## Ordering Info

[](http://www.truste.org/ivalidate.php?url=www.pospaper.com&sealid=101)

**We now accept checks by phone, please call 1.877.469.7655!**

**Last updated: 05/06/2011:**

POSPaper.com has been awarded TRUSTe's Privacy Seal signifying that this privacy policy and practices have been reviewed by TRUSTe for compliance with [TRUSTe's program requirements](http://www.truste.com/privacy_seals_and_services/consumer_privacy/privacy-programs-requirements.html) including transparency, accountability and choice regarding the collection and use of your personal information. The TRUSTe program covers the site www.pospaper.com. TRUSTe's mission, as an independent third party, is to accelerate online trust among consumers and organizations globally through its leading privacy trustmark and innovative trust solutions.  
  
If users have questions or concerns regarding our privacy policy or practices, please contact our customer service department at support@pospaper.com, 1.877.469.7655 or   
  
POSPaper.com  
Customer Service Department  
6740 Broadway Ave. Suite D  
Jacksonville, FL 32254  
1.877.469.7655  
  
If you are not satisfied with our response you can contact [TRUSTe here](http://watchdog.truste.com/pvr.php?page=complaint).  
  
  
**Use of Personal Information**  
Personal information used for order processing (address, name, payment information, etc.) is stored by POSPaper and used for order processing only. We do not share this information with any third party that is not specifically mentioned in this section. POSPaper does not link your personal information with aggregate info (non-personally identifying information used to track and improve site performance).   
  
*Cookies:*  
We only permit Yahoo! Store cookies to be served on our website to facilitate the ordering process. A cookie is a piece of data stored on the user's computer tied to information about the user. There is both session ID and persistent cookies. For the session ID cookie, once users close the browser, the cookie simply terminates. A persistent cookie is a small text file stored on the user's hard drive for an extended period of time. Persistent cookies can be removed by following Internet browser help file directions. If users reject the cookie, they may still use our site. The only drawback to this is that the user may not be able to finish the checkout process. These cookies in some instances are linked to personal information as needed by Yahoo! Store to process your order.   
  
*This site is hosted by Yahoo! Store. Yahoo! hosts the store pages, ordering system, and order data. Yahoo! automatically collects order information but may only use this information in the aggregate. If you accessed this store through Yahoo! Shopping, Yahoo! also automatically collects information about your shopping experience. Please see the*[*Yahoo! Privacy Policy*](http://privacy.yahoo.com/privacy/us/)*for more information about how Yahoo! uses this information.*  
  
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*Behavioral Targeting / Re-Targeting*

We partner with a third party ad network to either display advertising on our Web site or to manage our advertising on other sites. Our ad network partner uses cookies and Web beacons to collect non-personally identifiable information about your activities on this and other Web sites to provide you targeted advertising based upon your interests. If you wish to not have this information used for the purpose of serving you targeted ads, you may opt-out by clicking [Here](http://preferences.truste.com/). Please note this does not opt you out of being served advertising. You will continue to receive generic ads.

*Third Party Intermediaries:*  
We use an outside shipping company to ship orders. These companies do not retain, share or use personal information for any other purposes.   
  
*Disclosure of Personal Information:*  
Though we make every effort to preserve user privacy, we may need to disclose personal information when required by law wherein we have a good-faith belief that such action is necessary to comply with an appropriate law enforcement investigation, current judicial proceeding, a court order or legal process served on our Web site, or as required by law.

If POSpaper.com is involved in a merger, acquisition, or sale of all or a portion of its assets, you will be notified via email and/or a prominent notice on our Web site of any change in ownership or uses of your personal information, as well as any choices you may have regarding your personal information.  
  
*Correcting/Updating Personal Information:*  
If a user's personal information changes (such as zip code, phone, email or postal address), or if a user no longer desires our service, we provide a way to correct, update or delete/remove personal information by emailing our Customer Support at [support@pospaper.com](mailto:support@pospaper.com). Or, contact us by telephone or postal mail at:   
  
POSPaper.com  
Customer Service Department  
6740 Broadway Ave. Suite D  
Jacksonville, FL 32254  
1.877.469.7655  
  
We will retain your information for as long as your account is active or as needed to provide you services. If you wish to cancel your account or request that we no longer use your information to provide you services contact us at [support@postpaper.com](mailto:support@postpaper.com). We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements. 

**Use of Aggregate Information**  
*Yahoo! automatically collects order information but may only use this information in the aggregate.*  
  
*Log Files:*  
Like most standard Web site servers POSPaper uses log files. This includes referring/exit pages, page views, and keywords to analyze trends and administer the site. IP addresses, etc. are not linked to personal information.   
  
**Protected Ordering Information**  
All online transactions at Yahoo! Stores are handled with industry-standard SSL encryption.   
  
When you enter your credit card number into the order form, it is transmitted across the Internet in an encrypted (scrambled) form, then decoded when it gets to us.   
  
For added security, we also encrypt the credit card number when it is stored on disk, and when we forward it to the merchant.   
  
If you are not the kind of person who worries about being hit by lightning as you're crossing the street, you probably don't have to worry that your credit card number will be intercepted on the way to a secure Web site. According to CNN,   
  
*"The prevalent opinion...is that on-line credit card use is actually no riskier for consumers than traditional "low-tech" transactions."*   
  
We order products online all the time, both as a company and as individuals. When we use a credit card to buy something online, we feel at least as safe as we would using one in a store or restaurant.   
  
