

1. Description of the Project

The goal of this project is to create a well-organized and reliable database system to support the main functions of an online shopping platform. This system is designed to handle important tasks like storing information about products, customers, orders, and payments.

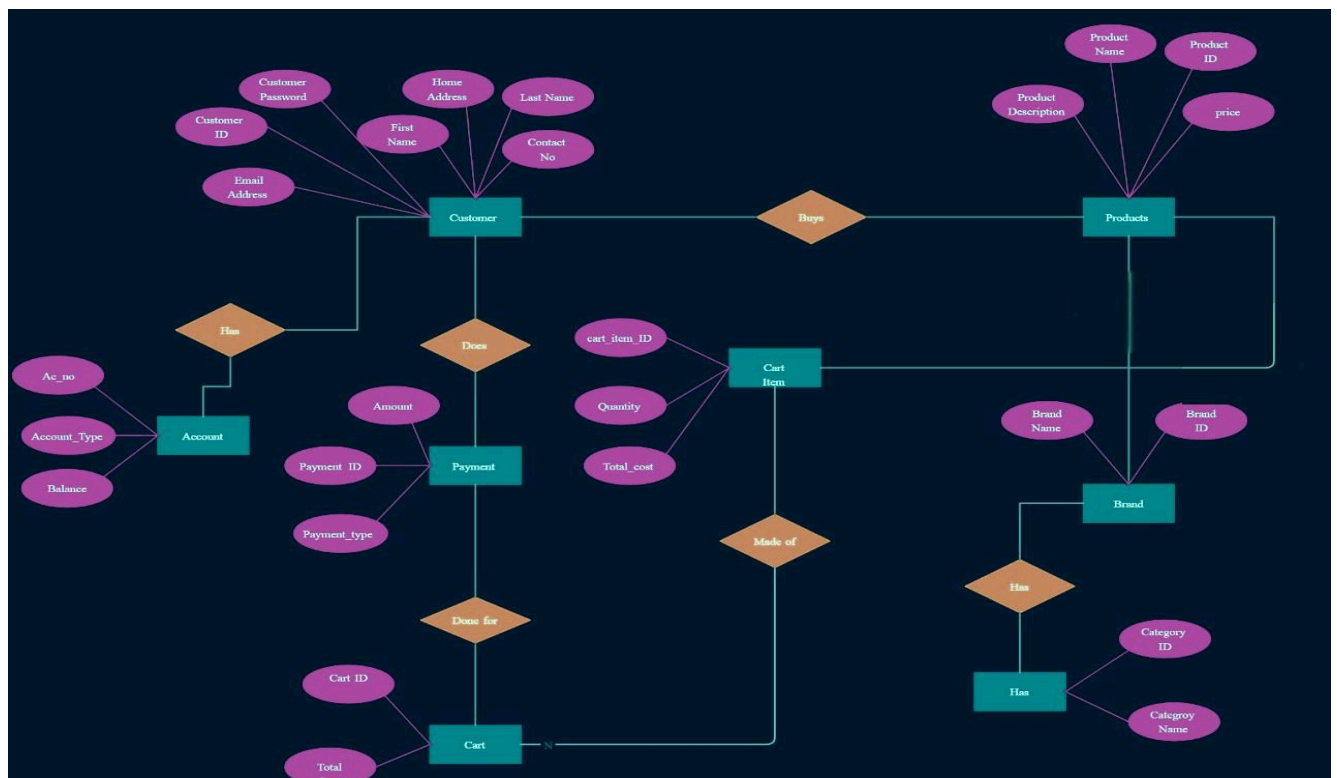
It helps the business manage its product inventory, making sure that levels are always up-to-date. It also keeps track of customer purchases, so the business knows what was ordered, when it was ordered, and by whom. On top of that, it allows the company to review sales data to understand customer behavior and make better business decisions.

The database uses **SQL** (Structured Query Language) to add, update, delete, and retrieve data. To keep the database well-structured and efficient, it uses key concepts from **relational database design**, such as:

- **Normalization:** Organizing data to reduce duplication and improve consistency.
- **Constraints:** Setting rules for the data to make sure it's accurate and valid.
- **Indexing:** Speeding up data search and access for better performance.

Together, these methods make sure the system runs smoothly, keeps data accurate, and handles large amounts of information without slowing down.

