



INSTITUTE OF TECHNOLOGY OF CAMBODIA
DEPARTMENT OF INFORMATION AND COMMUNICATION ENGINEERING

PROJECT REPORT ON
“Coffee Shop Management System”

Under The Guidance Of:

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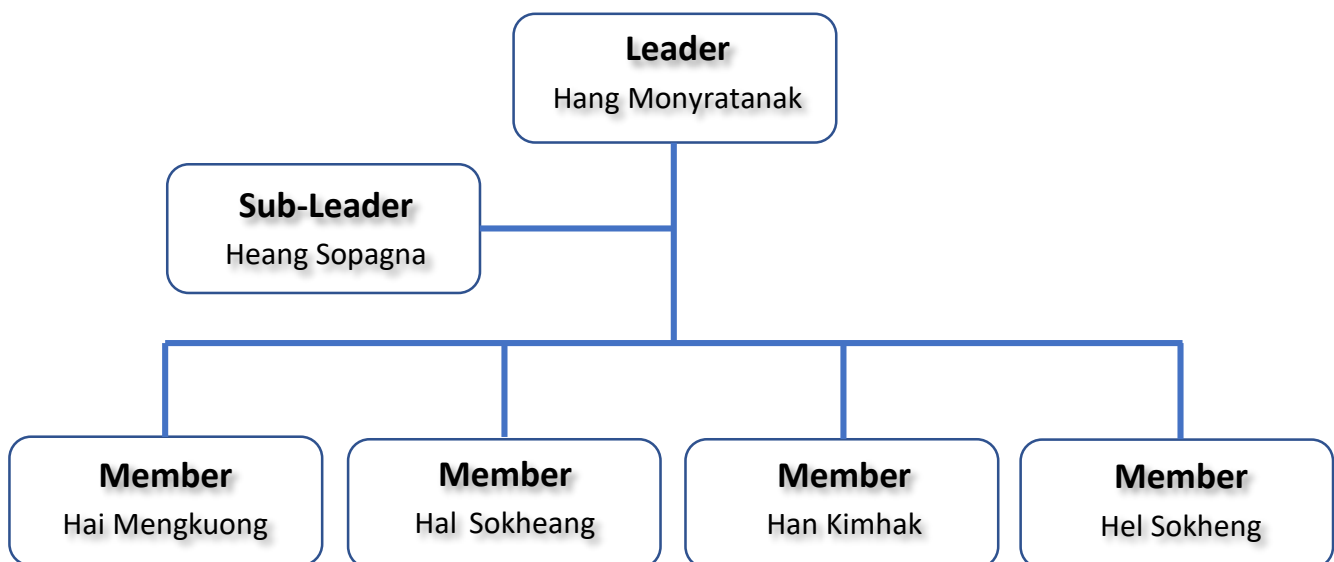
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1. Introduction

How many times did you drink coffee? Did you know what kind of system will be used or how important they are on coffee shop? Nowadays, the number of coffee shop is increasing look like the mushroom. It became more and more popular for the favorite place for meeting or enjoys the coffee. Some of them go to coffee shop every day or only on their holiday. But some time they just are there for their business. It is also make a ton of work opportunity to get the experience by being their employee. The programmers has been used some of the function or method to create the great system for the employee. It became more helpful and easy to set the Information under control. After reading this report of this coffee shop system, you might get more knowledge about the some of the function that programmer may use on at coffee shop. For example, some of the functions that can control the information of the coffee order that you always saw them used by the cashier, the information of the stock that the manager used to look after in every day, month or year. Moreover the employee's information is also important and used at every coffee shop. For example, their salary, their personal information. Hope it will help to solve your problem if you have to work on this system too.

2. Team Structure



- Hang Monyratanak : role as leader of the team vote by all 5 members. He is a kind person, friendly and easy going. He has a skill to adapt in any situations with the harmony of views.
- Heang Sopagna : role as sub-leader in the team that promote from leader and also agree from all 4 members.

- Hai Mengkuong : role as a member in the team. He is a kind of friendly person with an intelligent skills of communications and also hard working.
- Hal Sokheang : role as a member in the team. He is a friendly person with responsibility.
- Han Kimhak : role as a member in the team. He is a friendly person with responsibility and have a lot of good ideas and advice.
- Hel Sokheng : role as a member in team. He also a friendly person with creative idea.

3. Project Description

Our project is working on Coffee Shop System that can help the owner to improve ordering system and service, better customization of product and stock administration. This program also maintains the record related to ordering, billing, beverages and employee details, timekeeping, and total income.

+ Ordering system:

The main point of ordering system is to provide the customers with a facility to place their order through this program. Customers can easily browse all the beverages available in the coffee shop.

