

# Rubén Naranjo Izquierdo

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## Software Engineering Manager Profile

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Creative and solutions-driven professional with experience managing people, supervising software development teams and providing solutions related to production. Passionate about developing easy to use and robust products that meet user requirements and working with people to grow their careers. Proficient in Java (J2EE), Web Services (XML, SOAP, BPEL4WS) and RESTful micro-services. Proven expertise providing solid strategies with realistic budget. Comprehensive knowledge of web development (HTML, CSS, JavaScript, Angular) and other languages and frameworks such as iOS development (Swift), C or C++.

- Product Management
- Risk Analysis
- Software Development
- Team Leadership
- Project Development
- Performance Management
- People Management
- Budgeting & Forecasting
- Conflict Management

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## Career Experience

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**Software Engineering Manager**, Amadeus Services Limited, London, UK 2014 to Present

Ensure smooth execution of technical operations, while leading three different software development teams within the digital e-Commerce department of Amadeus. Deliver technical support and guidance to team members in different areas, including web frontend, java backend and native iOS applications.

- Oversaw and led the work of more than 25 people in teams ranging from 7 to 15 engineers with different roles, including developers, product analysts, usability experts (UX) and quality engineers.
- Analysed performance of each individual, managed external communication, resolved conflicts, and ensured quality and on time delivery by motivating team members.

**Interim Senior Manager**, Amadeus Services Limited, London, UK 2018

Oversaw deliveries, evolutions, maintenance and innovation of all Self-Service Check-In (SSCI) products (kiosk, web, mobile and auto check-in). Ensured aligned vision, smooth collaboration and correct budget allocation by leading the entities working on SSCI tribe across sites.

- Supervised operations of department, including three teams and more than 30 people.
- Streamlined communication across four sites involved in SSCI (London, Nice, Sydney and Boston).
- Formulated and delivered budget across all sites and ensured budget availability to cover 30+ people of the department.
- Reduced the SSCI backlog of production issues from 120 to 40.

**Component Team Leader**, Amadeus Services Limited, London, UK 2016 to 2017

Provided leadership to eRetail UIs component team, consisting of more than 30 developers working in three different countries and for four different tribes. Carried out several tasks, such as defining long-term goals for Amadeus standard e-Retail UIs, introducing relevant architectural updates and tools, ramping up new

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developers and engaging existing ones in common methodologies. As part of the role I was accountable for the stability of the e-Retail UIs in production and responsible of the production support.

- Led the component team, which delivered approx. 50+ improvements in development environment and tools and 200+ pages of documentation for future reference and newcomer ramp up.
- Succeeded in mitigating eRetail UIs backlog of production issues from 170 to 10.

**Product Owner**, Amadeus Services Limited, London, UK

2013 to 2014

Set, prioritised and evaluated work generated by a software Scrum team in order to ensure impeccable features and functionality of the product. Led the development of purchase and confirmation pages of new standard UI for the Amadeus e-Retail product (B2C solution for airlines).

- Identified and integrated more than 70 features from existing version of eRetail UI to the new version.

**Senior Software Engineer**, Amadeus SAS, Sophia Antipolis - France

2011 to 2013

Devised payment solutions for Southwest, Korean Airlines, Asiana, and Japan Airlines projects. Performed routine tasks, such as analysis and feasibility study of client requirements, customer workshops, design and sizing of technical solutions, dependency and risk analysis, resource management, and collaboration with product and project managers.

- Delivered 50+ gaps for four mayor airline migrations across Southwest, Korean Airlines, Asiana, and Japan Airlines.
- Defined requirements directly with clients in workshops, calls or via mails, analysed and sized possible solutions (presented and refined with clients), dependency and risk analysis for each gap, planned and coordinated the development of gaps.

*Additional experience as Software Engineer at Amadeus SAS/GFI in Sophia Antipolis, France (2007 to 2011) and with a Research Grant at the Universidad Politécnica de Madrid, Spain (2006 to 2007).*

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## Education & Credentials

**Master's in Computer Science** | Universidad Politécnica de Madrid, Spain

**Professional Scrum Product Owner I and Master I** | Scrum.org. London, United Kingdom

**Sun Certified Programmer for the Java TM 2 Platform, Standard Edition 5.0** | Sophia Antipolis, France

**Research grant at the Universidad Politécnica de Madrid, Spain**

**Languages:** Spanish, English, and French

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## Technical Skills

Java (J2EE), Web Services (XML, SOAP, BPEL4WS), RESTful micro services, Web development (HTML, CSS, JavaScript, Angular), iOS development (Swift), C or C++.