2. ER Diagram Creation



3. Description of ER Diagram

This **Entity-Relationship Diagram (ERD)** visually represents the data structure of an **Online Retail Shop** system. It includes key entities such as **Customer**, **Product**, **Payment**, **Cart**, **Account**, and their relationships. The design follows standard ERD notation using:

- **Rectangles** for entities
- **Ovals** for attributes
- **Diamonds** for relationships
- **Connecting lines** to represent associations and cardinality

Entities & Attributes:

1. Customer

- **Attributes:**

- Customer_ID (*PK*)
- First_Name
- Last_Name
- Email_Address
- Contact_No
- House_Address
- Customer_Password

- **Relationships:**

- **Has** → Account
- **Does** → Payment
- **Buys** → Products

2. Account

- **Attributes:**
 - Ac_no (*PK*)
 - Account_Type
 - Balance
- **Relationships:**
 - Has ← Customer

3. Payment

- **Attributes:**
 - Payment_ID (*PK*)
 - Amount
 - Payment_type
- **Relationships:**
 - Does ← Customer
 - Done For → Cart

4. Cart

- **Attributes:**
 - Cart_ID (*PK*)
 - Total_Cost
- **Relationships:**
 - Done For ← Payment
 - Made Of → Cart_Item

5. Cart_Item

- **Attributes:**
 - cart_item_ID (*PK*)
 - Quantity
 - Total_cost
- **Relationships:**
 - Made Of ← Cart
 - Includes → Products

6. Products

- **Attributes:**
 - Product_ID (*PK*)
 - Product_Name
 - Product_Description
 - Price
- **Relationships:**
 - Buys ← Customer
 - Includes ← Cart_Item

7. Brand

- **Attributes:**
 - Brand_ID (*PK*)
 - Brand_Name
- **Relationships:**
 - Has → Category

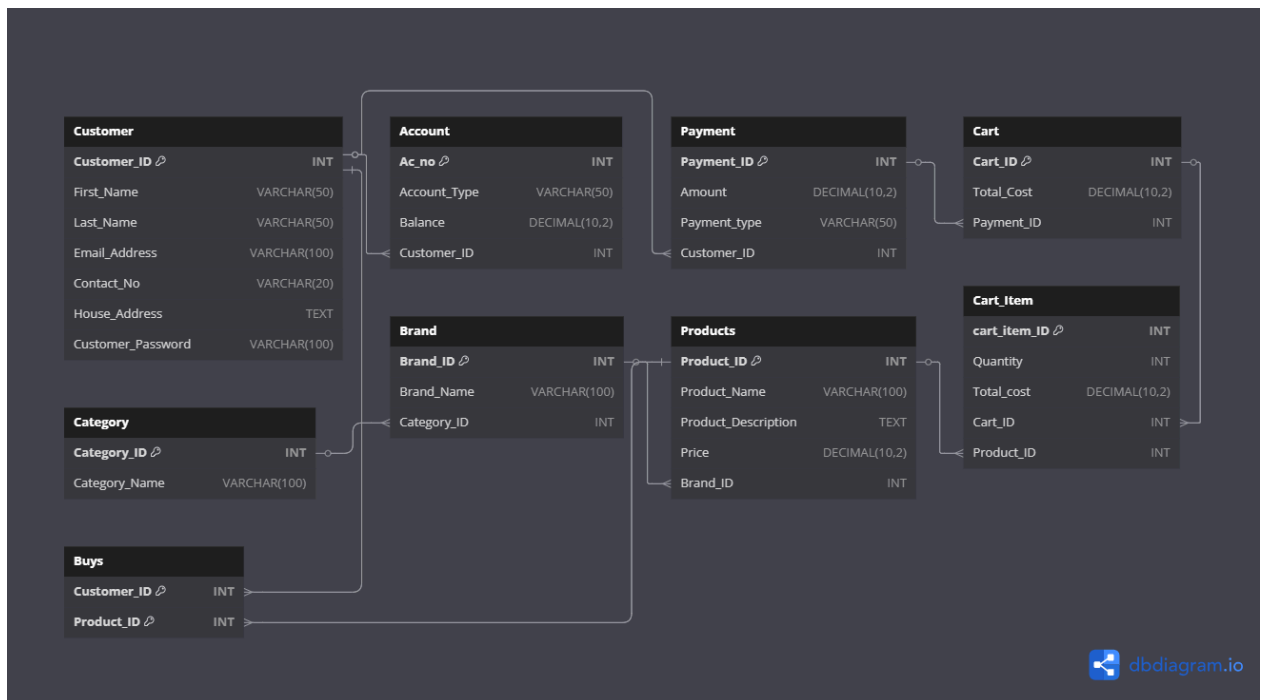
8. Category

- **Attributes:**
 - Category_ID (*PK*)
 - Category_Name
- **Relationships:**
 - Has ← Brand

