

NARESH GOUD BOMBOTHULA

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PROFILE SUMMARY

- Over 7+ years of IT experience, 4 years as salesforce developer.
- Time management, ability to multitask, and propensity to handle urgent interrupts with poise and professionalism.
- A team player with effective interpersonal and communication skills, adapt at building productive relationships and building rapport with a diverse set of individuals.
- Experience in working with Agile methodology development especially on salesforce applications.
- Worked with business leaders and development team to document & develop the enhancements as per client requirements.
- Implemented various modules in Sales, Service and Marketing clouds and worked on different salesforce features in application development.
- Experience working with various stakeholders, business leaders and development team to document & develop the enhancements as per client requirements.
- Performed administrative tasks such as User management, creating Profiles, Roles and Permission Sets, Workflow, Tasks and Events, Email notification and templates, Reports and Dashboard.
- Hands on experience on creating custom Objects and Tabs, Creating Custom/Standard Objects Custom Fields, assigning Validation Rules and Field-Level Dependencies, Approval Processes.
- Implemented various advanced fields like Picklist Fields, Master-Detail Fields, Custom Formula Fields, and defined Field Dependencies for custom picklist fields.
- Implemented Security and record level access using Role Hierarchy, Organization Wide Defaults (OWD), Sharing rules and Manual Sharing.
- Designed and implemented workflow rules, validation rules, and custom workflows.
- Experience in Salesforce point and click configuration using workflows, validation rules, sales process setup, roles & profiles, reports, and dashboards.
- Experience in handling Process Builder, Flows, Visual Flows, Schema Builder and Roll-up Summary fields to aggregate data.
- Hands on experience working with Apex classes, Asynchronous Apex, Apex triggers, Visualforce pages, Unit tests.
- Experience with SQL and data modeling, SOQL / SOSL query languages and related technologies preferred.
- Good knowledge on writing and debugging efficient SOQL queries of standard and custom objects and able to develop
- Experience in designing, developing, and implementing salesforce applications using Aura Components, Lwc's and Lightning Component Framework.

- Developed reusable lightning web components (LWC) for displaying real-time data, increasing 25% in productivity.
- Experience in designing, developing, and implementing salesforce applications using Aura Components, Lightning Component Framework.
- Hands on experience in Calling/integrating Salesforce with third party applications with REST/SOAP APIs.
- Experience integrating Salesforce.com with other applications using SOAP, REST, BULK and Streaming APIs.
- Hands on experience on deployments using Changesets, Ant scripts, Jenkins, GitHub, and IDE based deployment tools.
- Experience on salesforce y managed package, salesforce communities and community cloud in designing and implementation.
- 3+ years of experience on vlocity development using data raptors, omni-scripts, and integration procedures.
- Hands on experience working with integration procedures, vlocity cards and flex cards.
- 4+ years development experience with SFDC Object design, SOQL&SOSL, Visual Force, Java-script, Apex controllers, Triggers, Batch jobs & standard SFDC components
- Salesforce integration and extensions, and design solutions utilizing Force.com APEX, Visual Force and SOQL.
- Strong knowledge on aura components and lightning web components with hands on usage to implement various modules of the previous applications.
- Experience in configuring & deploying the community sites.
- Experience in integrating the Salesforce and DocuSign to share DocuSign document to multiple users for signatures.
- Good knowledge on enhanced domains. Configured enhanced domains in sandboxes and tested the environments.
- Strong knowledge and working experience of Apex, Java script (React), declarative development, and/or other similar languages (Java, C#, HTML, CSS).
- Experience in working as lead for a team of 4 developers and delivered client requirements on time efficiently.

Experience

Solution Analyst, DELOITTE US

Sep 2020 – Current

Salesforce Developer

Roles and Responsibilities:

- Developed Salesforce application with Apex, lightning and configured various features involving Custom objects, Custom metadata, and Profiles.
- Experienced in using Data Migration tool, Data Loader and Involved in designing the Data Model & data base schema for the application.
- Visualforce Pages for Lightning Experience, Alternates for Java Script Codes, Sharing Visualforce pages between Classic and Lightning.
- Developed community portal integration which enable user to single sign on for multiple portals.
- Worked on Lightning Process builder flows, Connect API, Chatter, and quick Action.
- Built Lightning Component Tab for Salesforce 1 Navigation and Custom Applications in Lightning Experience.

- Create modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features used Apex Data Loader service for loading the data into Salesforce Application using CSV files.
- Built Apex code to Integrate Multiple 3rd party system XML generation.
- Involved in writing the APEX Test Class for Test coverage for the Production data and ensured coverage.
- Successfully integrated salesforce with DocuSign & Google Drive which increased the client engagement by 25%.
- Converted the application from custom coding to omni studio model using various OOTB features with in Salesforce and Omni studio and improved application performance by 15%.
- Experience in working on CPQ, played active role in deployment and data migration.
- Experience in integrating the CPQ functionalities like bundle configuration, product rules, option constraints, Price rules and Quote management.
- Developed integrated system using DocuSign App Launcher that delivers DocuSign envelop to multiple recipients and obeys the order of signatures.
- Implemented google reCAPTCHA for Login page in community portal.
- Managed API integrations and web services. Developed workflows and triggers.
- Met with customer operation managers to identify issues and areas of potential improvement and Supported business needs with technical design documentation.
- Lead a team 3 developers and successfully delivered product as per the business requirements.
- Worked on integrating MuleSoft and Salesforce to load data from paper applications to the Salesforce.
- Used Salesforce Copado for various deployments adhering to the Salesforce Technology.