Public Forums  
  
Our web site offers publicly accessible blogs or community forums.? You should be aware that any information you provide in these areas may be read, collected, and used by others who access them.? To request removal of your personal information from our blog or community forum, contact us at [support@pospaper.com](mailto:support@pospaper.com). ?In some cases, we may not be able to remove your personal information, in which case we will let you know if we are unable to do so and why.

**Email a friend**

If you choose to use our referral service to tell a friend about our site, we will ask you for your friend’s name and email address. We will automatically send your friend a one-time email inviting him or her to visit the site. POSpaper.com stores [or does not store] this information for the sole purpose of sending this one-time email [and tracking the success of our referral program]. Your friend may contact us at support@pospaper.com to request that we remove this information from our database.

**Social Media Widgets**

Our Web site includes Social Media Features, such as the Facebook Like button and Widgets, the Share this button or interactive mini-programs that run on our site. These Features may collect your IP address, which page you are visiting on our site, and may set a cookie to enable the Feature to function properly. Social Media Features and Widgets are either hosted by a third party or hosted directly on our Site. Your interactions with these Features are governed by the privacy policy of the company providing it.

**Links from 3rd Party Sites**

Our Site includes links to other Web sites whose privacy practices may differ from those of POSPaper.com. If you submit personal information to any of those sites, your information is governed by their privacy policies. We encourage you to carefully read the privacy policy of any Web site you visit.

**Communications from the Site**  
We send users confirmation and service related emails so that users are aware of the status of an order if they choose to receive such communications. We also communicate with users on a regular basis when they request information through emails on our Web site and in regards to issues relating to their account we reply via email, postal mail or phone, in accordance with the users wishes.   
  
On rare occasions it may be necessary to send out a strictly service related announcements, for instance if we update this privacy policy. To unsubscribe from this service email our Customer Support at support@pospaper.com. Or, contact us by telephone or postal mail at the contact information listed below.   
  
POSPaper.com  
Customer Service Department  
6740 Broadway Ave. Suite D  
Jacksonville, FL 32254  
1.877.469.7655  
  
*Choice/Opt-out*  
You may choose to receive emails of significant changes, additions or product specials on POSpaper.com through the catalog request page. Email addresses entered on the order checkout page are used solely for servicing your order.   
  
We provide you the opportunity to 'opt-out' of having your personal information used for certain purposes, when we ask for this information. For example, if you request a catalog but do not wish to receive promotional materials via email from us select 'No'.   
  
If you no longer wish to receive our newsletter and promotional communications, you may opt-out of receiving them by following the instructions included in each newsletter, emailing us at [support@pospaper.com](mailto:support@pospaper.com), calling us at 1.877.469.7655, or mailing the folling address:   
  
POSPaper.com  
Customer Service Department  
6740 Broadway Ave. Suite D  
Jacksonville, FL 32254  
  
You will be notified when your personal information is collected by any third party that is not our agent/service provider, so you can make an informed choice as to whether or not to share your information with that party. 

***Single Sign-On***

You can log in to our site using sign-in services such as Facebook Connect or an Open ID provider. These services will authenticate your identity and provide you the option to share certain personal information with us such as your name and email address to pre-populate our sign up form.  Services like Facebook Connect give you the option to post information about your activities on this Web site to your profile page to share with others within your network.

**Changes in this Privacy Policy:**  
If we decide to change our privacy policy, we will post those changes to this privacy policy, the homepage, and other places we deem appropriate so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it.   
  
*We reserve the right to modify this privacy policy at any time, so please review it frequently. If we make material changes to this policy, we will notify you here, by email, or by means of a notice on our home page prior to the change becoming effective.*   
  
**Security disclosure:**  
The security of your personal information is important to us. ~~When you enter sensitive information (such as credit card number and/or social security number) on our registration or order forms, we encrypt that information using secure socket layer technology (SSL).~~We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it. No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, while we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.   
  
If you have any questions about security on our Web site, you can send email us at [sales@pospaper.com](mailto:sales@pospaper.com).  
  
**Shipping Charges**  
Shipping charges are calculated at the time orders are placed for all orders inside the US.   
  
**Warranty**  
All equipment comes with a 30 day money back and 1 year manufacturer warranty. There will be no returns on ANY merchandise after 30 days.   
  
**Return Policy**  
To qualify for return, the following conditions must be met: 1. All returns for credit must have a RMA # from POSpaper.com to send merchandise back within 30 days of purchase. Merchandise returned after 30 days from the date of original invoice will be treated as a return for exchange and no credit will be issued. Printers cannot be returned unless POSPaper.com ordered the incorrect product. If an incorrect printer was shipped the following process for return must be followed: Printer must be returned in their original printer box with all parts, accessories, and manuals. The Printer must be returned within another box, so the original Printer box doesn't have a shipping label on the outside. 2. All packages must be sent to POSpaper.com double boxed via prepaid freight with a copy of the invoice. 3. All merchandise must be received in its original packaging in re-saleable condition and include all parts, accessories and/or manuals. 4. Merchandise returned which is tested functional and without defect will be subject to a minimum processing fee of 15% of the product price. 5. Shipping costs will not be reimbursed.

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