

# Narathon Nu-muang

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## SKILLS

**Programming Languages:** Python, SQL, JavaScript, C++, C

**Technical Skills:** IT Support & Troubleshooting, Network Setup & LAN Cabling, Windows OS Installation & Configuration, Data Collection & Data Entry, Data Documentation & Reporting, Database Fundamentals

**Other:** HTML, CSS, React, React Native, Docker, Git

## EDUCATION

**August 2023 - Present**      **King Mongkut's University of Technology North Bangkok**      **Bangkok, TH**

Bachelor of Industrial Technology (B.Ind.Tech.) | Major: Electronics Engineering Technology | Cumulative GPA: 2.63

## INTERNSHIP EXPERIENCE

**March 2023 - May 2023**      **British International School Phuket**      **Phuket, TH**

**Position:** IT Infrastructure and Data Support Intern

**Accomplishments:**

- Deployed, configured, and maintained enterprise network infrastructure (LAN, cabling, and connectivity), ensuring secure, stable, and high-availability network operations.
- Installed and maintained network devices and related hardware, supporting smooth communication across departments.
- Ensured network reliability and security, supporting business continuity and operational efficiency.
- Collected and organized operational and technical data from systems and network environments, ensuring data accuracy and consistency.
- Maintained data documentation, enabling clear reference and informed, data-driven decision-making.
- Collaborated with IT teams to align data usage with operational and business requirements.

**June 2022 - October 2022**      **British International School Phuket**      **Phuket, TH**

**Position:** Junior IT Support Intern

**Accomplishments:**

- Delivered end-user technical support for hardware, software, and peripheral devices, ensuring minimal downtime and sustained business continuity.
- Installed, configured, and maintained Windows operating systems, Microsoft Office, and enterprise applications, enabling users to operate efficiently from day one.
- Performed systematic troubleshooting and issue resolution, improving system reliability and enhancing user productivity.
- Collaborated with teams and end users to resolve IT-related issues, improving service quality and user satisfaction.

## ADDITIONAL INFORMATION

**Activities:**

- the New Generation Innovation Competition at the Vocational Level (Provincial Level), Health Care Category, under the “Outstanding Vocational Innovation” project, awarded by the Office of the Vocational Education Commission (OVEC) (2022)
- Southern Regional Competition of Outstanding Industrial Innovation and Inventions (2023)

**Certificate:**

- Certificate of First Place Award in the Professional Skills Competition in Computer Programming (2019)
- Honorable Mention (Silver Medal), Category 5: Innovation and Technology Inventions for Health Care (2022)

**Extra-Curricular Activities:**

- Mangrove Reforestation Volunteer Project (Royal Commemoration):** Participated in mangrove planting activities in honor of His Majesty King Vajiralongkorn’s 68th Birthday Anniversary, contributing to coastal ecosystem restoration and environmental conservation (2020)
- Phuket Technical College Network Support Activity:** Assisted in installing and replacing LAN network cabling within the college, improving network reliability and supporting stable connectivity for academic operations (2023)
- Phuket Technical College Cybersecurity Awareness Program:** Volunteered as a trainer to deliver basic computer usage and cybersecurity safety training to vocational certificate students, focusing on safe internet practices, data protection, and responsible use of digital systems, helping raise awareness and reduce cybersecurity risks among students (2023)