PlanItWell, Halliburton

Jan 2020- May 2020

Intern

Roles and Responsibilities:

- Designed, Implemented, and deployed the Custom objects, defined lookup and master-detail relationships on the objects, Page layouts. Custom tabs and junction objects to establish connectivity among objects.
- Designed, developed, and deployed Apex Classes, Controller Classes, Extensions and Apex Triggers for various functional needs in the application.
- Configured various business processes with knowledge on Process builders, Flows and workflows.
- Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.

University of Houston clear lake

Apr 2019 – Jan 2020

Graduate Assistant

Roles and Responsibilities:

- Involved in a study on integrating data from complex and high vlocity database translation.
- Actively participated in a study on database schema, and data flows to decrease the operational cost.
- Worked on assignments in improvising Database design, clustering of data.
- Spearheaded in-depth analysis data models and analyzed data to identify key metrics and transform data into meaningful, actionable information.

New York Life - CASE

Mar 2017-Dec 2018

Salesforce Developer

Roles and Responsibilities:

- Designed and implemented rental assistance program using salesforce tools/technologies.
- Defined profiles and configured the Object level access settings and field level access settings to each profile while creating the fields for an Object.
- Worked on vlocity components and developed application using omni-scripts, flex cards, data raptors and integration procedures.
- Worked on Salesforce1 Platform to build Mobile App by enabling Lightning Components for use in Salesforce1 mobile platform to make Lightning Application mobile.
- Involved in implementing the community portal unity which enables user the single sign on feature.
- Developed few modules using custom lightning web components that boosted the productivity by 15%.
- Implemented integrated eligibility systems using various salesforce OOTB features.

RI UHIP (Rhode Island Unified Health Insurance Project)

Apr 2016-Mar 2017

Salesforce Developer

Roles and Responsibilities:

- Customized and worked on various Tabs, standard objects including Accounts, Contacts, Leads, Campaigns and Cases.
- Designed and configured salesforce object model with various Custom objects, Page layouts, Custom tabs, Components to suit to the needs of the application.
- Designed, developed, and deployed Apex Classes, Controller Classes, Extensions and Apex Triggers for various functional needs in the application.
- Integrated Salesforce Classic and Lightning
- Developed work plans and reviewed other work plan timelines and manages workflows to meet project timeframes.
- Seek out ways to utilize SFDC to improve processes and productivity and make recommendations to support an organization scaling at a rapid pace.
- Worked on integrating Salesforce with external systems (REST & SOAP API, JSON & XML etc.)
- Worked with business leaders and development team to document & develop the enhancements as per client requirements.
- Successfully implemented the integration of **USPS** address validation using **Rest/Soap** API'S which increased the data accuracy and efficiency.

ALASKA_IE (The State of Alaska)

Jan 2016-Mar 2016

Salesforce Developer

Roles and Responsibilities:

- Worked on all salesforce admin features including user account maintenance, reports, and dashboards etc.
- Developed applications using APEX Classes, APEX Triggers, Visual Force, Salesforce APIs, SOQL/SOSL, Force.com platform.
- Worked on Workflow rules, Visual force pages and using Apex Code created triggers and classes.

- Creating Custom Apps, Custom Fields, Profiles, Applying Sharing Rules, Handling Page Layouts, Search Layouts, and Related List and defining Field Dependencies, Validation Rules, workflows, approval processes.
- Successfully developed, scheduled, and maintained various batch with expertise knowledge on Batch Apex.
- Developed Components, Controller, and Helper Classes for Integration.
- Integrated salesforce with google drive to upload the attachments to drive and saved salesforce storage cost by 20%.
- Transitioned the legacy application into salesforce ensuring critical data was not lost during transition.

SKILLS

Salesforce Technologies	Salesforce CRM, Apex, SOQL, SOSL, DML, Visualforce, Triggers, Asynchronous Apex, Custom Objects, Custom Settings, Service Console, Lightning Process Builder, Sales Cloud, Service Cloud and Marketing cloud, Vlocity, Omni studio, DocuSign, SOAP, and REST Web Services
Salesforce Tools	Apex Data Loader, Dataloader.io, Eclipse, Connect Offline, Workbench, Salesforce Page Optimizer, Visual Studio Code.
Databases	MySQL, Oracle, SOQL, SOSL
Operating Systems	Windows NT/2000/XP Pro/Vista, Windows Server 2000/2003/2008, Linux, Unix
Languages	JavaScript, HTML, Java, CSS, AJAX, XML, DHTML, C, JSON
Other Tools	JIRA, Jenkins, SharePoint, MS Office Suite, MS Project, WebLogic, Eclipse, Visual Studio Code and DocuSign.

Certifications

- Salesforce Certified Administrator
- Salesforce Certified App Builder
- Salesforce Platform Developer 1
- Vlocity Platform Developer

Education

Master of Computer Science
University of Houston Clear Lake
Bachelor of Technology in Computer Science
SSJ Engineering College

May 2020

May 2015