

Google Cloud Digital Leader

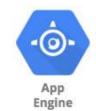
Getting Started









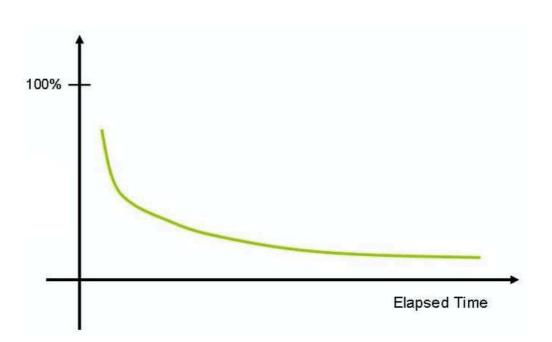




- GCP has 200+ services :
 - This exam expects knowledge of 40+ Services
- Exam tests your decision making abilities:
 - Which service do you choose in which situation?
- This course is **designed** to help you make these choices
- Our Goal: Help you start your cloud journey AND get certified

How do you put your best foot forward?

- Challenging certification Expects you to understand and REMEMBER a number of services
- As time passes, humans forget things.
- How do you improve your chances of remembering things?
 - Active learning think and take notes
 - Review the presentation every once in a while



Our Approach

- Three-pronged approach to reinforce concepts:
 - Presentations (Video)
 - Demos (Video)
 - Two kinds of quizzes:
 - Text quizzes
 - Video quizzes
- (Recommended) Take your time. Do not hesitate to replay videos!
- (Recommended) Have Fun!





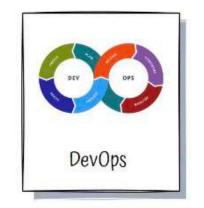
FASTEST ROADMAPS

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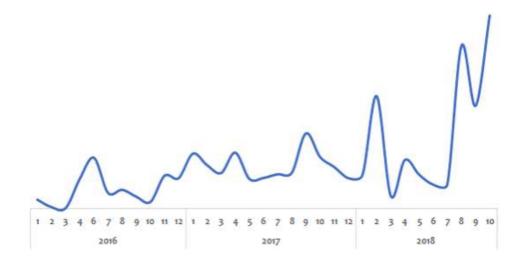






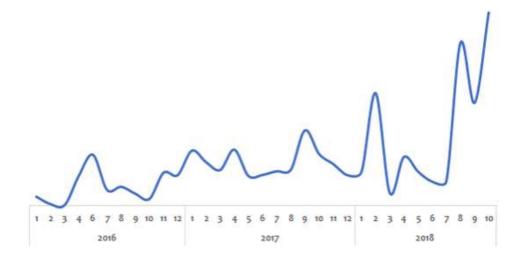
GCP - Getting started

Before the Cloud - Example 1 - Online Shopping App



- Challenge:
 - Peak usage during holidays and weekends
 - Less load during rest of the time
- Solution (before the Cloud):
 - PEAK LOAD provisioning: Procure (Buy) infrastructure for peak load
 - What would the infrastructure be doing during periods of low loads?

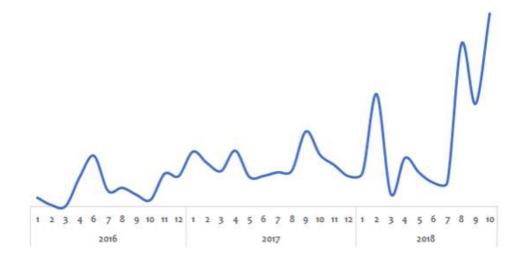
Before the Cloud - Example 2 - Startup



- Challenge:
 - Startup suddenly becomes popular
 - How to handle the **sudden increase** in load?
- Solution (before the Cloud):
 - Procure (Buy) infrastructure assuming they would be successful
 - What if they are not successful?

Before the Cloud - Challenges





- High cost of procuring infrastructure
- Needs ahead of time planning (Can you guess the future?)
- Low infrastructure utilization (PEAK LOAD provisioning)
- Dedicated infrastructure maintenance team (Can a startup afford it?)



Silver Lining in the Cloud

How about provisioning (renting)
resources when you want them and
releasing them back when you do not
need them?



- On-demand resource provisioning
- Also called Elasticity



Cloud - Advantages

Trade "capital expense" for "variable expense"



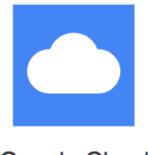
- Benefit from massive economies of scale
- Stop guessing capacity
- Stop spending money running and maintaining data centers
- "Go global" in minutes

Google Cloud Platform (GCP)

- One of the Top 3 cloud service providers
- Provides a number of services (200+)
- Reliable, secure and highly-performant:
 - Infrastructure that powers 8 services with over 1 Billion Users: Gmail, Google Search, YouTube etc



- Net carbon-neutral cloud (electricity used matched 100% with renewable energy)
- The entire course is all about GCP. You will learn it as we go further.



Google Cloud

Best path to learn GCP!













- Cloud applications make use of multiple GCP services
- There is **no single path** to learn these services independently
- HOWEVER, we've worked out a simple path!



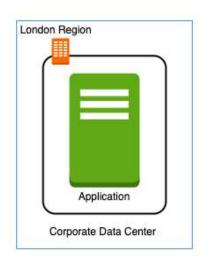
Setting up GCP Account

Create GCP Account



Regions and Zones

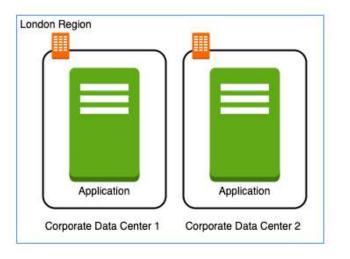
Regions and Zones



- Imagine that your application is deployed in a data center in London
- What would be the challenges?
 - Challenge 1 : Slow access for users from other parts of the world (high latency)
 - Challenge 2 : What if the data center crashes?
 - Your application goes down (low availability)

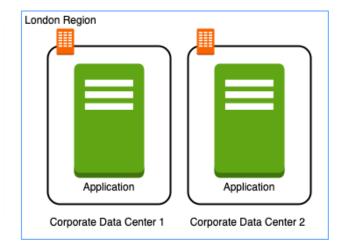
Multiple data centers

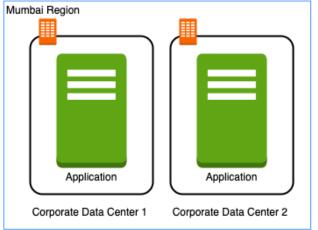




- Let's add in one more data center in London
- What would be the challenges?
 - Challenge 1: Slow access for users from other parts of the world
 - Challenge 2 (**SOLVED**): What if one data center crashes?
 - Your application is **still available** from the other data center
 - Challenge 3 : What if **entire region** of London is unavailable?
 - Your application goes down

Multiple regions





- Let's add a new region : Mumbai
- What would be the challenges?
 - Challenge 1 (PARTLY SOLVED): Slow access for users from other parts of the world
 - o You can solve this by adding deployments for your applications in other regions
 - Challenge 2 (SOLVED): What if one data center crashes?
 - o Your application is still live from the other data centers
 - Challenge 3 (**SOLVED**): What if entire region of London is unavailable?
 - O Vour annlication is served from Mumhai

Regions

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- Imagine setting up data centers in different regions around the world
 - Would that be easy?
- (Solution) Google provides 20+
 regions around the world
 - Expanding every year
- **Region**: Specific geographical location to host your resources
- Advantages:
 - High Availability
 - Low Latency
 - Global Footprint
 - Adhere to government regulations



Zones

- How to achieve high availability in the same region (or geographic location)?
 - Enter Zones
- Each Region has three or more **zones**
- (Advantage) Increased availability and fault tolerance within same region
- (Remember) Each Zone has one or more discrete clusters
 - Cluster: distinct physical infrastructure that is housed in a data center
- (Remember) Zones in a region are connected through low-latency links





Regions and Zones examples

New Regions and Zones are constantly added

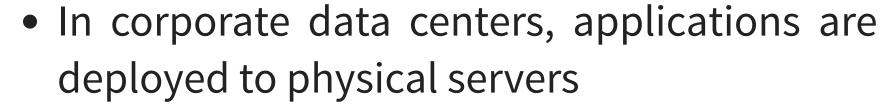
Region Code	Region	Zones	Zones List
us-west1	The Dalles, Oregon, North America	3	us-west1-a us-west1-b us-west1-c
europe- north1	Hamina, Finland, Europe	3	europe-north1-a, europe- north1-b europe-north1-c
asia-south1	Mumbai, India APAC	3	asia-south1-a, asia-south1-b asia-south1-c



Compute



Google Compute Engine (GCE)





- Where do you deploy applications in the cloud?
 - Rent virtual servers
 - Virtual Machines Virtual servers in GCP
 - Google Compute Engine (GCE) Provision & Manage Virtual Machines

Compute Engine - Features







- Create and manage lifecycle of Virtual Machine (VM) instances
- Load balancing and auto scaling for multiple VM instances
- Attach storage (& network storage) to your VM instances
- Manage network connectivity and configuration for your VM instances
- Our Goal:
 - Setup VM instances as HTTP (Web) Server
 - Distribute load with Load Balancers



Compute Engine Hands-on

 Let's create a few VM instances and play with them



- Let's check out the lifecycle of VM instances
- Let's use SSH to connect to VM instances

Compute Engine Hands-on: Setting up a HTTP server

```
#! /bin/bash
sudo su
apt update
apt -y install apache2
sudo service apache2 start
sudo update-rc.d apache2 enable
echo "Hello World" > /var/www/html/index.html
echo "Hello world from $(hostname) $(hostname -I)" > /var/www/html/index.html
```

• Commands:

- **sudo su** execute commands as a root user
- apt update Update package index pull the latest changes from the APT repositories
- apt -y install apache2 Install apache 2 web server
- sudo service apache2 start-Start apache2 web server
- echo "Hello World" > /var/www/html/index.html Write to index.html
- \$(hostname) Get host name
- \$(hostname -I) Get host internal IP address



IP Addresses - Virtual Machines

IP Address	Description
Internal IP Address	Permanent Internal IP Address that does not change during the lifetime of an instance
External or Ephemeral IP Address	Ephemeral External IP Address that changes when an instance is stopped
Static IP Address	Permanent External IP Address that can be attached to a VM



Simplify VM HTTP server setup

 How do we reduce the number of steps in creating an VM instance and setting up a HTTP Server?



- Let's explore a few options:
 - Startup script
 - Instance Template
 - Custom Image



Bootstrapping with Startup script

```
#!/bin/bash
apt update
apt -y install apache2
echo "Hello world from $(hostname) $(hostname -I)" > /var/www/htr
```

- Bootstrapping: Install OS patches or software when an VM instance is launched.
- In VM, you can configure Startup script to bootstrap
- **DEMO** Using Startup script

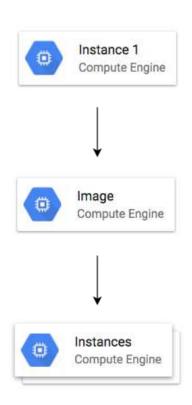
Instance templates

- Why do you need to specify all the VM instance details (Image, instance type etc) **every time** you launch an instance?
 - How about creating a Instance template?
 - Define machine type, image, labels, startup script and other properties
- Used to create VM instances and managed instance groups
 - Provides a convenient way to create similar instances
- CANNOT be updated
 - To make a change, copy an existing template and modify it
- (Optional) Image family can be specified (example debian-9):
 - Latest non-deprecated version of the family is used
- **DEMO** Launch VM instances using Instance templates



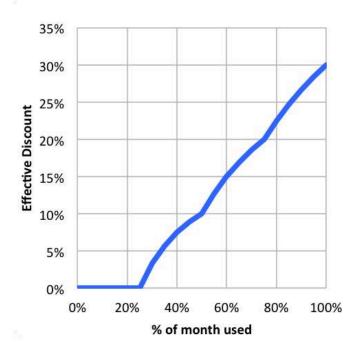
Reducing Launch Time with Custom Image

- Installing OS patches and software at launch of VM instances increases boot up time
- How about creating a custom image with OS patches and software pre-installed?
 - Can be created from an instance, a persistent disk, a snapshot, another image, or a file in Cloud Storage
 - Can be shared across projects
 - (Recommendation) Deprecate old images (& specify replacement image)
 - (Recommendation) Hardening an Image Customize images to your corporate security standards
- Prefer using Custom Image to Startup script
- **DEMO**: Create a Custom Image and using it in an Instance Template



Sustained use discounts

- Automatic discounts for running VM instances for significant portion of the billing month
 - Example: If you use N1, N2 machine types for more than 25% of a month, you get a 20% to 50% discount on every incremental minute.
 - Discount increases with usage (graph)
 - No action required on your part!
- Applicable for instances created by Google
 Kubernetes Engine and Compute Engine
- **RESTRICTION**: Does NOT apply on certain machine types (example: E2 and A2)
- **RESTRICTION**: Does NOT apply to VMs created by App Engine flexible and Dataflow



Source: https://cloud.google.com



Committed use discounts

For workloads with predictable resource needs



- Commit for 1 year or 3 years
- Up to 70% discount based on machine type and GPUs
- Applicable for instances created by Google Kubernetes Engine and Compute Engine
- (Remember) You **CANNOT cancel** commitments
 - Reach out to Cloud Billing Support if you made a mistake while purchasing commitments

Preemptible VM



- Short-lived cheaper (upto 80%) compute instances
 - Can be stopped by GCP any time (preempted) within 24 hours
 - Instances get 30 second warning (to save anything they want to save)



- Your applications are fault tolerant
- You are very cost sensitive
- Your workload is NOT immediate
- Example: Non immediate batch processing jobs

• RESTRICTIONS:

- NOT always available
- NO SLA and CANNOT be migrated to regular VMs
- NO Automatic Restarts
- Free Tier credits not applicable



Spot VMs



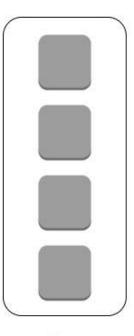
- **Spot VMs**: Latest version of preemptible VMs
- Key Difference: Does not have a maximum runtime
 - Compared to traditional preemptible VMs which have a maximum runtime of 24 hours



- Other features similar to traditional preemptible VMs
 - May be reclaimed at any time with 30-second notice
 - NOT always available
 - Dynamic Pricing: 60 91% discount compared to on-demand VMs
 - Free Tier credits not applicable

Compute Engine - Sole-tenant Nodes

- Shared Tenancy (Default)
 - Single host machine can have instances from multiple customers
- Sole-tenant Nodes: Virtualized instances on hardware dedicated to one customer
- Use cases:
 - Security and compliance requirements: You want your VMs to be physically separated from those in other projects
 - **High performance** requirements: Group your VMs together
 - Licensing requirements: Using per-core or per-processor "Bring your own licenses"



Host

Compute Engine Features: Custom Machine Types

 What do you do when predefined VM options are NOT appropriate for your workload?