1. Order Drink

***** WELCOME TO COFFEE SHOP SYSTEM *****				
***** __LIST OF DRINK__ *****				
ID	NAME	HOT	ICE	FRAPPE
1	ESPRESSO	1.75\$	1.75\$	2.00\$
2	AMERICANO	2.00\$	2.00\$	2.25\$
3	CAPUCHINO	2.50\$	2.50\$	2.75\$
4	LATTE	2.25\$	2.25\$	2.50\$
5	GREENTEA	2.25\$	2.25\$	2.50\$
6	ROMANO	2.50\$	2.50\$	2.75\$
7	MEAD_RAF	3.00\$	3.00\$	3.25\$
8	RAF_COFFEE	3.00\$	3.00\$	3.25\$
9	chocolate_hot	1.75\$	1.75\$	2.00\$
0	+++++++ Return back to Menu +++++++			

=> which drink would you like to order?

>> Input number here :

+ Stock administration:

For management the stock such as check stock available, add new stock of drink, add new product or edit or delete the product information as well.

2. Stock Administration

***** EMPLOYEES MANAGEMENT SYSTEM *****

1. View Stock Info
2. Add Or Minus New Stock
3. Add New Coffee Type
4. Modify Coffee Info
5. Delete Coffee Info
6. Summarize Selling Data
7. List Stock In&Out Date
8. Reset Password Login
0. Exit System

Please Choose One Function To Run !

Input number here :

+ **Employee administration:**

It shows employee information, we also can add, modify or delete the employee information. For security purpose, it requires password to access all the options below.

3. Employee Administration

***** EMPLOYEES MANAGEMENT SYSTEM *****

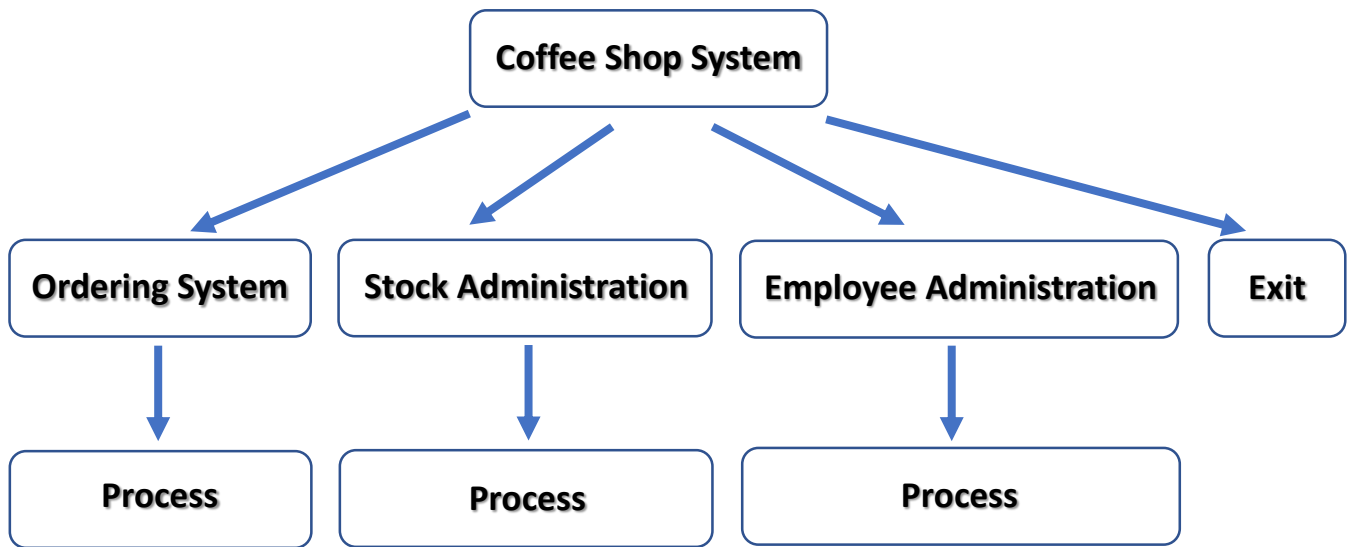
1. List Info Of All Employee
2. List Info Of Employee By Role
3. Show Lowest And Highest Employee Salary
4. Add New Employee's Records
5. Modify Employee's Records
6. Delete Employee's Records
7. Reset Password Login
0. Exit System

Please Choose One Function To Run !

