



Your Gas Invoice Summary

Account282012

Address7474686

Address2_7474686

Address3_7474686 NE29 8NH

Invoice Number

1-00947009

Date of Invoice

05/06/2023

Invoice Period

01/02/2023 to 28/02/2023

Your Account Number

10295748

Due Date

05/06/2023

Your Charges Summary

Consumption Charges	£0.00
Other Charges and Adjustments	£0.00
Climate Change Levy	£0.00
Total Excluding VAT	£0.00
VAT	£0.00
Total Amount Payable	£0.00

Your Payment Instructions

Please make payment of £0.00 by BACS to the bank details stated on the overleaf by no later than 05/06/2023.

Please transmit your BACS or CHAPS payment to
Account 60121312 Sort Code 20-67-59

Any Questions for us?

Customer Service and payment queries:

queryhub@engie.com

0333 666 0279

To make a payment by credit or debit card please call:

0333 666 0272

Monday-Thursday 09:00 to 17:00

Friday 08:30 to 16:30

Gas Emergencies?

Please call 0800 111 999

Further Information

Paying Your Invoice

Direct Debit

If you pay by direct debit then the amount due will be collected as detailed on the front of the invoice. If you would like to pay by direct debit, forms can be downloaded from the customer area on our website www.business.engie.co.uk.

CHAPS or BACS

If you pay by BACS or CHAPS (same day payment) please ensure you quote your company name. Our bank details are:
Barclays Bank, Sort code: 20-67-59, Account Number: 60121312. Remittances can be e-mailed to: remittances@engie.com.

Cheque

Please make cheques payable to ENGIE Gas Limited and send them to the following address:
ENGIE Gas Limited, Credit Control Department, No.1 Leeds, 26 Whitehall Road, Leeds, LS12 1BE

How to calculate your gas cost

Imperial Meter (unit measure of ft³, tcf, hcf or thcf)

1. Subtract the start read from the end read
2. Depending on meter unit measure multiply by 1 (ft³), 10 (tcf), 100 (hcf), 1000 (thcf)
3. Multiply by the correction factor = Consumption in Cubic Feet
4. Multiply by 0.0283 = Consumption in Cubic Metres
5. Multiply by Calorific Value = Megajoules
6. Divide by 3.6 = kWh
7. Multiply by price in p/kWh
8. Divide by 100 = Value in Pounds

Metric Meter (unit measure of m³, tm³, hm³, thm³)

1. Subtract the start read from the end read
2. Depending on meter unit measure multiply by 1 (m³), 10 (tm³), 100 (hm³), 1000 (thm³)
3. Multiply by the correction factor = Consumption in Cubic Metres
4. Multiply by Calorific Value = Megajoules
5. Divide by 3.6 = kWh
6. Multiply by price in p/kWh
7. Divide by 100 = Value in Pounds

Calorific Value - Measured in Megajoules per cubic metre (MJ/m³) the Calorific Value is the energy content of gas supplied.

Correction Factor - Our suppliers licence requires us to adjust the volume of gas recorded by your meter to standard temperature and pressure conditions. This adjustment may be attained using two methods, either using a standard correction factor derived by calculation, or from automatic correction equipment on your site.

Please note the calculations are not applicable to non-consumption related invoices

Complaints

If you have a complaint you can email us at complaints.solutions@energysupply.engie.co.uk, call us on 0800 130 3600 or alternatively you can write to: Complaints Team, ENGIE, No1 Leeds, 26 Whitehall Road, Leeds, LS12 1BE.

For small businesses, if you are still not satisfied with the outcome of your complaint, you have the right to contact the Energy Ombudsman who offer a free and independent service specialising in impartially resolving customer complaints. Details of who can use this service is available on their website www.energy-ombudsman.org.uk. To contact them, call 0330 440 1624 (or 01925 530 263) or email enquiry@ombudsman-services.org.

Moving Premises

If you are moving premises please complete our online Change of Customer form <https://engie.co.uk/move-in-form> and <https://engie.co.uk/move-out-form>. Please consult your contract for details of notice period required.

Value Added Tax (VAT)

VAT on Gas is charged at the Standard Rate, with the exception of those supplies which qualify as domestic use or non-business use by a charity. Domestic use includes de minimis supplies which do not exceed a daily average of 145kWh across the invoicing period and in this instance a Reduced Rate of VAT is applicable. For qualifying supplies other than de minimis supplies, VAT declaration forms can be downloaded from the customer area on our website www.business.engie.co.uk.

For further information on supplies which qualify for Reduced Rates please visit www.hmrc.gov.uk or contact your VAT advisor.

Climate Change Levy (CCL)

CCL is a tax on energy delivered to non-domestic users in the UK, with the exception of those supplies which qualify for Reduced Rate VAT. For those supplies which are not exempt a reduced rate of CCL can be claimed for Energy Intensive Businesses that have entered into a Climate Change Agreement (CCA) with the Department of Energy and Climate Change. If your business is eligible for CCL relief you must notify us using HMRC's PP11 and PP10 forms.

For further information on supplies which qualify for relief from CCL or to obtain forms PP11 and PP10 please visit www.hmrc.gov.uk. This document is a Climate Change Levy Accounting Document (CCLAD).

What to do in a Gas Emergency

In the event of a gas emergency, please call the National Gas Emergency Service 0800 111 999. If the National Gas Emergency Service determine this to be a problem with your meter, they may direct you to Engie as your supplier. During our opening hours please call 0800 130 3600. If you are contacting us outside of these hours please call - 01204 803296.

Your Invoice Breakdown

Supply to: *Address8913112*, Address2_8913112, Address3_8913112 NE29 8NH

Consumption Information

MPRN	Serial No.	Previous Read	Previous Read Date	Current Read	Current Read Date	Metered Units	Unit Measure	Correction Factor	Calorific Value	Energy Consumed
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Reading Key: A = Actual, C = Customer, E = Estimate, F = Final, I = Initial, Z = Smart

Total Gas Consumed	0.0 kWh
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Total Charges Excluding VAT	£0.00
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Total Charges	£0.00
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To increase the accuracy of your invoices in the future please
send your meter readings to meterreadings.solutions@engie.com