- Create a machine type customized to your needs (a Custom Machine Type)
- Custom Machine Type: Adjust vCPUs, memory and GPUs
 - Choose between E2, N2, or N1 machine types
 - Supports a wide variety of Operating Systems: CentOS, CoreOS, Debian, Red Hat, Ubuntu, Windows etc
 - Billed per vCPUs, memory provisioned to each instance
 - Example Hourly Price: \$0.033174 / vCPU + \$0.004446 / GB

Google Compute Engine - VM Costs

- 2 primary costs in running VMs using GCE:
 - 1: Infrastructure cost to run your VMs
 - 2: Licensing cost for your OS (ONLY for Premium Images)
 - **Premium Image Examples**: Red Hat Enterprise Linux (RHEL), SUSE Linux Enterprise Server (SLES), Ubuntu Pro, Windows Server, ..
 - Options For Licensing:
 - o 1:You can use Pay-as-you-go model (PAYG) OR
 - **2:** (WITHIN A LOT OF CONSTRAINTS) You can use your existing license/subscription (Bring your own subscription/license BYOS/BYOL)
- (RECOMMENDED) If you have existing license for a premium image, use it while your license is valid
 - After that you can shift to Pay-as-you-go model (PAYG)



Quick Review



Image

- What **operating system** and what **software** do you want on the VM instance?
- Reduce boot time and improve security by creating custom hardened Images.
- You can share an Image with other projects

Machine Types

- Optimized combination of compute(CPU, GPU), memory, disk (storage) and networking for specific workloads.
- You can create your own Custom Machine Types when existing ones don't fit your needs

Quick Review



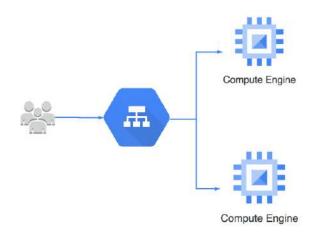
- Static IP Addresses: Get a constant IP addresses for VM instances
- Instance Templates: Pre-configured templates simplifying the creation of VM instances
- Sustained use discounts: Automatic discounts for running VM instances for significant portion of the billing month
- Committed use discounts: 1 year or 3 year reservations for workloads with predictable resource needs
- **Preemptible VM**: Short-lived cheaper (upto 80%) compute instances for non-time-critical fault-tolerant workloads

Google Compute Engine - Scenarios

Scenario	Service
I want to ensure my VM runs a specific operating system and software stack for my application	Custom Image
I need to optimize my VM for a specialized workload requiring a unique mix of CPU, memory, and storage	Custom Machine Types
My application requires a fixed IP address that doesn't change between reboots or reassignments	Static IP Addresses
I have predictable resource needs and want to commit to a 1 or 3-year plan to enjoy deeper discounts	Committed Use Discounts
I need to run short-lived, fault-tolerant workloads that can tolerate interruptions in exchange for lower costs	Preemptible VMs

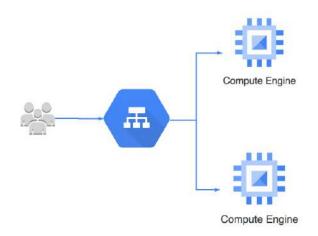
Instance Groups

- How do you create a group of VM instances?
 - Instance Group Group of VM instances managed as a single entity
 - Manage group of similar VMs having similar lifecycle as ONE UNIT
- Two Types of Instance Groups:
 - Managed : Identical VMs created using a template:
 - o Features: Auto scaling, auto healing and managed releases
 - Unmanaged : Different configuration for VMs in same group:
 - Does NOT offer auto scaling, auto healing & other services
 - NOT Recommended unless you need different kinds of VMs
- Location can be Zonal or Regional
 - Regional gives you higher availability (RECOMMENDED)



Managed Instance Groups (MIG)

- Managed Instance Group Identical VMs created using an instance template
- Important Features:
 - Maintain certain number of instances
 - If an instance crashes, MIG launches another instance
 - Detect application failures using health checks (Self Healing)
 - Increase and decrease instances based on load (Auto Scaling)
 - Add Load Balancer to distribute load
 - Create instances in multiple zones (regional MIGs)
 - Regional MIGs provide higher availability compared to zonal MIGs
 - Release new application versions without downtime
 - Rolling updates: Release new version step by step (gradually). Update a percentage of instances to the new version at a time.
 - Canary Deployment: Test new version with a group of instances before releasing it across all instances.



Creating Managed Instance Group (MIG)

- Instance template is mandatory
- Configure **auto-scaling** to automatically adjust number of instances based on load:
 - Minimum number of instances
 - Maximum number of instances
 - Autoscaling metrics: CPU Utilization target or Load Balancer Utilization target or Any other metric from Stack Driver
 - o Cool-down period: How long to wait before looking at auto scaling metrics again?
 - Scale In Controls: Prevent a sudden drop in no of VM instances
 - Example: Don't scale in by more than 10% or 3 instances in 5 minutes
 - **Autohealing**: Configure a Health check with Initial delay (How long should you wait for your app to initialize before running a health check?)
- Time for a Demo



GCP - Cloud Load Balancing

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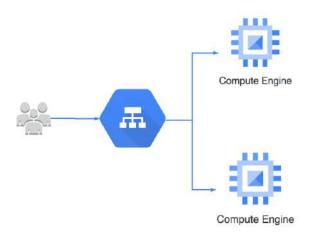
• Distribute traffic across VM instances in one or more regions

• Managed service:

- Google Cloud ensures that it is highly available
- Auto scales to handle huge loads
- Load Balancers can be public or private

• Types:

- External HTTP(S)
- Internal HTTP(S)
- SSL Proxy
- TCP Proxy
- External Network TCP/UDP
- Internal TCP/UDP





Managed Services

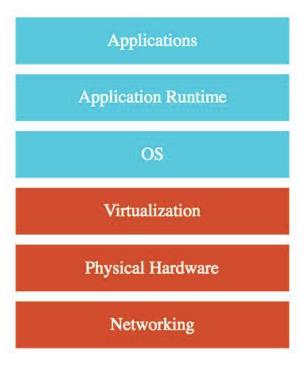
Managed Services

- Do you want to continue running applications in the cloud, the same way you run them in your data center?
- OR are there OTHER approaches?
- You should understand some terminology used with cloud services:
 - laaS (Infrastructure as a Service)
 - PaaS (Platform as a Service)
 - FaaS (Function as a Service)
 - CaaS (Container as a Service)
 - Serverless
- Let's get on a quick journey to understand these!



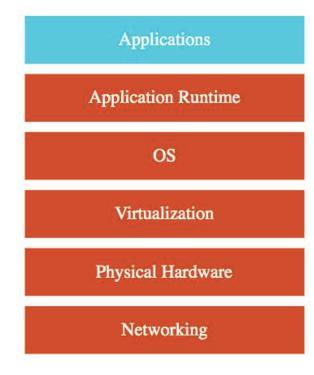
IAAS (Infrastructure as a Service)

- Use **only infrastructure** from cloud provider
- Example: Using VM to deploy your applications or databases
- You are responsible for:
 - Application Code and Runtime
 - Configuring load balancing
 - Auto scaling
 - OS upgrades and patches
 - Availability
 - etc.. (and a lot of things!)



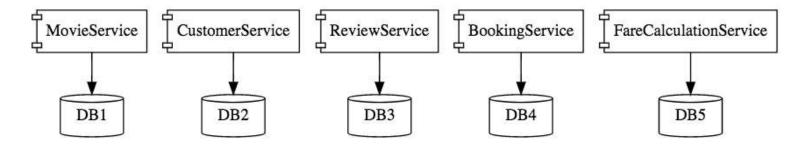
PAAS (Platform as a Service)

- Use a platform provided by cloud
- Cloud provider is responsible for:
 - OS (incl. upgrades and patches)
 - Application Runtime
 - Auto scaling, Availability & Load balancing etc..
- You are responsible for:
 - Configuration (of Application and Services)
 - Application code (if needed)
- Varieties:
 - CAAS (Container as a Service): Containers instead of Apps
 - FAAS (Function as a Service): Functions instead of Apps
 - Databases Relational & NoSQL (Amazon RDS, Google Cloud SQL, Azure SQL Database etc), Queues, AI, ML, Operations etc!



Microservices

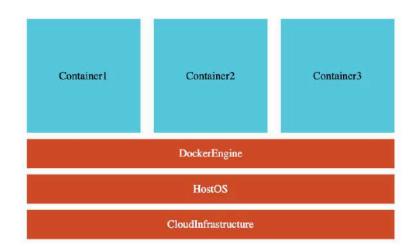




- Enterprises are heading towards microservices architectures
 - Build small focused microservices
 - Flexibility to innovate and build applications in different programming languages (Go, Java, Python, JavaScript, etc)
- BUT deployments become complex!
- How can we have one way of deploying Go, Java, Python or JavaScript ...
 microservices?
 - Enter containers!

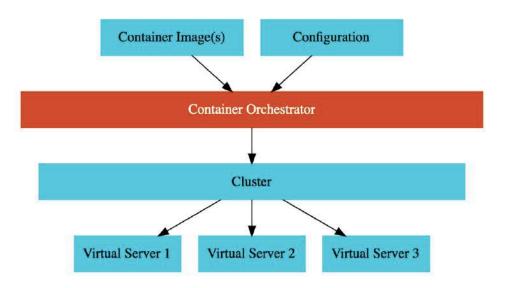
Containers - Docker

- Create **Docker images** for each microservice
- Docker image has all needs of a microservice:
 - Application Runtime (JDK or Python or NodeJS)
 - Application code and Dependencies
- Runs the same way on any infrastructure:
 - Your local machine
 - Corporate data center
 - Cloud
- Advantages
 - Docker containers are light weight
 - o Compared to Virtual Machines as they do not have a Guest OS
 - Docker provides isolation for containers
 - Docker is cloud neutral



Container Orchestration

- Requirement: I want 10 instances of Microservice A container, 15 instances of Microservice B container and
- Typical Features:
 - Auto Scaling Scale containers based on demand
 - Service Discovery Help microservices find one another
 - Load Balancer Distribute load among multiple instances of a microservice
 - Self Healing Do health checks and replace failing instances
 - Zero Downtime Deployments Release new versions without downtime



Serverless



- What do we think about when we develop an application?
 - Where to deploy? What kind of server? What OS?
 - How do we take care of scaling and availability of the application?
- What if you don't need to worry about servers and focus on your code?
 - Enter Serverless
 - Remember: Serverless does NOT mean "No Servers"
- Serverless for me:
 - You don't worry about infrastructure (ZERO visibility into infrastructure)
 - Flexible scaling and automated high availability
 - Most Important: Pay for use
 - ∘ Ideally ZERO REQUESTS => ZERO COST
- You focus on code and the cloud managed service takes care of all that is needed to scale your code to serve millions of requests!
 - And you pay for requests and NOT servers!

SaaS (Software as a Service)

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- Centrally hosted software (mostly on the cloud)
 - Offered on a subscription basis (pay-as-you-go)
 - Examples:
 - Email, calendaring & office tools (such as Outlook 365, Microsoft Office 365, Gmail, Google Docs)



- OS (incl. upgrades and patches)
- Application Runtime
- Auto scaling, Availability & Load balancing etc..
- Application code and/or
- Application Configuration (How much memory? How many instances? ..)

• Customer is responsible for:

- Configuring the software!
- And the content (example: docs, sheets etc)



Shared Responsibility Model

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- Security in cloud is a **Shared Responsibility**:
 - Between GCP and the Customer
- GCP provides features to make security easy:
 - Encryption at rest by default
 - IAM
 - KMS etc
- Customer responsibilities vary with the model:
 - SaaS: Content + Access Policies + Usage
 - PaaS: SaaS + Deployment + Web Application Security
 - laaS: PaaS + Operations + Network Security + Guest OS
- Google Cloud is always responsible for Hardware, Network, Audit Logging etc.



https://cloud.google.com

GCP Managed Services for Compute

Service	Details	Category	#
Compute Engine	High-performance and general purpose VMs that scale globally	laaS	Compute Engine
Google Kubernetes Engine	Orchestrate containerized microservices on Kubernetes Needs advanced cluster configuration and monitoring	CaaS	Container Engine
App Engine	Build highly scalable applications on a fully managed platform using open and familiar languages and tools	PaaS (CaaS, Serverless)	App
Cloud Functions	Build event driven applications using simple, single- purpose functions	FaaS, Serverless	Engine
Cloud Run	Develop and deploy highly scalable containerized applications. Does NOT need a cluster!	CaaS (Serverless)	Cloud Functions



Managed Compute Service in GCP

App Engine

- Simplest way to deploy and scale your applications in GCP
 - Provides end-to-end application management

• Supports:

- Go, Java, .NET, Node.js, PHP, Python, Ruby using pre-configured runtimes
- Use custom run-time and write code in any language
- Connect to variety of Google Cloud storage products (Cloud SQL etc)
- No usage charges Pay for resources provisioned

• Features:

- Automatic load balancing & Auto scaling
- Managed platform updates & Application health monitoring
- Application versioning
- Traffic splitting



Compute Engine vs App Engine

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• Compute Engine

- IAAS
- MORE Flexibility
- MORE Responsibility
 - Choosing Image
 - Installing Software
 - Choosing Hardware
 - Fine grained Access/Permissions (Certificates/Firewalls)
 - Availability etc

App Engine

- PaaS
- Serverless
- LESSER Responsibility
- LOWER Flexibility





App Engine environments

- Standard: Applications run in language specific sandboxes
 - **V1**: Java, Python, PHP, Go (OLD Versions)
 - **V2**: Java, Python, PHP, Node.js, Ruby, Go (NEWER Versions)
 - Complete isolation from OS/Disk
 - Supports scale down to Zero instances
- Flexible Application instances run within Docker containers
 - Makes use of Compute Engine virtual machines
 - Support ANY runtime (with built-in support for Python, Java, Node.js, Go, Ruby, PHP, or .NET)
 - CANNOT scale down to Zero instances

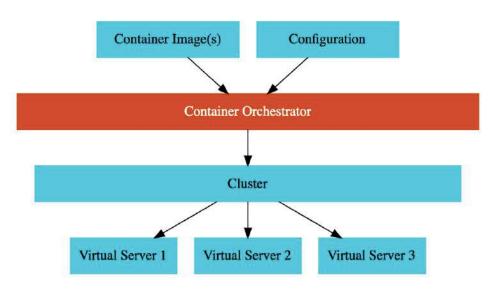


Service Categories - Scenarios

Scenario	Solution
IaaS or PaaS or SaaS: Deploy Custom Application in Virtual Machines	laaS
IaaS or PaaS or SaaS: Using Gmail	SaaS
laaS or PaaS or SaaS: Using App Engine to deploy your app	PaaS
True or False: Customer is responsible for OS updates when using PaaS	False
True or False: In PaaS, customer can configure auto scaling needs	True
True or False: Customer is completely responsible for Availability when using PaaS	False
True or False: In PaaS, customer has access to VM instances	False
True or False: In PaaS, customer can install custom software	False
True or False: PaaS services only offer Compute services	False

Kubernetes

- Most popular open source container orchestration solution
- Provides Cluster Management (including upgrades)
 - Each cluster can have different types of virtual machines
- Provides all important container orchestration features:
 - Auto Scaling
 - Service Discovery
 - Load Balancer
 - Self Healing
 - Zero Downtime Deployments



Google Kubernetes Engine (GKE)

- Managed Kubernetes service
- Minimize operations with auto-repair (repair failed nodes) and auto-upgrade (use latest version of K8S always) features



- Provides Pod and Cluster Autoscaling
- Enable Cloud Logging and Cloud Monitoring with simple configuration
- Uses Container-Optimized OS, a hardened OS built by Google
- Provides support for Persistent disks and Local SSD

Kubernetes - A Microservice Journey - Getting Started

- Let's Have Some Fun: Let's get on a journey with Kubernetes:
 - Let's create a cluster, deploy a microservice and play with it in 13 steps!



- 1: Create a Kubernetes cluster with the default node pool
 - gcloud container clusters create or use cloud console
- 2: Login to Cloud Shell
- 3: Connect to the Kubernetes Cluster
 - gcloud container clusters get-credentials my-cluster --zone us-central1-a --project solid-course-258105

Kubernetes - A Microservice Journey - Deploy Microservice



- 4: Deploy Microservice to Kubernetes:
 - Create deployment & service using kubectl commands
 - o kubectl create deployment hello-world-rest-api --image=in28min/hello-world-rest-api:0.0.1.RELEASE
 - kubectl expose deployment hello-world-rest-api --type=LoadBalancer --port=8080



- kubectl scale deployment hello-world-rest-api --replicas=2
- 6: Increase number of nodes in your Kubernetes cluster:
 - gcloud container clusters resize my-cluster --node-pool my-node-pool --num-nodes 5
 - You are NOT happy about manually increasing number of instances and nodes!



Kubernetes - A Microservice Journey - Auto Scaling and ..



