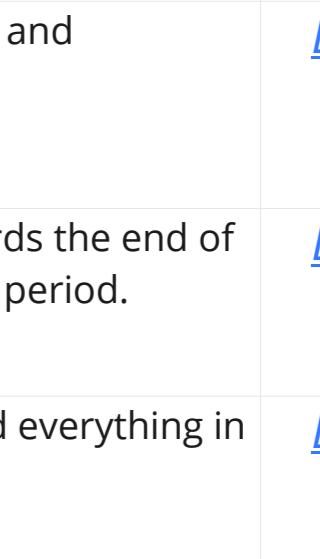
4 ... or use this Content Map guide to find content relevant to you!





Popular Content

The next two pages highlight our top reports (Dashboards / Looks) grouped together by topic.

| Section | Title | Description | Link |
|----------------------|---|--|--|
| Restaurant Operation | Weekly Ops Summary |  | <p>Designed to be a one-stop-shop for all restaurant data needs. Focus on KPI's to enable alerting and scheduling of key measures across Sales, GP, Stock, Delivery Metrics, and Labour Forecasting</p> <p>Link</p> |
| | GP Periodic |  | <p>Provides an overview of all period GP components for a given time period. It is best used towards the end of the period, once all data points are available, but can be used to understand progress during a period. Breakout dashboards are available to further understand the drivers of the GP figure</p> <p>Link</p> |
| | Stock: Analysis |  | <p>An overview of the 'Journey' of each raw ingredient from Opening stock through to Closing, and everything in between</p> <p>Link</p> |
| | Stock: Variance |  | <p>Provides a full breakdown of variances across all raw ingredients for a given time period. Variances already include any declared stock transfers.</p> <p>Link</p> |
| | Kitchen - Daily Dashboard - Restaurant |  | <p>Shows information related to restaurants that have Kitchen Display Screens</p> <p>Link</p> |
| | Sales Forecasting & Labour Management Summary |  | <p>Designed to help understand how your labour is being deployed and how well restaurant forecasts are doing. The reports can be used looking forward and backwards to understand trends as well as what's coming up soon</p> <p>Link</p> |
| | Delivery Metrics |  | <p>Presents delivery metrics information across the Delivery channel and over the last 90 days</p> <p>Link</p> |



Popular Content (cont.)

| Section | Title | Description | Link |
|--------------|----------------|---|----------------------|
| Data Quality | Data Freshness | Presents an overall view of the freshness of the datasets used in Looker. Shows when Looker was last refreshed, and how recent each data set is in RAG. | Link |
| Sales | Orders Summary | Gives a high level overview of Net Sales, Discounts, Refunds in one place. Shows trends by Platform for the current week, with comparisons against the prior week for WoW change. | Link |
| | Order Items | Shows Sales Volume and % by Item Category and Item | Link |
| Discounts | Discounts | Breakdown of Discount totals by type over time | Link |
| Refunds | Refunds | Breakdown of Refunds by type (Till, NPA etc) over time | Link |



Top Tips



If you see unusual Stock Variance, or Sales numbers, double-check your data was submitted on time and accurately, otherwise Looker will not show the correct values. There may be a delay if your data is not submitted at the end of the day.



Remember to always double check your filters! Most issues arise when a stray filter has been left in during selection



Bookmark your favourite content using your web-browser. All filters you select are saved in the URL, so if you select a period of 'Last Week' for example, you can easily see Last's Week's data each time you load your bookmark!



Remember to share your URL link or any reports you may be comparing against when raising a query in the Zendesk. Without this they may not be able to help answer your query.



Remember to select 'All Results' when Downloading data from Looker. Looker caps your results by 500 rows by default! Only Patrao's are able to download data from Looker or set up schedules for data security reasons.



Training & Help

Need more help? Don't worry - we have you covered!

New to Looker?

- [Welcome to Looker \(Looker Video\)](#)
- Navigating Looker (Nando's Guide)
- [Sharing a dashboard's URL \(Looker Article\)](#)

Looker at Nando's Zendesk Guides

- [Looker FAQ's - Zendesk](#)

Advanced Functionality (Patrao's only)

- [Downloading Content \(Looker Article\)](#)
- [Scheduling data deliveries \(Looker Article\)](#)



We regularly organise drop in sessions when releasing new content. Keep an eye out in the data community or the sauce for planned sessions!



Please do not to direct queries via email to one of our team. We don't monitor inboxes for queries and Zendesk will always yield the fastest responses!