Relationships Summary:

- A **Customer** can have one **Account**
- A **Customer** can make multiple **Payments**
- A **Customer** can buy multiple **Products** (many-to-many via **Buys**)
- A **Payment** is for one **Cart**
- A **Cart** consists of multiple **Cart_Items**
- A **Cart_Item** is linked to one **Product**
- A **Product** belongs to one **Brand**
- A **Brand** belongs to one **Category**

4. Conversion of ER Diagram into Tables



SQL COMMANDS:-

```
CREATE TABLE Customer (  
  
    Customer_ID INT PRIMARY KEY,  
  
    First_Name VARCHAR(50),  
  
    Last_Name VARCHAR(50),  
  
    Email_Address VARCHAR(100),  
  
    Contact_No VARCHAR(20),  
  
    House_Address TEXT,  
  
    Customer_Password VARCHAR(100)  
  
) ;
```

```
CREATE TABLE Account (  
  
    Ac_no INT PRIMARY KEY,  
  
    Account_Type VARCHAR(50),  
  
    Balance DECIMAL(10,2),  
  
    Customer_ID INT,  
  
    FOREIGN KEY (Customer_ID) REFERENCES Customer(Customer_ID)  
  
);
```

```
CREATE TABLE Payment (  
  
    Payment_ID INT PRIMARY KEY,  
  
    Amount DECIMAL(10,2),  
  
    Payment_type VARCHAR(50),  
  
    Customer_ID INT,  
  
    FOREIGN KEY (Customer_ID) REFERENCES Customer(Customer_ID)  
  
);
```

```
CREATE TABLE Cart (  
  
    Cart_ID INT PRIMARY KEY,  
  
    Total_Cost DECIMAL(10,2),  
  
    Payment_ID INT,  
  
    FOREIGN KEY (Payment_ID) REFERENCES Payment(Payment_ID)  
  
);
```

```
CREATE TABLE Category (  
  
    Category_ID INT PRIMARY KEY,  
  
    Category_Name VARCHAR(100)
```

```
);
```

```
CREATE TABLE Brand (  
  
    Brand_ID INT PRIMARY KEY,  
  
    Brand_Name VARCHAR(100),  
  
    Category_ID INT,  
  
    FOREIGN KEY (Category_ID) REFERENCES Category(Category_ID)  
  
);
```

```
CREATE TABLE Products (  
  
    Product_ID INT PRIMARY KEY,  
  
    Product_Name VARCHAR(100),  
  
    Product_Description TEXT,  
  
    Price DECIMAL(10,2),  
  
    Brand_ID INT,  
  
    FOREIGN KEY (Brand_ID) REFERENCES Brand(Brand_ID)  
  
);
```

```
CREATE TABLE Cart_Item (  
  
    cart_item_ID INT PRIMARY KEY,  
  
    Quantity INT,  
  
    Total_cost DECIMAL(10,2),  
  
    Cart_ID INT,  
  
    Product_ID INT,  
  
    FOREIGN KEY (Cart_ID) REFERENCES Cart(Cart_ID),  
  
    FOREIGN KEY (Product_ID) REFERENCES Products(Product_ID)
```



```
);

CREATE TABLE Buys (

    Customer_ID INT,

    Product_ID INT,

    PRIMARY KEY (Customer_ID, Product_ID),

    FOREIGN KEY (Customer_ID) REFERENCES Customer(Customer_ID),

    FOREIGN KEY (Product_ID) REFERENCES Products(Product_ID)

);
```

5. Description of Tables

i. Customer Table

Stores information about each registered customer.

Column Name	Data Type	Description
Customer_ID	INT (PK)	Unique identifier for each customer.
First_Name	VARCHAR(50)	Customer's first name.
Last_Name	VARCHAR(50)	Customer's last name.
Email_Address	VARCHAR(100)	Customer's email address.
Contact_No	VARCHAR(20)	Customer's phone number.

House_Address	TEXT	Physical address of the customer.
Customer_Password	VARCHAR(100)	Encrypted or hashed password for login.

ii. Account Table

Represents the customer's payment account or wallet within the system.

Column Name	Data Type	Description
Ac_no	INT (PK)	Unique account number.
Account_Type	VARCHAR(50)	Type of account (e.g., savings, credit).
Balance	DECIMAL(10,2)	Current account balance.
Customer_ID	INT (FK)	Links to the respective customer.

iii. Payment Table

Stores payment transactions made by customers.

