

# Rubén Naranjo Izquierdo

Location 

London (United Kingdom)

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## WORK EXPERIENCE

### Unit Manager

10/2014 – Present  
Amadeus Services Limited  
London – United Kingdom

Unit Manager of the London Digital front-end development team with 7 developers, 1 quality assurance engineer and one UX expert working in Scrum. The role involves people management: follow up the career development and performance of each individual, manage external communication, handle conflicts and make sure the team engagement and motivation are kept high. As manager of a Scrum team, I also make sure the Scrum framework is respected, I help removing impediments, I empower the team and their decisions, and I make sure deliveries are on time and with high quality.

### Interim Senior Manager

07/2018 – 12/2018  
Amadeus Services Limited  
London – United Kingdom

Interim Senior Manager of the London Digital department, composed of 30 people grouped in three teams. As part of the role, I was leading the Self-Service Check-In (SSCI) tribe, so I was responsible for the deliveries, evolutions, maintenance and innovation of all SSCI products (kiosk, web, mobile and auto check-in). I supervised the various entities working on the SSCI tribe across sites (London, Nice, Sydney and Boston), ensuring there was an aligned vision, a smooth collaboration and a correct budget allocation.

### Component Team Leader

01/2016 – 12/2017  
Amadeus Services Limited  
London – United Kingdom

Leader of the eRetail UIs Component Team composed of more than 30 developers working in 3 different countries and for 4 different tribes. My role as component leader involved several responsibilities:

- Define the long-term vision of the Amadeus standard e-Retail UIs.
- Release relevant architectural updates and tools.
- Define methodologies and processes to ensure good quality.
- Ramp-up new developers and engage existing ones in common methodologies.
- Ensure that appropriate communication flows between tribes.

### Product Owner

11/2013 – 09/2014  
Amadeus Services Limited  
London – United Kingdom

Scrum Product Owner for the development of the purchase page of the new standard UI for the Amadeus e-Retail product (B2C solution for airlines). The role involved multi-site collaboration as well the pilot implementation of the Scrum methodology within the Amadeus e-Commerce organisation.

### Senior Software Engineer

12/2011 – 10/2013  
Amadeus SAS  
Sophia Antipolis - France

Senior software engineer in Amadeus SAS collaborating in the management and coordination of the payment solutions for Southwest, Korean Airlines, Asiana and Japan Airlines projects. As payment coordinator of the different projects, I handled tasks such as analysis and feasibility study of client requirements, customer workshops, design and sizing of technical solutions, dependency and risk analysis, resource management and coordination and collaboration with product and project managers.

### Software Engineer

04/2007 – 11/2011  
Amadeus SAS/GFI  
Sophia Antipolis - France

Software engineer in Amadeus SAS developing payment solutions for important airlines such as Luftansa, Qantas, BMI, TAM or SAS. These payment solutions included projects such as 3D Secure, instalments, payment with two credit cards, miles and cash, promotion codes, external payment, etc... Involved in most of the phases of the project life cycle under the CMMI (level 2) process: requirement collection, project sizing, functional specifications, project development (J2EE), technical specifications, testing, maintenance and management tasks such as inter-team communication and synchronization or conflict resolution.

## GRANTS

11/2005 - 12/2006  
Universidad Politécnica  
Madrid - Spain

Research grant at the Universidad Politécnica de Madrid:

- Development of ZenFlow: a BPEL development environment for visual composition of BPEL processes. Later released by Bull (BSOA orchestra).
- Development of a reflective and distributed BPEL engine.
- Development of a WS-CAF (Web Services Composite Application Framework) compliant implementation on the frame of the S4All EUREKA/ITEA project.
- Collaboration in the Semeasy EUREKA/ITEA project integrating a BPEL engine with semantic requests.

## EDUCATION

2014

Professional Scrum Product Owner I.  
Scrum.org. London (United Kingdom).

2014

Professional Scrum Master I.  
Scrum.org. London (United Kingdom).

2008

Sun Certified Programmer for the Java™ 2 Platform, Standard Edition 5.0.  
Sophia Antipolis (France).

1999-2006

Computer Science Engineer.  
Universidad Politécnica de Madrid. Madrid (Spain).  
Master Thesis: Reflexive and decentralized execution engine for Web Service orchestration with BPEL4WS.

## LANGUAGES

Spanish (mother tongue), English (fluent) and French (fluent).

## SKILLS AND COMPETENCES

Department Management

- Able to provide a vision and turn it into realistic objectives.
- Experience on providing solid strategies with realistic budget.
- Department organization.

People Management

- Performance management (objective setting and appraisals).
- Talent development (coaching) and attraction (hiring).
- Conflict management.
- Keeping a high team engagement and a clear identity.
- Monitoring of team performance and quality of deliveries.

Project Management

- Experience in project sizing, resource coordination and action planning.
- Wide experience at project analysis and functional specifications.
- Experience with agile methodologies (Scrum and Kanban).

Technologies

- Wide experience with Java programming language.
- Experience with J2EE and Web Services (XML, SOAP, BPEL4WS).
- Knowledge of web development (HTML, CSS, JavaScript, Angular).
- Knowledge of other languages and frameworks such as iOS development (Swift), C or C++.

Personal skills

- Good and timely decision maker, using all relevant data, considering all impacts and involving key parties when needed.
- Good analytical skills with attention to detail.
- Easiness for team working in international environments.