Application Overview:

Purpose:

An Efficient Roadway logistics and heavy equipment's service Platform: Connecting roadway Supply chain and heavy equipment hire with Ease. Offering a Range of Vehicles for Seamless Delivery encapsulates the essence of a transportation site that boasts various types of vehicles to facilitate smooth and efficient delivery processes.

Application future Scalability:

We aim to build this application as a white label ERP product for logistics management and compliance. The code structure should facilitate proper documentation after production for easy takeover and future modules expansion.

Future Features / Modules:

- Management of multiple partner and booking at same time, in ERP module fashion for user.
- Separate module for unit maintenance.
- Delivery Note generation when the logistics is delivered.
- Compliance for documentations in Logistics.
- Separate modules for other logistics (Apart from roadways) and warehouse management using AI to capture incoming goods with ease for record keeping and tracking.
- User and partner contracts.

Target Audience:

While general bookings would be the primary focus of the initial phase, the ultimate goal is to assist B2B clients with their equipment and logistics-related contract administration and booking needs. The vision is to serve as the ERP for logistics management and its compliance.

Communication language:

Since our application is intended for users in India and the GCC, it must have a language changer that alternates between Arabic and English. There will be additional languages in the future. Development should focus on this required functionality that makes adding more languages simple.

LANGUAGE ENGLISH ARABIC

PLATFORMS

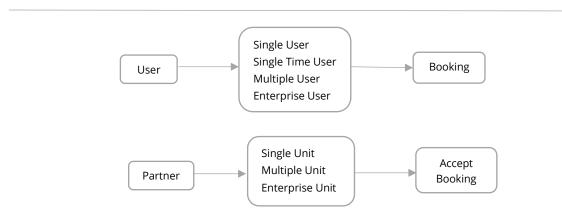
The applicable platforms and features for Users/Partners,

| Feature | Web App | Android App | IOS App |
|--------------------|--------------|----------------------------|----------------------------|
| Login | User/partner | User/partner | User/partner |
| Single User | Yes | Yes | Yes |
| Multiple user | Yes | Yes | Yes |
| Enterprise User | Yes | Yes(only operator screens) | Yes(only operator screens) |
| Partner | Yes | Yes | Yes |
| Multiple Partner | Yes | Yes | Yes |
| Enterprise Partner | Yes | Yes(only operator screens) | Yes(only operator screens) |

NAQLEE FEATURES OUTLINE

The features and types for both users and partners in Naqlee,

NAQLEE FEATURES



Types of Users

Naglee supports three types of users: Single User, Multiple User, and Enterprise User.

Single User: Single users are allowed to make one booking at a time.

Single Time User: Users under this category are only required to register once.

Multiple User: Multiple users have the capability to make several bookings simultaneously within the Naqlee platform. After registration, they can utilize the platform for booking without needing to register again.

Enterprise User: Enterprise users have the privilege to make numerous bookings concurrently, catering to the needs of larger organizations or businesses. It Designed for companies or entities requiring extensive transportation arrangements.

Types of Partners

Naglee collaborates with various types of partners to deliver services to users.

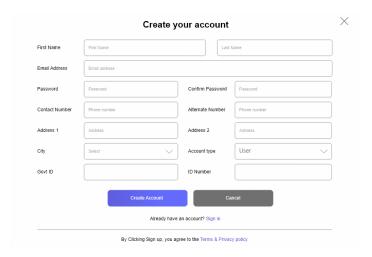
Partner - Single Unit: Partners with a single unit are capable of managing one booking at a time. It Suited for individual service providers or smaller businesses with limited capacity.

Partner - Multiple Units: These partners possess multiple units and can handle multiple bookings concurrently within the Naqlee platform. Ideal for businesses or organizations with multiple vehicles or resources, catering to simultaneous service requests. They will be able to provide their operators individual log-in IDs, track them, and give the user tracking for the specific booking ID that the operator is assigned.

Partner - Enterprise: Partners with enterprise units have the capability to manage numerous bookings simultaneously. Geared towards larger entities or corporations with extensive resources and capacity to handle high volumes of bookings. The Partner module also facilitates a contract module, which also partner to get sign contracts with user with regular bookings, which also larger scale B2B operations.

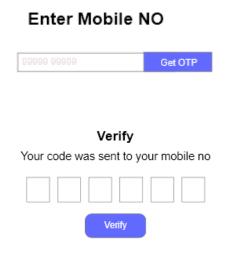
Create USER (single user) account:

To join Naqlee, users must first register by providing their details such as name, email, password, contact information, address, city, Government ID type, and ID number. After entering these details and selecting the **account type as User**, they can proceed to create their account by clicking on the "Create Account" button. Once the account is created, users can then log in using their registered email and password to access the Naqlee platform.



Single Time User Registration:

For a single-time user registration on Naqlee, they simply need to enter their mobile number. Upon submission, they receive a One-Time Password (OTP) for verification. After successfully verifying their identity with the OTP, they gain access to login to the Naqlee platform. This process offers a convenient and secure way for users to register and access Naqlee services without the need for extensive account setup.



USER BOOKING PROCESS



In Naqlee's transportation system model, users begin by selecting their transportation needs, followed by specifying the vehicle type and, if necessary, a subcategory. Once confirmed, the booking is finalized, ensuring a streamlined and efficient booking process.

Services we are offering:

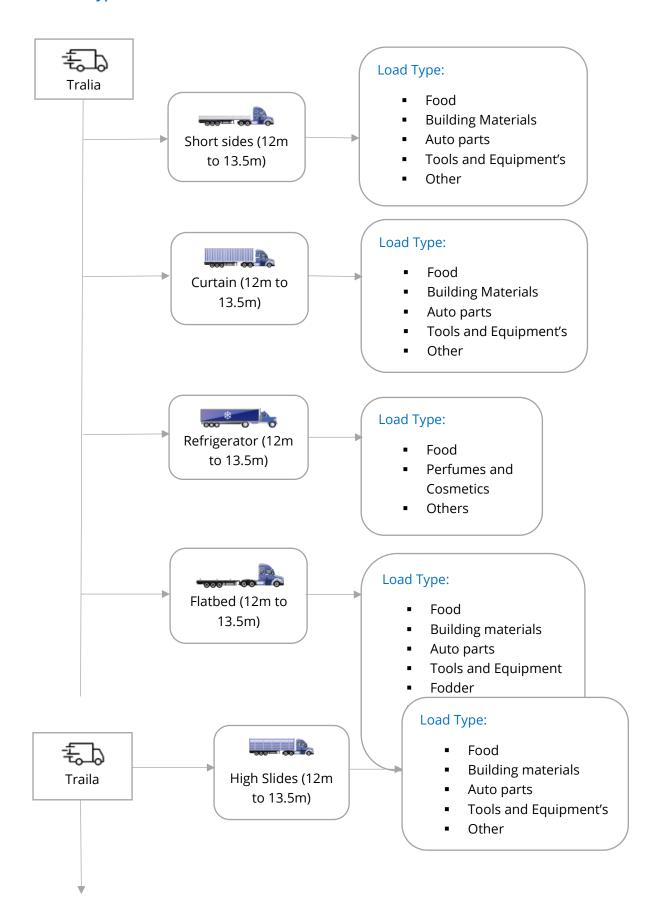


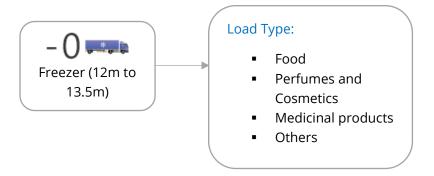
Upon selecting the Vehicle Category, the available Vehicle Types and corresponding Load Types will be displayed, facilitating informed decision-making for the booking process. This ensures optimal matching between the chosen vehicle and the specific transportation requirements.