Input number here :

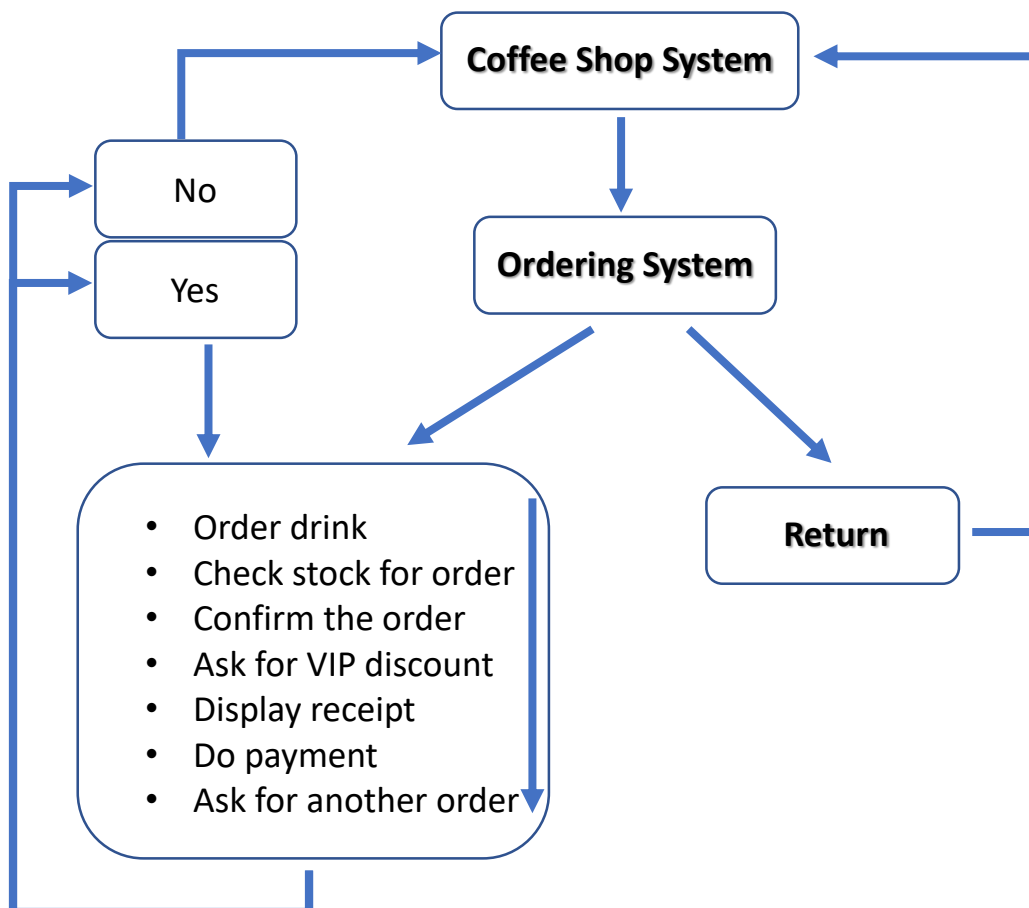
4. Flow of program

- Program start



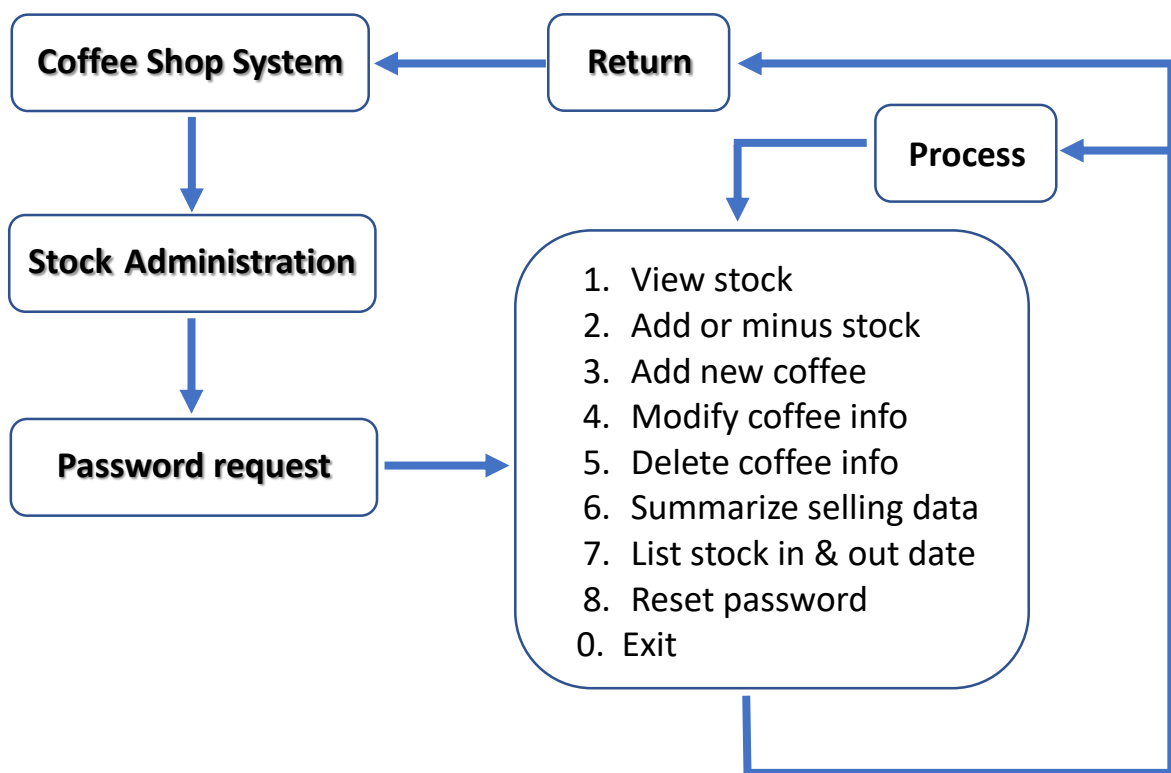
When the program start the console will display this three main function systems. And it ask user to choose one of this main function system to operate.

