## PRODUCT FEATURES - USER (SINGLE USER)

An Efficient Roadway logistics and heavy equipment's service Platform: Connecting roadway Supply chain and heavy equipment hire with Ease. Offering a Range of Vehicles for Seamless Delivery encapsulates the essence of a transportation site that boasts various types of vehicles to facilitate smooth and efficient delivery processes.

A feature of **naqli** transportation system as shown in below model



In Naqli's transportation system model, users begin by selecting their transportation needs, followed by specifying the vehicle type and, if necessary, a subcategory. Once confirmed, the booking is finalized, ensuring a streamlined and efficient booking process.

#### Services we are offering:

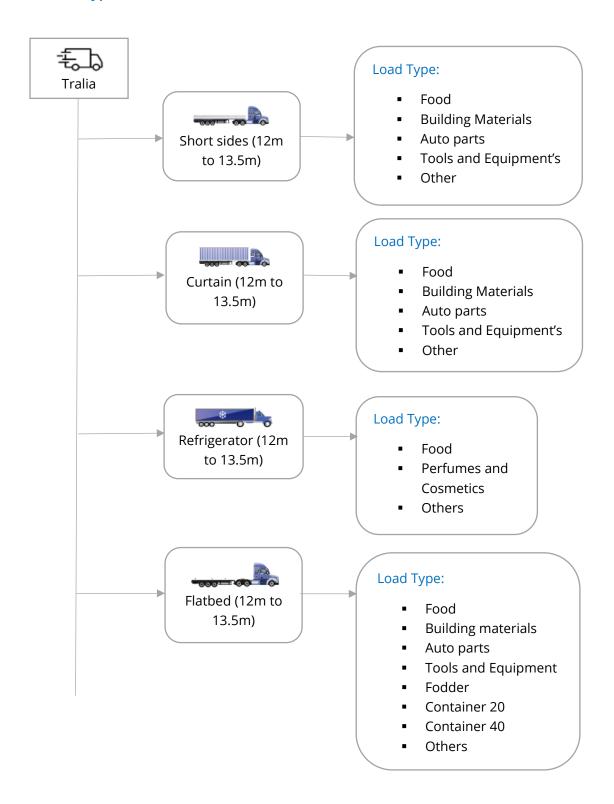


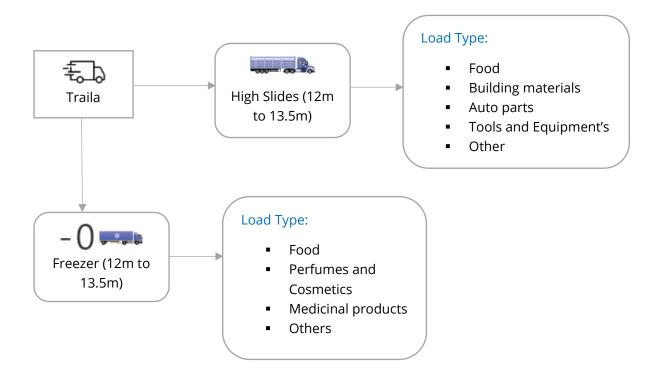
Upon selecting the Vehicle Category, the available Vehicle Types and corresponding Load Types will be displayed, facilitating informed decision-making for the booking process. This ensures optimal matching between the chosen vehicle and the specific transportation requirements.

## **Vehicle Category:**

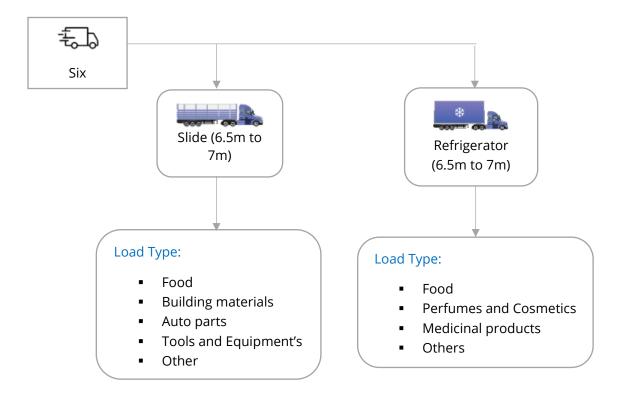
There are some subcategories under the chosen vehicle type,