Vehicle Category:

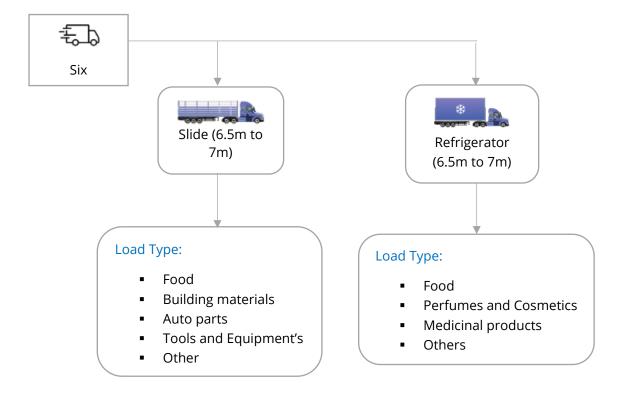
There are some subcategories under the chosen vehicle type,

Vehicle Type: Tralia

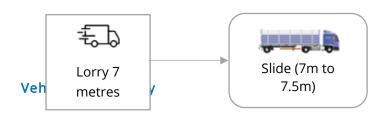




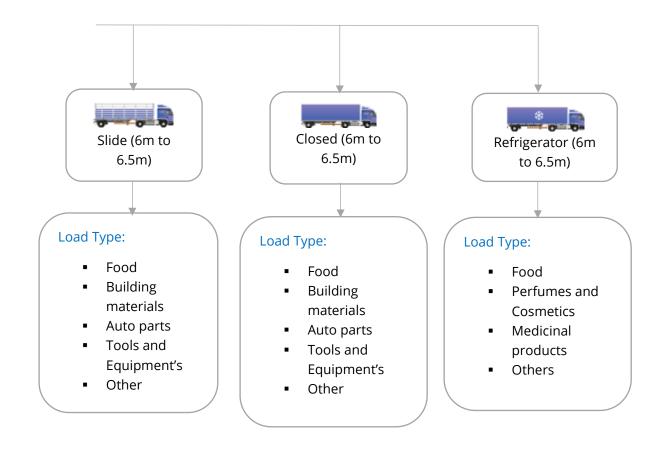
Vehicle Type: Six

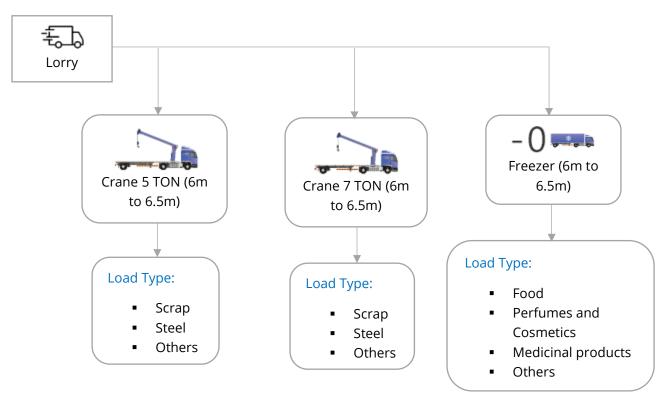


Vehicle Type: Lorry 7 metres



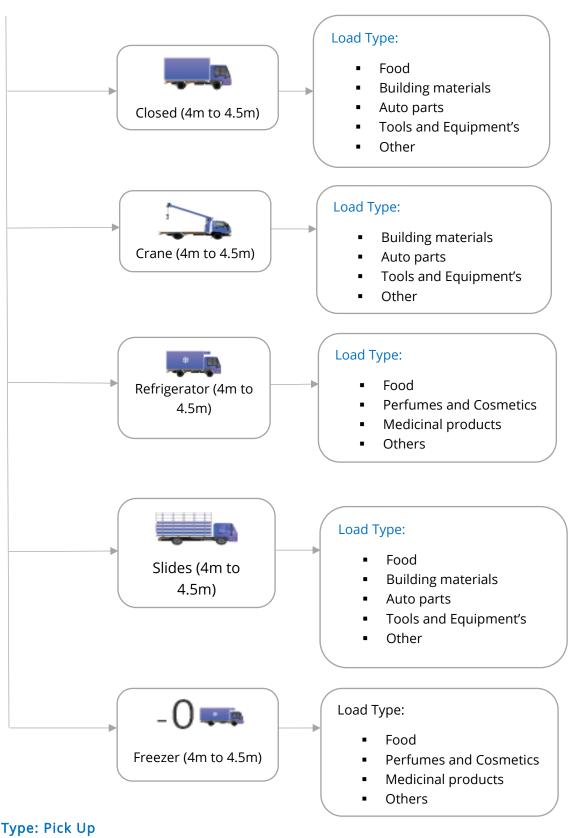




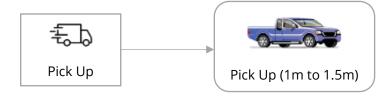


Vehicle Type: Diana

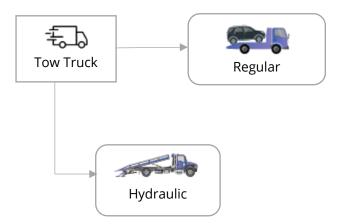




Vehicle Type: Pick Up



Vehicle Type: Tow Truck



Vehicle Category: Bus

There are some subcategories under the chosen Bus type,

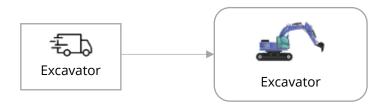


To proceed with your booking, please select a bus from the available options provided. Once selected, specify your preferred time for transportation, and we will promptly create your booking, ensuring a smooth and timely journey to your destination.

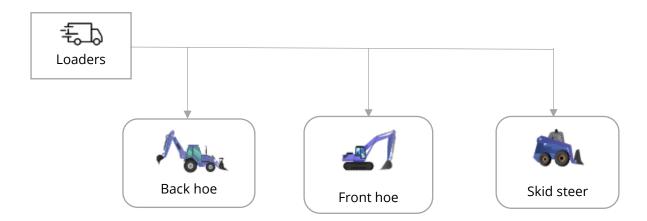
Vehicle Category: Equipment

To proceed with your booking, please select an equipment from the available options provided.

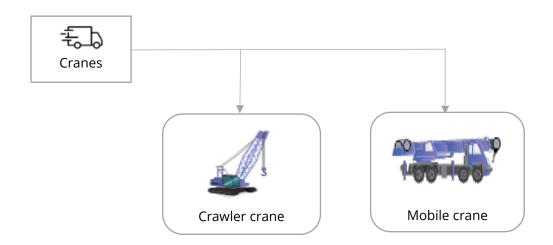
Equipment Type: Excavator



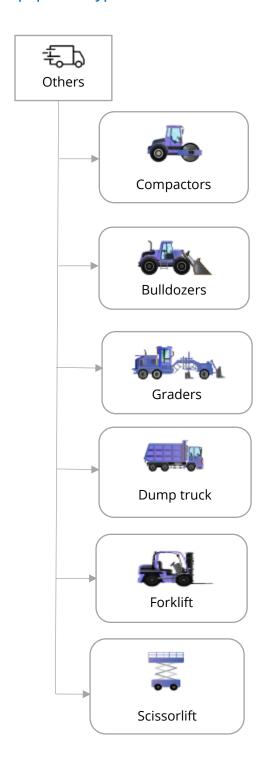
Equipment Type: Loaders



Equipment Type: Cranes



Equipment Type: Others



Please select one of the equipment options listed above and provide the corresponding address for transportation. Once you've made your selection and provided the address, we'll proceed to create your booking promptly.

Vehicle Category: Special/Others



Please choose one of the equipment options listed above and specify the desired time and address for delivery. Additionally, indicate if any additional labour assistance is required. Once you've provided this information, we'll proceed to create your booking.

PROJECT PERSPECTIVE

Choose Transportation Type: The user selects the type of transportation service they require (e.g., vehicle, bus, equipment, special, contract).

