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what is Web Accessibility?



The goal of web accessibility is to ensure that everyone, regardless of their abilities or disabilities, can perceive, understand, navigate, and interact with the web.

Providing text alternatives for non-text content, such as images, videos, and icons, so that it can be accessed by screen readers or other assistive technologies.

Ensuring that all interactive elements (like forms, buttons, and links) can be navigated and used via a keyboard, as some users may not be able to use a mouse.

Making sure there is sufficient contrast between text and background colors, as well as using color in a way that doesn't rely on color alone to convey meaning (e.g., red-green color blindness).

Creating a simple and consistent navigation structure makes it easy for users with cognitive disabilities or those using assistive devices to find and use content.

Providing captions for video content and transcripts for audio content, making them accessible to individuals who are deaf or hard of hearing.

Using clear and simple language, and organizing content in a logical, predictable way to aid users with cognitive disabilities or those unfamiliar with a language.

Ensuring that forms are designed with proper labelling, error identification, and guidance for users with

Disney+ has made efforts to ensure its platform is accessible to a wide range of users, including people with disabilities. These accessibility practices are aimed at making sure that everyone, regardless of their abilities, can enjoy and navigate the service. Here's a look at some of the common web accessibility practices. Disney+ and similar streaming platforms likely use:

mouse.

Keyboard Navigation: Disney+ allows users to navigate the website and app using only a keyboard. This is especially important for people with motor disabilities who may not be

use

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Screen Reader Compatibility: The platform is designed to be compatible with screen readers, which are used by visually impaired people. Disney+ includes alt text for images and video thumbnails, so screen readers

can describe the content to users.

Closed Captioning and Subtitles: Disney+ provides closed captions and subtitles for most video content, which helps users who are deaf or hard of hearing. They can also customize how the captions look, like adjusting the size or colour.

Audio Descriptions:
For users who are blind or visually impaired, Disney+ offers audio descriptions, which give a spoken description of what's happening on the screen, like actions or visual cues that are otherwise missed.

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For users who are blind or visually impaired, Disney+ offers audio descriptions, which give a spoken description of what's happening on the screen, like actions or visual cues that are otherwise missed.

Color Contrast and Text Legibility Disney+ ensures text is easily read by using strong colour contrast between text and background. This helps users with low vision or colour blindness.

Clear and Consistent Navigation
The website and app are designed to
have easy-to-understand navigation
and a clear structure. This makes it
easier for users, especially those with
cognitive disabilities, to find what they
n e e d .

Resizable Text
Disney+ allows users to resize text without breaking the layout, so people with low vision can adjust the text to their p r e f e r e n c e s .

Accessible Forms and Controls Forms, like login screens or account management sections, are designed to be accessible, with clear labels, instructions, and error messages that are easy to follow.

Skip Navigation Links
There are "skip to content" links, which
allow users to jump straight to the
main content instead of having to go
through repetitive elements like
menus or headers. This is useful for
people using keyboards or assistive deV i C e s .

Mobile Accessibility

The mobile app and website are designed to be just as accessible. This includes making sure that accessibility tools like voice control and screen readers work properly on smaller devices.

Video Player Accessibility
The video player interface is designed
to be accessible, with controls for play,
pause, volume, and playback speed
that are easy to use, even for people

with

Accessible Account Management

Disney+ ensures that users can easily manage their account settings (like password changes or subscription

preferences) with assistive technology.

Error Identification and Feedback When there's an error, like filling out a

form wrong, Disney+ provides clear feedback, letting users know what went wrong and how to fix it. This is helpful for people with cognitive disa-

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Multilingual and Localization Support

disabilities.

Disney+ offers accessibility features in multiple languages, such as translated captions and audio descriptions, making the platform accessible to people around the world.

reference list

American Foundation for the Blind, 2021. Web accessibility guidelines and recommendations. [online] Available at: https://afb.org/digital-inclusion/accessibility-resources [Accessed 18 March 2025].

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