

# Nathan Parry

## About Me

Cwmbran NP44 4LZ

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I am an honest, hardworking, enthusiastic man with a clean car license, I have also been a qualified first aider. I have excellent practical skills and can work efficiently as either part of a team or solo. I am IT literate and have certificate in responsive web design, I am also due to start a course for a level 5 diploma in web development. I am always eager to further my experiences and skills. I possess a friendly approach to people of all ages and always ensure a mature and sensible attitude to any job or task performed. Seeking any challenging role that engages my mind plus any opportunity to undertake further training to add to my current skills, this will add value to any prospective employment.

Willing to relocate: Anywhere

## Work Experience

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### Consumer relations agent

Teleperformance - Cwmbran

March 2022 to June 2022

My role involved using salesforce and talking to consumers whilst helping them resolve issues that they have with products or other issues with the brand creating cases and liaising with management to bring about a positive and swift resolution

### Soldier

MoD - Uk

July 2010 to December 2020

I was a royal monmouthshire royal engineer soldier which encompasses demolitions, power tools, mine work, building and more.

### Key Holder

Cashino - Pontypool

May 2019 to August 2019

I perform all duties of a manager as when i work alone or with a team member other than management i am duty manager for the venue doing all relevant paperwork dealing with monies and customers on a frequent basis also the opening and closing of the venue when i am 1st in or last out

### FLT Driver

G-Tekt Europe Manufacturing Ltd - Ebbw Vale

November 2018 to December 2018

Driving a flt to keep production lines running whilst taking health and safety in to consideration, it was more of a logistics role as i had to keep track of what was going out from stores and where it was going, alot of scanning and writing and making sure i had booked things to the right area then stock adjusting what we had left.

## **Ducktwork fabricator / flt driver**

Alp thermoduct - Cwmbran

September 2018 to October 2018

Measuring and Cutting lengths of metal on a bandsaw and making flangees for the ventillation systems created in our factory. Using various machines sealing and making straight vents, i now make more complicated vents, i also use guillotine to cut lengths of steel, a spot weld to seal it once i put it through a roller then a pena to make a lip on the edge so i can fasten it on to a vent that i have made. During my time here i have also done deliveries for the company and worked onsite fitting the vents we have made.

## **Store Manager**

Get Connected

October 2017 to December 2017

Get Connected

During my time at get connected I have been responsible for the opening and closing of the store, banking for the store, stock audits every morning, ordering supplies and stock, data protection of my clients, customer service, cleanliness of the store, general day to day running, cash in the store, creating contracts between customers and the network provider, checking eligibility of clients, and liaising with the alarm company to make sure the alarms are set in the store.

2017-2017 Military / infantry soldier

whilst I was attending the infantry training centre catterick my duties were to be clean, tidy and presentable at all times, also to pass all fitness and mental tests required of me, be up at 5.30am, service, maintain and clean all issued equipment and weapon systems.

## **Driver**

Stagecoach Bus

2016 to 2016

Whilst I was working at stagecoach my duties were to make sure the vehicles I was driving were presentable and tidy at all times, adhere to timetables and drive safely and responsibly at all times.

## **Team leader**

UTILITA services

2015 to 2015

My duties were to go door to door and sign people up for the new smart meters and switch them to the utilita tariff I was self employed doing this, I also devised a team to help me do this and I had to oversee them, their actions, make sure all appropriate paperwork was completed and plan our work for the week.

## **Sales account manager**

UK Undiscovered

2010 to 2014

I have been working alongside UK Undiscovered since 2010 on a voluntary basis to start and then on a free lance basis. UK Undiscovered is an online radio station that works with all the major record labels and the entire student network. During my time with the station I've been responsible for writing news articles for the website, helping with sales and marketing and I've helped produce many radio shows they broadcast from Jedward to Papa Roach and more. We had a brilliant working relationship and was working on another project to add more value to their website after my promotion to sales account manager my

duties were to manage our clients advertisement accounts and making first contact with new clients via phone calls/emails plus everything I was doing beforehand.

### **call centre agent**

2008 to 2009

While I was working at yes loans my duties were to talk to customers and fill out applications over the phone, also to keep my desk clean and tidy at all times.

## Education

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### **GCSE or equivalent**

## Skills

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- customer service (10+ years)
- RETAIL SALES (2 years)
- team player (10+ years)
- Responsive web design (Less than 1 year)
- Communication skills
- HTML5
- CSS
- Digital collaboration
- solutions focused

## Links

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<https://www.linkedin.com/in/nathan-parry-3ab63a111/>

## Military Service

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### **Branch: Royal monmouthshire royal engineers**

Service Country: United Kingdom

Rank: Spr

July 2010 to June 2021

## Awards

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### **certificate in responsive web design**

December 2022

<https://onedrive.live.com/?cid=4B911C74EFF9557C&id=4b911c74eff9557c%21160667&parId=4b911c74eff9557c%21160668&o=OneUp>

### **5 day coding challenge**

October 2022

completed code institutes 5 day coding challenge <https://learn.codeinstitute.net/certificates/b80195d56d7343b48f006ea5e0a9940e>

## Certifications and Licenses

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### **driving licence**

#### **Ipaf 3a mobile vertical**

September 2018 to September 2023

I can operate a mobile vertical scissor lift

#### **Ipaf 3b mobile boom**

September 2018 to September 2023

I can operate a mobile boom vehicle

## Publications

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### **Web Pages I have created**

<https://codepen.io/nap1991>

The above URL is to my profile on code pen that holds my created web page designs so far, this will continue to be updated the more that I do.

## Additional Information

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### **KEY SKILLS**

Effective communication at all levels.

Accountable and reliable

Good customer service skills.

Pleasant personality and interact well with people

Ability to give and follow instructions

Good interaction skills, a team player

Excellent IT skills