What is Spectrum Internet?

Spectrum Internet is fast, reliable Internet powered by a fiber-rich broadband network that delivers download speeds up to 1 Gig. All Spectrum Internet plans include a FREE modem, FREE antivirus software, plus NO data caps or hidden fees.

How do you sign up for Spectrum Internet?

Signing up for Spectrum Internet is easy. Simply choose the plan you want and then provide your home address before selecting additional plan options that suit you best.

How much is Spectrum Internet a month?

Spectrum Internet starts at just \$49.99/mo for 12 months. For even faster speeds, choose from Internet Ultra for \$69.99/mo for 24 months or Internet Gig for \$79.99/mo for 24 months. Get started

How much is Spectrum Internet only?

Spectrum Internet only is \$49.99/mo for 12 months, delivering speeds up to 300 Mbps. Learn more about Spectrum Internet only or sign up today.

How fast is Spectrum Internet?

Spectrum Internet is fast and reliable, with home Internet plans delivering speeds up to 300 Mbps, 500 Mbps and 1 Gig. Learn more about Spectrum Internet speeds to find the perfect plan for your household.

Which Spectrum Internet plan do I need?

Depending on how many Internet users there are in your home and how many devices are used at once, you may need more bandwidth. The following speed ranges will usually be enough to support average use for these household categories:

Single or Small Household: 100-300 Mbps with 1-7 devices – Spectrum Internet

Small to Medium Household: 300-500 Mbps with 8-14 devices – Internet Ultra

Large Household: 500 Mbps-1 Gbps with 14+ devices – Internet Gig

How can I check my Internet speed?

To compare your current Internet speed to Spectrum's plans, use the Internet Speed Test. With speeds from 300 Mbps up to 1 Gbps, you can get local Internet service with the speed you need.

How much could I save with Spectrum One?

You could save up to \$400 in your first year with Spectrum One, which includes high-speed Spectrum Internet plus Advanced WiFi and one Unlimited Mobile line FREE for 12 mos. Use the Spectrum One Savings Calculator to compare the services from your current Internet provider with Spectrum One.

Can I combine an Internet and TV package with Spectrum?

Yes, you can build Internet and TV packages to save with Spectrum. Visit Spectrum Packages to bundle Internet, TV, Voice and more.

How will I be able to watch Spectrum TV on Xumo Stream Box?

Because the Spectrum TV App integrates smoothly and comes pre-installed with Xumo, you can watch all your favorite channels and apps from a single platform.

What is Xumo Stream Box?

Xumo Stream Box is a device that plugs into most smart TVs, allowing instant access to live Spectrum TV and your other favorite streaming apps. With the voice remote, finding something to watch is quick and easy. Plus, you can customize your experience using the My List feature to store favorites from all your apps in one place.

How do I set up Xumo Stream Box?

Setting up a Xumo Stream Box with your TV is easy and only takes a few minutes. Plug in your Xumo Stream Box, connect it to a power source and TV. Connect to WiFi and follow the on-screen activation steps.

Which apps are available on Xumo Stream Box?

More than 250 of the most popular streaming apps are available on Xumo, including Netflix, Hulu, Disney+, Spectrum TV App and more. Sign up for a TV Select plan and we'll also include a Disney+ subscription so you can stream the best of Disney, Pixar, Marvel, Star Wars and National Geographic.

Outside of a Spectrum Service Area?

You can still get a Xumo Stream Box. Visit xumo.com to learn more.

What is the Spectrum TV App?

The Spectrum TV App is a FREE mobile app that allows Spectrum TV customers to stream live TV and On Demand content on a smartphone, tablet or smart TV, Apple TV, Xumo TV (also known as Xclass TV), Xumo Stream Box, Roku, Xbox One or Google Chromecast. The app lets you stream Spectrum TV at home or on-the-go. You can also program your DVR, browse the channel guide, set parental controls and search for content with the Spectrum TV App.

How do I use the Spectrum TV App?

Spectrum TV App instructions:

For mobile devices

For Roku

For Google Chromecast

For Kindle Fire

For Xbox One

For Samsung Smart TV

For Xumo TV and Xumo Stream Box customers, the Spectrum TV App is pre-loaded onto your device.

How do I start streaming?