- Ordering systems



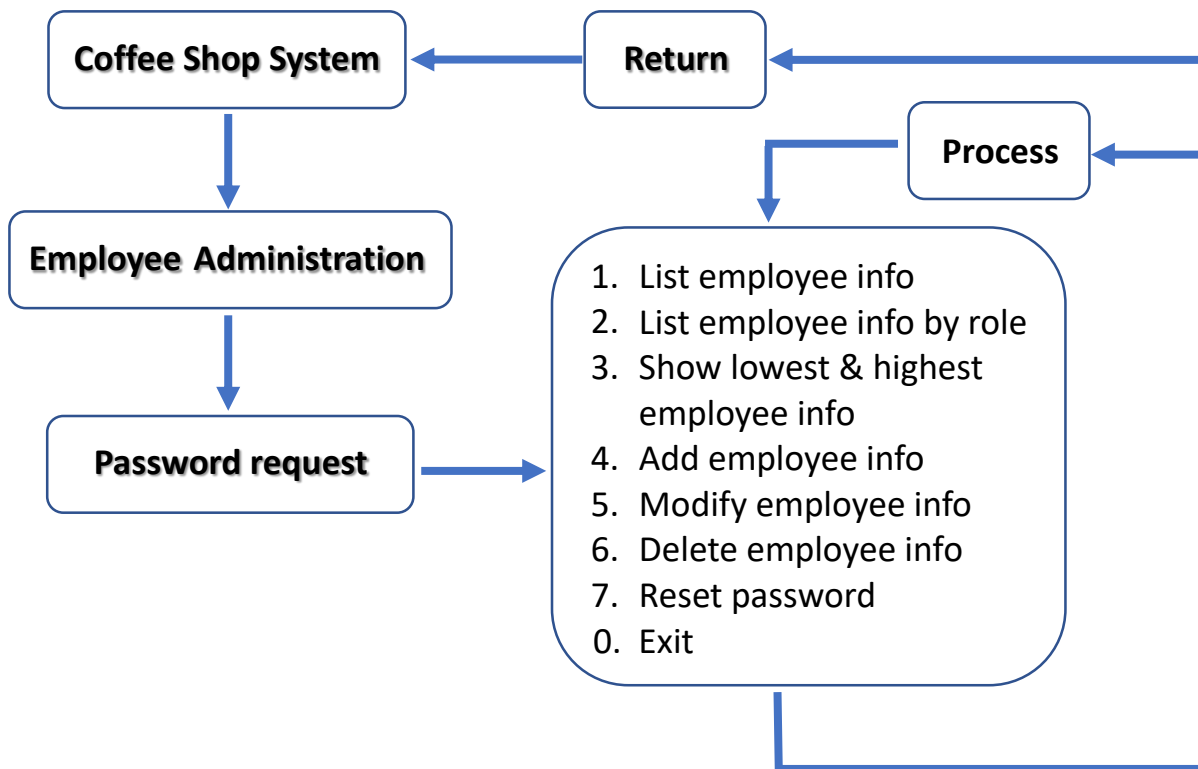
After choose the function ordering system to operate the program will display the coffee information and ask customer to place an order (type of coffee and quantity), then the program will check stock for amount of quantity order above. After that, the program will ask the customer to confirm their order to make sure the order are right. Then program will customer to find VIP card for 15% discount. After that, program will display the receipt for order and ask customer to do the payment. At the end, program will ask customer to see if they want to make an order again or not? If they want the program will repeat again and if not the program will return to main function systems.

- **Stock administrations**



After choose the function stock administrations system to operate the program will request the password to log into the program. If the password enter correct, the program will show a list of function to choose for operating. After do the operation the program will return to the list of menu function again. At the end, if user input the “exit” function, the program will return to main function systems.

- **Employee administrations**



Similarly to the function stock administrations system, the function employee administration system will request the password to log into the program. If the password enter correct, the program will show a list of function to choose for operating. After do the operation the program will return to the list of menu function again. At the end, if user input the “exit” function, the program will return to main function systems.

5. Task Responsibilities

There are 3 main function in the program and a few small function for design interface.

The first function is Ordering systems. And there are 11 small functions for support in this system. The member who responsible for this function are : Heang Sopagna and Hai MengKuong.