- 7: Setup auto scaling for your microservice:
 - kubectl autoscale deployment hello-world-rest-api --max=10 --cpu-percent=70
 - Also called horizontal pod autoscaling HPA kubectl get hpa



- 8: Setup auto scaling for your Kubernetes Cluster
 - gcloud container clusters update cluster-name --enable-autoscaling --min-nodes=1 -max-nodes=10
- 9: Delete the Microservice
 - Delete service *kubectl delete service*
 - Delete deployment *kubectl delete deployment*
- 10: Delete the Cluster
 - gcloud container clusters delete

Cloud Functions



- Imagine you want to execute some code when an event happens?
 - A file is uploaded in Cloud Storage
 - An error log is written to Cloud Logging
 - A message arrives to Cloud Pub/Sub



- Run code in response to events
 - o Write your business logic in Node.js, Python, Go, Java, .NET, and Ruby
 - o **Don't worry** about servers or scaling or availability (only worry about your code)
- Pay only for what you use
 - Number of invocations
 - o Compute Time of the invocations
 - Amount of memory and CPU provisioned
- **Time Bound** Default 1 min and MAX 60 minutes(3600 seconds)
- Each execution runs in a separate instance
 - No direct sharing between invocations



Cloud Run & Cloud Run for Anthos

- Cloud Run "Container to Production in Seconds"
 - Built on top of an open standard Knative
 - Fully managed serverless platform for containerized applications
 - ZERO infrastructure management
 - Pay-per-use (For used CPU, Memory, Requests and Networking)
- Fully integrated end-to-end developer experience:
 - No limitations in languages, binaries and dependencies
 - Easily portable because of container based architecture
 - Cloud Code, Cloud Build, Cloud Monitoring & Cloud Logging Integrations
- Anthos Run Kubernetes clusters anywhere
 - Cloud, Multi Cloud and On-Premise
- Cloud Run for Anthos: Deploy your workloads to Anthos clusters running on-premises or on Google Cloud
 - Lavarage valir existing Kuhernetes investment to quickly run serverless workloads



Scenarios - GCP Compute Services

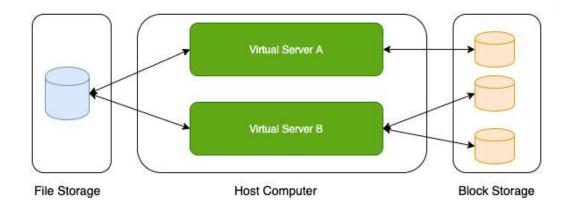
Scenario	GCP
How do you create Virtual Machines?	Compute Engine
How do you create a group of similar VMs?	MIG
How do distribute load among VMs?	Cloud Load Balancing
How do you simplify setting up your web applications?	App Engine
What is the easiest way to run one container?	Google Cloud Run
How do you orchestrate containers?	Google Kubernetes Engine (GKE)
How do you build serverless event driven functions?	Cloud Functions
How can you centrally manage multi-cloud and on-premise Kubernetes clusters?	Anthos



Storage

Storage Types - Block Storage and File Storage



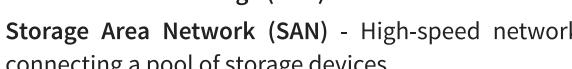


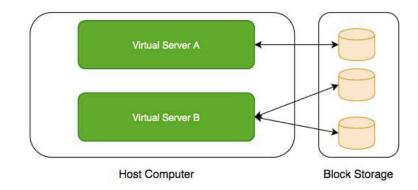
- What is the type of storage of your hard disk?
 - Block Storage
- You've created a file share to share a set of files with your colleagues in a enterprise. What type of storage are you using?
 - File Storage

Block Storage

- Use case: Harddisks attached to your computers
- Typically, ONE Block Storage device can be connected to ONE virtual server
 - (EXCEPTIONS) You can attach read only block devices with multiple virtual servers and certain cloud providers are exploring multi-writer disks as well!
- HOWEVER, you can connect multiple different block storage devices to one virtual server
- Used as:
 - Direct-attached storage (DAS) Similar to a hard disk
 - Storage Area Network (SAN) High-speed network connecting a pool of storage devices

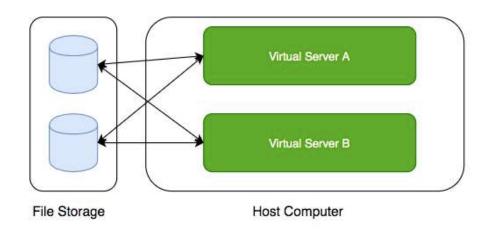
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File Storage

- Media workflows need huge shared storage for supporting processes like video editing
- Enterprise users need a quick way to share files in a secure and organized way
- These file shares are shared by several virtual servers



GCP - Block Storage and File Storage





• Block Storage:

- Persistent Disks: Network Block Storage
 - o Zonal: Data replicated in one zone
 - Regional: Data replicated in multiple zone
- Local SSDs: Local Block Storage
- File Storage:
 - Filestore: High performance file storage

Cloud Storage

- Most popular, very flexible & inexpensive storage service
 - Serverless: Autoscaling and infinite scale
- Store large objects using a key-value approach:
 - Treats entire object as a unit (Partial updates not allowed)
 - Recommended when you operate on entire object most of the time
 - Access Control at Object level
 - Also called Object Storage
- Provides REST API to access and modify objects
 - Also provides CLI (gsutil) & Client Libraries (C++, C#, Java, Node.js, PHP, Python & Ruby)
- Store all file types text, binary, backup & archives:
 - Media files and archives, Application packages and logs
 - Backups of your databases or storage devices
 - Staging data during on-premise to cloud database migration



Cloud Storage - Objects and Buckets

- Objects are stored in buckets
 - Bucket names are globally unique
 - Bucket names are used as part of object URLs => Can contain ONLY lower case letters, numbers, hyphens, underscores and periods.
 - 3-63 characters max. Can't start with **goog prefix** or should not contain **google (even misspelled)**
 - Unlimited objects in a bucket
 - Each bucket is associated with a project
- Each object is identified by a unique key
 - **Key is unique** in a bucket
- Max object size is 5 TB
 - BUT you can store unlimited number of such objects



Cloud Storage - Storage Classes - Introduction

- Different kinds of data can be stored in Cloud Storage
 - Media files and archives
 - Application packages and logs
 - Backups of your databases or storage devices
 - Long term archives
- Huge variations in access patterns
- Can I pay a cheaper price for objects I access less frequently?
- Storage classes help to optimize your costs based on your access needs
 - Designed for durability of 99.99999999%(11 9's)



Cloud Storage - Storage Classes - Comparison



Storage Class	Name	Minimum Storage duration	Typical Monthly availability	Use case
Standard	STANDARD	None	> 99.99% in multi region and dual region, 99.99% in regions	Frequently used data/Short period of time
Nearline storage	NEARLINE	30 days	99.95% in multi region and dual region, 99.9% in regions	Read or modify once a month on average
Coldline storage	COLDLINE	90 days	99.95% in multi region and dual region, 99.9% in regions	Read or modify at most once a quarter
Archive storage	ARCHIVE	365 days	99.95% in multi region and dual region, 99.9% in regions	Less than once a year

Features across Storage Classes

- High durability (99.99999999% annual durability)
- Low latency (first byte typically in tens of milliseconds)
- Unlimited storage
 - Autoscaling (No configuration needed)
 - NO minimum object size
- Same APIs across storage classes
- Committed SLA is 99.95% for multi region and 99.9% for single region for Standard, Nearline and Coldline storage classes
 - No committed SLA for Archive storage



Object Lifecycle Management

- Files are frequently accessed when they are created
 - Generally usage reduces with time
 - How do you save costs by moving files automatically between storage classes?
 - Solution: Object Lifecycle Management
- Identify objects using conditions based on:
 - Age, CreatedBefore, IsLive, MatchesStorageClass, NumberOfNewerVersions etc.
 - Set multiple conditions: all conditions must be satisfied for action to happen
- Two kinds of actions:
 - SetStorageClass actions (change from one storage class to another)
 - Deletion actions (delete objects)
- Allowed Transitions:
 - (Standard or Multi-Regional or Regional) to (Nearline or Coldline or Archive)
 - Nearline to (Coldline or Archive)



Object Lifecycle Management - Example Rule

```
"lifecycle": {
  "rule": [
    "action": {"type": "Delete"},
    "condition": {
      "age": 30,
      "isLive": true
    "action": {
      "type": "SetStorageClass",
      "storageClass": "NEARLINE"
    "condition": {
      "age": 365,
      "matchesStorageClass": ["STANDARD"]
```

Transferring data from on premises to cloud

- Most popular data destination is Google Cloud Storage
- Options:
 - Online Transfer: Use gsutil or API to transfer data to Google Cloud Storage
 - Good for one time transfers
 - Storage Transfer Service: Recommended for large-scale (petabytes) online data transfers from your private data centers, AWS, Azure, and Google Cloud
 - You can set up a repeating schedule
 - Supports incremental transfer (only transfer changed objects)
 - Reliable and fault tolerant continues from where it left off in case of errors
 - Storage Transfer Service vs gsutil:
 - gsutil is recommended only when you are transferring less than 1 TB from on-premises or another
 GCS bucket
 - Storage Transfer Service is recommended if either of the conditions is met:
 - Transferring more than 1 TB from anywhere
 - Transferring from another cloud
 - Transfer Appliance: Physical transfer using an appliance



Migrating Data with Transfer Appliance



- Transfer Appliance: Copy, ship and upload data to GCS
 - Recommended if your data size is greater than 20TB
 - OR online transfer takes > 1 week
 - Process:
 - Request an appliance
 - Upload your data
 - Ship the appliance back
 - o Google uploads the data
 - Fast copy (upto 40Gbps)
 - AES 256 encryption Customermanaged encryption keys
 - Order multiple devices (TA40, TA300) if need

	Physical Transfer		Physical / Online Transfer			Online Transfer
	1 Mbps	10 Mbps	100 Mbps	1 Gbps	10 Gbps	100 Gbps
1 GB	3 hours	18 minutes	2 minutes	11 seconds	1 second	0.1 seconds
10 GB	30 hours	3 hours	18 minutes	2 minutes	11 seconds	1 second
100 GB	12 days	30 hours	3 hours	18 minutes	2 minutes	11 seconds
1 TB	124 days	12 days	30 hours	3 hours	18 minutes	2 minutes
10 TB	3 years	124 days	12 days	30 hours	3 hours	18 minutes
100 TB	34 years	3 years	124 days	12 days	30 hours	3 hours
1 PB	340 years	34 years	3 years	124 days	12 days	30 hours
10 PB	3,404 years	340 years	34 years	3 years	124 days	12 days
100 PB	34,048 years	3,404 years	340 years	34 years	3 years	124 days

https://cloud.google.com



Storage in Google Cloud - Scenarios

Scenario	Service
My team requires a shared space for collaborating on media projects that involve large files	Filestore (File Storage)
I'm looking for a cost-effective solution to store and serve a large amount of unstructured data (Videos, Music, Files) globally	Cloud Storage (Object Storage)
I want to ensure that my data is automatically managed and transitioned between storage classes to reduce costs without manual intervention	Object Lifecycle Management in Cloud Storage
For a massive, one-time migration of data to the cloud, where online transfer is not feasible due to size and time constraints	Using Transfer Appliance for large- scale, physical data migration



Database Fundamentals

Database Categories

- There are **several categories** of databases:
 - Relational (OLTP and OLAP), Document, Key Value, Graph, In Memory among others
- Choosing type of database for your use case is not easy. A few factors:
 - Do you want a fixed schema?
 - Do you want flexibility in defining and changing your schema? (schemaless)
 - What level of transaction properties do you need? (atomicity and consistency)
 - What kind of latency do you want? (seconds, milliseconds or microseconds)
 - How many transactions do you expect? (hundreds or thousands or millions of transactions per second)
 - How much data will be stored? (MBs or GBs or TBs or PBs)
 - and a lot more...





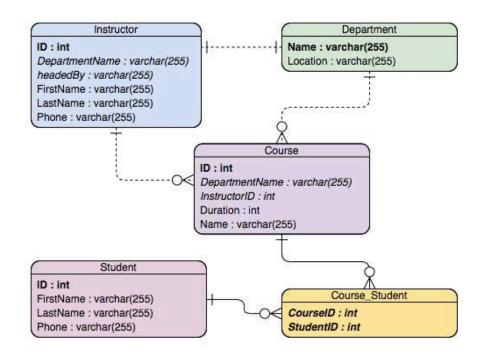






Relational Databases

- This was the only option until a decade back!
- Most popular (or unpopular) type of databases
- Predefined schema with tables and relationships
- Very strong transactional capabilities
- Used for
 - OLTP (Online Transaction Processing) use cases and
 - OLAP (Online Analytics Processing) use cases



Relational Database - OLTP (Online Transaction Processing)



 Applications where large number of users make large number of small transactions



small data reads, updates and deletes

Cloud SQL

Use cases:

Most traditional applications, ERP, CRM, e-commerce, banking applications



Cloud Spanner

Popular databases:

- MySQL, Oracle, SQL Server etc
- Recommended Google Managed Services:
 - Cloud SQL: Supports PostgreSQL, MySQL, and SQL Server for regional relational databases (upto a few TBs)
 - Cloud Spanner: Unlimited scale (multiple PBs) and 99.999% availability for global applications with horizontal scaling

Relational Database - OLAP (Online Analytics Processing)



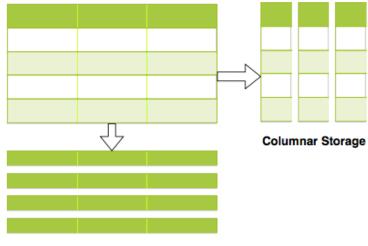
- Applications allowing users to analyze petabytes of data
 - Examples : Reporting applications, Data ware houses, Business intelligence applications, Analytics systems



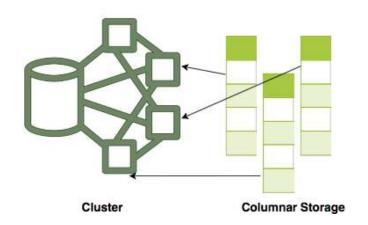
- Sample application : Decide insurance premiums analyzing data from last hundred years
- Data is consolidated from multiple (transactional) databases
- Recommended GCP Managed Service
 - **BigQuery**: **Petabyte-scale** distributed data ware house

Relational Databases - OLAP vs OLTP

- OLAP and OLTP use similar data structures
- BUT very different approach in how data is stored
- OLTP databases use row storage
 - Each table row is stored together
 - Efficient for processing small transactions
- OLAP databases use columnar storage
 - Each table column is stored together
 - **High compression** store petabytes of data efficiently
 - **Distribute data** one table in multiple cluster nodes
 - Execute single query across multiple nodes Complex queries can be executed efficiently



Row Storage



NoSQL Databases



- New approach (actually NOT so new!) to building your databases
 - NoSQL = not only SQL
 - Flexible schema
 - Structure data the way your application needs it
 - Let the schema evolve with time
 - Horizontally scale to petabytes of data with millions of TPS
- NOT a 100% accurate generalization but a great starting point:
 - Typical NoSQL databases trade-off "Strong consistency and SQL features" to achieve "scalability and high-performance"
- Google Managed Services:
 - Cloud Firestore (Datastore)
 - Cloud BigTable



Cloud Firestore (Datastore) vs Cloud BigTable

- Cloud Datastore Managed serverless NoSQL document database
 - Provides ACID transactions, SQL-like queries, indexes
 - Designed for transactional mobile and web applications
 - Firestore (next version of Datastore) adds:
 - Strong consistency
 - Mobile and Web client libraries
 - Recommended for small to medium databases (0 to a few Terabytes)
- Cloud BigTable Managed, scalable NoSQL wide column database
 - NOT serverless (You need to create instances)
 - Recommend for data size > 10 Terabytes to several Petabytes
 - Recommended for large analytical and operational workloads:
 - NOT recommended for transactional workloads (Does NOT support multi row transactions supports ONLY Single-row transactions)



In-memory Databases

 Retrieving data from memory is much faster than retrieving data from disk

4

Memorystore

- In-memory databases like Redis deliver microsecond latency by storing persistent data in memory
- Recommended GCP Managed Service
 - Memory Store
- **Use cases**: Caching, session management, gaming leader boards, geospatial applications

Databases - Summary

Database Type	GCP Services	Description
Relational OLTP databases	Cloud SQL, Cloud Spanner	Transactional usecases needing predefined schema and very strong transactional capabilities (Row storage) Cloud SQL : MySQL, PostgreSQL, SQL server DBs Cloud Spanner : Unlimited scale and 99.999% availability for global applications with horizontal scaling
Relational OLAP databases	BigQuery	Columnar storage with predefined schema. Datawarehousing & BigData workloads
NoSQL Databases	Cloud Firestore (Datastore) , Cloud BigTable	Apps needing quickly evolving structure (schema-less) Cloud Firestore - Serverless transactional document DB supporting mobile & web apps. Small to medium DBs (0 - few TBs) Cloud BigTable - Large databases(10 TB - PBs). Streaming (IOT), analytical & operational workloads. NOT serverless.
In memory	Cloud Memorystore	Applications needing microsecond responses

Databases - Scenarios



Scenario	Solution
A start up with quickly evolving schema (table structure)	Cloud Datastore/Firestore
Non relational db with less storage (10 GB)	Cloud Datastore
Transactional global database with predefined schema needing to process million of transactions per second	Cloud Spanner
Transactional local database processing thousands of transactions per second	Cloud SQL
Cache data (from database) for a web application	MemoryStore
Database for analytics processing of petabytes of data	BigQuery
Database for storing huge volumes stream data from IOT devices	BigTable
Database for storing huge streams of time series data	BigTable

IAM

Security Today is Complex

- Various Threats: Security is important but complex:
 - Ransomware: Lock up your company's files and demand money to unlock them
 - Phishing Scams: Trick emails that look real but aim to steal your information
 - Insider Threats: Disgruntled employees might take or leak confidential info, hurting your business from the inside.
 - Malware Attacks: Harmful software that sneaks into your systems to steal data or cause damage
 - DDoS Attacks: Attack your website with traffic until it crashes
 - Data Breaches: When someone unauthorized gets into your systems and steals sensitive information
 - Cloud Vulnerabilities: Weaknesses in cloud services configuration can expose your data