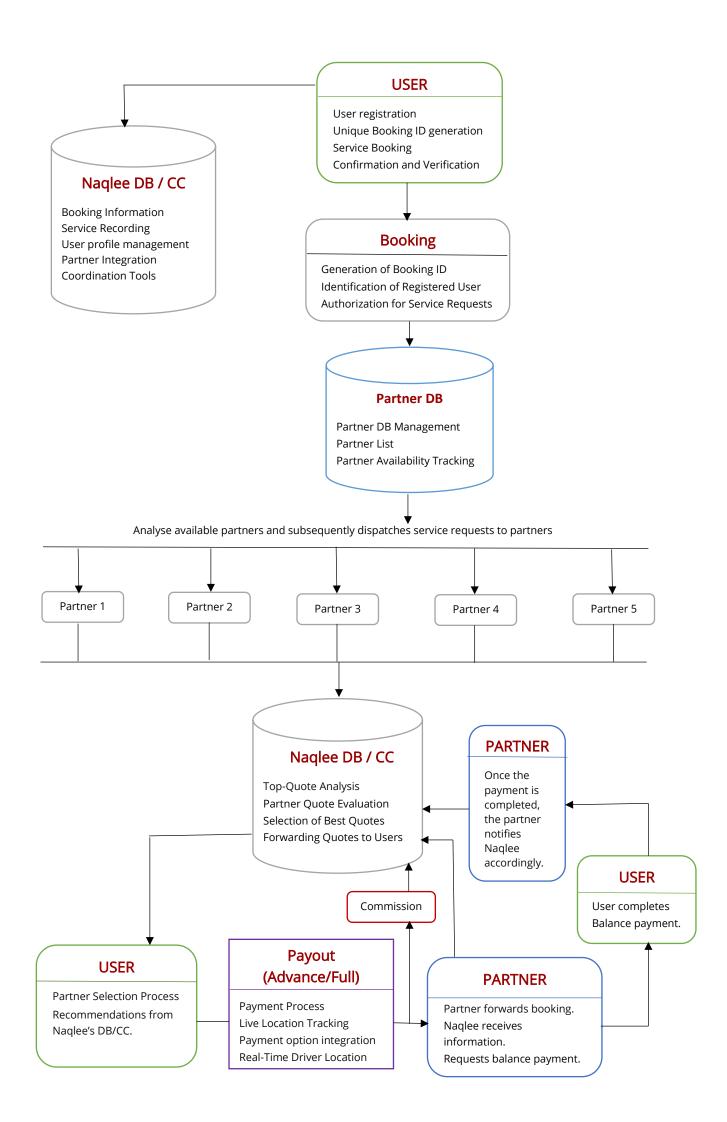
Select Vehicle Type: If the user chooses vehicle transportation, they select the type of vehicle they need. If there are subcategories under the chosen vehicle type, you also need to specify the subcategory type to confirm booking.

Confirm Booking: The user confirms their selected options.

Generate Booking ID: Upon confirmation, a booking ID is generated for the user.

Naglee First Phase

The flow chart illustrates the initial phase of the Naqlee project's development process, providing a structured overview of its sequential steps and decision points.



The first phase of Naqlee's flow diagram involves,

Naglee DB/CC:

Record Maintenance:

- Maintain records of both executed and cancelled bookings.
- ➤ Keep track of all booking-related activities for future reference and analysis.

Commission Management:

- > Receive appropriate commission for each booking and maintain accurate records.
- > Provide features to control commission rates and offer discounts as needed.

Customer and Order Overview:

- > Offer an overview of the total number of customers and orders placed.
- Provide insights into the overall performance and demand trends.

Partner Booking Management:

- Manage partner booking details, including their service offerings and availability.
- > Track the payout status for partners and ensure timely payments.

Financial Recordkeeping:

- Maintain records of operator charges, extra fees, refunds, and total fees.
- Ensure transparency and accuracy in financial transactions.

Notification and User Management:

- > Handle notification management for both users and partners, ensuring timely updates.
- Manage user accounts and preferences for personalized experiences.

Booking Handling:

- Receive booking requests from users and process them efficiently.
- Forward booking requests to appropriate partners based on service requirements.

Quote Selection and Delivery:

- Analyze partner quotes and select the top three options based on predefined criteria.
- > Send the selected partner quotes back to users to facilitate decision-making and booking finalization.

SINGLE USER:

Booking Management:

- > Facilitation of booking processes for individual users.
- Allows users to schedule, modify, or cancel bookings as needed.

Partner Monitoring after Booking:

- > Tracking partner activities and status post-booking.
- > Ensuring partners fulfill service commitments and meet user expectations.

Booking Records:

Maintaining records of all user bookings.

Naglee Support Options:

- > Offering an assistance to users through pre-built basic FAQ resources.
- Providing support via email communication channels.
- > Offering direct contact support for more complex inquiries or urgent issues.

SUPER USER:

Maintain 10 Bookings at a Time:

> Super users handle up to 10 bookings concurrently.

Booking Management:

> Super users oversee the booking process, facilitating scheduling, modifications, and cancellations as necessary.

Partner Monitoring:

> Super users track partners' activities post-booking.

Booking Records:

> Super users maintain comprehensive records of all bookings, providing a detailed history of past and upcoming appointments.

Naglee Support:

> Access pre-built FAQs, email, and direct support.

For PARTNER:

Booking Management:

> Partners manage bookings, including scheduling and updates.

Google Maps Integration:

> Utilize Google Maps for seamless navigation and route optimization during service delivery.

Record Maintenance:

> Partners maintain detailed records of bookings and payments.

Naglee Support Options:

> Access Naqlee's support resources, including FAQs, email assistance, and direct contact support, for any queries or issues.

PRODUCT FEATURES - PARTNER (Single Unit)

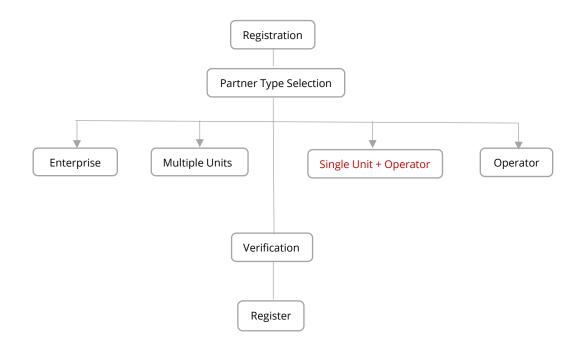
An Efficient Roadway Logistics and Heavy Equipment Service Platform: Connecting Roadway Supply Chain and Heavy Equipment Hire with Ease. Offering a Range of Vehicles for Seamless Delivery encapsulates the essence of a transportation site that boasts various types of vehicles to facilitate smooth and efficient delivery processes.

Naqlee's Transportation System for partners follows a similar model, enabling efficient coordination and management of bookings, integrating Google Maps for navigation, maintaining detailed records of bookings and payments, and providing comprehensive support options through pre-built FAQs, email, and direct contact support.

Join as a PARTNER

Upon registration as a partner, partners undergo verification to ensure authenticity. Following verification, partners select their desired option from the available choices:

- Enterprise
- Multiple Units
- Single Unit + Operator
- Operator



PARTNER AND VEHICLE INFORMATION

After completing the registration process, our partners are required to furnish detailed information regarding the vehicle and its driver of the partner. This includes providing accurate vehicle specifications such as model, year, and license plate number.

Additionally, we require the partner or driver information, including their full name, contact details, and any documentation proving ownership. This ensures transparency and accountability within our partnership network.

Vehicle Details:

1. Choose one of the unit type:



Select Unit Classification and Sub-classification:

Unit Type: Vehicle

The **unit classification** and **subclassification** options are listed below for selection during the registration process.

| Tralia | Shor | t Slides | Curtain | Refrigerator | Flatbed | High Slides | Freezer |
|---------|--------|----------|---------|--------------|---------|-------------|---------|
| Six | Slide | Refri | gerator | | | | |
| Lorry 7 | metres | Sli | de | | | | |

| Lorry | Slide | Closed | Refrigerator | Crane 5 TON | Crane 7 TON | Freezer |
|-------|-------|--------|--------------|-------------|-------------|---------|
|-------|-------|--------|--------------|-------------|-------------|---------|

| Diana Closed Crane Refrigerator Slides | Freezer |
|--|---------|
|--|---------|

| Up | |
|----|----|
| | Up |

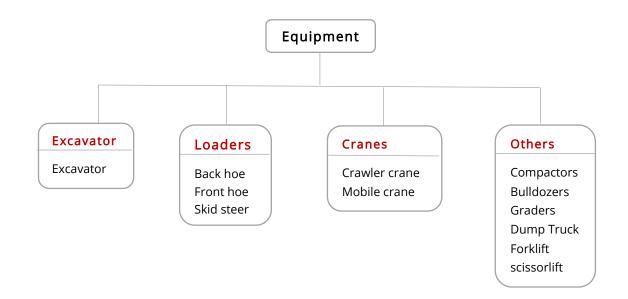
Unit Type: Bus



As a partner, it is necessary to select the appropriate bus type under the vehicle details section during registration.

