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| **Term** | **Description** |
| Customer | A customer who will be awarded Clubcard Vouchers and Coupons for redemption. |
| MCA | My Clubcard Account, a web system that uses information from NGC to show the customer the vouchers and coupons and available to them from Clubcard. |
| CSC | The Clubcard Customer Service Centre. |
| NGC | The Next Generation Clubcard system. |
| CO | The legacy system used for coupon creation. |
| CSU | The Coupon Set Up System, the group replacement for CO. |
| GHS | Grocery Home Shopping, the dotcom website that handles the online sale of grocery. |
| Smart voucher | A Clubcard voucher that can only be redeemed once. |
| Smart coupon | A Clubcard coupon that can only be redeemed once or a configurable number of times. |
| Smart Barcode | A barcode that has been set up to be redeemable only once. This barcode has 22 digits instead of 13 digits. |
| SV | The Smart Vouchers system. |
| CC | The Clubcard Coupons system. |
| Auth Gateway | A transmission mechanism that transmits information from Head Office systems to checkouts. |
| Barcode sheet | A document that is used by Dunnhumby and Clubcard Operations to define what coupons are required to be built. |
| dunnhumby | A Tesco-owned company responsible for defining the coupons we issue to our customers. |
| Flagging File | A file sent by dunnhumby outlining which coupons are to be sent to which customers. |