Security Today - Scenarios

Scenario	Threat
An employee opens an invoice attached to an email that seems to come from a known vendor. This action installs software that encrypts all the data on their computer, and a message appears demanding payment to unlock the files.	Ransomware
You receive an email that looks like it's from your bank, asking you to update your login details via a link. The link leads to a fake website that collects your username and password when you try to log in.	Phishing Scams
A former employee, still holding grudges, uses their still-active login credentials to access and download customer data, which they then leak online.	Insider Threats
While browsing the internet, an employee clicks on a seemingly harmless link, which downloads a program onto their computer without their knowledge. This program starts sending sensitive information to a cybercriminal.	Malware Attacks
Your company's website suddenly becomes unreachable. Investigation shows that it's receiving millions of requests per minute from a coordinated network of compromised computers, overwhelming the server.	DDoS Attacks

Typical identity management in the cloud

• You have **resources** in the cloud (examples - a virtual server, a database etc)

Cloud IAM

- You have identities (human and non-human) that need to access those resources and perform actions
 - For example: launch (stop, start or terminate) a virtual server
- How do you **identify users** in the cloud?
 - How do you configure resources they can access?
 - How can you configure what actions to allow?
- In GCP: *Identity and Access Management (Cloud IAM)* provides this service

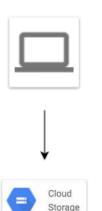
Cloud Identity and Access Management (IAM)

- Authentication (is it the right user?) and
- Authorization (do they have the right access?)
- Identities can be
 - A GCP User (Google Account or Externally Authenticated User)
 - A Group of GCP Users
 - An Application running in GCP
 - An Application running in your data center
 - Unauthenticated users
- Provides very granular control
 - Limit a single user:
 - to perform single action
 - on a specific cloud resource
 - from a specific IP address
 - a during a chacific time window



Cloud IAM Example

- I want to provide access to manage a specific cloud storage bucket to a colleague of mine:
 - Important Generic Concepts:
 - **Member**: My colleague
 - Resource: Specific cloud storage bucket
 - Action: Upload/Delete Objects
 - In Google Cloud IAM:
 - Roles: A set of permissions (to perform specific actions on specific resources)
 - Roles do NOT know about members. It is all about permissions!
 - How do you assign permissions to a member?
 - o Policy: You assign (or bind) a role to a member
- 1: Choose a Role with right permissions (Ex: Storage Object Admin)
- 2: Create Policy binding member (your friend) with role (permissions)
- IAM in AWS is very different from GCP (Forget AWS IAM & Start FRESH!)
 - Example: Role in AWS is NOT the same as Role in GCP



IAM - Roles

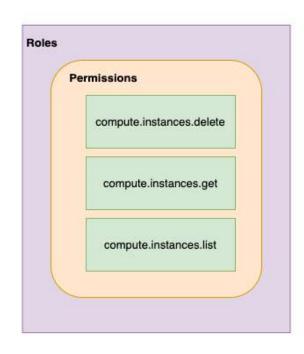


- Roles are Permissions:
 - Perform some set of actions on some set of resources
- Three Types:
 - Basic Roles (or Primitive roles) Owner/Editor/Viewer
 - Viewer(roles.viewer) Read-only actions
 - Editor(roles.editor) Viewer + Edit actions
 - o Owner(roles.owner) Editor + Manage Roles and Permissions + Billing
 - EARLIEST VERSION: Created before IAM
 - NOT RECOMMENDED: Don't use in production
 - **Predefined Roles** Fine grained roles predefined and managed by Google
 - Different roles for different purposes
 - o **Examples**: Storage Admin, Storage Object Admin, Storage Object Viewer, Storage Object Creator
 - Custom Roles When predefined roles are NOT sufficient, you can create your own custom roles



IAM - Most Important Concepts - A Review

- Member: Who?
- Roles: Permissions (What Actions? What Resources?)
- Policy: Assign Permissions to Members
 - Map Roles (What?), Members (Who?) and Conditions (Which Resources?, When?, From Where?)
 - Remember: Permissions are NOT directly assigned to Member
 - Permissions are represented by a Role
 - Member gets permissions through Role!
- A Role can have multiple permissions
- You can assign multiple roles to a Member



IAM policy



- Roles are assigned to users through IAM Policy documents
- Represented by a policy object
 - Policy object has list of bindings
 - A binding, binds a role to list of members
- Member type is identified by **prefix**:
 - Example: user, serviceaccount, group or domain



IAM policy - Example

```
"bindings": [
    "role": "roles/storage.objectAdmin",
    "members": [
       "user:you@in28minutes.com",
       "serviceAccount:myAppName@appspot.gserviceaccount.com",
       "group:administrators@in28minutes.com",
       "domain:google.com"
    "role": "roles/storage.objectViewer",
    "members": [
      "user:you@in28minutes.com"
    ],
    "condition": {
     "title": "Limited time access",
      "description": "Only upto Feb 2022",
      "expression": "request.time < timestamp('2022-02-01T00:00:00.000Z')",
```

Service Accounts

- Scenario: An Application on a VM needs access to cloud storage
 - You DONT want to use personal credentials to allow access
- (RECOMMENDED) Use Service Accounts
 - Identified by an email address (Ex: id-compute@developer.gserviceaccount.com)
 - Does NOT have password
 - Has a private/public RSA key-pairs
 - Can't login via browsers or cookies
- Service account types:
 - **Default service account** Automatically created when some services are used
 - (NOT RECOMMENDED) Has **Editor role** by default
 - User Managed User created
 - o (RECOMMENDED) Provides fine grained access control
 - Google-managed service accounts Created and managed by Google
 - Used by GCP to perform operations on user's behalf
 - In general, we DO NOT need to worry about them





Encryption

Data States





- Data at rest: Stored on a device or a backup
 - Examples: data on a hard disk, in a database, backups and archives
- Data in motion: Being transferred across a network
 - Also called Data in transit
 - Examples:
 - o Data copied from on-premise to cloud storage
 - An application talking to a database
 - Two Types:
 - In and out of cloud (from internet)
 - Within cloud
- Data in use: Active data processed in a non-persistent state
 - Fyample Data in your RAM

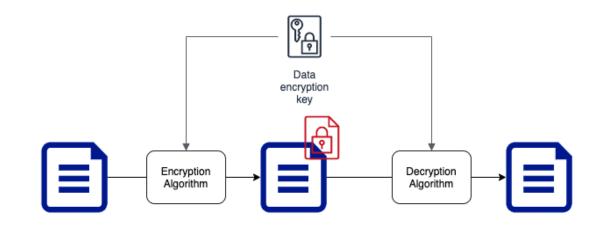
Encryption





- If you store data as is, what would happen if an unauthorized entity gets access to it?
 - Imagine losing an unencrypted hard disk
- First law of security : Defense in Depth
- Typically, enterprises encrypt all data
 - Data on your hard disks
 - Data in your databases
 - Data on your file servers
- Is it sufficient if you encrypt data at rest?
 - No. Encrypt data in transit between application to database as well.

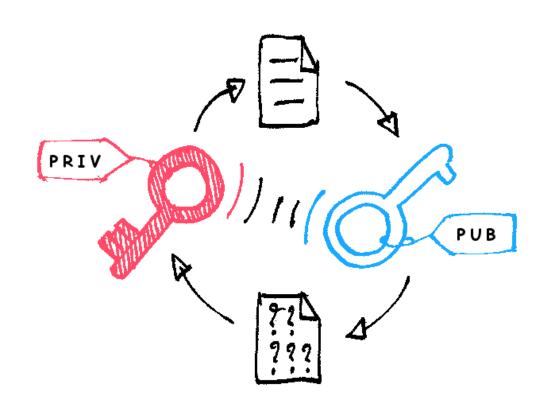
Symmetric Key Encryption



- Symmetric encryption algorithms use the same key for encryption and decryption
- Key Factor 1: Choose the right encryption algorithm
- Key Factor 2: How do we secure the encryption key?
- Key Factor 3: How do we share the encryption key?

Asymmetric Key Encryption

- Two Keys: Public Key and Private Key
- Also called Public Key Cyptography
- Encrypt data with Public Key and decrypt with Private Key
- Share Public Key with everybody and keep the Private Key with you(YEAH, ITS PRIVATE!)
- No crazy questions:
 - Will somebody not figure out private key using the public key?
- How do you create Asymmetric Keys?



https://commons.wikimedia.org/wiki/File:Asymmetric_encryption_(colored).

Cloud KMS



Create and manage cryptographic keys (symmetric and asymmetric)



- Control their use in your applications and GCP Services
- Provides an API to encrypt, decrypt, or sign data
- Use existing cryptographic keys created on premises
- Integrates with almost all GCP services that need data encryption:
 - Google-managed key: No configuration required
 - Customer-managed key: Use key from KMS
 - Customer-supplied key: Provide your own key

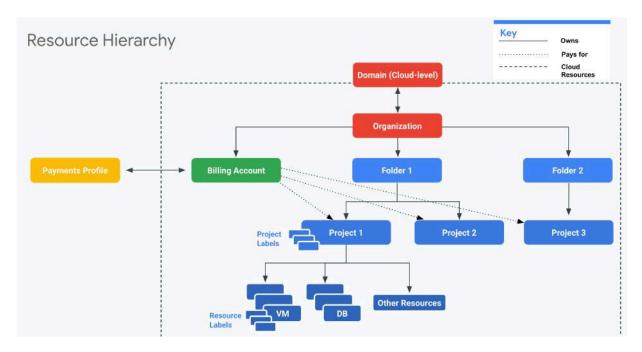


Organizing GCP Resources

Resource Hierarchy in GCP



- Well defined hierarchy:
 - Organization > Folder > Project > Resources
- Resources are created in projects
- A Folder can contain multiple projects
- Organization can contain multiple Folders



SOURCE: (https://cloud.google.com)

Resource Hierarchy - Recommendations for Enterprises



- Create separate projects for different environments:
 - Complete isolation between test and production environments
- Create separate folders for each department:
 - Isolate production applications of one department from another
 - We can create a shared folder for shared resources
- One project per application per environment:
 - Let's consider two apps: "A1" and "A2"
 - Let's assume we need two environments: "DEV" and "PROD"
 - In the ideal world you will create four projects: A1-DEV, A1-PROD, A2-DEV, A2-PROD:
 - o Isolates environments from each other
 - DEV changes will NOT break PROD
 - o Grant all developers complete access (create, delete, deploy) to DEV Projects
 - Provide production access to operations teams only!

Billing Accounts



- Billing Account is mandatory for creating resources in a project:
 - Billing Account contains the payment details
 - Every Project with active resources should be associated with a Billing Account
- Billing Account can be associated with one or more projects
- You can have multiple billing accounts in an Organization
- (RECOMMENDATION) Create Billing Accounts representing your organization structure:
 - A startup can have just one Billing account
 - A large enterprise can have a separate billing account for each department
- Two Types:
 - **Self Serve**: Billed directly to Credit Card or Bank Account
 - Invoiced : Generate invoices (Used by large enterprises)

Managing Billing - Budget, Alerts and Exports



- Setup a **Cloud Billing Budget** to avoid surprises:
 - (RECOMMENDED) Configure Alerts
 - Default alert thresholds set at 50%, 90% & 100%
 - Send alerts to Pub Sub (Optional)
 - o Billing admins and Billing Account users are alerted by e-mail
- Billing data can be **exported (on a schedule)** to:
 - **Big Query** (if you want to query information or visualize it)
 - Cloud Storage (for history/archiving)

IAM Best Practices



- Principle of Least Privilege Give least possible privilege needed for a role!
 - Basic Roles are NOT recommended
 - Prefer predefined roles when possible
 - Use Service Accounts with minimum privileges
 - Use different Service Accounts for different apps/purposes
- Separation of Duties Involve atleast 2 people in sensitive tasks:
 - Example: Have separate deployer and traffic migrator roles
 - o AppEngine provides App Engine Deployer and App Engine Service Admin roles
 - App Engine Deployer can deploy new version but cannot shift traffic
 - App Engine Service Admin can shift traffic but cannot deploy new version!
- Constant Monitoring: Review Cloud Audit Logs to audit changes to IAM policies and access to Service Account keys
 - Archive Cloud Audit Logs in Cloud Storage buckets for long term retention
- Use Groups when possible
 - Makes it easy to manage users and permissions

User Identity Management in Google Cloud

In28
Minutes

- Email used to create free trial account => "Super Admin"
 - Access to everything in your GCP organization, folders and projects
 - Manage access to other users using their Gmail accounts
- However, this is **NOT recommended** for enterprises
- Option 1: Your Enterprise is using Google Workspace
 - Use Google Workspace to manage users (groups etc)
 - Link Google Cloud Organization with Google Workspace
- Option 2: Your Enterprise uses an Identity Provider of its own
 - Federate Google Cloud with your Identity Provider



Corporate Directory Federation

• Federate Cloud Identity or Google Workspace with your external identity provider (IdP) such as Active Directory or Azure Active Directory.



• Enable Single Sign On:

- 1: Users are redirected to an external IdP to authenticate
- 2: When users are authenticated, SAML assertion is sent to Google Sign-In

• Examples:

- Federate Active Directory with Cloud Identity by using Google Cloud Directory Sync (GCDS) and Active Directory Federation Services (AD FS)
- Federating Azure AD with Cloud Identity

Cloud VPN



- Cloud VPN Connect on-premise network to the GCP network
 - Implemented using IPSec VPN Tunnel
 - Traffic through internet (public)
 - Traffic encrypted using Internet Key Exchange protocol
- Two types of Cloud VPN solutions:
 - HA VPN (SLA of 99.99% service availability with two external IP addresses)
 - Only dynamic routing (BGP) supported
 - Classic VPN (SLA of 99.9% service availability, a single external IP address)
 - Supports Static routing (policy-based, route-based) and dynamic routing using BGP



Cloud VPN

Cloud Interconnect



 High speed physical connection between on-premise and VPC networks:



- Highly available and high throughput
- Two types of connections possible
 - o Dedicated Interconnect 10 Gbps or 100 Gpbs configurations
 - Partner Interconnect 50 Mbps to 10 Gbps configurations
- Data exchange happens through a private network:
 - Communicate using VPC network's internal IP addresses from on-premise network
 - Reduces egress costs
 - o As public internet is NOT used
- (Feature) Supported Google API's and services can be privately accessed from on-premise
- Use only for high bandwidth needs:
 - For low bandwidth. Cloud VPN is recommended

Direct Peering

- Connect customer network to google network using network peering
 - Direct path from on-premises network to Google services
- Not a GCP Service
 - Lower level network connection outside of GCP
- NOT RECOMMENDED:
 - Use Cloud Interconnect and Cloud VPN

User Identity Management in Google Cloud

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Minutes

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IAM Members/Identities

- Google Account Represents a person (an email address)
- Service account Represents an application account (Not person)



- Google group Collection Google & Service Accounts
 - Has an unique email address
 - Helps to apply access policy to a group
- Google Workspace domain: Google Workspace (formerly G Suite) provides collaboration services for enterprises:
 - Tools like Gmail, Calendar, Meet, Chat, Drive, Docs etc are included
 - If your enterprise is using Google Workspace, you can manage permissions using your Google Workspace domain
- Cloud Identity domain Cloud Identity is an Identity as a Service (IDaaS) solution that centrally manages users and groups.
 - You can use IAM to manage access to resources for each Cloud Identity account

IAM Members/Identities - Use Cases

Scenario	Solution
All members in your team have G Suite accounts. You are creating a new production project and would want to provide access to your operations team	Create a Group with all your operations team. Provide access to production project to the Group.
All members in your team have G Suite accounts. You are setting up a new project. You want to provide a one time quick access to a team member.	Assign the necessary role directly to G Suite email address of your team member If it is not a one time quick access, the recommended approach would be to create a Group
You want to provide an external auditor access to view all resources in your project BUT he should NOT be able to make any changes	Give them roles/viewer role (Generally basic roles are NOT recommended BUT it is the simplest way to provide view only access to all resources!)
Your application deployed on a GCE VM (Project A) needs to access cloud storage bucket from a different project (Project B)	In Project B, assign the right role to GCE VM service account from Project A

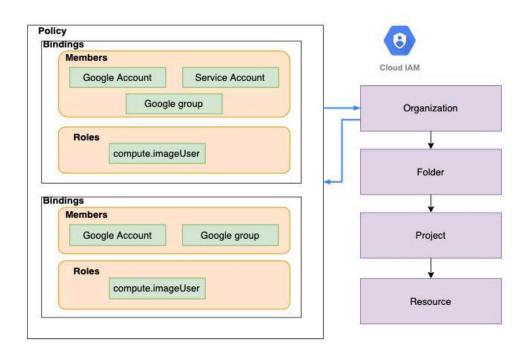
Organization Policy Service

- How to enable **centralized constraints** on all resources created in an Organization?
 - Configure Organization Policy
 - Example: Disable creation of Service Accounts
 - Example: Allow/Deny creation of resources in specific regions
- Needs a Role Organization Policy Administrator
- (Remember) IAM focuses on Who
 - Who can take specific actions on resources?
- (Remember) Organization Policy focuses on What
 - What can be done on specific resources?