The second function is stock administration systems. And there are 7 small functions for support in this systems. The member who responsible for this function are : Hang Monyratanak and Hal Sokheang.

The third function is employee administration systems. And there are also 7 small functions for support in this systems. The member who responsible for this function are : Han Kimhak and Hel Sokheng.

The small function for design interface, there are 5 functions for all.

For overall, there are 33 functions if include with the main function in this project coffee shop systems.

6. Functionalities of Program

a. Functions for ordering system

```
void listAllCoffee(); //good
void displayCoffeeType(); //good
int findAllDrink(); //good
int checkStockOrder(int idOrder, int quantity); //good
int confirmOrderCus(int idOrder, int quantity, int type); //good
float discountVipCard(int idOrder, int cusIdea, int type); //good
int checkCusNumber(int index); //good
float displayInvoice(int idOrder, int cusIdea, int type, int quantity);
int payment(float balanceDue);
void storeDataInFile(int idOrder, int cusIdea, int type, int quantity, int method);
void minusStock(int idOrder, int quantity);
```

- Void listAllCoffee ();

```
280 void listAllCoffee() {
281     int cofId, stock, len;
282     char coffeeName[30];
283     float hotSprice, iceSprice, frappeSprice;
284     FILE *coffee=fopen("coffee information.txt", "r");
285     printf("\n |***** WELCOME TO COFFEE SHOP SYSTEM");
286     printf("\n |*****\n");
287     printf("\t |-----|\n"); Sleep(20);
288     printf("\t |***** LIST OF DRINK *****|\n");
289     printf("\t |-----|\n"); Sleep(20);
290     printf("\t | ID | NAME | HOT | ICE | FRAPPE |\n");
291     printf("\t |-----|\n"); Sleep(20);
292     while(fscanf(coffee, "%d %s %d %f %f %f", &cofId, &coffeeName, &stock, &hotSprice, &iceSprice, &frappeSprice) != EOF) {
293         len=strlen(coffeeName);
294         if(len<7) {
295             printf("\t | %d\t | %s\t | %f\t | %f\t | %f\t |\n", cofId, coffeeName, hotSprice, iceSprice, frappeSprice);
296         }
297         else {
298             printf("\t | %d\t | %s\t | %f\t | %f\t | %f\t |\n", cofId, coffeeName, hotSprice, iceSprice, frappeSprice);
299         }
300         printf("\t |-----|\n"); Sleep(20);
301     }
302     printf("\t | 0 | ++++++ Return back to Menu ++++++ |\n");
303     printf("\t |-----|\n");
304     fclose(coffee);
305 }
```

1. View Stock Info

***** WELCOME TO COFFEE SHOP SYSTEM *****						
***** LIST OF DRINK INFORMATION *****						
ID	NAME	STOCK	HOT	ICE	FRAPPE	
1	ESPRESSO	99	1.75\$	1.75\$	2.00\$	
2	AMERICANO	19	2.00\$	2.00\$	2.25\$	
3	CAPUCHINO	22	2.50\$	2.50\$	2.75\$	
4	LATTE	13	2.25\$	2.25\$	2.50\$	
5	GREENTEA	60	2.25\$	2.25\$	2.50\$	
6	ROMANO	49	2.50\$	2.50\$	2.75\$	
7	MEAD_RAF	49	3.00\$	3.00\$	3.25\$	
8	RAF_COFFEE	50	3.00\$	3.00\$	3.25\$	
9	chocolate_hot	100	1.75\$	1.75\$	2.00\$	

PRESS ANY KEY TO RETURN TO EMPLOYEE MENU ...

- Void displayCoffeeType () ;

```

306 void displayCoffeeType() {
307     printf("\n\t\t\t\t\t | ***** |\n");
308     printf("\t\t\t\t\t | -----<< COFFEE TYPE >>----- |\n");
309     printf("\t\t\t\t\t |-----|\n");
310     printf("\t\t\t\t\t | 1.HOT | 2.ICE | 3.FRAPPE |\n");
311     printf("\t\t\t\t\t |-----|\n");
312 }

```

```

//*****//
//
| ***** |
| -----<< COFFEE TYPE >>----- |
|-----|
| 1.HOT | 2.ICE | 3.FRAPPE |
|-----|

```

- Int findAllDrink () ;

```

314 int findAllDrink() {
315     int cofId, stock, i=0;
316     char coffeeName[30];
317     float hotSprice, iceSprice, frappeSprice;
318     FILE *coffee=fopen("coffee information.txt", "r");
319     while(fscanf(coffee, "%d %s %d %f %f %f", &cofId, &coffeeName, &stock, &hotSprice, &iceSprice, &frappeSprice) != EOF) {
320         i++;
321     }
322     fclose(coffee);
323     return i;
324 }

```

This function is to keep track of the number of last drink id or find the total number of all coffee type for use in another functions. This function work as the kind of support function.