Unit Type: Equipment

The Equipment type unit classification and subclassification options are listed below:



Unit Type: Special / Others

Special/Others

Fuel Truck
Concrete Mixer
Concrete Pump Truck
Lorry Crane
Power generators

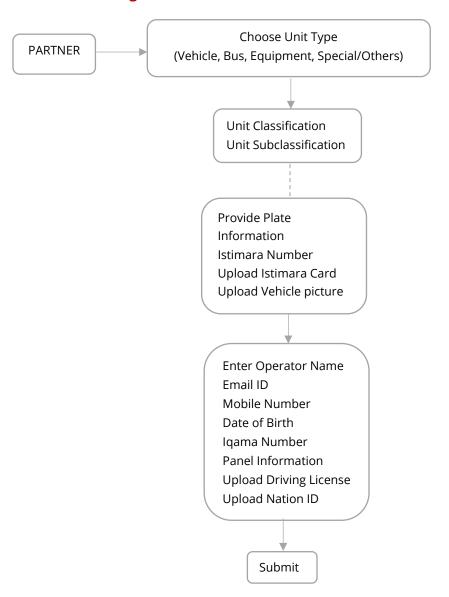
- 2. Provide plate information
- 3. Enter Istimara Number
- 4. Upload Istimara card and vehicle picture

Partner or Driver Details:

The following owner details should provide during the registration process,

- Operator name
- Provide Email Id and Mobile Number
- Date of Birth
- Iqama Number
- Panel Information
- Upload Driving license and National ID.

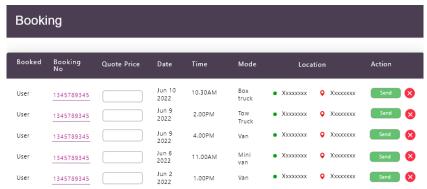
Flow Chart for Submitting PARTNER / OPERATOR Details



Partner Module

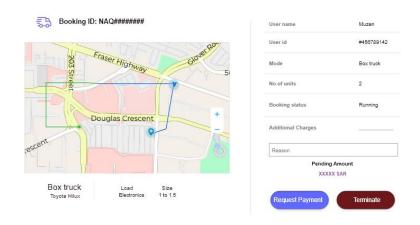
On the partner booking page, partners can view a list of users who have requested transportation services. The details provided include the booking number, date, time, mode of transportation (Van, tow truck, Minivan), and location. Partners have the option to quote their price for the requested service and then submit their quote by clicking "Send".





Booking management (partner - single):

The booking confirmation page provides detailed information regarding the confirmed transportation booking.



The key features available on the booking confirmation page for partners:

- **Location:** Location details of the pickup or delivery point.
- ➤ Load Type and Size: Description of the type and size of the load being transported.
- > **User Information:** User name, user ID, mode of transportation, and number of units booked.
- **Booking Status:** Status of the booking, whether confirmed, pending, or cancelled.
- > Additional Charges: Partners can enter additional charges when there is an deviation from the initial booking details
- > **Payment:** If there are any pending payments, partners can send a request to the user to settle the outstanding amount.
- > Incident Reporting: Partners have the capability to report any incidents or issues occurring during transportation, and if necessary, terminate the booking.

Partner Payment Page

The partner's payment page serves as a comprehensive tool for managing payment details. It facilitating efficient tracking and management of payment-related activities for partners. It offering two main sections: Pending Payments and Payment History.

Pending Payments:

- > Displays booking ID, total value, payment made, and pending amount for each pending transaction.
- Allows partners to track pending payments associated with specific bookings and their respective amounts.

Payment History:

- Provides a record of past transactions, including user information (user ID), booking details (Booking ID, Mode), payment date, amount paid, and payment status (completed or pending).
- > Enables partners to review the history of payments made for completed transactions.

Unit Management (PARTNER - Single Unit)

The Unit Management page serves as a centralized hub for overseeing various aspects related to units and vehicles within the transportation network.

It provides the following key information:

Unit Types and Classification:

> Details about different unit, unit types and their classifications of vehicles.

Operator Information and Availability:

- > Information about operators associated with each unit, including their availability status.
- > Enables partners to manage operator assignments and monitor their availability for upcoming bookings.
- Create unique log in id for operator
- > Google map is integrated in partner mobile module where his location and booking status trackable by the user.

Vehicle Details:

> Comprehensive information about each vehicle, including specifications, registration

details, and operational status.

➤ Allows partners to track the status and performance of vehicles.

The Unit Management page offers essential tools and insights for effectively managing units,

operators, and vehicles within the transportation network, enhancing operational efficiency and

service quality.

Operator Management (PARTNER - Single Unit)

The Operator Management page provides a consolidated view of essential details pertaining to

operators responsible for driving vehicles within the transportation network.

The following key elements, facilitating efficient oversight and management of operators within

the transportation system.

Google map is integrated in partner mobile module where his location and booking status

trackable by the user.

Operator Name: Displays the full name of the operator as provided during registration.

Mobile Number: Shows the contact number of the operator.

Iqama Number: Provides the Iqama number issued to the operator.

ID Proof: Displays the identification proof submitted by the operator during the registration

process, ensuring compliance with regulatory requirements.

PAYMENT – USER and PARTNER

The user has to pay the proposed amount via payment gateway integrated in the user module.

The final pay would vary with respect to the deviation in services. There is a commission for

Naglee, and the backend would have a feature to control commissions and its discount. After the

user payment is credited to Naqlee account via payment gateway, Naqlee will do manual

disbursement of payout to its partners.

PRODUCT FEATURES - USER (MULTIPLE)

An innovative platform revolutionizing roadway logistics and heavy equipment services: Our seamless transportation site connects supply chain needs with a diverse fleet of vehicles for efficient delivery. From trucks to specialized equipment, we offer a comprehensive range of options, ensuring smooth operations and streamlined logistics.

This document highlights Naqlee, an advanced transportation system designed for **users requiring multiple bookings**. Naqlee simplifies the process, allowing users to efficiently book multiple trips or services through this interface and robust backend infrastructure, enhancing convenience and optimizing resource allocation within the transportation network.

Naglee transportation system model for Super User,



Registration: User starts by registering on the Naglee platform, providing necessary information.

Vehicle Booking: After registration, the user can proceed to book vehicles. They have the option to book either a single vehicle or multiple vehicles.

Payment: Once the booking is confirmed, the user proceeds to payment. The system calculates the total cost based on the booking details, and the user selects a payment method and completes the transaction.

Booking Confirmation: After successful payment, the user receives confirmation of their booking. The system updates the booking status accordingly, and the user can view the booking details in their account.

CREATE AN ACCOUNT (SUPER USER)

The below model outlines the step-by-step process of creating a super user account.

Super User

Enter Name
Email Address
Password
Contact Number
City and Address
Govt ID
ID Number
Create Account

Vehicle Booking

In Naqlee's transportation system model, users begin by selecting their transportation needs, followed by specifying the vehicle type and, if necessary, a subcategory. Once confirmed, the booking is finalized, ensuring a streamlined and efficient booking process.









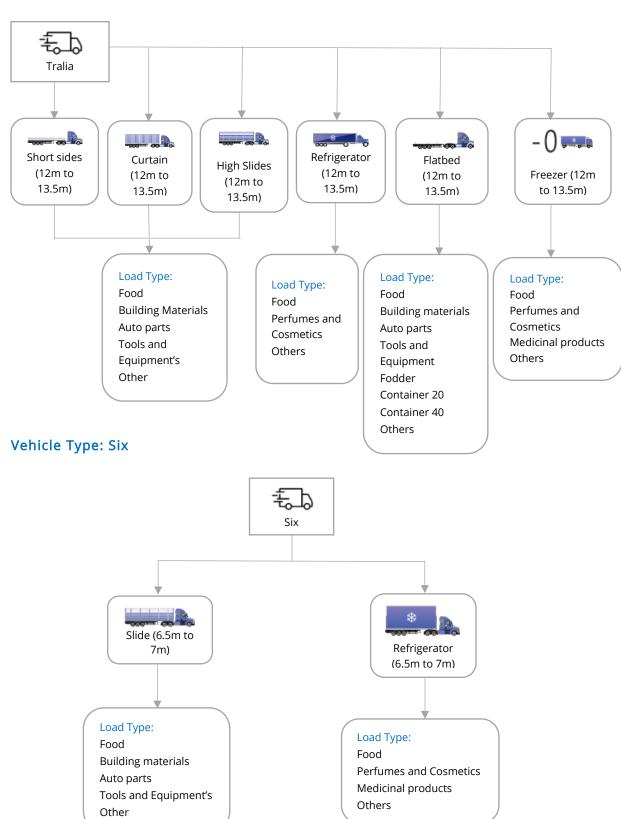


Upon selecting the transportation category, whether it's vehicle, bus, equipment, or special/others, the platform displays the available vehicle types along with their corresponding load types. This feature empowers users to make informed decisions during the booking process, ensuring that the chosen vehicle aligns perfectly with their specific transportation needs for optimal efficiency.

