Justinaro Nhem

Junior Software Developer

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Passionate Junior Software Engineer with a relentless drive for continuous learning and growth. Actively pursuing a junior developer role that enables me to leverage my technical prowess, interpersonal finesse, and unwavering enthusiasm to foster personal and professional advancement.

SKILLS & OTHER

Proficient: Javascript(ES6), ReactJs, HTML5, CSS3, Git, Github, CSS Flexbox, CSS Grid, Node.js, MongoDB,Mongoose, Express, NoSQL, Tailwind
Exposure: NodeJS, SQL, Python, Unit Testing with Mocha, Typescript, Angular

WORK EXPERIENCE & TRAINING

Jr. Web Developer   Nov 2022 - Currently Employed
Independence Blue Cross, Philadelphia, PA
- Integrated and optimized web applications functionality by integrating third-party APIs, resulting in a 5% increase in overall website performance and an improvement in data exchange efficiency.
- Developed and maintained responsive websites, achieving a 10% increase in user engagement and an improvement in conversion rates by ensuring an intuitive user experience through effective utilization of HTML, CSS, and JavaScript.
- Utilized Dynatrace to proactively monitor and analyze the performance of complex distributed systems and applications, offering actionable insights and recommendations for optimization.
- Effectively utilized ServiceNow to promptly address and debug issues reported by users, ensuring smooth website functionality and enhancing user satisfaction.
- Streamlined build deployment processes using Jenkins and Azure DevOps, reducing deployment time and ensuring the successful upload of developers' code to workspaces while maintaining code integrity.

Junior Web Developer Program   May 2022 - July 2022
GENERATION USA, Remote
- Graduated from an 12 week Junior Web Developer program spending over 350 hours learning the fundamentals of web development by building user interfaces for complex web applications with HTML, CSS and JavaScript, focusing on code standard and code quality, and having excellent communication skills by being able to collaborate with teams remotely and share ideas and present concepts clearly and positively.

IT Service Desk Analyst   December 2021 - April 2022
Main Line Health, Philadelphia, PA

- Delivered end user support to over 10,000 employees via phone using Service Now
- Spoke with 30-50 clients a day in troubleshooting and debugging software related issues

EDUCATION

Temple University, Philadelphia, PA
Coursework in Computer Science