

Recommender Systems Cont...

→ NETFLIX :



R.S → 100 predictions

↓ Rank these predictions

Movie 1 ←

Movie 2

NETFLIX

Movie 3

↳ User to stay on platform

:

(hook on platform)

Movie 100

Recommender Systems evolved over time:

① Pre - 2007 era:

- Similarity based
- Content based
- Collaborative Filtering

② 2007 - 2015 :

NETFLIX → Open Contest / Hackathon
(Improve R.S.)

Winning team → Solution [Matrix Factorization]

③ Post 2015 :

- Deep Learning Algorithms

- How do we formulate a R.S. problem ?

NETFLIX

Suppose, we have 'n' users : billions of users

we have 'm' items : millions of items

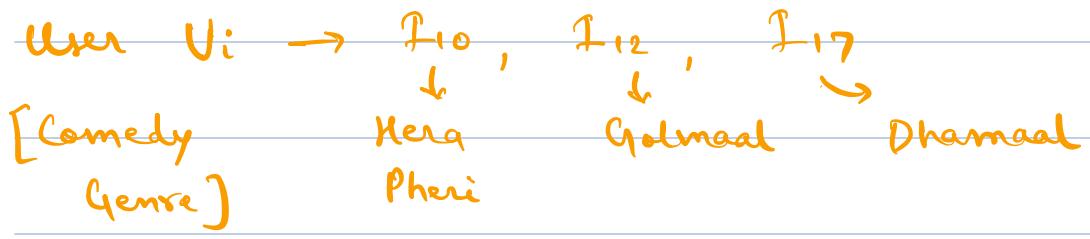
Vectors :

User-Vector $U_i \rightarrow i = [1, n]$

Item-Vector $I_j \rightarrow j = [1, m]$

Goal :

- ① To suggest a list of items to a user U_i , which user will like.
- ② These items should be ranked (preferred)
- ③ This is based on historical data.



- How can we represent a dataset in Recommender Systems?
- Dataset is represented in the form of a Matrix = 'A'
 - Each row represents a user U_i .
 - Each column represents an item I_j .

$A_{ij} \Rightarrow$ interaction of user 'i' with 'item' j
 \downarrow can be measured in many ways

- ① If the video is liked or not (binary values)
- ② Percentage of songs listened to, SPOTIFY
- ③ Time spent on product (Amazon, Flipkart)
- ④ Ratings on Netflix movies (Numerical value)

$A \rightarrow n \times m$ dimensions

$$n \approx 10^9$$

$$m \approx 10^8$$

Matrix $\rightarrow 10^9 \times 10^8$

$\rightarrow 10^{17}$ very very big matrix

↓ Sparse Matrix

- It is not possible for every user to watch every video/movie, hence, Matrix 'A' is mostly a 'Sparse Matrix'

$$\text{Sparsity} = \frac{\text{No. of non-empty cells}}{\text{Total no. of cells}}$$

① Collaborative Filtering :

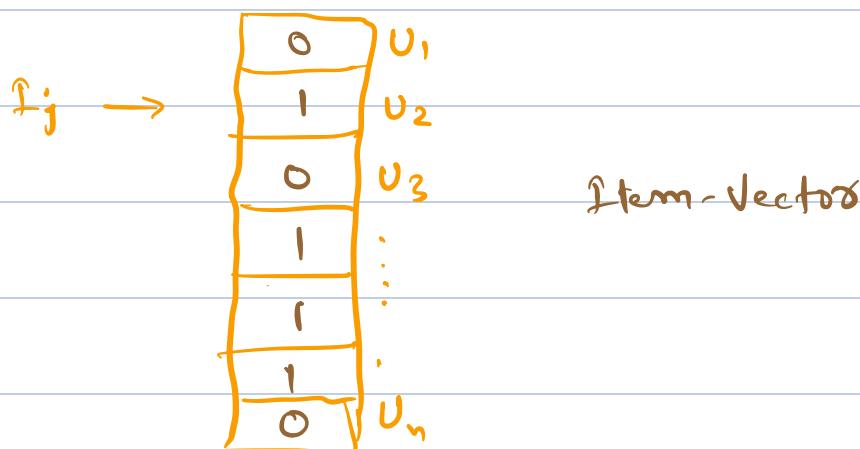
(i) Item - Item based

(ii) User - User based

(i) Item - Item based.