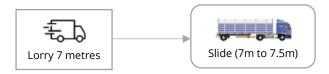
Transportation: Vehicle

There are some subcategories under the chosen vehicle type,

Vehicle Type: Tralia



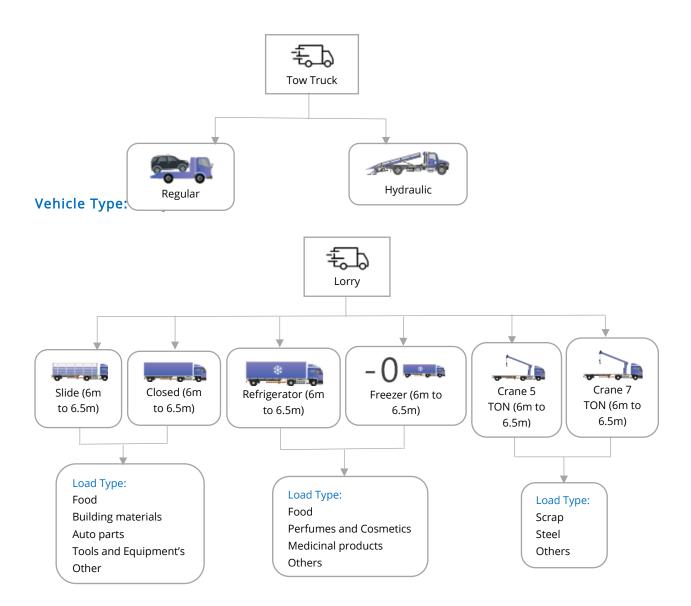
Vehicle Type: Lorry 7 metres



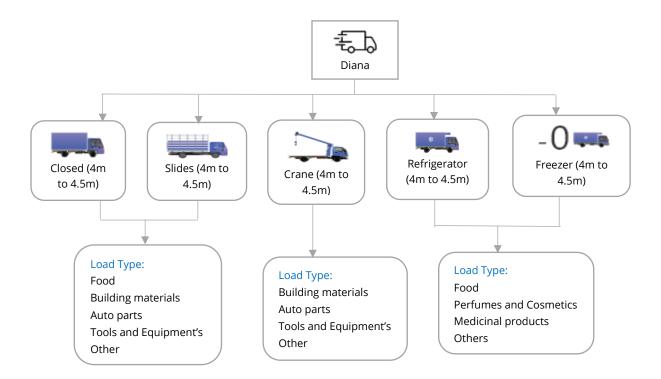
Vehicle Type: Pick Up



Vehicle Type: Tow Truck



Vehicle Type: Diana



Transportation: Bus

There are some subcategories under the chosen Bus type,

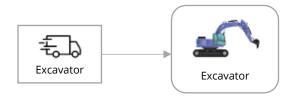


To proceed with your booking, please select a bus from the available options provided. Once selected, specify your preferred time for transportation, and we will promptly create your booking, ensuring a smooth and timely journey to your destination.

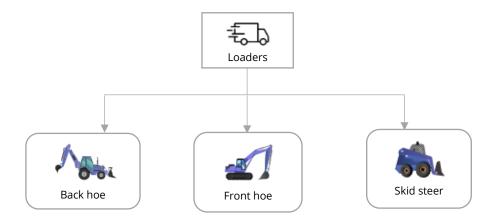
Transportation: Equipment

To proceed with your booking, please select an equipment from the available options provided.

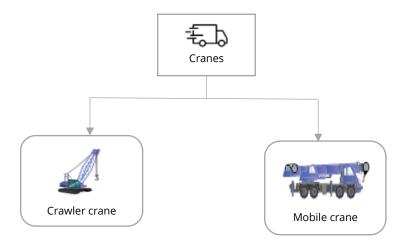
Equipment Type: Excavator



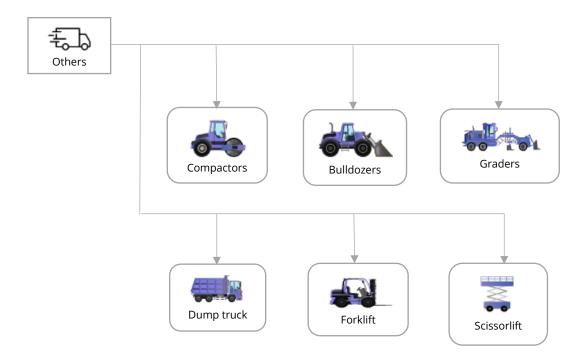
Equipment Type: Loaders



Equipment Type: Cranes



Equipment Type: Others



Please select one of the equipment options listed above and provide the corresponding address for transportation. Once you've made your selection and provided the address, we'll proceed to create your booking promptly.

Equipment Type: Special/Others



Please choose one of the equipment options listed above and specify the desired time and address for delivery. Additionally, indicate if any additional labour assistance is required. Once you've provided this information, we'll proceed to create your booking.

SUPER USER SPECIFICATIONS:

Maintain 10 Bookings at a Time:

➤ Super users handle up to 10 bookings concurrently.

Booking Management:

> Super users oversee the booking process, facilitating scheduling, modifications, and cancellations as necessary.

Partner Monitoring:

> Super users track partners' activities post-booking.

Booking Records:

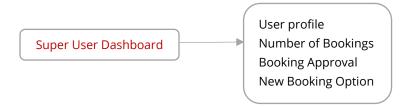
> Super users maintain comprehensive records of all bookings, providing a detailed history of past and upcoming appointments.

Naglee Support:

> Access pre-built FAQs, email, and direct support.

SUPER USER DASHBOARD:

On the **Super User Dashboard**, including user profile management, viewing the number of bookings, handling booking approvals, and initiating new bookings.



User profile: This feature allows the super user to manage their profile information such as name, email, contact details, and any other relevant personal information.

Number of Bookings: The dashboard provides a summary of the total number of bookings made by the super user. This could include details such as the total number of bookings completed, pending, or cancelled.

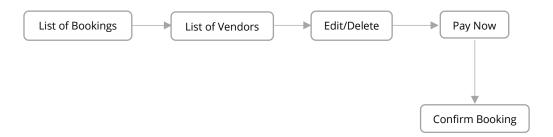
Booking Approval: In cases where booking requests require approval, this feature enables the super user to review and approve or reject pending booking requests. They can assess the details of each booking and take appropriate action.

New Booking Option: This functionality allows the super user to initiate a new booking directly from the dashboard. They can select the type of transportation needed (e.g., vehicle, bus, equipment, special/others), specify the details of the booking, and submit the request.

The **super user dashboard** serves as a centralized hub for managing user profile information, tracking booking activities, handling booking approvals, and initiating new bookings with ease.

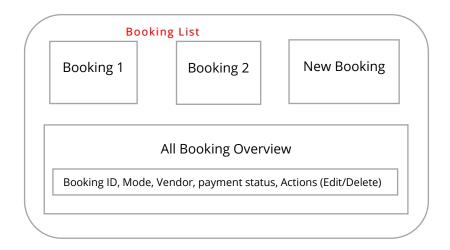
TRIGGER BOOKING

Upon triggering a booking, users are presented with comprehensive **lists of both bookings and available vendors**. Users have the flexibility to review and modify booking details by clicking on the "**Edit**" option, ensuring accuracy and customization according to their needs. Additionally, users can delete any unwanted bookings with the "**Delete**" function. Once satisfied with the details, users can proceed to make payments to confirm their bookings, ensuring a seamless and efficient process from selection to confirmation.



BOOKING MANAGER

Booking Manager page offers a user-friendly interface for efficiently managing bookings, facilitating easy access to booking details, initiating new bookings, and taking necessary actions to ensure smooth operations.



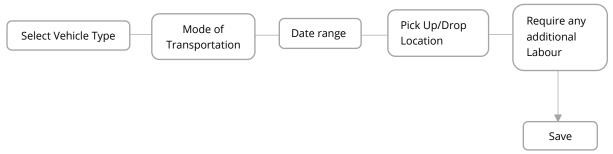
Booking List: The Booking Manager page displays a comprehensive list of bookings, each identified with a unique booking ID for easy reference. Users can utilize the "View" option to access detailed information about each booking, enabling them to review all relevant details and specifications.

New Booking: The page features a convenient option for initiating new bookings, streamlining the process of adding additional transportation services as needed.

All Booking Overview: Users are provided with an overview of all bookings, including essential details such as the booking mode, vendor information, and payment status, allowing for quick assessment of the current status of each booking. Users have the ability to take various actions on each booking, such as editing or deleting, empowering them with control and flexibility over their bookings.