Have your Spectrum username and password ready

Download the free Spectrum TV App on your preferred devices

Launch the app to start streaming. Learn more

For Xumo TV and Xumo Stream Box customers, the Spectrum TV App is pre-loaded onto your device and ready to stream.

To sign in, visit Spectrum.net and click the "Sign In" link. If you're a new customer, click "Create a Username" If you are at home and connected to a Spectrum authorized modem, the app should automatically authorize your username and password.

What devices can I use with the Spectrum TV App?

Apple: iPad®, iPad® mini, iPhone® and iPod Touch® running iOS 15 or higher

Apple TVs running tvOS 15.0 or higher

Amazon: Kindle Fire (except first-generation) and Kindle Fire HDX

Android: All tablets and phones running Android 5.0 or higher

Xbox One: All versions of Xbox One

Samsung Smart TV: Model years 2012 or higher

Roku TV, 2K Roku TV, 4K Roku TV, 8K Roku TV

Roku Boxes: Roku 2, Roku 3, Roku Premiere, Roku Premiere+, Roku Express, Roku Express+, Roku Express 4K, Roku Express 4K+, Roku Ultra, Roku Ultra LT

Roku Streaming Stick, Roku Streaming Stick+, Roku Streaming Stick 4K, Roku Streaming Stick 4K+

Roku Smart Soundbar, Roku Streambar

Google Chromecast: All Google Chromecast devices

Xumo Stream Box: Plugs into most smart TVs. Spectrum Internet® is required.

Xumo TVs (also known as XClass TVs)

Explore more information about using STVA on your devices.

What is the "Send to" TV feature?

The Spectrum TV App can be used to control your cable Set-Top Box. To get started, locate the "Send to TV" icon in the app. Next, choose which cable box should receive the content (you can name each cable box in Settings). Next, press the "Send to TV" button. If content is live, the box will tune to the channel. If the content is On Demand, the On Demand menu will appear, and will need to use your remote to purchase and/or play the content.

NOTE: the "Send to" TV feature is available on the Spectrum TV App on mobile devices and on SpectrumTV.com, but not on Roku, Xbox One, Samsung Smart TV or Google Chromecast.

What TV channel apps are available for live streaming?

See what channels are available as mobile apps or for live streaming.

How can I test my router's speed?

You can use the Spectrum Internet speed test to see your current home Internet speeds with another provider. Remember that speeds may vary depending on router placement, number of connected devices and other factors based on individual wifi plans.

How do I manage devices on Spectrum Advanced WiFi?

With Spectrum Advanced WiFi, the My Spectrum App lets you manage and control devices and other WiFi network features. Create device groups, pause or unpause connections with parental controls and manage advanced settings – all through the My Spectrum App.

Does Spectrum have WiFi pods?

Yes, Spectrum WiFi Pods pair with Advanced WiFi to extend the range and strength of home WiFi coverage. The WiFi extenders help to eliminate dead spots and hard-to-reach areas of the home

Does Spectrum offer WiFi 6?

Yes. The Spectrum Advanced WiFi router supports WiFi 6 and other standards. WiFi 6 offers faster throughput speeds, improved battery life and less bandwidth congestion than previous WiFi 5 technology used in many home WiFi plans.

Do I need professional installation for Spectrum WiFi?

No. Self-installation for Spectrum in-home WiFi is easy. Simply connect your modem to your incoming cable outlet. Then, connect your modem to your Spectrum WiFi router. Finish by activating your modem online by visiting spectrum.net/selfinstall. For detailed instructions on setting up WiFi home services, click here.

What should I do if I am already a Spectrum customer?

Existing Spectrum customers can add Advanced WiFi to their Spectrum WiFi plan for just \$7/mo with Spectrum Internet. Sign in to see your special offers.

How can I contact Spectrum support for WiFi problems?

Spectrum support is available 24 x 7 to help quickly troubleshoot problems with Internet, Mobile, TV and more.

How do I find the right WiFi provider near me?

If you are looking for WiFi in my area, Spectrum offers affordable WiFi services and Internet plans in 41 states across the country. Spectrum is a great choice among home WiFi providers because you get fast, reliable WiFi Internet service at a great price. Find home WiFi plans and packages in your area to find WiFi near me.