Column Name	Data Type	Description
Payment_ID	INT (PK)	Unique identifier for each payment.

Amount	DECIMAL(10,2)	Total amount paid.
Payment_type	VARCHAR(50)	Type of payment (e.g., credit card, PayPal).
Customer_ID	INT (FK)	The customer who made the payment.

iv. Cart Table

Tracks the shopping cart details per transaction.

Column Name	Data Type	Description
Cart_ID	INT (PK)	Unique identifier for each cart.
Total_Cost	DECIMAL(10,2)	Total cost of all items in the cart.
Payment_ID	INT (FK)	Links to the payment made for this cart.

v. Category Table

Defines product categories for classification.

Column Name	Data Type	Description
Category_ID	INT (PK)	Unique ID for each product category.
Category_Name	VARCHAR(100)	Name of the product category.

vi. Brand Table

Captures brands under each product category.

Column Name	Data Type	Description
Brand_ID	INT (PK)	Unique identifier for each brand.
Brand_Name	VARCHAR(100)	Brand name.
Category_ID	INT (FK)	The category this brand belongs to.

vii. Products Table

Holds details of all products available in the store.

Column Name	Data Type	Description
Product_ID	INT (PK)	Unique identifier for the product.

Product_Name	VARCHAR(100)	Name of the product.
Product_Description	TEXT	Detailed description of the product.
Price	DECIMAL(10,2)	Product price.
Brand_ID	INT (FK)	Associated brand of the product.

vii. Cart_Item Table

Intermediate table linking products to carts (many-to-many relationship).

Column Name	Data Type	Description
cart_item_ID	INT (PK)	Unique ID for each cart item.
Quantity	INT	Number of units of the product.
Total_cost	DECIMAL(10,2)	Cost of this cart item (quantity * price).
Cart_ID	INT (FK)	Cart in which the item exists.
Product_ID	INT (FK)	Product that has been added.

xi. Buys Table

A junction table to represent the many-to-many relationship between Customers and Products they purchase.

Column Name	Data Type	Description
Customer_ID	INT (PK, FK)	Customer who purchased.
Product_ID	INT (PK, FK)	Product that was bought.

6. Normalization of Tables (Up to 3NF)

First Normal Form (1NF):

- All columns contain atomic (single) values.
- Each table has a primary key.
- No repeating groups.

All tables follow 1NF.

Second Normal Form (2NF):

- Already in 1NF.
- All non-key attributes fully depend on the whole primary key.
- No partial dependencies.

All tables are in 2NF.

Note: The **Buys** table has a composite key (**Customer_ID**, **Product_ID**) but no extra attributes, so it meets 2NF.

Third Normal Form (3NF):

- Already in 2NF.
- No transitive dependencies (non-key attribute depending on another non-key attribute).

All tables are in 3NF.

Each attribute depends only on the primary key of its table.

***The database is fully normalized up to Third Normal Form (3NF).
It eliminates redundancy, maintains data integrity, and ensures efficient organization.***

7. Creation of Data in the Tables

To insert data into the Online Retail Shop database, we use the **INSERT INTO** SQL statement. Below is the complete set of sample data creation statements for all tables. This ensures that data is consistent and referential integrity is maintained.

i. Customer Table

INSERT INTO Customer VALUES

(1, 'John', 'Doe', 'john@example.com', '1234567890', '123 Main St', 'password123'),

(2, 'Jane', 'Smith', 'jane@example.com', '9876543210', '456 Elm St', 'securepass456');

ii. Account Table

INSERT INTO Account VALUES

(101, 'Savings', 5000.00, 1),

(102, 'Current', 12000.50, 2);

iii. Payment Table

INSERT INTO Payment VALUES

(201, 250.00, 'Credit Card', 1),

(202, 99.99, 'PayPal', 2);

iv. Cart Table

INSERT INTO Cart VALUES

(301, 349.99, 201),

(302, 99.99, 202);

v. Category Table

INSERT INTO Category VALUES

(1, 'Electronics'),

(2, 'Clothing');

vi. Brand Table

INSERT INTO Brand VALUES

(1, 'Samsung', 1),

(2, 'Nike', 2);

vii. Products Table

INSERT INTO Products VALUES

(1001, 'Smartphone', 'Latest model with 128GB storage', 699.99, 1),

(1002, 'Running Shoes', 'Comfortable and durable', 89.99, 2);

viii. Cart_Item Table

INSERT INTO Cart_Item VALUES

(401, 1, 699.99, 301, 1001),

(402, 1, 89.99, 302, 1002);

ix. Buys Table

INSERT INTO Buys VALUES

(1, 1001),

(2, 1002);

