

## Re: Problems with My Asus Tuf a15 laptop; ASUS Service No=A2202022999-0008

1 message

**cml-Indiaservice** <cml\_Indiaservice@asus.com> To: lakshminarayanaravada777@gmail.com

Fri, Dec 16, 2022 at 10:45 AM



Dear Customer,

Thank you for contacting ASUS Service Care.

We apologize for the delay in reply to your email and the inconvenience that has been caused in using our product.

We would like to inform you that the said problem might require a closer inspection of the engineer at ASUS Service Center hence get your unit diagnosis.

Hence we suggest you to proceed for repair services. For this product, we provide two types of service: On-site and Carry-in. Please refer to the below link for reference. https://www.asus.com/in/support/FAQ/1048135

This is to inform you that if your device is out of warranty or the product is having Physical Damage / Water Contact then services will be on chargeable basis.

We look forward to have a long and fruitful association with you and assure you of our best services always.

Do let us know if you have any doubts or queries. We will be more than happy to assist you.

Best regards,

Sagar Gharat

If you wish to give your feedback to ASUS CEO, please use the below link. CEO Feedback

Your feedback is always taken seriously and will be worked on top priority. Asus Technical Support Site: https://www.asus.com/in/support/

★Please do not change the subject line when replying.

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