## **NANI PISINI**

# DevOps Developer | CI/CD Management | Incident Management | Server Optimization

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## **SUMMARY**

I am a dedicated IT professional with 3 years of experience specializing in DevOps practices. My expertise includes Jenkins CI/CD management, incident management using JIRA, and physical server management. I excel in optimizing deployment pipelines, ensuring system reliability, and enhancing overall performance through effective troubleshooting and collaboration with cross-functional teams.

## **EXPERIENCE**

## Developer

#### **Tata Consultancy Services**

A multinational information technology service and consulting company.

- Administered and maintained Jenkins pipelines, troubleshooting and resolving build failures.
- Used JIRA to track, prioritize, and resolve incidents related to server performance and application issues.
- Monitored and resolved issues with physical servers including hardware failures and network failures.
- Performed root cause analysis on recurring issues with physical servers and Jenkins jobs.
- Collaborated with development and infrastructure teams to address technical issues and optimize performance.
- Created and maintained detailed technical documentation for server configurations and troubleshooting guides.

## **EDUCATION**

## B.Tech in Computer Science Engineering

#### **Vizag Institute of Technology**

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### Sujatha Jr College

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#### **Gnyana Jyothi Vidyalayam**

## **KEY ACHIEVEMENTS**

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#### **Deployment Optimization**

Increased deployment speed by 25% through optimized Jenkins pipelines.



#### **Incident Management**

Reduced incident resolution time by 40% with effective JIRA management.



#### **Server Reliability**

Improved server uptime by 15% through efficient troubleshooting techniques.



#### **Documentation Excellence**

Authored over 50 technical documents to aid troubleshooting and server configuration.

## **SKILLS**

CI/CD	Configu			
Continuo	us Integr	ation	html5	
Java	Jenkins	JIRA	Linux	
Python	shell so	shell scripting		
Windows	s Wind	Windows Server		

## **PROJECTS**

## Ericsson R&D Development applications

- Managed Jenkins pipelines to automate CI/CD processes.
- Troubleshot Jenkins build failures, optimizing deployment workflows.
- Collaborated with development teams to implement new Jenkins pipeline features.