- int checkStockOrder (int idOrder , int quantity) ;

```

326 int checkStockOrder(int idOrder, int quantity) {
327     //get data by customer coffee id order
328     int cofId, stock;
329     char coffeeName[30];
330     float hotSprice, iceSprice, frappeSprice;
331     FILE *coffee=fopen("coffee information.txt", "r");
332     while(fscanf(coffee, "%d %s %d %f %f %f", &cofId, &coffeeName, &stock, &hotSprice, &iceSprice, &frappeSprice) != EOF) {
333         if(idOrder==cofId) {break;}
334     }
335     fclose(coffee);
336     //check stock
337     int checkStatus=0;
338     if(stock==0) {
339         checkStatus=1;
340         printf("\n\n\t\t\t\t\t I'm really sorry, Sir.");
341         printf("\n\t\t\t\t\t We ran out of stock without notice!");
342         printf("\n\t\t\t\t\t But, We have a lot of another delicious drinks!");
343         printf("\n\n\t\t\t\t\t => Would you like to order the difference once? ");
344         printf("\n\t\t\t\t\t >> Input number here (1.Yes/2.No) : ");
345     }
346     else if(stock-quantity<0) {
347         checkStatus=2;
348         printf("\n\n\t\t\t\t\t I'm really sorry, Sir.");
349         printf("\n\t\t\t\t\t We don't have enough ingredient for %d cups", quantity);
350         printf("\n\t\t\t\t\t We can make only %d cups now!", stock);
351         printf("\n\n\t\t\t\t\t => Would you like to take this %d cups? ", stock);
352         printf("\n\t\t\t\t\t >> Input number here (1.Yes/2.No) : ");
353     }
354     return checkStatus;
355 }

```

```
- int confirmOrderCus(int idOrder,int quantity,int type);
```

```

357 int confirmOrderCus(int idOrder, int quantity, int type){
358     //get data by customer coffee id order
359     int cofId, stock;
360     char coffeeName[30];
361     float hotSprice, iceSprice, frappeSprice;
362     FILE *coffee=fopen("coffee information.txt", "r");
363     while(fscanf(coffee, "%d %s %d %f %f %f", &cofId, &coffeeName, &stock, &hotSprice, &iceSprice, &frappeSprice) != EOF){
364         if(idOrder==cofId){break;}
365     }
366     fclose(coffee);
367     //confirm order
368     system("cls");
369     coffeePic();
370     displayQuote();
371     char TYPE[10];
372     switch(type){
373         case 1: strcpy(TYPE, "HOT"); break;
374         case 2: strcpy(TYPE, "ICE"); break;
375         case 3: strcpy(TYPE, "FRAPPE"); break;
376     }
377     char s[5];
378     if(quantity==1){strcpy(s, "cup");}
379     else{strcpy(s, "cups");}
380     printf("\n\n\t\t\t\t\t Thank You for your order, Sir! ");
381     printf("\n\t\t\t\t\t But now, i want to confirm your ordering again.\n");
382     printf("\n\t\t\t\t => You take %s %s for %d %s , Right? ", coffeeName, TYPE, quantity, s);
383     printf("\n\t\t\t\t\t\t\t >> Input number here (1.Yes/2.No) : ");
384     int cusIdea;
385     scanf("%d", &cusIdea);
386     if(cusIdea==2){
387         printf("\n\nSorry, Sir. It's seem to be something Error!\n");
388         printf("Please make an order again.\n");
389     }
390     return cusIdea;
391 }

```

Thank You for your order, Sir!
But now, i want to confirm your ordering again.

=> You take ESPRESSO HOT for 1 cup , Right?

```
>> Input number here (1.Yes/2.No) : █
```

```
- float discountVipCard(int idOrder,int cusId,int type);
```

```

393 float discountVipCard(int idOrder, int cusIdea, int type) {
394     //get data by customer coffee id order
395     int cofId, stock;
396     char coffeeName[30];
397     float hotSprice, iceSprice, frappeSprice;
398     FILE *coffee=fopen("coffee information.txt", "r");
399     while(fscanf(coffee, "%d %s %d %f %f %f", &cofId, &coffeeName, &stock, &hotSprice, &iceSprice, &frappeSprice) != EOF) {
400         if(idOrder==cofId) {break;}
401     }
402     fclose(coffee);
403     //check discount
404     float discount=0;
405     if(cusIdea==1) {
406         if(type==1) {
407             discount=(hotSprice*15)/100;
408         }
409         else if(type==2) {
410             discount=(iceSprice*15)/100;
411         }
412         else {
413             discount=(frappeSprice*15)/100;
414         }
415     }
416     return discount;
417 }

```

```
//*****  
//
```

Excuse me,Sir! Do you have our customer VIP card?

=> If you have, You will get discount 15% from us.