Resource Hierarchy & IAM Policy

- IAM Policy can be set at any level of the hierarchy
- Resources inherit the policies of All parents
- The effective policy for a resource is the union of the policy on that resource and its parents
- Policy inheritance is transitive:
 - For example: Organization policies are applied at resource level
- You can't restrict policy at lower level if permission is given at an higher



Getting Started with Identity Platform

In28
Minutes

- Identity Platform: Customer identity and access management
- What's the difference: Cloud IAM vs Identity Platform
 - Cloud IAM: Employees and Partners Authorization
 - o Control access to Google Cloud Resources
 - o Member, Roles, Policy, Service Accounts
 - Identity Platform: Customer identity and access management (CIAM)
 - Authentication and Authorization for your applications and services
- Identity Platform: Key Features
 - Authentication & authorization for web & mobile apps (iOS, Android, ..)
 - Multiple authentication methods
 - SAML, OIDC, email/password, phone, social Google/Facebook/Twitter/...
 - Features: User sign-up and sign-in, MFA etc.
 - An upgrade from Firebase Authentication Legacy
 - Integrates well with Identity-Aware Proxy





Cloud IAM vs Identity Platform - Scenarios

Scenario	Solution
An Application on a GCE VM needs access to cloud storage	Cloud IAM - Service Account
An enterprise user need access to upload objects to a Cloud Storage bucket	Cloud IAM
I want to manage end users for my application	Identity Platform
I want to enable "Login using facebook/twitter" for my application	Identity Platform
I want to create user sign-up and sign-in workflows for my application	Identity Platform

Cloud Computing: Public vs Private vs Hybrid Cloud - 1



- Public Cloud: You host everything in the cloud
 - You DO NOT need a data center anymore
 - NO Capital Expenditure needed
 - UNLIMITED scale at your disposal
 - Hardware resources are owned by Google Cloud
 - Capacity management, hardware failures and security of the data center are Google Cloud's responsibility
 - **Summary**: Hardware owned by Google Cloud and shared between multiple customers
- Private Cloud: You host everything in your own data center
 - Needs Capital Expenditure
 - Incur staffing and maintenance expenses for infrastructure
 - Adding infrastructure needs planning (time consuming and expensive)
 - o For example: You might NOT be able to quickly handle a sudden increase in user load



Cloud Computing: Public vs Private vs Hybrid Cloud - 2



- Hybrid Cloud: Combination of both (Public & Private)
 - Use Public Cloud for some workloads and Private cloud for others



- Examples:
 - Using Google Cloud Dataflow to process a data stream from your on-premise applications
 - o Connect an on-premise application to Google Cloud SQL database
- Advantage: Provides you with flexibility
 - Go on-premises or cloud based on specific requirement
- Disadvantage: Increases complexity
- Multi Cloud: Using Multiple Cloud Platforms with/without onpremise infrastructure
 - Even MORE flexibility
 - BUT increased complexity



DevOps

DevOps





- Getting Better at "Three Elements of Great Software Teams"
 - Communication Get teams together
 - Feedback Earlier you find a problem, easier it is to fix
 - Automation Automate testing, infrastructure provisioning, deployment, and monitoring



DevOps - CI, CD

Continuous Integration

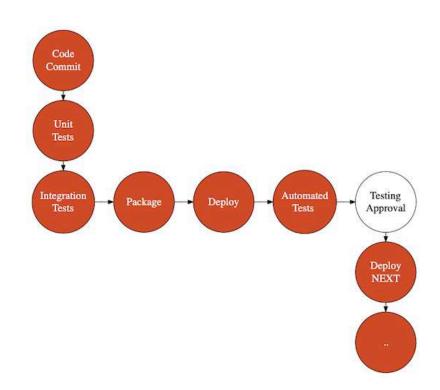
Continuously run your tests and packaging

Continuous Deployment

Continuously deploy to test environments

Continuous Delivery

Continuously deploy to production



DevOps - CI CD - Recommended Things to Do



Static Code Analysis

- Lint, Sonar
- Including Static Security Checks (Source Code Security Analyzer software like Veracode or Static Code Analyzer)

Runtime Checks

 Run Vulnerability Scanners (automated tools that scan web applications for security vulnerabilities)

Tests

- Unit Tests (JUnit, pytest, Jasmine etc)
- Integration Tests (Selenium, Robot Framework, Cucumber etc)
- System Tests (Selenium, Robot Framework, Cucumber etc)
- Sanity and Regression Tests

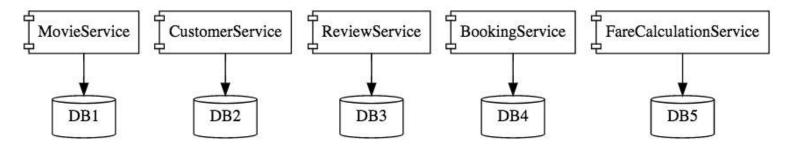
DevOps - CI, CD Tools

- Cloud Source Repositories: Fully-featured, private Git repository
 - Similar to Github
- Container Registry: Store your Docker images
- Jenkins: Continuous Integration
- Cloud Build: Build deployable artifacts (jars or docker images) from your source code and configuration
- Spinnaker: Multi-cloud continuous delivery platform
 - Release software changes with high velocity and confidence
 - Supports deployments to Google Compute Engine, Google Kubernetes Engine, Google App Engine and other cloud platforms
 - Supports Multiple Deployment Strategies





Exploring Container Registry and Artifact Registry



- You've created docker images for your microservices:
 - Where do you store them?
 - Two Options: Container Registry and Artifact Registry
 - Container Registry: Uses GCS bucket to store images
 - Supports Container images only
 - o (Alternative) Docker Hub
 - Example: us.gcr.io/PROJECT-ID/...
 - Permissions are managed by managing access to GCS buckets
 - Artifact Registry: Evolution of Container Registry
 - o Builds upon the capabilities of Container Registry
 - o Manage BOTH container images and non-container artifacts
 - $\circ \quad \text{Example: } \textit{us-central 1-docker.pkg.dev/PROJECT-ID/...}$

Exploring Artifact Registry

- Supports multiple artifact formats:
 - Container images, language packages, and OS packages are supported
- You need to create **separate repository**
 - Does NOT use GCS buckets
 - Repository can be regional or multi-regional
- Example: us-central1-docker.pkg.dev/PROJECT-ID/...
- (RECOMMENDED) Control access by using Artifact Registry Roles
 - Artifact Registry Reader
 - Artifact Registry Writer
 - Artifact Registry Administrator etc...
- You can also configure repository specific permissions



DevOps Example: Cloud Run with Cloud Build

• STEP 1: Checkout Source Code from Cloud Source Repositories



- STEP 2: Build a Docker Image
- STEP 3: Store Docker Image in the Container Registry
- STEP 4: Deploy Docker Image to Cloud Run





DevOps - Infrastructure as Code





- Treat infrastructure the same way as application code
- Track your infrastructure changes over time (version control)
- Bring repeatability into your infrastructure
- Two Key Parts
 - Infrastructure Provisioning
 - o Provisioning compute, database, storage and networking
 - o Open source cloud neutral Terraform
 - o GCP Service Google Cloud Deployment Manager
 - Configuration Management
 - o Install right software and tools on the provisioned resources

Operations



Operation	GCP
Monitoring - Metrics and Alerts	Cloud Monitoring
Centralized Logging	Cloud Logging
Audit logging	Cloud Audit Logs
Real-time exception monitoring	Error Reporting
Live Debugging	Cloud Debugger
Distributed tracing	Cloud Trace
Statistical, low-overhead profiler	Cloud Profiler



Monitoring



Logging



Trace



Debugger

Cloud Operations Scenarios - Microservices

Scenario	Service	
I want to get metrics related to a specific microservice instance	Cloud Monitoring	Mor
I want to look at logs for a specific microservice	Cloud Logging	
I want to track exceptions happening in a specific microservice	Error Reporting	Lo
I want to trace request across microservices	Cloud Trace	
I want to solve a performance issue in a specific microservice	Cloud Profiler	•
		Del

Site Reliability Engineering (SRE)

- DevOps++ at Google
- SRE teams focus on every aspect of an application
 - availability, latency, performance, efficiency, change management, monitoring, emergency response, and capacity planning



- Manage by Service Level Objectives (SLOs)
- Minimize Toil
- Move Fast by Reducing Cost of Failure
- Share Ownership with Developers



Site Reliability Engineering (SRE) - Key Metrics



- Service Level Indicator(SLI): Quantitative measure of an aspect of a service
 - Categories: availability, latency, throughput, durability, correctness (error rate)
 - Typically aggregated "Over 1 minute"
- Service Level Objective (SLO) SLI + target
 - 99.99% Availability, 99.99999999 Durability
 - Response time: 99th percentile 1 second
 - Choosing an appropriate SLO is complex
- Service Level Agreement (SLA): SLO + consequences (contract)
 - What is the consequence of NOT meeting an SLO? (Defined in a contract)
 - Have stricter internal SLOs than external SLAs
- Error budgets: (100% SLO)
 - How well is a team meeting their reliability objectives?
 - Used to manage development velocity

Site Reliability Engineering (SRE) - Best Practices



Handling Excess Loads

- Load Shedding
 - API Limits
 - Different SLAs for different customers
 - Streaming Data
 - o If you are aggregating time series stream data, in some scenarios, you can drop a part of data

Reduced Quality of Service

- Instead of talking to a recommendations API, return a hardcoded set of products!
- Not always possible:
 - Example: if you are making a payment

Avoiding Cascading Failures

- Plan to avoid thrashing
 - Circuit Breaker
 - Reduced Quality of Service



Site Reliability Engineering (SRE) - Best Practices - 2



Penetration Testing (Ethical Hacking)

- Simulate an attack with the objective of finding security vulnerabilities
- Should be authorized by project owners
- No need to inform Google
 - Ensure you are only testing your projects and are in compliance with terms of service!
- Can be white box (Hacker is provided with information about infrastructure and/or applications) or black box (No information is provided)
- Load Testing (JMeter, LoadRunner, Locust, Gatling etc)
 - Simulate real world traffic as closely as possible
 - Test for spiky traffic suddenly increases in traffic



Site Reliability Engineering (SRE) - Best Practices - 3

In28
Minutes

- Resilience Testing "How does an application behaves under stress?"
- Resilience "Ability of system to provide acceptable behavior even when one or more parts of the system fail"



• Approaches:

- Chaos Testing (Simian Army) cause one or more layers to fail
 - "unleashing a wild monkey with a weapon in your data center to randomly shoot down instances and chew through cables"
- Add huge stress on one of the layers
- Include network in your testing (VPN, Cloud Interconnect etc..)
 - Do we fall back to VPN if direct interconnect fails?
 - What happens when internet is down?
- Best Practice: DiRT disaster recovery testing at Google
 - Plan and execute outages for a defined period of time
 - o Example: Disconnecting complete data center



Decoupling Applications with Pub/Sub

Need for Asynchronous Communication



• Why do we need asynchronous communication?

Synchronous Communication





- Applications on your web server make synchronous calls to the logging service
- What if your logging service goes down?
 - Will you applications go down too?
- What if all of sudden, there is high load and there are lot of logs coming in?
 - Log Service is not able to handle the load and goes down very often

Asynchronous Communication - Decoupled



- Create a topic and have your applications put log messages on the topic
- Logging service picks them up for processing when ready
- Advantages:
 - Decoupling: Publisher (Apps) don't care about who is listening
 - Availability: Publisher (Apps) up even if a subscriber (Logging Service) is down
 - Scalability: Scale consumer instances (Logging Service) under high load
 - Durability: Message is not lost even if subscriber (Logging Service) is down

Pub/Sub



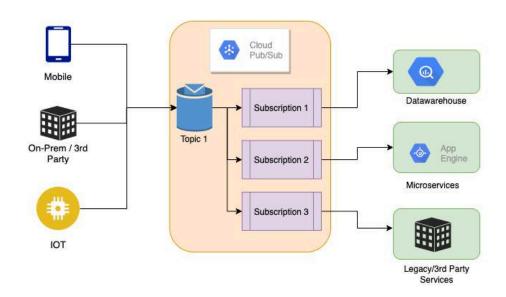
Reliable, scalable, fully-managed asynchronous messaging service



- Backbone for Highly Available and Highly Scalable
 Solutions
 - Auto scale to process billions of messages per day
 - Low cost (Pay for use)
- Usecases: Event ingestion and delivery for streaming analytics pipelines
- Supports push and pull message deliveries

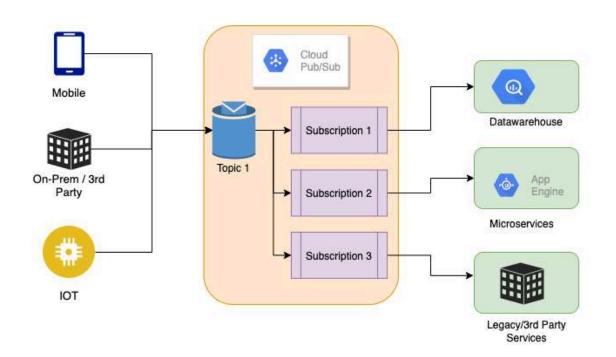
Pub/Sub - How does it work?

- Publisher Sender of a message
 - Publishers send messages by making HTTPS requests to pubsub.googleapis.com
- Subscriber Receiver of the message
 - Pull Subscriber pulls messages when ready
 - Subscriber makes HTTPS requests to pubsub.googleapis.com
 - **Push** Messages are sent to subscribers
 - Subscribers provide a web hook endpoint at the time of registration
 - When a message is received on the topic, A HTTPS
 POST request is sent to the web hook endpoints
- Very Flexible Publisher(s) and Subscriber(s) Relationships: One to Many, Many to One, Many to Many



Pub/Sub - Getting Ready with Topic and Subscriptions

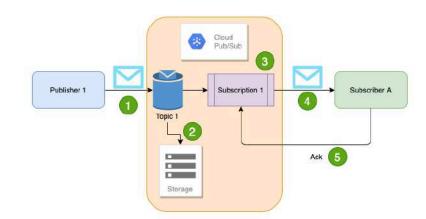
- Step 1: Topic is created
- Step 2 : Subscription(s) are created
 - Subscribers register to the topic
 - Each Subscription represents discrete pull of messages from a topic:
 - Multiple clients pull same subscription=> messages split between clients
 - Multiple clients create a subscription each => each client will get every message



Pub/Sub - Sending and Receiving a Message

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Minutes

- Publisher sends a message to Topic
- Message individually delivered to each and every subscription
 - Subscribers can receive message either by:
 - Push: Pub/Sub sends the message to Subscriber
 - Pull: Subscribers poll for messages
- Subscribers send acknowledgement(s)
- Message(s) are removed from subscriptions message queue
 - Pub/Sub ensures the message is retained per subscription until it is acknowledged



Cloud Dataflow



- Cloud Dataflow is a difficult service to describe:
 - Let's look at a few example pipelines you can build:
 - Pub/Sub > Dataflow > BigQuery (Streaming)
 - Pub/Sub > Dataflow > Cloud Storage (Streaming files)
 - Cloud Storage > Dataflow > Bigtable/CloudSpanner/Datastore/BigQuery (Batch Load data into databases)
 - Bulk compress files in Cloud Storage (Batch)
 - Convert file formats between Avro, Parquet & csv (Batch)

Streaming and Batch Usecases

- Realtime Fraud Detection, Sensor Data Processing, Log Data Processing, Batch Processing (Load data, convert formats etc)
- Use **pre-built** templates
- Based on Apache Beam (supports Java, Python, Go ...)
- Serverless (and Autoscaling)



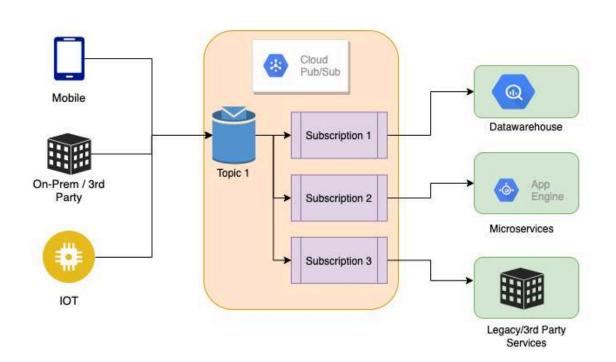


Data Architectures in Google Cloud



Architecture - Loose Coupling with Pub/Sub

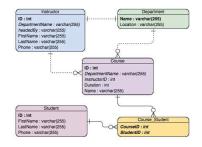
- Whenever you want to decouple a publisher from a subscriber, consider Pub/Sub
- Pub/Sub is used in:
 - MicroservicesArchitectures
 - IOT Architectures
 - Streaming Architectures



