

## List of requirements:

- 1. The app should allow customers to deposit checks by taking a photo of the check and submitting it through the app. (Solution requirement Functional requirement)
- The app should comply with the regulatory and security standards of the banking industry and the government. (Business Requirement)
- The app should support the bank's business objectives and strategies by enabling cross-selling and up-selling of the bank's products and services. (Business Requirement)
- 4. The app should be promoted and marketed by the bank's marketing team and ensure that it reaches the target audience and generates positive feedback.

  (Transitional Requirement)
- 5. The app should meet the needs and expectations of the bank's employees who want to use the app for their work purposes. (Stakeholder Requirement)
- The app should increase customer satisfaction and loyalty by providing a userfriendly and personalized mobile banking experience. (Business Requirement)
- 7. The app should meet the needs and expectations of the bank's management who want to use the app for monitoring and reporting purposes. (Stakeholder Requirement)

- 8. The app should provide customers with financial insights and tips based on their spending patterns, goals, and needs. (Solution requirement Functional requirement)
- 9. The app should allow customers to transfer money between their own accounts or to other accounts within or outside the bank. (Solution requirement Functional requirement)
- 10. The app should allow customers to pay bills to various merchants and service providers. (Solution requirement Functional requirement)
- 11. The app should allow customers to request and manage their debit and credit cards through the app, such as activating, blocking, replacing, or changing their PIN.

  (Solution requirement Functional requirement)
- 12. The app should allow customers to access and redeem their rewards points for various offers and discounts. (Solution requirement Functional requirement)
- 13. The app should allow customers to view their account balances and transactions for different types of accounts, such as checking, savings, credit cards, loans, etc. (Solution requirement Functional requirement)
- 14. The app should provide customers with personalized recommendations and offers based on their preferences, behavior, and profile. (Solution requirement Functional requirement)
- 15. The app should have a simple and intuitive user interface that follows the best practices and guidelines of mobile app design. (Solution requirement Non-Functional requirement)
- 16. The app should be compatible with both iOS and Android devices and support the latest versions of the operating systems. (Solution requirement Non-Functional requirement)
- 17. The app should have a responsive design that adapts to different screen sizes and resolutions. (Solution requirement Non-Functional requirement)

- 18. The app should be tested and verified before launching to the market and ensure that it meets the quality and functionality standards. (Transactional requirement)
- 19. The app should use encryption and authentication to ensure the security and privacy of the customer data and transactions. (Solution requirement Non-Functional requirement)
- 20. The app should have a high performance and availability and handle a large number of concurrent users and requests. (Solution requirement Non-Functional requirement)
- 21. The app should integrate with the bank's existing systems and databases and use the appropriate APIs and protocols. (Solution requirement Non-Functional requirement)
- 22. The app should be deployed and maintained by the bank's IT team and ensure that it is updated and supported regularly. (Transactional requirement)
- 23. The app should be adopted and used by the customers and ensure that they are satisfied and loyal to the bank. (Transactional requirement)
- 24. The app should meet the needs and expectations of the customers who want to use the app for their banking activities. (Stakeholder Requirements)