## Vehicle Type: Tralia

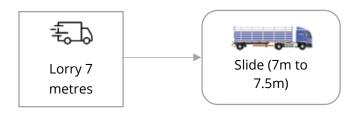




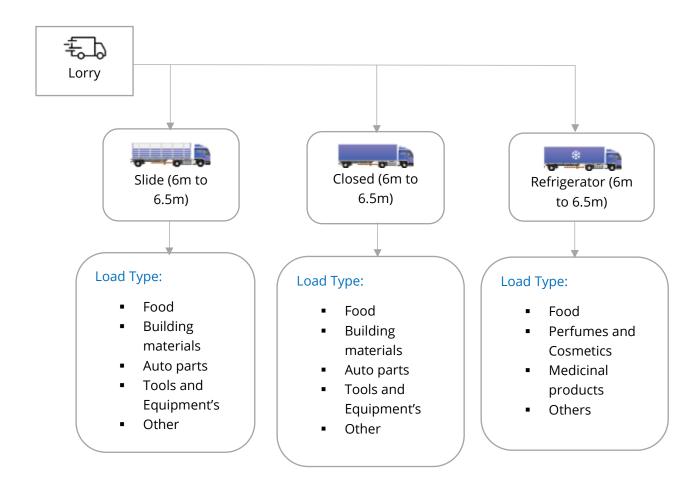
## Vehicle Type: Six

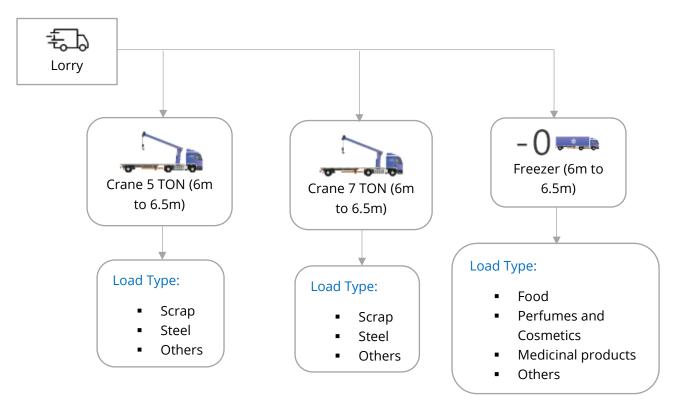


## Vehicle Type: Lorry 7 metres

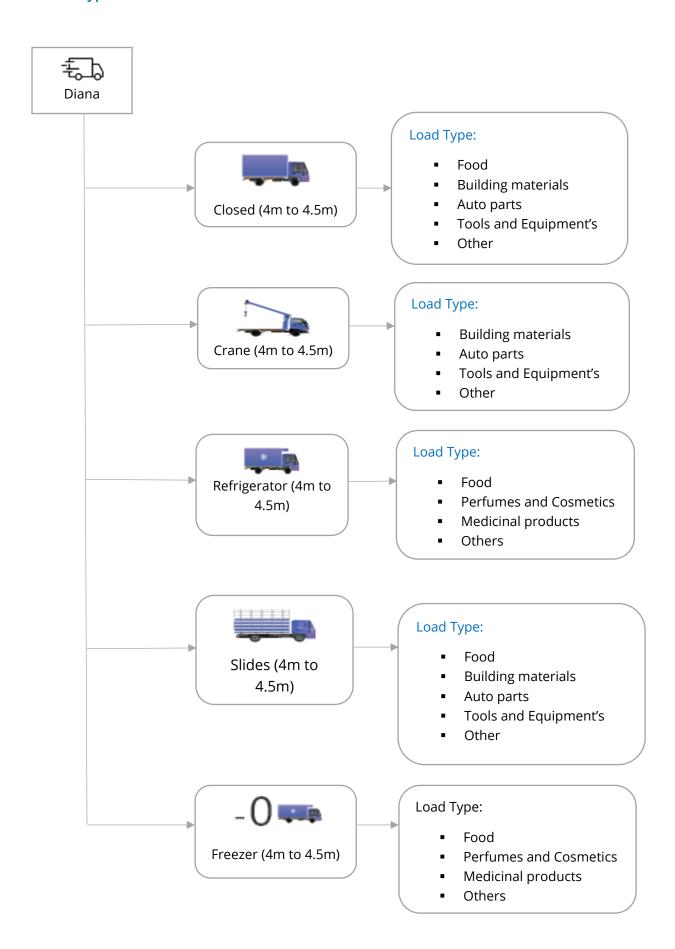


## Vehicle Type: Lorry

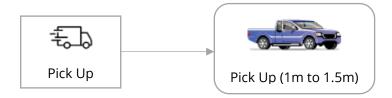




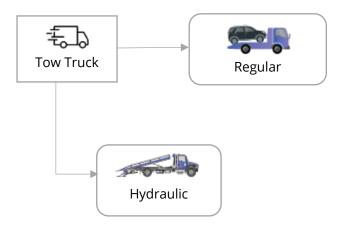
## Vehicle Type: Diana



## Vehicle Type: Pick Up



# **Vehicle Type: Tow Truck**



# **Vehicle Category: Bus**

There are some subcategories under the chosen Bus type,

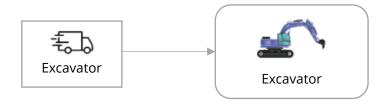


To proceed with your booking, please select a bus from the available options provided. Once selected, specify your preferred time for transportation, and we will promptly create your booking, ensuring a smooth and timely journey to your destination.

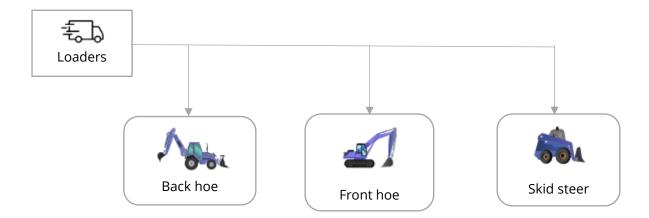
# Vehicle Category: Equipment

To proceed with your booking, please select an equipment from the available options provided.