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Data Formats

- Three Data Formats
 - Structured: Tables, Rows and Columns (Relational)
 - Example: Order Information, Product Inventory, etc.
 - Google Cloud Services:
 - Cloud SQL (Regional Transactional)
 - o Cloud Spanner (Global Unlimited Scale Transactional)
 - BigQuery (Data warehousing and ML using SQL)
 - Semi Structured: Flexible Schema
 - Key-Value, Document (JSON) Social Media Profile Information
 - Google Cloud Services: Cloud Firestore/Datastore
 - Unstructured: Video, Audio, Image, Text, Binary files
 - Example: Product images, Product videos
 - Google Cloud Services: Cloud Storage
- (NEW) BigQuery can also store Semi Structured data
 - BigQuery ML can be used to do ML using Unstructured data (images, videos) stored in Cloud Storage



```
"customerId": "99999999",
"firstName": "Ranga",
"lastName": "Ranga",
"address": {
    "number": "505",
    "street": "Main Street",
    "city": "Hyderabad",
    "state": "Telangana"
},
"socialProfiles": [
    {
        "name": "twitter",
        "username": "@in28minutes"
},
    {
        "name": "linkedin",
        "username": "rangaraokaranam"
}
```

Cloud Dataproc



- Managed Spark and Hadoop service:
 - Variety of jobs are supported:
 - o Spark, PySpark, SparkR, Hive, SparkSQL, Pig, Hadoop
 - Perform complex batch processing

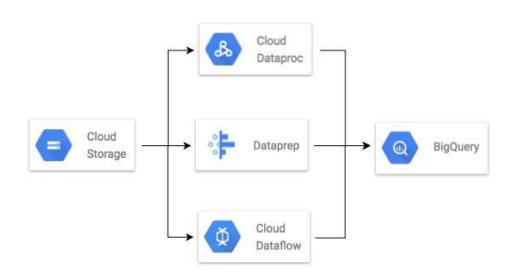


- Single Node / Standard/ High Availability (3 masters)
- Use regular/preemptible VMs
- Use case: Move your Hadoop and Spark clusters to the cloud
 - Perform your machine learning and AI development using open source frameworks
- (ALTERNATIVE) **BigQuery** When you run SQL queries on Petabytes
 - Go for Cloud Dataproc when you need more than queries (Example: Complex batch processing Machine Learning and AI workloads)
- (ALTERNATIVE) **Dataflow** Simple pipelines without managing



Architecture 1 - Big Data Flow - Batch Ingest

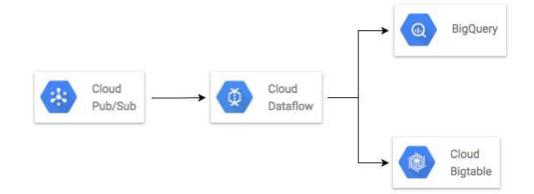
- Use extract, transform, and load (ETL) to load data into BigQuery
 - Dataprep: Clean and prepare data
 - Dataflow: Create data pipelines (and ETL)
 - Dataproc: Complex processing using Spark and Hadoop
- Data Studio: Visualize data in BigQuery
- Looker: Multi-cloud Enterprise Business Intelligence



Architecture 2 - Streaming Data

In28
Minutes

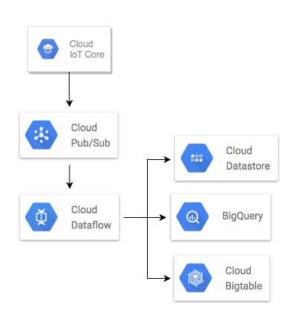
- Pub/Sub: Receive messages
- **Dataflow**: Analyze, aggregate and filter data
- For pre-defined time series analytics, storing data in Bigtable gives you the ability to perform rapid analysis
- For ad hoc complex analysis, prefer BigQuery



Architecture 3 - IOT



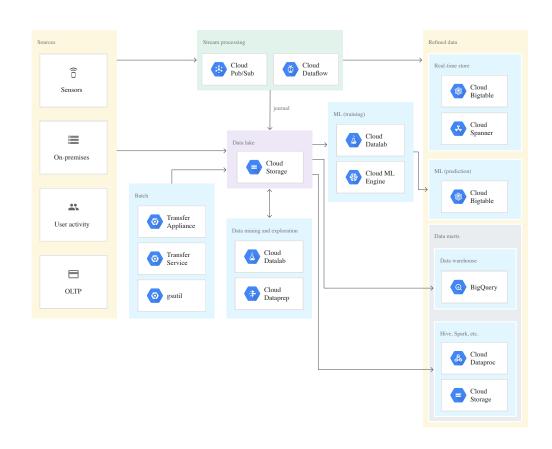
- **IoT Core**: Manage IoT (registration, authentication, and authorization) devices
 - Send/receive messages/real-time telemetry from/to IoT devices
- Pub/Sub: Durable message ingestion service (allows buffering)
- **Dataflow**: Processing data (ETL & more..)
 - Alternative: Use Cloud Functions to trigger alerts
- Data Storage and Analytics:
 - Make IOT data available to mobile or web apps => Datastore
 - Execute pre-defined time series queries => Bigtable
 - More complex or ad hoc analytics/analysis => BigQuery



Data Lake - Simplified Big Data Solutions



- Usual big data solutions are complex
- How can we make collecting, analyzing (reporting, analytics, machine learning) and visualizing huge data sets easy?
- How to design solutions that scale?
- How to build flexibility while saving cost?
- Data Lake
 - Single platform with combination of solutions for data storage, data management and data analytics



https://cloud.google.com/solutions/build-a-data-lake-on-gcp

GCP Data Lakes - Storage and Ingestion



 Storage: Cloud Storage (low cost + durability + performance + flexible processing)

• Data Ingestion:

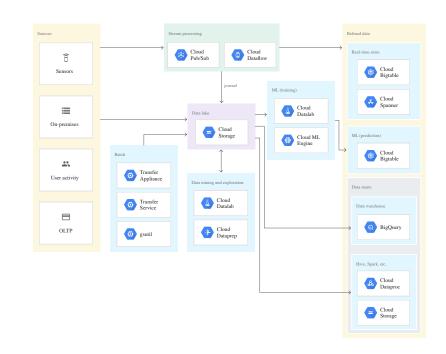
- Streaming data Cloud Pub/Sub + Cloud Dataflow
- Batch Transfer Service + Transfer Appliance + gsutil

Processing and analytics:

 Run in-place querying using SQL queries using BigQuery or (Hive on Dataproc)

• Data Mining and Exploration:

- Clean and transform raw data with Dataprep
- Use Cloud Datalab (data science libraries such as TensorFlow and NumPy) for exploring

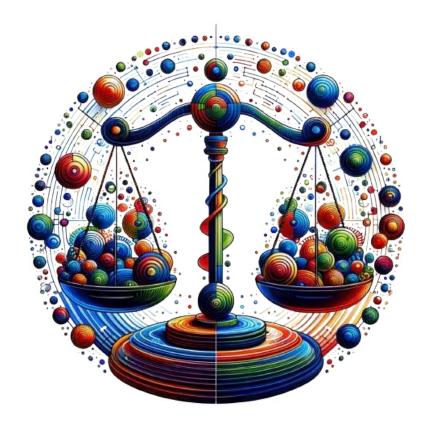


https://cloud.google.com/solutions/build-a-datalake-on-gcp



Why do we need Data Governance?

- Bad data: Bad data leads to poor business decisions
- Data leaks: Data leaks can lead to a reputation loss
- How to avoid these?
 - Data Governance



What is Data Governance about?

- **Key Decisions**: Here are the important things to think about:
 - **Data Management**: What's our method for keeping our data organized and easy to find?
 - Life Cycle Management: How do we handle our data from when we first get it until we don't need it anymore?
 - Ownership and Accountability: Who looks after our data to make sure it's correct, safe, and private?
 - Data Quality Assurance: How do we check that our data is right and trustworthy for making decisions?
 - Data Security: What do we do to keep our data safe from hackers?
 - **Risk Management**: How are we planning to reduce the chances of our data being lost or exposed?
 - **Data Transparency**: Are we open about the data we collect and how we use it, both inside and outside the company?



Dataplex - Data Mesh in Google Cloud

- Dataplex is a Data Mesh: Unified dashboard with visibility into all data assets (data lakes, data warehouses, ..)
 - Single pane of glass: Data management across silos
 - Centralized security and governance: Comprehensive security & governance policies (IAM, Access Controls,..) that are uniformly enforced across all data assets
 - Unified search and data discovery: Integrates seamlessly with Google Cloud's Data Catalog, offering a rich, searchable repository of metadata
 - Built-in data intelligence: Advanced data intelligence capabilities by integrating with BigQuery for analytics and Cloud Storage for data lake solutions



In28

Making Best Use of Data - Scenarios

Scenario	Solution
Sales representatives are struggling to identify buying patterns and personalize customer interactions due to the inability to access and analyze sales data scattered across various sources	Combine BigQuery's data integration with Looker's intuitive dashboards
A fast-growing online gaming platform needs to analyze player data in real-time to improve user experience and retention rates	Implement a streaming pipeline - capture live gaming event data with Pub/Sub. Use Cloud Dataflow for real-time data processing. Load the processed data into Google BigQuery. Visualize using Looker (if needed)
A multinational corporation collects vast amounts of diverse data - sales figures, customer feedback, and sensor data from manufacturing plants. CHALLENGE:Store this data cost-effectively while keeping it accessible for future analytics and machine learning applications	Implement a data lake using Google Cloud Storage



API Management in Google Cloud

REST API Challenges

- Most applications today are built around REST API:
 - Resources (/todos, /todos/{id}, etc.)
 - Actions HTTP Methods GET, PUT, POST, DELETE etc.
- Management of REST API is not easy:
 - You've to take care of authentication and authorization
 - You've to be able to set limits (rate limiting, quotas) for your API consumers
 - You've to take care of implementing multiple versions of your API
 - You would want to implement monitoring, caching and a lot of other features..



Exploring API management in Google Cloud

- Apigee API Management: Comprehensive API management platform
 - Deployment options: Cloud, on-premises or hybrid
 - Manage Complete API life cycle
 - o Design, Secure, Publish, Analyze, Monitor and Monetize APIs
 - Powerful Features
 - On-boarding partners and developers
 - Supports complex integrations (REST, gRPC, Non-gRPC-REST, integrate with GCP, on-premises or hybrid apps)
- Cloud Endpoints: Basic API Management for Google Cloud backends
 - Little complicated to setup: You need to build a container and deploy to Cloud Run
 - Supports REST API and gRPC
- API gateway: Newer, Simpler API Management for Google Cloud backends
 - Simpler to setup
 - Supports REST API and gRPC



Trust and Security with Google Cloud

In28

Cloud vs On-Premises Security

Factor	On-Premises Security	Cloud Security
Responsibility	The business is solely responsible for its security	Security is a shared responsibility between the provider and the business
Costs	Requires significant upfront investment in hardware and software	Typically involves lower upfront costs but ongoing operational expenses
Maintenance	Businesses need to manage their own updates and maintenance	Depending on the service, the provider helps with security updates and system maintenance
Expertise	Requires in-house security expertise or external consultants	Option to get access to top-tier security expertise through the provider
Data Control	Full control over data storage and security protocols	Less direct control over where and how data is stored
Compliance	Businesses must individually ensure and maintain compliance	Cloud providers often have certifications making compliance easier (Shared responsibility)

Key Characteristics for Cloud Security

In28
Minutes

- Control: Decide who gets access
 - Example: Only few employees can view sensitive company data
- Compliance: Follows legal rules
 - **Example**: Protect customer data as the law requires
- Confidentiality: Keeps information secret
 - Example: Encrypt messages so that only sender and recipient can read them
- Integrity: Ensures data stays accurate
 - Example: A bank system checks that no one changes your balance without permission
- Availability: Ensure apps & data are available always
 - Example: A banking website remains accessible even during high traffic or an attack



Key Characteristics for Cloud Security - Scenarios

Scenario	Concept
Only the HR department has the ability to access employee records, while all other departments are restricted from viewing this sensitive information.	Control
A healthcare provider implements robust data protection measures to ensure patient records are handled in accordance with HIPAA regulations, safeguarding personal health information.	Compliance
A company uses end-to-end encryption for all internal communications, ensuring that only the sender and the intended recipient can read the contents of a message.	Confidentiality
An online banking application regularly verifies transactions and account updates to ensure that no unauthorized changes have been made to user accounts.	Integrity
Despite experiencing a significant spike in web traffic during a promotional event, an e-commerce platform remains fully operational, thanks to scalable cloud resources and DDoS protection measures.	Availability



Trusted Infrastructure From Google

- World's most popular websites: Google runs and manages high traffic websites like Google Search and Youtube
- Own Infrastructure: Google has build a world class infrastructure for its use
- Used by Google Cloud: The same infrastructure is made available to us by Google Cloud



Trusted Infrastructure From Google - Advantages

- Tailored Security: Google custom-makes its security, making it super tough for hackers
- Advanced Protection: Google's own security tech is always a step ahead of hackers
- Innovative Security Features: Google keeps adding new security tricks to keep data safe
- **Reduced Vulnerabilities**: Google's unique systems have fewer weak spots for attacks
- Rapid Response: Google fixes security problems super fast because it controls everything



Enhanced Security Using 2 Step Verification (2SV)



- 2 Step Verification (2SV): Add a 2nd step to verify user
 - MFA:Also called Multifactor authentication
 - Online Banking Example: Use a password and a code from your phone to access your bank account safely
 - Google Cloud Example: 2SV ensures that even if someone obtains your administrator's password, they wouldn't be able to access the account without the additional verification code
- Make 2SV Mandatory: For Google Cloud accounts
 - Security keys: A physical key inserted into a USB port
 - Google Authenticator app: Generates single-use 2SV codes
 - Backup codes: Generate backup verification codes and print them ahead of time
 - Text message or phone call: Receive 2SV codes via a text message or voice call





Exploring SecOps

- DevOps: Combines development and operations to speed up project delivery while enhancing teamwork and process efficiency
 - Communication
 - Automation
 - Quick Feedback
- SecOps: Layers security into this fastpaced setup
 - **Be Secure**: Ensures the project remains safe from threats without slowing down progress



Exploring DevOps and SecOps in Depth

Aspect	DevOps	Example (DevOps)	SecOps	Example (SecOps)
Focus	Speed up delivery	Automating code deployment for faster release	Ensures security throughout	Regularly checking code for security vulnerabilities
Teamwork	Collaboration between developers and operations	Teams meet daily to solve problems together	Includes security in the team	Security experts join planning meetings to integrate security from the start
Tools	Uses tools for efficiency in development and deployment	Continuous integration tools to test and merge code quickly	Employs tools for security monitoring and threat detection	Intrusion detection systems to alert on real- time threats

Exploring DevOps and SecOps in Depth - Contd



Aspect	DevOps	Example (DevOps)	SecOps	Example (SecOps)
Routine	Continuous integration and delivery for regular updates	Automatically updating software nightly	Constant security assessments to prevent threats	Regular security scans to identify and fix vulnerabilities
Culture	Promotes quick innovation and learning from failures	Encouraging rapid prototyping of new features	Prioritizes security awareness and practices	Conducting regular security training sessions for all team members

Exploring Google Cloud's Trust Principles

- Trust is key: Would we share any confidential information to some one if we don't trust them?
- Why would customers trust Google to protect their data?
- A cloud provider should earn trust by:
 - Clear Principles: Clearly stating what are their principles
 - Sharing information: About how they protect data
 - Sharing more information: How do they handle requests from Governments for data?





7 Google Cloud's Trust Principles

- You own your data, not Google
- Google does not sell customer data to third parties
- Google Cloud does not use customer data for advertising
- All customer data is **encrypted by default**
- We guard against insider access to your data
- We never give any government entity "backdoor" access
- Our privacy practices are audited against international standards



Exploring Google Transparency Report

In28
Minutes

- Have you ever wondered how Google handles:
 - Governments request for data
 - Request to remove content from Google sites
 - Complaints against copyright violations
- Google publishes all these information in the transparency reports
 - End users know how it affects their privacy, security and access to information
- Transparency Reports: https://transparencyreport.google.com/?hl=en





Third-party Audits for Google Cloud

- Why do we do Certifications?
 - Prove our skills reliably: We can prove to outside world, that our skills are verified by reputable 3rd party
- Cloud Providers are the same
 - Auditing: Go through the audit process to prove that everything is managed properly and securely



Third-party Audits for Google Cloud - Examples

• Audit Examples:

- SOC 2: Checks if cloud provider safely handles and protects customer data according to five key principles
- ISO 27001: Verifies cloud provider's system for securing & managing info. meets standards
- PCI DSS: Ensures cloud providers securely process and store credit card information to protect against fraud
- HIPAA: Confirms cloud services protect patient health information, keeping it confidential and secure

• Compliance Resources:

- Compliance Reports Manager: Audit reports, ...
- Compliance resource center: Guidance for understanding and navigating the compliance landscape (best



Data Privacy and Data Residency Management

- Strict Data Laws: Different countries have strict laws related to handling of customer data
 - GDPR for Europe
 - California Consumer Privacy Act for US
- Example GDPR: Strict requirements like:
 - Data of the Europe's customer should stay with in European union
 - Customer's data should be secured
 - Customer can correct data
- How can businesses adhere to these local laws while doing business internationally?
 - Google cloud can help you get started!



