


CRISIS MANAGEMENT PLAN

City of Middelbourg

 Fictional Department: Val-de-Verdon (Code 999)


 Date: May 22, 2025

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1. GENERAL INTRODUCTION

Mid-sized cities like Middelbourg face a wide array of threats: natural disasters, technological incidents, public health emergencies, and malicious acts.

This manual aims to ensure a fast, coordinated, and effective response to any crisis while protecting the population and maintaining essential services.

2. NATURAL HAZARDS RISK MANAGEMENT PLAN

2.1 Floods

- **Trigger:** Orange/Red Alert by Meteorological Office or rising water levels
- **Key Actors:** Mayor, Chief Executive, Technical Services
- **Procedures:**
 - Water level monitoring
 - Preventive evacuation of at-risk zones
 - Road closures
- **Required Equipment:** Sandbags, pumps, 4x4 vehicles
- **Post-crisis:** Pumping, cleaning, damage assessment

2.2 Storms / High Winds

- **Trigger:** Weather alert for winds > 100 km/h
- **Actions:** Site securing, preventive power shutoffs, emergency sheltering

2.3 Heatwave

- **Trigger:** Level 3 or 4 of National Heatwave Plan
- **Actions:** Vulnerable person check-ins, cooling centers

2.4 Earthquake

- **Trigger:** Quake > 4.5 magnitude
 - **Actions:** Evacuation, security coordination, building inspections
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3. TECHNOLOGICAL RISKS MANAGEMENT

3.1 Industrial Fire

- **Trigger:** Report from Fire Dept or SEVESO site alarm
- **Actions:** Safety perimeter, lockdowns, school closures

3.2 Chemical Accident

- **Measures:** Neutralization, gas detection, public confinement alert

3.3 Major Utility Outage

- **Scenarios:** Gas, water, or power outage
 - **Continuity:** Generators, bottled water distribution, tanker trucks
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4. PUBLIC HEALTH CRISES

4.1 Epidemic / Pandemic

- **Trigger:** Regional Health Agency or Prefect
- **Measures:**
 - Activation of Crisis Management Plan (CMP)
 - School closures
 - Mass communication
 - Mask/vaccine distribution

4.2 Drinking Water Contamination

- **Procedures:** Network shutdown, testing, alternative water supply
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5. PUBLIC SAFETY CRISES

5.1 Terrorist Threat or Attack

- **Trigger:** National Alert / Police report
- **Actions:**
 - Closure of public spaces
 - Area lockdown
 - Anti-terror coordination (e.g. SWAT)

5.2 Riots / Civil Unrest

- **Measures:** Police reinforcements, curfews, surveillance boost

5.3 Hostage Situation / Shooting

- **Protocol:** Shelter-in-place, negotiation, FR-Alert notifications

5.4 Cyberattack

- **Detection:** System breach, city website down, data leaks
 - **Actions:** Cut internet connections, alert national agency (e.g. ANSSI equivalent), alternative comms
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6. CROSS-CUTTING PROCEDURES

6.1 Crisis Cell Activation

- **Members:** Mayor, CEO, civil protection, comms, tech, health reps
- **Location:** City Hall Operations Center

6.2 Crisis Communication

- **Internal:** Secured WhatsApp group, 3 daily briefings
- **External:** Website, SMS alerts, local media, social media

6.3 Interagency Coordination

- Fire, Police, Hospital, Prefecture, Social Services
- Tactical meetings scheduled regularly

6.4 Continuity of Public Services

- **CMP activated**
- **Essential services:** water, power, food, public safety

6.5 Population Support & Info

- Gathering points
 - Emergency hotlines
 - Psychological support cells
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7. ANNEXES

A. Sample Press Release

"The City of Middelbourg informs residents that severe winds are expected from 6 PM. Residents are advised to limit movement..."

B. Emergency Equipment Checklists

- High-visibility vests, portable radios, generators, sandbags, flashlights, first-aid kits

C. Emergency Contacts (Fictional)

- City Crisis Center: 01 99 99 00 00
- Fire Department: 18 / 01 99 20 20 20
- Municipal Police: 01 99 40 40 40
- Hospital: 01 99 88 00 00
- Prefecture: 01 99 77 77 77

D. Glossary

- **CMP:** Crisis Management Plan
- **FR-Alert:** Geo-targeted public emergency alert system
- **CEO:** Chief Executive Officer (DGS equivalent)

E. Legal References

- Law n°2004-811 of August 13, 2004
- Circular of June 12, 2005 on municipal crisis plans
- Internal Security Code – Book VII