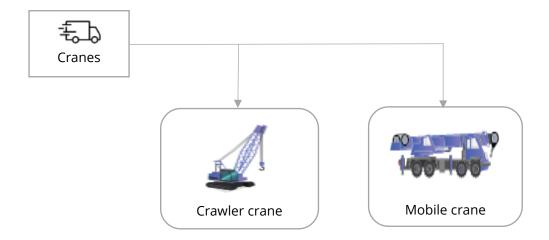
# **Equipment Type: Excavator**



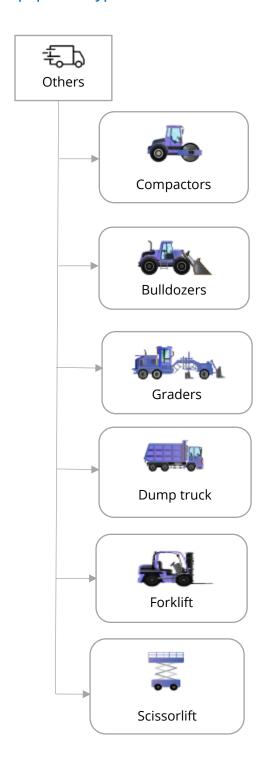
# **Equipment Type: Loaders**



# **Equipment Type: Cranes**



# **Equipment Type: Others**



Please select one of the equipment options listed above and provide the corresponding address for transportation. Once you've made your selection and provided the address, we'll proceed to create your booking promptly.

#### **Vehicle Category: Special/Others**



Please choose one of the equipment options listed above and specify the desired time and address for delivery. Additionally, indicate if any additional labour assistance is required. Once you've provided this information, we'll proceed to create your booking.

#### **PROJECT PERSPECTIVE**

**Choose Transportation Type:** The user selects the type of transportation service they require (e.g., vehicle, bus, equipment, special, contract).