8. Write SQL Queries

1. Subqueries

- a. Find customers who made payments above the average payment amount

```
SELECT First_Name, Last_Name
FROM Customer
WHERE Customer_ID IN (
    SELECT Customer_ID
    FROM Payment
    WHERE Amount > (SELECT AVG(Amount) FROM Payment)
);
```

- b. List products that are in any cart

```
SELECT Product_Name
FROM Products
WHERE Product_ID IN (
    SELECT Product_ID FROM Cart_Item
);
```

2. Aggregate Functions

- a. Total revenue generated from all products

```
SELECT SUM(Total_cost) AS Total_Revenue
FROM Cart_Item;
```

- b. Count the number of customers

```
SELECT COUNT(*) AS Total_Customers
FROM Customer;
```

- c. Find the average price of all products

```
SELECT AVG(Price) AS Average_Price
FROM Products;
```

3. Joins

- a. Get customer names with their payment details

```
SELECT c.First_Name, c.Last_Name, p.Amount, p.Payment_type
FROM Customer c
JOIN Payment p ON c.Customer_ID = p.Customer_ID;
```

- b. Show cart items with product names and their quantities

```
SELECT ci.cart_item_ID, p.Product_Name, ci.Quantity, ci.Total_cost
FROM Cart_Item ci
JOIN Products p ON ci.Product_ID = p.Product_ID;
```

c. List products with their brand and category names

```
SELECT p.Product_Name, b.Brand_Name, c.Category_Name
FROM Products p
JOIN Brand b ON p.Brand_ID = b.Brand_ID
JOIN Category c ON b.Category_ID = c.Category_ID;
```

d. List all products bought by each customer

```
SELECT cu.First_Name, cu.Last_Name, pr.Product_Name
FROM Buys b
JOIN Customer cu ON b.Customer_ID = cu.Customer_ID
JOIN Products pr ON b.Product_ID = pr.Product_ID;
```

9. Creation of Views

1. **View for Customer Payment Information:** This view combines customer details with their payment information, showing the customer's name and their payment amount and type.

```
CREATE VIEW CustomerPaymentInfo AS
SELECT c.First_Name, c.Last_Name, p.Amount, p.Payment_type
FROM Customer c
JOIN Payment p ON c.Customer_ID = p.Customer_ID;
```

2. **View for Cart Details with Product Information:** This view lists all the cart items along with the product names, quantities, and total cost for each item in the cart.

```
CREATE VIEW CartProductDetails AS
SELECT ci.cart_item_ID, p.Product_Name, ci.Quantity, ci.Total_cost
FROM Cart_Item ci
JOIN Products p ON ci.Product_ID = p.Product_ID;
```

3. **View for Products with Brand and Category Information:** This view combines product details with their associated brand and category names.

```
CREATE VIEW ProductBrandCategory AS
SELECT p.Product_Name, b.Brand_Name, c.Category_Name
FROM Products p
JOIN Brand b ON p.Brand_ID = b.Brand_ID
```

JOIN Category c ON b.Category_ID = c.Category_ID;

4. **View for Customer's Purchased Products:** This view lists the products bought by each customer, showing the customer's name and the product they purchased.

```
CREATE VIEW CustomerPurchasedProducts AS
SELECT cu.First_Name, cu.Last_Name, pr.Product_Name
FROM Buys b
JOIN Customer cu ON b.Customer_ID = cu.Customer_ID
JOIN Products pr ON b.Product_ID = pr.Product_ID;
```

5. **View for Total Revenue from Cart Items:** This view calculates the total revenue generated from the cart items, summing up the total cost of all items in the carts.

```
CREATE VIEW TotalRevenue AS
SELECT SUM(Total_cost) AS Total_Revenue
FROM Cart_Item;
```

6. **View for Average Product Price:** This view calculates the average price of all products in the store.

```
CREATE VIEW AverageProductPrice AS
SELECT AVG(Price) AS Average_Price
FROM Products;
```

7. **View for Customers Who Made Payments Above the Average:** This view lists the customers who have made payments above the average payment amount.

```
CREATE VIEW CustomersAboveAvgPayment AS
SELECT c.First_Name, c.Last_Name
FROM Customer c
WHERE c.Customer_ID IN (
    SELECT Customer_ID
    FROM Payment
    WHERE Amount > (SELECT AVG(Amount) FROM Payment)
);
```