Data Privacy and Data Residency Management

- Google Cloud makes it easy to get started:
 - **Default Data Encryption**: Keeps data secure, both stored and during transfer
 - Data Residency: Choose data storage locations
 - IAM Access Controls: Limit data access based on roles
 - Cloud Audit Logs: Provides detailed records of data access
 - Expertise and Resources: Offers guidance on GDPR compliance through resources and expert advice:
 - https://cloud.google.com/privacy/gdpr
 - Compliance Resources:
 - o Compliance Reports Manager: Audit reports, ...
 - Compliance resource center: Guidance for understanding and navigating the compliance landscape (best practices, white papers)





Exploring Google Cloud Security Offerings

Service	Description
KMS	Create and manage cryptographic keys (symmetric and asymmetric). Control their use in your applications and GCP Services
Secret Manager	Manage your database passwords, your API keys securely
Cloud Data Loss Prevention	Discover, classify, & mask sensitive data (like Credit Card numbers, SSNs, clear text passwords & Google Cloud credentials) Integrates with Cloud Storage, BigQuery, and Datastore Provides APIs that can be invoked from your applications
Cloud Armor	Protect your production apps (at run time) from denial of service and common web attacks (OWASP Top 10) like XSS (cross-site scripting) and SQL injection



Exploring Google Cloud Security Offerings - 2

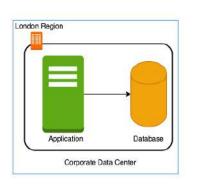
Service	Description
Web Security Scanner	Identify vulnerabilities by running security tests. Examples : Cross-site scripting (XSS) MIXED_CONTENT,OUTDATED_LIBRARY, XSS
Binary Authorization	Ensure that only trusted container images are deployed to Google Cloud
Container Threat Detection	Detects container runtime attacks. Examples : Added binary executed
Security Command Center	Get a consolidated picture of security in Google Cloud (Security posture management) Discover misconfiguration and vulnerabilities (Built-in threat detection) Compliance monitoring (Review and export compliance reports. Check compliance of your resources with PCI-DSS 3.2.1, OWASP Top Ten,etc)

Understanding Zero Trust Security Model

- Traditional IT security model: Security implemented at the network perimeter
 - Assumes everything inside can be trusted
- Zero Trust "No person or device should be trusted by default, even if they are already inside an organization's network"
 - Strict identity authentication and authorization throughout the network
 - o Resources might be secure even if attackers gain access to a network
 - **Simple Concept**: Every user, device, and component is considered untrusted at all times, regardless of whether they are inside or outside of an organization's network

Three Key Principles

- 1: Assume all network traffic is a threat, at all times
- 2: Enforce least-privileged access
- 3: Always monitor





Machine Learning in Google Cloud

Machine Learning - 10,000 Feet Overview



- Traditional Programming: Based on Rules
 - IF this DO that
 - Example: Predict price of a home
 - Design an algorithm taking all factors into consideration:
 - o Location, Home size, Age, Condition, Market, Economy etc
- Machine Learning: Learning from Examples (NOT Rules)
 - Give millions of examples
 - Create a Model
 - Use the model to make predictions!
- Challenges:
 - No of examples needed
 - Availability of skilled personnel
 - Complexity in implementing MLOps

Home size (Square Yds)		Condition (1-10)	Price \$\$\$
300	10	5	XYZ
200	15	9	ABC
250	1	10	DEF
150	2	34	GHI

ML in Google Cloud - Pre-Trained Models



- Use Pre-Built Models Provided as APIs
- Speech-to-Text API: convert speech into text
- Text-to-Speech API: convert text into speech



- Natural Language API: Derive insights from unstructured text
- Cloud Vision API: Recommended for generic usecases
 - Example: Identify if there is a cloud in the picture
 - Classify images into predefined categories
 - Detect objects and faces
 - Read printed words



ML in Google Cloud - Custom Models

In28
Minutes

- 1: Simplify Building of Custom Models
 - AutoML: Build custom models with minimum ML expertise and effort
 - AutoML Vision: Build custom models based on Images
 - o Example: Identify the specific type of cloud
 - o Provide examples Example images and categorization
 - AutoML creates the model for you!
 - AutoML Video Intelligence: Add labels to Video
 - o Streaming video analysis, Object detection and tracking
 - AutoML Tables: Automatically build models on structured data
- 2: Have Data Scientists build complex models
 - Frameworks: TensorFlow, PyTorch, and scikit-learn
- 3: BigQuery ML: Build ML models using Queries
 - Use data directly from BigQuery datasets (NO exports needed)
- Vertex AI: Build & deploy ML models faster
 - Custom tooling within a unified AI platform
 - Makes MLOps easy

Home size (Square Yds)	Age	Condition (1-10)	Price \$\$\$
300	10	5	XYZ
200	15	9	ABC
250	1	10	DEF
150	2	34	GHI

Faster ML in Google Cloud - TPUs

- Do you have models that train for weeks or months?
 - Go for Tensor Processing Units (TPUs)

Google Cloud

- Fine-tuned for running ML workloads
- 20-30X faster than traditional approaches
- Helps you quickly iterate on your ML solutions
- Supported in Google Compute Engine, Google Kubernetes Engine and AI platform
- Custom AI Platform Deep Learning VM Image is available
- Preemptible Cloud TPUs are also available

Machine Learning - Data is the Key

In28
Minutes

- Machine Learning: Learning from Examples (NOT Rules)
- (IMHO) Most important factor in a successful ML implementation is examples (or data, as it is often called)
 - You need millions of examples (or data points)
 - The data has to accurate
 - Should NOT have bias
 - Should NOT have errors
- A number of enterprises face challenges in getting clean data

Home size (Square Yds)		Condition (1-10)	Price \$\$\$
300	10	5	XYZ
200	15	9	ABC
250	1	10	DEF
150	2	34	GHI



Machine Learning Scenarios

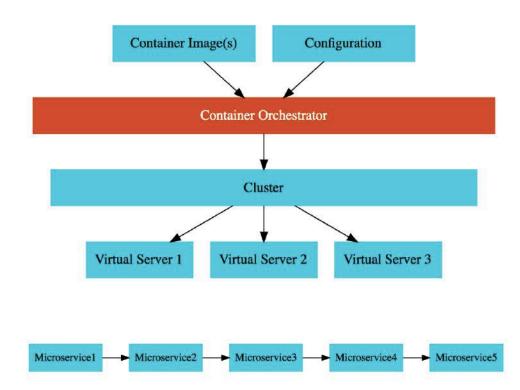
Scenario	Solution
Translate from one spoken language to another	Prebuilt Model -Translation API
Convert speech to text	Prebuilt Model - Speech-to-Text API
Generic identification of objects in an image	Prebuilt Model - Cloud Vision API
Identify the type of cloud or a machine part based on an Image	AutoML Vision
Simplify implementation of MLOps	Vertex Al



Cloud Native

What is Cloud Native?

- I would love to say that there is ONE definition for Cloud Native
 - HOWEVER there isn't one
- (MY DEFINITION): Cloud Native Architectures help you get the best value from the Cloud
 - GOOGLE CLOUD DEFINITION: Designed from the ground up to take advantage of the elasticity and distributed nature of the cloud
- Goal: Increase software delivery velocity and increase service reliability while increasing collaboration among stakeholders



Exploring Cloud Native Pillars

In28 Minutes

Four Cloud Native Pillars

- 1: Microservices
 - Fix issues and deliver new features quickly
 - Without impacting other services

2: Containers

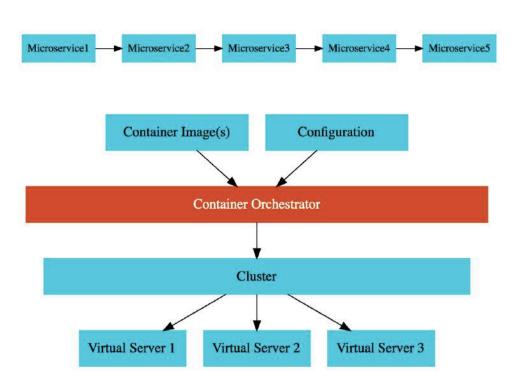
- Portable build once, run anywhere
 - o Simplified consistent deployments
- Lightweight (Faster deployments than VMs)

■ 3: Container Orchestration

- Kubernetes (GKE) Auto Scaling, Load Balancing,
 Self Healing, Zero Downtime Deployment etc
- 4: DevOps (Dev + Ops, CI/CD, IaC)
 - Increased automation of processes

Examples of NOT Cloud Native

Using VMs, Manual deployments, Creating infrastructure manually



Modern Architectures - 3 Container Compute Examples

Service	Description	Туре
Cloud Run	Develop and deploy highly scalable containerized applications. Does NOT need a cluster!	CaaS (Serverless)
Google Kubernetes Engine	Orchestrate containerized microservices on Kubernetes Needs advanced cluster configuration and monitoring	CaaS
Anthos	Manage Kubernetes Clusters in Multi-cloud and On-premises	Hybrid Cloud

Modern Architectures - Serverless Examples

Service	Description
Cloud Functions	Serverless compute for event-driven apps. Execute functions (or code) in response to events.
Cloud Run	Run isolated containers, without orchestration (Serverless) You DO NOT need to provision and manage VMs. Start containers in seconds.
Cloud Firestore (Datastore)	Apps needing quickly evolving structure (schema-less). Serverless transactional document DB supporting mobile & web apps. Small to medium DBs (0 - few TBs)
Cloud Dataflow	Serverless Stream and Batch processing using Apache Beam (open-source)
Cloud Pub/Sub	Realtime Messaging in the cloud. Pay for number of messages.
BigQuery	Relational OLAP, Data warehousing & BigData workloads. Pay for data stored and queries executed.

Choosing Region(s) and Zone(s)

In28
Minutes

- 1: Compliance Adhere to regulations & standards
 - Store data in right region(s) based on the regulations
 - Some countries don't allow their citizens data to be stored in other countries
 - Evaluate compliance for each region where you are storing data
- 2: Latency and Performance Be near to users or onpremises (based on your use case)
 - Use Premium Tier for optimum network performance
 - To keep costs low, use Standard Tier (traffic over internet)
 - Example: HPC workloads need low latency between VMs
 - Greater distance between VMs => Greater network latency
- 3: Fault Tolerance: Distribute apps across Region(s)
 - Even if a zone or region is not available, apps are NOT impacted
- 4: Pricing: Pricing varies from region to region as well
- And a lot of other factors





Digital Transformation



What has changed in last decade or so?

 How consumers make purchase decisions? (Social)



- How we do things? (Mobile)
- How much data we have? (Big Data)
 - How much intelligence we can get? (AI/ML)
- How much access startups have to technology at scale? (Cloud)

Enterprises have to adapt (or get disrupted)

In28
Minutes

- Enterprises can ADAPT by:
 - Providing awesome (omni-channel social, mobile) customer experiences
 - Getting intelligence from data (Big Data, AI/ML)
 - Example: Personalize consumer offerings
 - Enabling themselves to make changes faster
 - Cultural change from "traditional Datacenter, SDLC, manual IT Ops" to "Cloud, Containers, DevOps/SRE, Automation"
- **Digital Transformation**: Using modern technologies to create (or modify) business processes & customer experiences by innovating with technology and team culture
 - Focus on WHY (NOT HOW)
 - Increase pace of change
 - Revenue Growth
 - Cost Savings
 - Higher customer engagement/retention



Cloud - Enabler for Digital Transformation

- Cloud can ENABLE Digital Transformations
 - Lower cost
 - Reduced responsibilities
 - Higher capabilities
 - Increased speed to market
- BUT needs a change in skills, mindset and culture
 - Modern Architectures (Microservices, Serverless, Containers, Kubernetes)
 - More Agile Processes (DevOps, SRE)
 - Right Talent
 - Right Culture (of data driven experimentation and innovation)



Cloud Mindset

Factor	Data Center	Cloud
Infrastructure	Buy	Rent
Planning	Ahead of time	Provision when you need it
Deployment	VMs	PaaS or Containers or Serverless
Team	Specialized skills	T-shaped skills
Releases	Manual	CI/CD with flexible release options (Canary, A/B Testing,)
Infrastructure Creation	Manual	Infrastructure as Code
Attitude	Avoid Failures	Move Fast by Reducing Cost of Failure (Automation of testing, releases, infrastructure creation and monitoring)

Google Cloud Adoption Framework



Streamlined framework for adopting the cloud

Four themes

- Learn: How do you build the right skills?
- **Lead**: How do you structure teams so that they are cross-functional, collaborative, and self-motivated?
- **Scale**: How do you reduce operational overhead and automate manual processes? (provisioning and scaling infrastructure, application releases, monitoring)
- Secure: How to protect from unauthorized and inappropriate access? (controls, strategies and technology)

Three phases:

- **Tactical**: Move to cloud with minimum changes (to people, process and technology)
 - Use IaaS Mainly for cost savings
- **Strategic**: Make some degree of change (to people, process and technology) in isolated part of an enterprise (early success stories)
 - o Harness additional value of cloud
- o Transformational: Fully invested in Cloud
 - o Cloud-first, fully-automated, cross-functional feature-teams
 - o Driven by data and intelligence, Adopting DevOps and SRE





1: Infrastructure Modernization



- Lift and shift Move AS-IS to Google Cloud Infrastructure
 - Examples:
 - o Virtual desktop solutions: Make use of virtual desktop solutions on Google Cloud
 - Backup and disaster recovery (Simple starting step to cloud)
 - VMware as a service:
 - o Google Cloud VMware Engine: Lift and Shift VMware infrastructure to Google Cloud
 - Bare Metal Solution: Move specialized workloads (SAP HANA, Oracle databases, ..) that need really high performance
 - Migrate for Compute Engine: Migrate VMs and VM storage to GCE

• Benefits:

- Lower costs
- Reduced focus on infrastructure
- BUT you are not yet making use of all the benefits of being in the cloud!