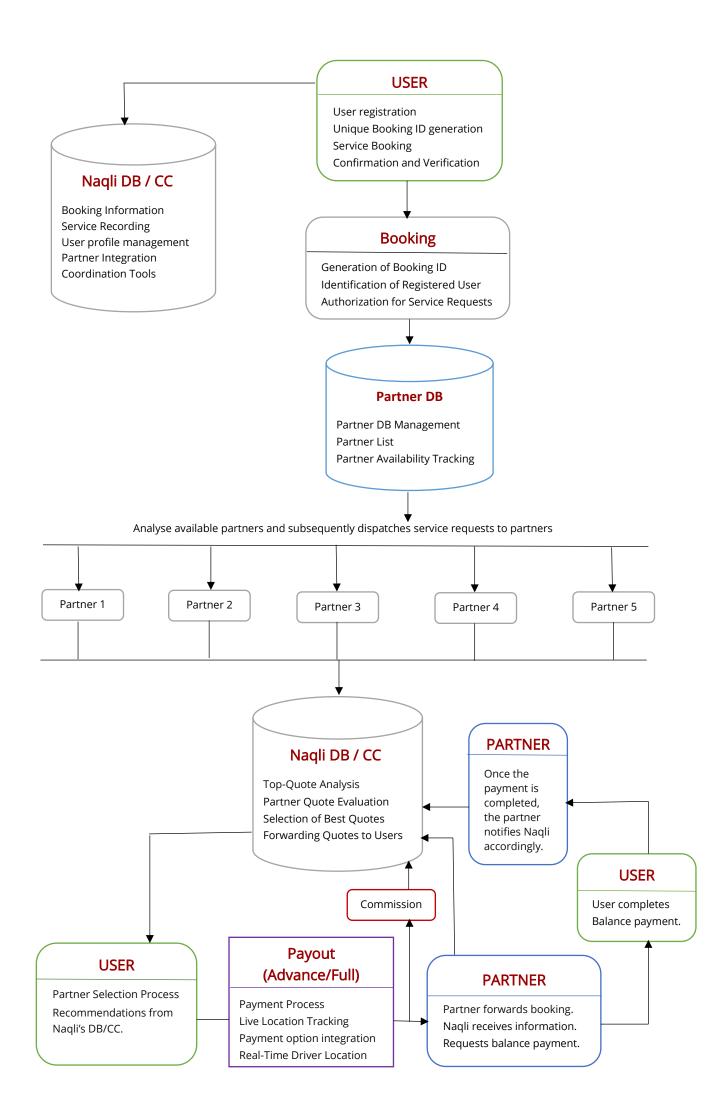
**Select Vehicle Type:** If the user chooses vehicle transportation, they select the type of vehicle they need. If there are subcategories under the chosen vehicle type, you also need to specify the subcategory type to confirm booking.

**Confirm Booking:** The user confirms their selected options.

**Generate Booking ID:** Upon confirmation, a booking ID is generated for the user.

#### Naqli First Phase

The flow chart illustrates the initial phase of the Naqli project's development process, providing a structured overview of its sequential steps and decision points.



The first phase of Naqli's flow diagram involves,

#### Naqli DB/CC:

#### **Record Maintenance:**

- > Maintain records of both executed and cancelled bookings.
- Keep track of all booking-related activities for future reference and analysis.

#### **Commission Management:**

- > Receive appropriate commission for each booking and maintain accurate records.
- > Provide features to control commission rates and offer discounts as needed.

#### **Customer and Order Overview:**

- Offer an overview of the total number of customers and orders placed.
- Provide insights into the overall performance and demand trends.

### Partner Booking Management:

- Manage partner booking details, including their service offerings and availability.
- > Track the payout status for partners and ensure timely payments.

#### Financial Recordkeeping:

- Maintain records of operator charges, extra fees, refunds, and total fees.
- ➤ Ensure transparency and accuracy in financial transactions.

#### Notification and User Management:

- ➤ Handle notification management for both users and partners, ensuring timely updates.
- Manage user accounts and preferences for personalized experiences.

#### **Booking Handling:**

- Receive booking requests from users and process them efficiently.
- Forward booking requests to appropriate partners based on service requirements.

## **Quote Selection and Delivery:**

- Analyze partner quotes and select the top three options based on predefined criteria.
- > Send the selected partner quotes back to users to facilitate decision-making and booking finalization.

#### SINGLE USER:

#### **Booking Management:**

- > Facilitation of booking processes for individual users.
- Allows users to schedule, modify, or cancel bookings as needed.

### Partner Monitoring after Booking:

- > Tracking partner activities and status post-booking.
- > Ensuring partners fulfill service commitments and meet user expectations.

#### **Booking Records:**

Maintaining records of all user bookings.

#### **Nagli Support Options:**

- > Offering an assistance to users through pre-built basic FAQ resources.
- Providing support via email communication channels.
- > Offering direct contact support for more complex inquiries or urgent issues.

#### **SUPER USER:**

## Maintain 10 Bookings at a Time:

> Super users handle up to 10 bookings concurrently.