U_i	I_1	I_2	I_3	I_4	I_m	
	0	1	0	0	1	0	1

User - Vector



$U_i \rightarrow$ bought items I_{10} and I_{12} in the past

→ This is like 'nearest neighbors'

Find similarity between different items.

- Cosine Similarity

$$\text{sim}(I_i, I_j) = \frac{I_i \cdot I_j}{\|I_i\| \cdot \|I_j\|} = \frac{I_i^T \times I_j}{\|I_i\| \cdot \|I_j\|}$$

~~Example:~~

$$I_1 = [4, 5, 0, 3]$$

$$I_2 = [5, 4, 2, 0]$$

$$\text{sim}(I_1, I_2) \quad ① \quad I_1 \times I_2 \Rightarrow 20 + 20 + 0 + 0 = 40$$

$$\begin{bmatrix} 4 & 5 & 0 & 3 \end{bmatrix} \begin{bmatrix} 5 \\ 4 \\ 2 \\ 0 \end{bmatrix}$$

$$② \|I_1\| \rightarrow \sqrt{4^2 + 5^2 + 0^2 + 3^2} = \sqrt{50} = 7.07$$

$$\|I_2\| \rightarrow \sqrt{5^2 + 4^2 + 2^2 + 0^2} = \sqrt{45} = 6.7$$

$$\text{sim}(I_1, I_2) = \frac{40}{7.07 \times 6.7} = \frac{40}{47.43} \approx 0.8$$

$0.8 \rightarrow$ very close to 1 \rightarrow highly similar

- How to store similarities:

- Similarity Matrix $\rightarrow S_i$

m^1 items

Dimension $\rightarrow m \times m$

I_1	I_2	I_3	...	I_m	
I_1	1	0.84	0.7	...	0.9
I_2	0.84	1			
I_3			1		
:				1	
I_m					1

Item - Item based C.F \rightarrow Amazon in 1998

(b.) User - User based C.F

Cosine Similarity

$$\text{sim}(U_i, U_j) = \frac{U_i^T \times U_j}{\|U_i\| \cdot \|U_j\|}$$

Using C.S \rightarrow we find similar users

Consider, U_1 , has already bought 'I₁₀ and I₁₈'

→ 3 similar users to U_1

U_{10} : I₁₀, I₁₂, I₁₈, I₂₀

U_{28} : I₁₀, I₁₆, I₂₈, I₁₂

U_{58} : I₁₈, I₁₂

Using frequency based approach

↳ Recommend I₁₂, making it a good recom.

User-User based C.F.

New User?

→ past browsing history

→ no idea about similar users

↳ not able to provide recommendations

$U_i \rightarrow$ New User

$I_i \rightarrow$ New Item

} All values are empty in Matrix 'A'

↓
No similar users
No similar items

" COLD START PROBLEM "

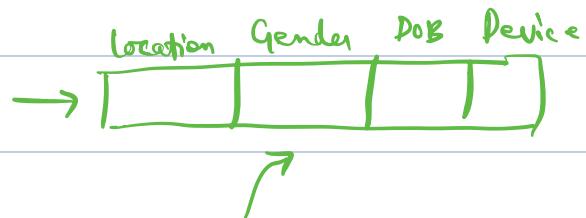
New User → Trending / Popular / Frequently Bought

→ Even though the user has not interacted with any item, still we have some additional information like -

- ① Location
- ② Gender
- ③ Age (DOB)
- ④ Device



d-dimensional vector



Using above information, a new vector is created.

New Item :

- ① Product Description
- ② Price
- ③ Product Category



d-dimensional vector

Additional information of new user / item → METADATA

To get recommendations

→ Content based Recommendation System

- H.W. → Adv. and Dis. of Content Based R.S.
 → Adv. and Dis. of Collaborative Filtering

- Recommendation as a Regression Classification:

Suppose a user, U_i gave a rating of 4 to Item I_j

$$A_{ij} = 4$$

Using metadata,

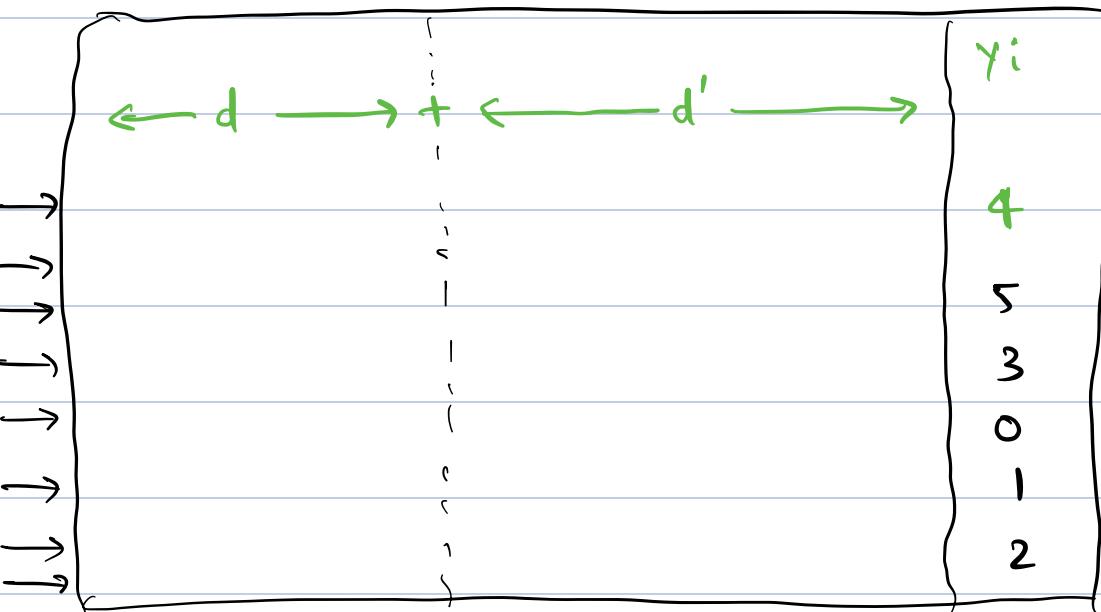
$U_i \rightarrow d$ dimension vector

Locat' $d=2$
DOB

Loc.
DOB
Gender

$I_j \rightarrow d'$ dimension vector

$d=3$



Make a train data from Matrix - A
and metadata

→ doing this will be very computationally heavy

Content-based → uses Metadata

Rec. Systems → Collaborative Filtering → A_{ij}

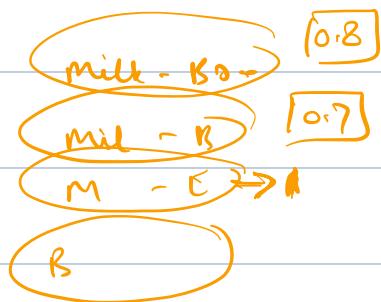
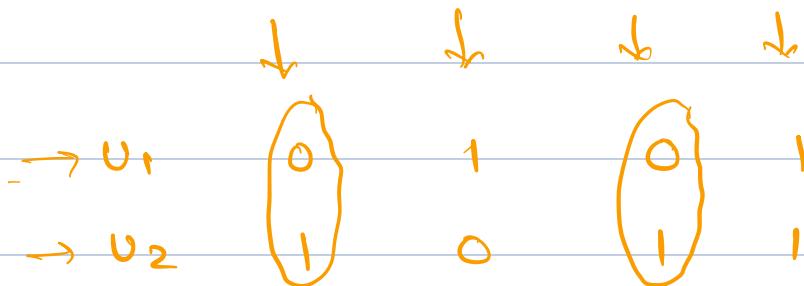
(Similarity)

Hybrid → uses Content + A_{ij}

→ MATRIX FACTORISATION

4 items

Milk, Bread, Butter, Eggs



Item-Item Based Sim.

$$\text{Cos. sim} = \frac{\text{Milk} \cdot \text{Butter}}{|\text{Milk}| |\text{Butter}|}$$

I_1 I_2 I_3 I_4

I_1 1 0.7 0.6 0.3

I_2 0.8 1 0.1 0.2

I_1 1

I_4 1

$[I_1, I_2]$ 0.6 0.7 \rightarrow

$\hookrightarrow \textcircled{I_3}, \underline{I_4}$ 0.3 0.2 \rightarrow