>> Input number here (1.Yes/2.No) :

- **int checkCusNumber(int index);**

```
419 int checkCusNumber(int index){  
420     int waitNum;  
421     FILE *cusNum=fopen("customer number.txt","r");  
422     fscanf(cusNum," %d",&waitNum);  
423     fclose(cusNum);  
424     if(index==1){  
425         FILE *newCusNum=fopen("new customer number.txt","w");  
426         waitNum++;  
427         if(waitNum==100){waitNum=1;}  
428         fprintf(newCusNum," %d",waitNum);  
429         fclose(newCusNum);  
430         remove("customer number.txt");  
431         rename("new customer number.txt","customer number.txt");  
432     }  
433     return waitNum;  
434 }
```

This function is to keep track or find the number of customers. It is a support function.

- **float displayInvoice(int idOrder,int cusIdea,int type,int quantity);**
- **int payment(float balanceDue);**
- **void storeDataInFile(int idOrder,int cusIdea,int type,int quantity,int method);**
- **void minusStock(int idOrder,int quantity);**

This function's code is a bit too long. Please check the code program to see more detail of information (line 435 – 492, line 493 – 526, line 527 – 551, line 552 - 573).

- **void orderCoffee();**

This function is one of the main function that operate the whole process of ordering system. Please check the code program to see more detail of information (line 573 - 737).

b. Function for Stock administration system

```
void viewStock();
void insertNewCoffeeData();
void deleteCoffeeData();
void updateCoffeeData(int index);
void displayDataOfProfit(int index, char d[], char M[], char y[]);
void displayDataOfSellCoffee(int index, char d[], char M[], char y[]);
```

- Void viewStock();

```
740 void viewStock(){
741     int cofId, stock, len;
742     char coffeeName[30];
743     float hotSprice, iceSprice, frappeSprice;
744     FILE *coffee=fopen("coffee information.txt", "r");
745     printf("\n          ***** WELCOME TO COFFEE SHOP SYSTEM*****\n");
746     int printf(const char* __restrict __Format, ...)
747     printf("\t |-----|\n");Sleep(20);
748     printf("\t |***** LIST OF DRINK INFORMATION *****|\n");
749     printf("\t |-----|\n");Sleep(20);
750     printf("\t | ID | NAME | STOCK | HOT | ICE | FRAPPE |\n");
751     printf("\t |-----|\n");Sleep(20);
752     while(fscanf(coffee, "%d %s %d %f %f %f", &cofId, &coffeeName, &stock, &hotSprice, &iceSprice, &frappeSprice) != EOF){
753         len=strlen(coffeeName);
754         if(len<7){
755             printf("\t | %d\t | \t %s\t | %6d | %4.2f$ | %4.2f$ | %4.2f$ |\n", cofId, coffeeName, stock,
756             }
757         else{
758             printf("\t | %d\t | \t %s\t | %6d | %4.2f$ | %4.2f$ | %4.2f$ |\n", cofId, coffeeName, stock, h
759             }
760         printf("\t |-----|\n");Sleep(20);
761     }
762     fclose(coffee);
763 }
```

1. View Stock Info

```
***** WELCOME TO COFFEE SHOP SYSTEM *****
***** LIST OF DRINK INFORMATION *****
ID | NAME | STOCK | HOT | ICE | FRAPPE
1 | ESPRESSO | 98 | 1.75$ | 1.75$ | 2.00$
2 | AMERICANO | 19 | 2.00$ | 2.00$ | 2.25$
3 | CAPUCHINO | 22 | 2.50$ | 2.50$ | 2.75$
4 | LATTE | 13 | 2.25$ | 2.25$ | 2.50$
5 | GREENTEA | 60 | 2.25$ | 2.25$ | 2.50$
6 | ROMANO | 40 | 2.50$ | 2.50$ | 2.75$
```

- **void insertNewCoffeeData();**

```

765 void insertNewCoffeeData(){
766     int id ,quantity;
767     char coffeeName[20];
768     float cHotPrice,cIcePrice,cFrapePrice;
769     FILE *stock;
770     stock=fopen("coffee information.txt","r");
771     while(fscanf(stock,"%d %s %d %f %f %f",&id,&coffeeName,&quantity,&cHotPrice,&cIcePrice,&cFrapePrice)!=EOF){
772         fclose(stock);
773         id=id+1;
774         stock = fopen("coffee information.txt","a");
775         while(1){
776             printf("\n\t\t ***** INPUT INFO OF NEW COFFEE *****");
777             printf("\n\n\t\t\t\t\t AND ");
778             printf("\n\n\t\t\t\t\t INPUT NUMBER 0 IN \"COFFEE NAME\" TO RETURN TO MENU \n");
779             printf("\n\n\t\t\t\t\t => Enter Coffee Name: ");          scanf("%s",&coffeeName);
780             strupr(coffeeName);
781             if(strcmp(coffeeName,"0")==0){break;}
782             printf("\n\t\t\t\t\t => Enter Coffee Hot Price : ");      scanf("%f",&cHotPrice);
783             printf("\n\t\t\t\t\t => Enter Coffee Ice Price : ");      scanf("%f",&cIcePrice);
784             printf("\n\t\t\t\t\t => Enter Coffee Frape Price : ");    scanf("%f",&cFrapePrice);
785             printf("\n\t\t\t\t\t => Enter coffee Quantity : ");      scanf("%d",&quantity);
786             fprintf(stock,"%d\t%s\t%d\t%.2f\t%.2f\t%.2f\n",id,coffeeName,quantity,cHotPrice,cIcePrice,cFrapePrice);
787             break;
788         }
789         if(strcmp(coffeeName,"0")!=0){
790             printf("\n\n\n\t\t\t\t\t ***** DATA ADD SUCCESSFULLY *****");
791         }
792         fclose(stock);
793     }
}