The booking management system allows users to **edit** booking details such as vehicle type, mode of transportation, contract terms, date range, pickup and drop locations, and additional labour requirements by clicking the edit button. After making the necessary changes, users can save the updates. The Booking Manager page reflects the changes made and update the current status.

Edit Booking Details:



when users click on the **delete** button, If the users confirm deletion, they can proceed by clicking "OK."

PAYMENT

The Payment section provides an overview of payment information associated with each booking. Users can easily access details such as the booking ID, booking mode, and vendor information, enabling them to track payments effectively. Additionally, users can monitor the payment status, including whether it's completed, pending, or ongoing, ensuring transparency throughout the payment process. Furthermore, the section displays the amount paid for each booking, providing users with a clear understanding of their financial transactions related to transportation services.

PRODUCT FEATURES - PARTNER (Multiple Unit)

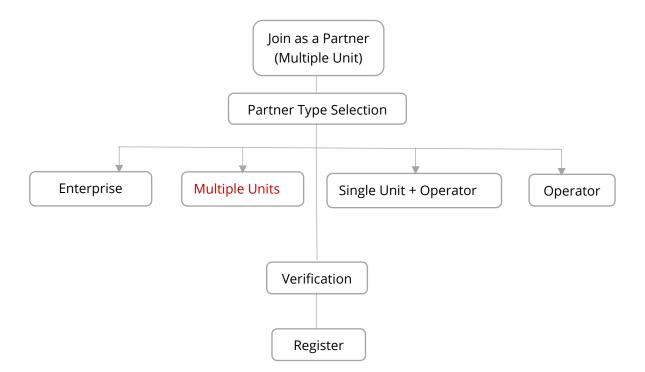
Naqlee's Transportation System for partners follows a similar model, enabling efficient coordination and management of bookings, integrating Google Maps for navigation, maintaining detailed records of bookings and payments, and providing comprehensive support options through pre-built FAQs, email, and direct contact support.

Google map is integrated in partner mobile module where his location and booking status trackable by the user.

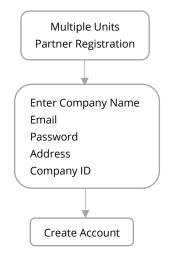
Join as a PARTNER (Multiple Unit) with Naqlee

On registration as a partner, undergoing verification for authenticity, partners are presented with a range of options to specify their business type. Among these choices, partners may opt for the "Multiple Unit" category, which caters to entities operating with multiple vehicles.

- Enterprise
- Multiple Units
- Single Unit + Operator
- Operator



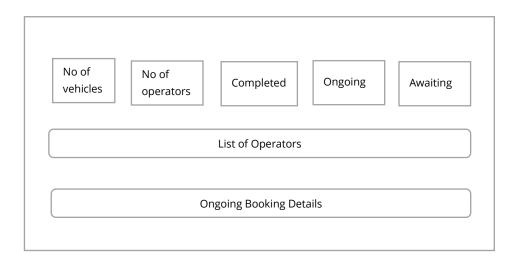
Partner provide their company details to create an account:



PARTNER MULTIPLE UNITS DASHBOARD PAGE

The Multiple Unit Partner Dashboard provides partners with a comprehensive overview of their fleet management and operational status. It includes details such as the available number of vehicles, drivers, and the status of operations, including completed, ongoing, and awaiting tasks.

Additionally, partners can access a list of operators associated with their fleet, facilitating effective communication and collaboration. Moreover, the dashboard displays ongoing bookings along with Google Map locations, enhancing visibility and enabling partners to efficiently manage and track their fleet movements in real-time.



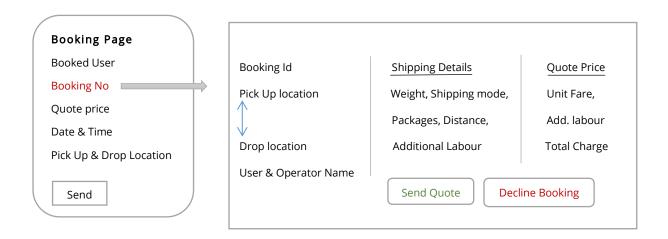
PARTNER MULTIPLE UNITS BOOKING

The partner multiple units booking page displays the details of user bookings for vehicles. It includes the user's name, booking ID, quoted price, date, time, mode of transportation, location, and an action button labelled "Send."

Additionally, partners have the option to access more detailed booking information by clicking on the booking ID link. This setup allows partners to efficiently manage and track bookings while providing easy access to further information when needed.

Clicking the booking ID link reveals a comprehensive breakdown of the booking details, including pick-up and drop-off locations, user and operator names, shipping specifics such as weight, mode,

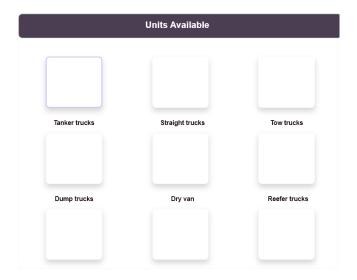
packages, distance, and additional labour requirements. Furthermore, the partner can view the quoted price details and has the option to either send the quote or decline the booking directly from this page.



PARTNER MULTIPLE UNIT MANAGEMENT

The Multiple Unit Partner Unit Management page provides a comprehensive overview of units, displaying unit ID, type, name with classification, and operator details including availability, vehicle details.

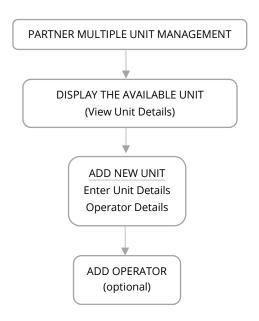
By clicking the "View" button on vehicle details, users can access all available unit details. A dropdown menu labelled "ALL" categorizes vehicles into types like Trucks, Bus, and Machinery for easy navigation.



Add New Unit

Partners can add new units by clicking the "**New Unit**" button, initiating a form where they can input unit details such as name, classification, subclassification, plate information, and upload essential documents like the istimara card and vehicle picture.

Additionally, operator information including name, email ID, mobile number, date of birth, Iqama number, panel information, and uploaded documents like driving license and national ID can be entered. Partners can add multiple operators by clicking the "Add Operator" button.



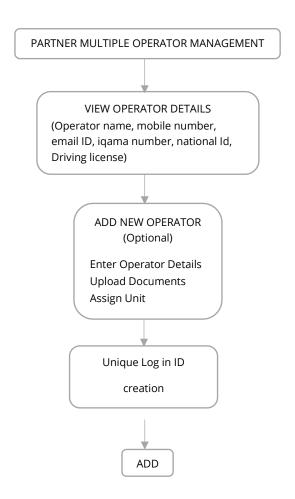
PARTNER MULTIPLE OPERATOR MANAGEMENT

The Operator Management page offers partners with a detailed view of all operators associated with them. It displays operator details such as name, mobile number, email ID, IQAMA number/ID, national ID, and driving license. Partners can also view uploaded copies of the operator's national ID and driving license.

ADD NEW OPERATOR

To add a new operator, partners can simply click the "**New**" button and enter the required operator details, including name, email ID, mobile number, IQAMA number, date of birth, and panel information. They must also upload copies of the operator's driving license and national ID.

Additionally, partners have the option to assign a unit to the operator by clicking the "Assign Unit" button, which displays available units. Partners can then select the appropriate unit for the operator and click "Add."



Partner ID creation

The Multiple Partner module has the option to generate a new, unique ID during the user creation process, which will allow him to log in and be monitored while making his assigned bookings.

PARTNER MULTIPLE UNIT BOOKING MANAGEMENT

The Booking Management page provides partners with a concise overview of users who have made bookings, displaying essential details such as user name, booking ID, unit name (selectable from a dropdown menu), and operator name (also selectable from a dropdown menu). Partners can easily assign the appropriate unit type and operator based on the specific requirements of each booking.

Furthermore, partners have the flexibility to take the action on each booking through the "Action" option, which allows them to either edit or delete the booking as necessary.

PARTNER MULTIPLE UNIT PAYMENT PAGE

The Payment page provides partners with the overview of user payment details. It includes essential information such as user name, booking ID, mode of payment, the amount paid, and the payment status (either "Completed" or "Pending").

Driver Mobile Application Module

The Partner module, will have administration control over multiple drivers / operators for their list of units. The driver will be able to operate with a separate log in on the mobile application which has option to navigate through the assigned booking, and complete the booking with payment process and alter the booking deviation information's from the one at the beginning of the booking.