#### **Booking Management:**

> Super users oversee the booking process, facilitating scheduling, modifications, and cancellations as necessary.

#### Partner Monitoring:

Super users track partners' activities post-booking.

# **Booking Records:**

> Super users maintain comprehensive records of all bookings, providing a detailed history of past and upcoming appointments.

#### Naqli Support:

Access pre-built FAQs, email, and direct support.

#### For PARTNER:

#### **Booking Management:**

> Partners manage bookings, including scheduling and updates.

## Google Maps Integration:

> Utilize Google Maps for seamless navigation and route optimization during service delivery.

#### **Record Maintenance:**

> Partners maintain detailed records of bookings and payments.

## **Nagli Support Options:**

> Access Naqli's support resources, including FAQs, email assistance, and direct contact support, for any queries or issues.

## PRODUCT FEATURES - PARTNER (Single Unit)

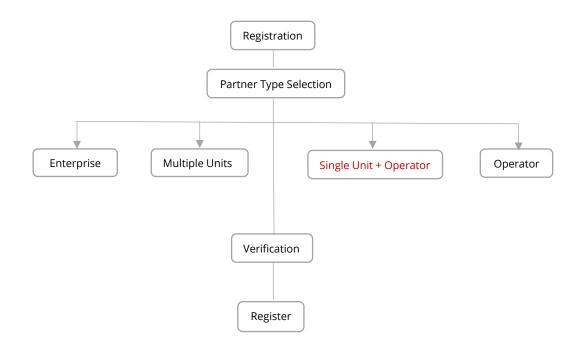
An Efficient Roadway Logistics and Heavy Equipment Service Platform: Connecting Roadway Supply Chain and Heavy Equipment Hire with Ease. Offering a Range of Vehicles for Seamless Delivery encapsulates the essence of a transportation site that boasts various types of vehicles to facilitate smooth and efficient delivery processes.

Naqli's Transportation System for partners follows a similar model, enabling efficient coordination and management of bookings, integrating Google Maps for navigation, maintaining detailed records of bookings and payments, and providing comprehensive support options through prebuilt FAQs, email, and direct contact support.

#### Join as a PARTNER

Upon registration as a partner, partners undergo verification to ensure authenticity. Following verification, partners select their desired option from the available choices:

- Enterprise
- Multiple Units
- Single Unit + Operator
- Operator



#### PARTNER AND VEHICLE INFORMATION

After completing the registration process, our partners are required to furnish detailed information regarding the vehicle and its driver of the partner. This includes providing accurate vehicle specifications such as model, year, and license plate number.

Additionally, we require the partner or driver information, including their full name, contact details, and any documentation proving ownership. This ensures transparency and accountability within our partnership network.

#### Vehicle Details:

#### 1. Choose one of the unit type:









## Select Unit Classification and Sub-classification:

## Unit Type: Vehicle

The **unit classification** and **subclassification** options are listed below for selection during the registration process.

Tralia Short Slides Curtain Refrigerator Flatbed High Slides	Freezer	
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Six	Slide	Refrigerator
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Lorry 7 metres	Slide
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<b>Lorry</b> Slid	Closed	Refrigerator	Crane 5 TON	Crane 7 TON	Freezer
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iana	Closed	Crane	Refrigerator	Slides	Freezer	
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Pick Up	Pick Up

Tow Truck	Regular	Hydraulic
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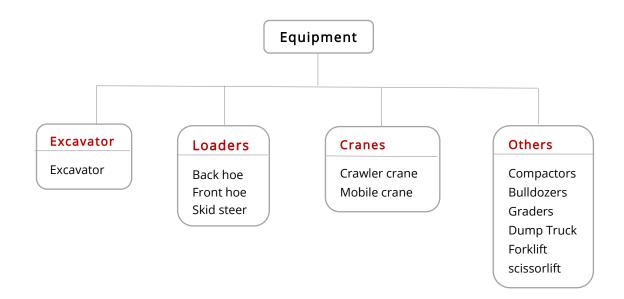
## **Unit Type: Bus**



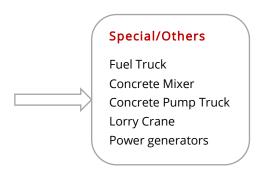
As a partner, it is necessary to select the appropriate bus type under the vehicle details section during registration.