```

2. Add Or Minus New Stock

```
***** ENTER AN ID OF COFFEE TO UPDATE THE INFO *****
```

AND

INPUT NUMBER 0 ALL TO RETURN TO MENU

```
>> INPUT NUMBER HERE : 
```

- ```
- void deleteCoffeeData();
- void updateCoffeeData(int index);
- void listStockInOutDate();
- void displayDataOfProfit(int index,char d[],char M[],char y[]);
- void displayDataOfSellCoffee(int index,char d[],char M[],char y[]);
```

This function's code is a bit too long. Please check the code program to see more detail of information (line 794 – 833, line 834 – 900, line 901 – 912, line 913 – 950, line 951 - 1000).

- void stockAdministration(char function[]);

This function is one of the main function that operate the whole process of ordering system. Please check the code program to see more detail of information (line 1001 - 1104).

### c. Function for employee administration systems

Function for employee administration systems are similarly to the stock administration system, the flow and structure of code are similar. Please check the code program to see more detail of information (line 1001 - 1104).

```
void listEmployeeInformation();
void sortByRole();
void highLowSalary(int index);
void addEmployeeInformation();
void updateEmployeeList();
void deleteEmployee();
void resetPassword(int index);
```

## 7. Data type used

In this project, we only use the simple data type such as :

- Character (char )
- String ( char )
- Integer ( int )
- Float ( float )

## 8. Results

- Code completed as planned
- Teamwork and communication went well
- The project finished in time
- Team members had good responsibility for their tasks and assigned the work punctually
- Team members had high commitment to do the project
- everyone always participate in the meeting and discussion via Telegram and Microsoft Team as well as meeting in presence



## **9. Conclusion**

During doing this topic, we forced with some problems, we always do a research to solve the problem point for the topic. Some feature is difficult to write. One more, we have online meeting and offline meeting most of the online meeting we met via the Microsoft Team and offline we met at school. We tried to make a meeting as much as possible to discuss about our topic. All the problem we forced, we tried to solve it step by step and one by one as fast as possible. All the member act working as group, we kept solidarity and patient. We kept going on however we met the obstacle ahead. All member tries to do the point that they response to and gave the feature on the date we determinate. Almost a month that we work together with a lot of experiences we reached to finish the project as we expected.

Finally, we want to say congratulation and thanks to our team for finishing the project. We would like to say thanks to teacher who always give us a lot of advices and guide the direction to do the project until we can finish it as well.

## **10. Problem Faced and Difficulties**

- adding , delete
- create password when we input wrong dataType and ask them again.
- Error code and take time for dealing a problem.
- Space Character
- Combine code take time to edit.
- Interface design
- before do project didn't know about array and function and after done project get to know it well.



## **11. Team Meeting History**

|                    |                                                                                                         |
|--------------------|---------------------------------------------------------------------------------------------------------|
| <b>24/12/2020</b>  | <b>: start making microsoft team and telegram for discussing</b>                                        |
| <b>29/12/2020</b>  | <b>: divided individual member which responsible to do work</b>                                         |
| <b>09/01/2021</b>  | <b>: facing problem and discussing in microsoft team</b>                                                |
| <b>10/01/2021</b>  | <b>: dicussing about design interface and make more function on employee administration</b>             |
| <b>15/01/2021</b>  | <b>: meeting at ITC for dicussing to find the solution for working function employee administrator.</b> |
| <b>17/01/2021</b>  | <b>: coding and meet the new problem and find solution together</b>                                     |
| <b>18/01/2021</b>  | <b>: collecting code and combine together and fixing the code.</b>                                      |
| <b>20/01/2021</b>  | <b>: editing about clock &amp; color background after feedback from lecture</b>                         |
| <b>-26/01/2021</b> | <b>: do slide presentaion and report</b>                                                                |
| <b>-25/01/2021</b> | <b>: continue from the previous days</b>                                                                |