PRODUCT FEATURES - NAQLEE (ADMIN)

The Naqlee admin page serves as a centralized dashboard for managing all aspects of the transportation service, including user bookings, operator management, partner relationships, and financial transactions. It enhances efficiency, transparency, and communication within the system.

Different parts of the Naglee admin page,

Admin Functionality Overview:

Review and Manage: The admin can review and manage each booking individually. They may update the status of ongoing bookings, mark them as completed, or handle payment-related tasks.

Communication: The admin can communicate with users, partners directly from the admin panel. This facilitates quick resolution of issues and effective coordination.

Reporting and Analytics: The admin page may include reporting tools to generate insights on booking trends, revenue, operator performance, and overall business metrics.

Support Tickets:

In the support ticket section, users/partner have the ability to raise queries or issues. When a user/partner submits a ticket, the admin team reviews and addresses the problem raised. Once the issue is resolved, the admin marks the ticket as completed, indicating that the user's concern has been resolved.

User Details:

On the user page, the admin can access a list of users along with their booking details. This includes the status of their travel, whether it's ongoing or completed, as well as payment information indicating if it's pending or completed. In case of pending payments, the admin has the ability to request users to complete their payment to finalize the booking.

Partner / Operator Details and Availability:

The partner section provides the detail information regarding partners, including their operators and availability. It specifies which partners are assigned to specific commitments and provides a breakdown of payment details associated with each partner.

Operator Name: This section lists the names of the operators or drivers associated with the transportation service. It provides their contact information for communication.

Mode of Transportation: It specifies the type of vehicle or mode of transportation each operator uses (e.g., car, bike, truck, etc.)

Total Amount: Admins can view the total amount earned by each operator for completed bookings. It helps in tracking revenue and payouts.

Payout Status: This indicates whether the operator has received their payout for completed bookings. It ensures transparency in financial transactions.

Payout:

The payout section contains concise information about the payments Naqlee distributes to its partners. Has features to update the changes to payment status which is manually done using bank transfers.

Notification manager

The notification manager gives the admin console a variety of options for publishing and managing push alerts to partners and users. This function is used to provide messages about subscriptions, offers, payment reminders, booking completion, and announcements. One can choose to send messages to either the user or a partner, and there is a pre-written text set that provides simple alternatives for sending out rapid push notifications.

PRODUCT FEATURES - ENTERPRISE USER

An innovative platform revolutionizing roadway logistics and heavy equipment services: We connect supply chain needs with a diverse fleet of vehicles, making deliveries smooth and efficient. Whether it's trucks or specialized equipment, we've got everything covered for streamlined logistics.

This document introduces Naqlee, an innovative transportation system tailored for enterprise users needing numerous bookings. Naqlee streamlines the process, enabling users to easily schedule multiple trips or services via its user-friendly interface and robust backend infrastructure. This enhances convenience and optimizes resource allocation across the transportation network.

Naglee transportation system model for Enterprise User,



Registration: User starts by registering on the Naqlee platform, providing necessary information.

Vehicle Booking: After registration, the user can proceed to book vehicles. They have the option to book either a single vehicle or multiple vehicles.

Payment: Once the booking is confirmed, the user proceeds to payment. The system calculates the total cost based on the booking details, and the user selects a payment method and completes the transaction.

Booking Confirmation: After successful payment, the user receives confirmation of their booking. The system updates the booking status accordingly, and the user can view the booking details in their account.

CREATE AN ACCOUNT (ENTERPRISE USER)

To register as an enterprise user, you'll need to provide your full name, email address, password, contact number, city and address, government ID type, and ID number. please select "Enterprise" as your account type. Once you've provided this information, you can proceed to create your account.

Vehicle Booking

In Naqlee's transportation system model, users begin by selecting their transportation needs, followed by specifying the vehicle type and, if necessary, a subcategory. Once confirmed, the booking is finalized, ensuring a streamlined and efficient booking process.

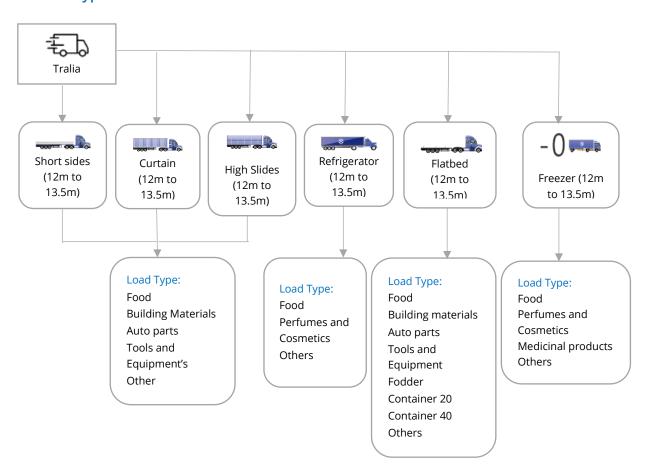


Upon selecting the transportation category, whether it's vehicle, bus, equipment, or special/others, the platform displays the available vehicle types along with their corresponding load types. This feature empowers users to make informed decisions during the booking process, ensuring that the chosen vehicle aligns perfectly with their specific transportation needs for optimal efficiency.

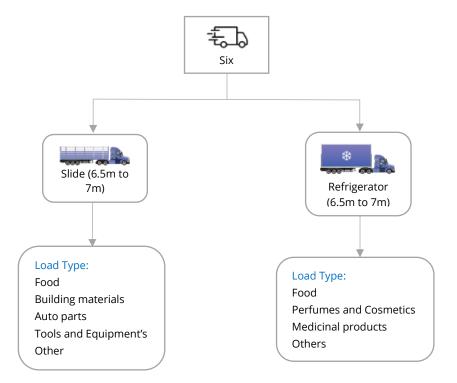
Transportation: Vehicle

There are some subcategories under the chosen vehicle type,

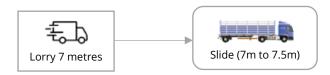
Vehicle Type: Tralia



Vehicle Type: Six



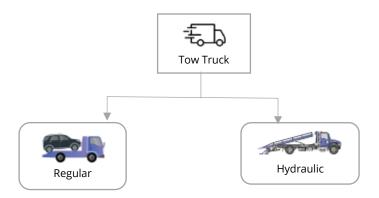
Vehicle Type: Lorry 7 metres



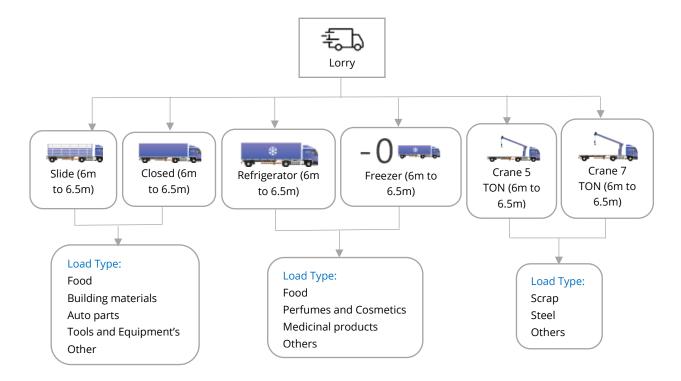
Vehicle Type: Pick Up



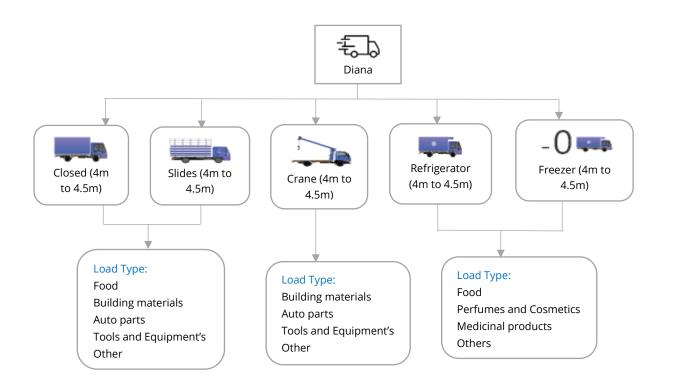
Vehicle Type: Tow Truck



Vehicle Type: Lorry



Vehicle Type: Diana



Transportation: Bus

There are some subcategories under the chosen Bus type,

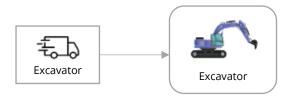


To proceed with your booking, please select a bus from the available options provided. Once selected, specify your preferred time for transportation, and we will promptly create your booking, ensuring a smooth and timely journey to your destination.