## **Unit Type: Equipment**

The Equipment type unit classification and subclassification options are listed below:



# **Unit Type: Special / Others**



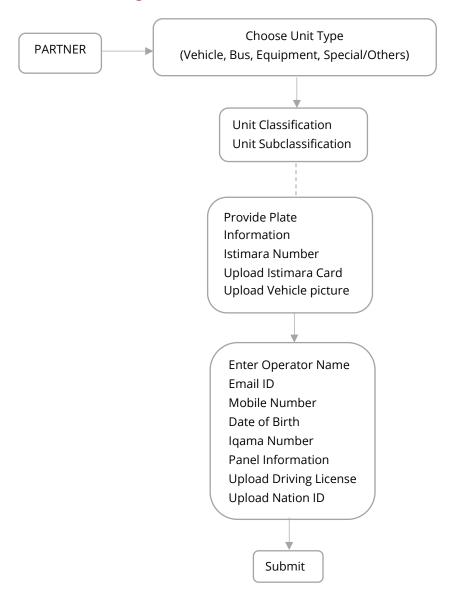
- 2. Provide plate information
- 3. Enter Istimara Number
- 4. Upload Istimara card and vehicle picture

#### Partner or Driver Details:

The following owner details should provide during the registration process,

- Operator name
- Provide Email Id and Mobile Number
- Date of Birth
- Iqama Number
- Panel Information
- Upload Driving license and National ID.

# Flow Chart for Submitting PARTNER / OPERATOR Details



#### Partner Booking Page

On the partner booking page, partners can view a list of users who have requested transportation services. The details provided include the booking number, date, time, mode of transportation (Van, tow truck, Minivan), and location. Partners have the option to quote their price for the requested service and then submit their quote by clicking "Send".



#### **Booking Confirmation:**

The booking confirmation page provides detailed information regarding the confirmed transportation booking.

The key features available on the booking confirmation page for partners:

- **Location:** Location details of the pickup or delivery point.
- > Load Type and Size: Description of the type and size of the load being transported.
- ➤ **User Information:** User name, user ID, mode of transportation, and number of units booked.
- **Booking Status:** Status of the booking, whether confirmed, pending, or cancelled.
- > Additional Charges: Partners can enter additional charges with reasons if requested by the user.
- > **Payment:** If there are any pending payments, partners can send a request to the user to settle the outstanding amount.

> **Incident Reporting:** Partners have the capability to report any incidents or issues occurring during transportation, and if necessary, terminate the booking.

#### Partner Payment Page

The partner's payment page serves as a comprehensive tool for managing payment details. It facilitating efficient tracking and management of payment-related activities for partners. It offering two main sections: Pending Payments and Payment History.

#### Pending Payments:

- > Displays booking ID, total value, payment made, and pending amount for each pending transaction.
- > Allows partners to track pending payments associated with specific bookings and their respective amounts.

#### Payment History:

- Provides a record of past transactions, including user information (user ID), booking details (Booking ID, Mode), payment date, amount paid, and payment status (completed or pending).
- > Enables partners to review the history of payments made for completed transactions.

### Unit Management (PARTNER - Single Unit)

The Unit Management page serves as a centralized hub for overseeing various aspects related to units and vehicles within the transportation network.

It provides the following key information:

#### Unit Types and Classification:

> Details about different unit, unit types and their classifications of vehicles.

#### Operator Information and Availability:

- ➤ Information about operators associated with each unit, including their availability status.
- > Enables partners to manage operator assignments and monitor their availability for upcoming bookings.

Vehicle Details:

> Comprehensive information about each vehicle, including specifications, registration

details, and operational status.

> Allows partners to track the status and performance of vehicles.

The Unit Management page offers essential tools and insights for effectively managing units,

operators, and vehicles within the transportation network, enhancing operational efficiency and

service quality.

Operator Management (PARTNER - Single Unit)

The Operator Management page provides a consolidated view of essential details pertaining to

operators responsible for driving vehicles within the transportation network.

The following key elements, facilitating efficient oversight and management of operators within

the transportation system.

**Operator Name:** Displays the full name of the operator as provided during registration.

**Mobile Number:** Shows the contact number of the operator.

**Igama Number:** Provides the Igama number issued to the operator.

**ID Proof:** Displays the identification proof submitted by the operator during the registration

process, ensuring compliance with regulatory requirements.