2: Application Modernization

In28
Minutes

- Migrate to PaaS or Serverless offerings:
 - Containerization
 - Container Orchestration (GKE, Anthos)
 - o Migrate for Anthos and GKE: Modernize apps by moving from VMs to containers
 - Make use of cloud databases and data warehouses
- Use DevOps and SRE practices (Cloud Build, Cloud Monitoring, ..)
 - Move Fast by Reducing Cost of Failure
- Benefits:
 - Managed services simplify application maintenance and lifecycle
 - o Managed Services have good integration with Cloud Build, Cloud Monitoring and Cloud Logging
 - App Engine, GKE, Cloud Run support multiple release approaches
 - Additional innovation provided by managed services
 - o BigQuery ML: Create and execute ML models directly in BigQuery using standard SQL queries







Kubernetes Engine



Cloud Build



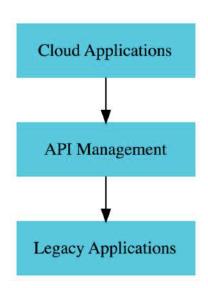
Cloud SQL

3: Business Platform Modernization

- What if you DONT want to move legacy system to Cloud?
- What if you want to enable external developers and partners to build apps for you?
- Build APIs around legacy code to simplify integration
- Managed Services: Apigee API Management, Cloud Endpoints
 - Design, Secure, Publish, Analyze, Monitor and Monetize APIs

Advantages:

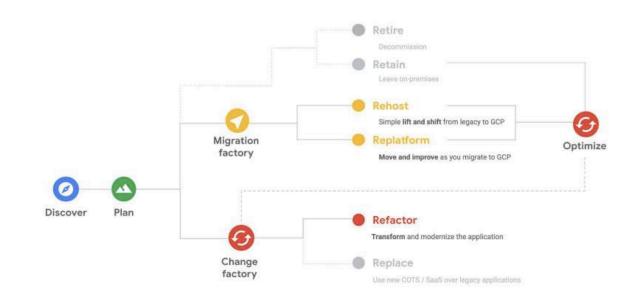
- Integrate with legacy applications
- Open new business channels
 - Create an ecosystem of developers and partners





Moving an Application to the Cloud

- Choice varies from app to app
 - Retire, Retain, Rehost, Replatform, Refactor, Replace
 - o Rehost Lift and Shift
 - Replatform Improve
 - Refactor Transform



Source - CIO Guide to Application Modernization

In28

Cloud Migration - Few more examples

Problem	Solution
Quickly retire a data center	Start with Infrastructure Modernization
Very slow release processes	Automate as much testing as possible. Make use of CI/CD (Cloud Build).
Bugs due to differences between environments	Migrate to Containers. Use Infrastructure as Code.
Cannot move a legacy app to the cloud but other apps need it	Build an API around legacy app
Huge volumes of analytical data in being stored in a relational database	Move it to BigQuery or archive it with Cloud Storage
Difficult to maintain and scale transactional relational database	Migrate to a managed relational database

Cloud Migration Scenarios

Scenario	Strategy
Our company has an old application that nobody uses anymore. It's costing us money to keep it running, so we want to shut it down.	Retire
We have a legacy system that's critical for our day-to-day operations, but it's not yet suitable for cloud due to compliance issues. We'll keep it on-premises for now.	Retain
We want to move our existing web application to the cloud as quickly and with as little change as possible to benefit from the cloud's scalability and cost savings.	Rehost
Our application is a good candidate for the cloud, but we want to update its underlying database to a managed cloud service to reduce administrative overhead.	Replatform
We see the potential for significant improvements in our application by adopting cloud-native features, so we're going to redesign it to fully leverage the cloud environment.	Refactor
Our current customer relationship management (CRM) system is outdated. We've decided to switch to a cloud-based CRM solution rather than moving our existing system to the cloud.	Replace



Scaling Operations with Google Cloud

Exploring Google Cloud Customer Care

- How can you get help from Google about your Google Cloud implementations?
 - Google Cloud Customer Care
- Things You Can Get Help With:
 - Google Cloud Skills Boost: Training credits for your team
 - Event Management Service: Support planned peak events, such as a product launch or major sales event
 - Technical Account Manager (TAM): Advisors that focus on your operational rigor, platform health, & architectural stability
 - Customer Aware Support: Support experts who understand your implementations so that you can get quick support
 - Operational Health Reviews: Reviews to measure your progress and address blockers



Exploring Google Cloud Customer Care Options

Feature	Standard Support	Enhanced Support	Premium Support
Recommended for	Development workloads/environments	Production workloads	Enterprises with critical workloads
Pricing	\$	\$\$	\$\$\$\$
Service times	8/5 - high impact issues	24/7 - high and critical impact issues	24/7 - high and critical impact issues
Technical account management, Event management service, Customer aware support	No	No	Yes
Google cloud skills boost	No	No	Yes

Exploring Value Added Services

- Value-Add Services: Additional purchase for Enhanced and Premium Support customers:
 - **Technical Account Advisor Service**: Enhanced oversight of your cloud experience, combining proactive guidance with regular service reviews
 - Planned Event Support: Complete cycle for planned events: Architecture Essentials Review > Accelerated response time (15 mins) for P1 issues > Performance summary report (review for improvement opportunities)
 - **Assured Support**: Reach your compliance objectives including FedRAMP High, ..
 - Mission Critical Services: Fastest possible impact mitigation response





Customer Care Support Case Lifecycle

Status	Description
New	The case is not assigned yet.
Assigned	The case is assigned to a specialist
In progress Cloud Customer Care	Customer Care specialists are working on the case
In progress Google engineering	Google product engineers are investigating the case
In progress Google other	Another Google team is investigating the case
Waiting on customer response	We need more information from you
Waiting on customer action	We need you to do something
Solution offered	Solution is offered. The customer can reopen the case if the offered solution is insufficient.
Closed	The case is resolved. Reopen within 15 days if needed.

Working with Customer Care - Best practices

In28
Minutes

- Single Point Tracking: Create one support case per issue
- Right Priority: Set clear priority
 - P1 Critical Impact Service Unusable in Production
 - P2 High Impact Service Use Severely Impaired
 - P3 Medium Impact Service Use Partially Impaired
 - P4 Low Impact Service Fully Usable
- Clear Description: Include as many details as possible
 - Time, Product, Location, Identifiers, Description..
 - Route cases to the required time zone: Include something like "Please route this to Pacific time zone (GMT-8)" in description
- Escalate when needed: When business impact increases or breakdown of the resolution process
 - Example: You haven't received an update in the agreed upon time period



What is Cloud Sustainability?

- Data centers have significant environment implications:
 - Massive Energy consumption
 - Lot of hardware wastes
 - CO2 emission etc
- Sustainability: "meeting the needs of the present without compromising the ability of future generations to meet their own needs." (United Nations Definition)
- Cloud sustainability: Sustainable operation and delivery of cloud services
 - Enabling sustainable consumption and use of cloud services by organizations





How is Google Cloud doing?

- Google's Mission: Google is on a mission to help customers to reduce their carbon foot print
- More Efficient: Google owned and operated data centers are more than 1.5 times energy efficient compared to enterprise data centers (Estimates)
- And Improving: Google delivers 3x more compute power for same amount of electrical power compared to 5 years ago
- Certified: ISO certification for energy management
- Transparent: https://sustainability.google/reports/



Google Cloud Sustainability Tools

- Google Cloud Carbon Footprint: Measure and understand your cloud emissions:
 - Granular breakdown of each customer's cloud emissions by usage (project, service, GCP region)
 - Can be exported to BigQuery and build custom dashboards to better visualize and track emissions
- Choose LOW CO2 cloud region: Publishes carbon data for each cloud region
 - Low CO2 indicators in location selectors
- Google Cloud Region Picker: Pick a Google Cloud region considering approximated carbon footprint, price and latency
- Unattended Project Recommender: Discover, reclaim, and shut down unattended projects





Cost Management

Total Cost of Ownership (TCO)

In28
Minutes

- How do you estimate the cost savings of moving to cloud?
 - Take **Total Cost of Ownership** into account

• Total Cost of Ownership:

- Infrastructure Costs
 - Procuring Servers, Databases, Storage, Networking ...
 - Infrastructure maintenance costs
- IT personnel costs
- Software costs
- Electricity costs
- **...**
- Compare Apples to Apples!



Consumption-based vs Fixed-price Pricing Models

- Consumption-based You are billed for only what you use
 - Example: Cloud Functions You pay for no of invocations!
- **Fixed-price** You are billed for instances irrespective of whether they are used or not
 - **Example**: You provision a VM instance
 - $\circ\;$ You pay for its lifetime irrespective of whether you use it or NOT
 - Example: You provision a GKE cluster
 - You are billed irrespective of whether you use it or not



Expenditure Models: CapEx vs OpEx



- Capital Expenditure (CapEx): Money spent to buy infrastructure
 - Additional cost to maintain infrastructure with time
 - You might need a team to manage the infrastructure
 - Example: Deploying your own data center with physical servers
 - Example: Purchasing Committed use discounts
 - Example: Leasing Software
- Operational Expenditure (OpEx): Money spent to use a service or a product
 - Zero upfront costs
 - You Pay for services as you use them (Pay-as-you-go model)
 - Example: Provisioning VMs as you need them
 - Example: Using Cloud Functions and paying for invocations



Google Cloud

How is Cost Decided?

Factor	Details
Resource type and configuration	How much memory? How much CPU? Which access tier?
Usage meters	How long was your VM running for? How much ingress and How much egress? How many invocations of an Cloud function?
Which Region?	Price varies from Region to Region
Data transfer	Ingress and Egress Inbound data from on-premises to GCP is free Outbound data from GCP to On-Premises is NOT free Egress to the same Google Cloud zone when using the internal IP addresses of the resources is free
Reserved or Not	Some services offer reservations ahead of time

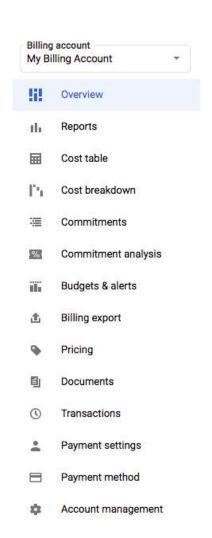
Pricing Calculator



- Estimating the cost of a Google Cloud solution is NOT easy
- You would need to take a number of factors into account
- How do you estimate the cost of your GCP solution?
 - Use Google Cloud Pricing Calculator
- Estimates for 40+ Services:
 - Compute Engine
 - Google Kubernetes Engine
 - Cloud Run
 - App Engine
 - Cloud Storage
 - etc
- (REMEMBER) These are Estimates! (NOT binding on GCP)

GCP Cost Management

- Cost Management: Tools for monitoring, controlling, and optimizing your costs
 - Cost Billing Reports: 10,000 feet overview of usage costs
 - o Analyze Trends by Project, Service, Location, Labels etc..
 - Cost Table report: Detailed view
 - Dynamically filter, sort and group various line items
 - Cost breakdown: Base usage cost, credits, adjustments and taxes
 - Budgets and alerts: Set budgets and get alerted by email or Pub/Sub
 - Commitments: Manage and analyze committed use discounts
 - Enable committed use discount sharing to share discounts across projects
 - **BigQuery Export**: Sends billing data to a BigQuery data set:
 - Do your own analysis with custom dashboards Export to BigQuery and analyze using Data Studio
 - Account management: Manage projects linked to this billing account
 - Other features: Transactions & Payment method





Understanding Google Cloud Quotas

- How to prevent unforeseen spikes in usage and overloaded services?
- How to avoid unexpected bills from using expensive resources?
- Cloud Quotas: Restrict how much of a particular shared Google Cloud resource that you can use
 - Most limits are applied per project



Understanding Google Cloud Quota Types

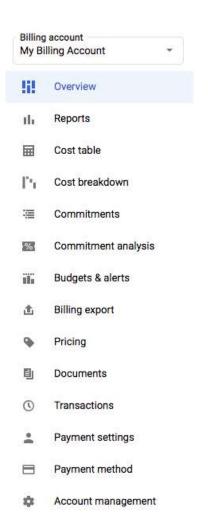
- Rate quotas: Limit the number of requests to an API or service per time interval
 - Example: Maximum number of requests to Compute Engine API per minute (Ex: 1500)
- Allocation quotas: Restrict the use of resources that don't have a rate of usage
 - Example: No of VMs used by your project at a given time
- Concurrent quotas: Restrict the total number of concurrent operations in flight at any given time
 - Example: Concurrent global operations per project Limits the total number of concurrent global operations for a project



Managing Costs - Best Practices



- Group resources based on cost ownership
 - Folders, Projects, Labels etc.
- Regular cost reviews (at least weekly)
 - CapEx (Ahead of time planning) -> OpEx (regular reviews)
- Estimate costs before you deploy (Pricing Calculator)
- Use Cost Management features
 - Cost Table reports, Budgets and Cost alerts etc.
- Others:
 - Stop Resources when you don't need them
 - Use Managed Services (PaaS >>> IaaS)
 - Reserve VMs for 1 or 3 years (Committed use discounts)
 - Use Preemptible VMs for fault tolerant non-critical workloads
 - Involve all teams executive, management, business, technology & finance



Cost Management - Scenarios

Scenario	Practice
I want to understand how much I could save by moving our on-premises infrastructure to the cloud.	Compare Total Cost of Ownership (TCO)
I need to budget for a new project and want to estimate cloud costs accurately.	Use Pricing Calculator
I want to monitor and control our cloud spending to avoid unexpected charges.	Cost Management Tools : Use GCP's Cost Management tools - Cost Billing Reports, Cost Table report, Budgets and alerts
Our team is working on several projects, and I need to allocate cloud costs accurately to each.	Organize resources using projects. Use labels for easy tracking. Give ownership at project level. Review Regularly.



Quick Review



Basic Compute Services - Google Cloud

GCP Service Name	Description
GCE or Compute Engine	Windows or Linux VMs (IaaS) Use VMs when you need control over OS OR you want to run custom software
Preemptible VMs	Short lived VMs for non time-critical workloads
Sole-tenant Nodes	Dedicated physical servers
VMware Engine	Run VMware workloads in Google Cloud
Managed Instance Groups	Create multiple Compute Engine VMs
Cloud Load Balancing	Balance load to multiple instances of an application or a service Usually considered as networking solution

Managed Compute Services

GCP Service Name	Description
App Engine	PaaS. Deploy web apps and RESTful APIs quickly.
Cloud Run	Run isolated containers, without orchestration (Serverless) You DO NOT need to provision and manage VMs. Start containers in seconds. Knative compatible.
GKE or Kubernetes Engine	Managed Kubernetes Service. Provides container orchestration.
Cloud Functions	Serverless compute for event-driven apps
Anthos	Manage Kubernetes Clusters in Multi-cloud and On-premises
Firebase	Google's mobile platform . Build Apps for iOS, Android, the web, C++, and Unity.





GCP Service Name	Description
Persistent Disk	Block Storage for your VMs
Local SSD	Local ephemeral block storage for your VMs
Cloud Filestore	File shares in the cloud
Cloud Storage	Object storage in the cloud

Databases - Managed Services

GCP Service Name	Description
Cloud SQL	Regional Relational OLTP database (MySQL, PostgreSQL, SQL server)
Cloud Spanner	Global Relational OLTP database. Unlimited scale and 99.999% availability for global applications with horizontal scaling.
Cloud Firestore (Datastore)	Apps needing quickly evolving structure (schema-less). Serverless transactional document DB supporting mobile & web apps. Small to medium DBs (0 - few TBs)
Cloud BigTable	Large databases(10 TB - PBs). Streaming (IOT), analytical & operational workloads. NOT serverless.
Cloud Memorystore	In memory databases/cache. Applications needing microsecond responses



Streams, Analytics, Big Data & .. - Managed Services

GCP Service Name	Description
Cloud Pub/Sub	Realtime Messaging in the cloud
BigQuery	Relational OLAP databases. Datawarehousing & BigData workloads.
BigQuery ML	Simplified Machine Learning using data in BigQuery
Cloud Dataflow	Serverless Stream and Batch processing using Apache Beam (open-source)
Cloud Dataproc	Managed Service for Spark and Hadoop. Not serverless (needs cluster management).
Cloud Data Fusion	Visually manage your data pipelines
Data Studio	Visualize data
Looker	Enterprise Business Intelligence



Migration - Managed Services

GCP Service Name	Description
Database Migration Service	Migrate to Cloud SQL
Storage Transfer Service	Online Transfer to Cloud Storage
Transfer Appliance	Physical transfer using an appliance
Migrate for Compute Engine	Migrate VMs and VM storage to GCE From VMware, Microsoft Azure, Amazon EC2
Migrate for Anthos	Migrate VMs to GKE containers
BigQuery Data Transfer Service	Migrate your analytics data



Get Ready



Cloud Digital Leader - Certification Resources

Title	Link
Home Page	https://cloud.google.com/certification/cloud-digital-leader
Exam Guide	https://cloud.google.com/certification/guides/cloud-digital-leader
Sample Questions	https://cloud.google.com/certification/sample-questions/cloud-digital-leader OR NEW LINK
Registering For Exam	https://support.google.com/cloud-certification/#topic=9433215

In2

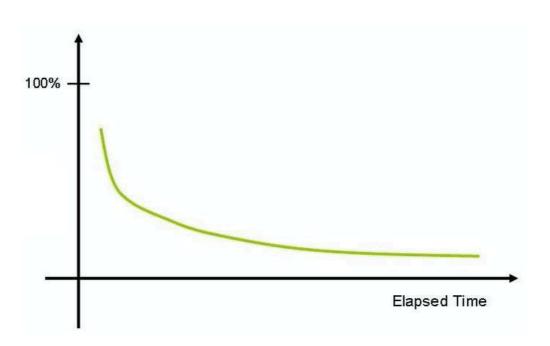
Cloud Digital Leader - Certification Exam

- 50 questions and 90 Minutes
 - No penalty for wrong answers
 - Questions:
 - Type 1: Multiple Choice 4 options and 1 right answer
 - Type 2: Multiple Select 5 options and 2 right answers
 - Result immediately shown after exam completion
 - Email (a couple of days later)
- My Recommendations:
 - Read the entire question
 - Identify and write down the key parts of the question
 - More than sufficient time
 - Flag questions for future consideration (Review before final submission)
 - TIP: Answer by Elimination!



Get Ready For Your Exam

- How do you improve your chances of remembering things for the exam?
 - 1: Review the presentation
 - 2: Watch videos again at 2X speed
 - 3: Use the Flash Cards (NEW!)
 - Link in the next lecture
 - Would love to get your feedback





You are all set!



Let's clap for you!

- You have a lot of patience! Congratulations
- You have put your best foot forward to be an Google Cloud Digital Leader
- Make sure you prepare well
- Good Luck!



Do Not Forget!

- Recommend the course to your friends!
 - Do not forget to review!
- Your Success = My Success
 - Share your success story with us on LinkedIn (Tag in28minutes)
 - Share your success story and lessons learnt in Q&A with other learners!



What Next?



FASTEST ROADMAPS

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