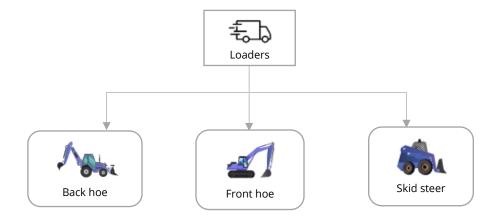
Transportation: Equipment

To proceed with your booking, please select an equipment from the available options provided.

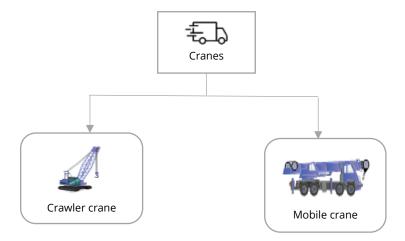
Equipment Type: Excavator



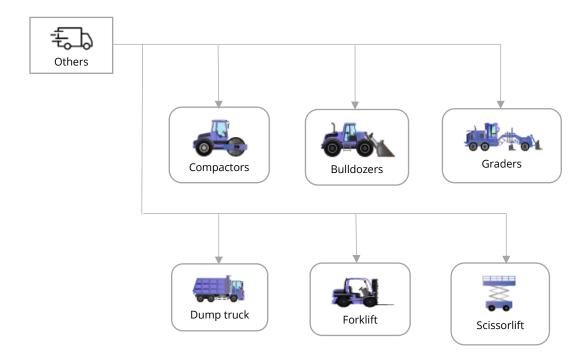
Equipment Type: Loaders



Equipment Type: Cranes



Equipment Type: Others



Please select one of the equipment options listed above and provide the corresponding address for transportation. Once you've made your selection and provided the address, we'll proceed to create your booking promptly.

Equipment Type: Special/Others



Please choose one of the equipment options listed above and specify the desired time and address for delivery. Additionally, indicate if any additional labour assistance is required. Once you've provided this information, we'll proceed to create your booking.

SUPER USER SPECIFICATIONS:

Maintain Numerous Bookings at a Time:

➤ Enterprise users handle up to N Numbers of bookings concurrently.

Booking Management:

➤ Enterprise users oversee the booking process, facilitating scheduling, modifications, and cancellations as necessary.

Partner Monitoring:

➤ Enterprise users track partners' activities post-booking.

Booking Records:

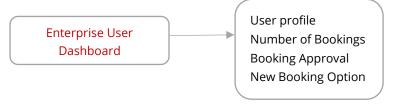
> Enterprise users maintain comprehensive records of all bookings, providing a detailed history of past and upcoming appointments.

Naglee Support:

> Access pre-built FAQs, email, and direct support.

EBTERPRISE USER DASHBOARD:

On the **Enterprise User Dashboard,** including user profile management, viewing the number of bookings, handling booking approvals, and initiating new bookings.



User profile: This feature allows the enterprise user to manage their profile information such as name, email, contact details, and any other relevant personal information.

Number of Bookings: The dashboard provides a summary of the total number of bookings made by the enterprise user. This could include details such as the total number of bookings completed, pending, or cancelled.

Booking Approval: In cases where booking requests require approval, this feature enables the enterprise user to review the booking and vendor details.

New Booking Option: This functionality allows the enterprise user to initiate a new booking directly from the dashboard. They can select the type of transportation needed (e.g., vehicle, bus, equipment, special/others), specify the details of the booking, and submit the request.

The **enterprise user dashboard** serves as a centralized hub for managing user profile information, tracking booking activities, handling booking approvals, and initiating new bookings with ease.

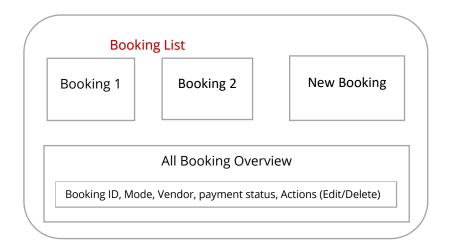
TRIGGER BOOKING

Upon triggering a booking, users are presented with comprehensive **lists of both bookings and available vendors**. Users have the flexibility to review and modify booking details by clicking on the "**Edit**" option, ensuring accuracy and customization according to their needs. Additionally, users can delete any unwanted bookings with the "**Delete**" function. Once satisfied with the details, users can proceed to make payments to confirm their bookings, ensuring a seamless and efficient process from selection to confirmation.



BOOKING MANAGER

Booking Manager page offers a user-friendly interface for efficiently managing bookings, facilitating easy access to booking details, initiating new bookings, and taking necessary actions to ensure smooth operations.



Booking List: The Booking Manager page displays a comprehensive list of bookings, each identified with a unique booking ID for easy reference. Users can utilize the "View" option to access detailed information about each booking, enabling them to review all relevant details and specifications.

New Booking: The page features a convenient option for initiating new bookings, streamlining the process of adding additional transportation services as needed.

All Booking Overview: Users are provided with an overview of all bookings, including essential details such as the booking mode, vendor information, and payment status, allowing for quick assessment of the current status of each booking. Users have the ability to take various actions on each booking, such as editing or deleting, empowering them with control and flexibility over their bookings.

The booking management system allows users to **edit** booking details such as vehicle type, mode of transportation, contract terms, date range, pickup and drop locations, and additional labour requirements by clicking the edit button. After making the necessary changes, users can save the updates. The Booking Manager page reflects the changes made and update the current status.

Edit Booking Details:



when users click on the **delete** button, If the users confirm deletion, they can proceed by clicking "OK."

ENTERPRISE USER CONTRACT

On the contract page, you'll find an overview of your agreements with Naqlee. It provides essential details such as the booking ID, contract ID, tenure period, total value, and recurring monthly charges for each contract.

Moreover, it offers a convenient option to initiate a **New Contract** directly from this page. This streamlined process enables you to swiftly create a new agreement with Naqlee, ensuring seamless integration into your existing contracts and enhancing your overall experience with our platform.

CREATE A NEW CONTRACT

The new contracts form provides a user-friendly interface for initiating agreements with Naqlee. It offers a range of options tailored to your specific requirements:

Vehicle Type Selection: Choose from various vehicle types including standard vehicles, buses, specialized equipment, special vehicles, or specify "Others" if needed.

Mode of Transportation and Classification: Select the preferred mode of transportation along with its classification to ensure accurate and efficient service delivery.

Contract Duration: Specify the contract duration by entering the start and end dates, ensuring clarity on the tenure period of the agreement.

Starting and Destination Locations: Enter the starting and destination locations to facilitate seamless logistics planning and execution.

Contract Type: Define the type of contract, whether it's a standard agreement or customized to meet specific needs, and provide relevant payment information such as advance payments or payment terms.

Once you've filled in the necessary details, simply select the "Send Contract" option to initiate the contract creation process.

ENTERPRISE USER PAYMENT PAGE

The payment page for Naqlee enterprise users serves as a comprehensive hub for managing payment transactions. Here, users can easily access and review their payment history, containing essential details such as booking ID, booking type, contract amount, and payment status.

Additionally, users have the option to filter their payment history based on different criteria using a dropdown menu. This dropdown includes options such as "All," "Completed Payments," and "Pending Payments." With this feature, users can quickly navigate through their payment records and track the status of their transactions, whether they are completed or pending.

NAQLEE ENTERPRISE USERS PAGE

The Naqlee platform empowers enterprise users with the ability to manage their organization's workforce seamlessly. This includes adding new users, assigning specific access permissions, and maintaining user profiles efficiently.

Adding Users: Enterprise users have access to an intuitive interface where they can easily add new members to their organization's workforce. The add user form contains fields such as name, email, address, password, mobile number, and the option to upload a user photo.

Access Permissions: Enterprise users can assign specific access permissions to each added user based on their roles and responsibilities within the organization. These permissions may include access to contracts, trigger bookings, booking management, or other relevant functionalities.

Editing and Deleting Users: Enterprise users also have the capability to edit or delete user profiles as needed.

Confirmation: Once all necessary details and access permissions are provided, the enterprise user can confirm the addition of the new user. This final step ensures that the user profile is successfully created and ready for use within the Naglee platform.

Phase1 – list of modules to be executed

| User | Partner | Admin |
|------------------|--|--|
| Single Time User | Single Partner | Naglee features attached in Ui/ UX sheet and above description |
| Single User | Multiple Partner(web for total usage and mob app for operator navigation and user) | |