

# Justinaro Nhem

## Junior Software Developer

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Enthusiastic and passionate Junior Software Engineer with an aptitude for self-learning. Excited to take on new challenges and contribute to a development team that is building innovative and complex projects. Seeking a junior developer position where I can contribute my technical and interpersonal skills as well as grow both personally and professionally.

### SKILLS & OTHER

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**Proficient:** Javascript(ES6), ReactJs, HTML5, CSS3, Git, Github, CSS Flexbox, CSS Grid, Node.js, MongoDB, Mongoose, Express, NoSQL

**Exposure:** NodeJS, SQL, Python, Unit Testing with Mocha, Typescript, Angular

### WORK EXPERIENCE & TRAINING

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#### Jr. Web Developer

Nov 2022 - Currently Employed

Independence Blue Cross, Philadelphia, PA

- Integrated and optimized website functionality by integrating third-party APIs, resulting in a 5% increase in overall website performance and an improvement in data exchange efficiency.
- Developed and maintained responsive websites, achieving a 10% increase in user engagement and an improvement in conversion rates by ensuring an intuitive user experience through effective utilization of HTML, CSS, and JavaScript.
- Utilized Dynatrace to proactively monitor and analyze the performance of complex distributed systems and applications, offering actionable insights and recommendations for optimization.
- Effectively utilized ServiceNow to promptly address and resolve front-end bugs reported by users, ensuring smooth website functionality and enhancing user satisfaction.
- Streamlined build deployment processes using Jenkins and Azure DevOps, reducing deployment time and ensuring the successful upload of developers' code to workspaces while maintaining code integrity.

#### Junior Web Developer Program

May 2022 - July 2022

GENERATION USA, Remote

- Graduated from an 12 week Junior Web Developer program spending over 350 hours learning the fundamentals of web development by building user interfaces for complex applications with HTML, CSS and JavaScript, focusing on code standard and code quality, and having excellent communication skills by being able to collaborate with teams remotely and share ideas and present concepts clearly and positively.

#### IT Service Desk Analyst

December 2021 - April 2022

Main Line Health, Philadelphia, PA

- Delivered end user support to over 10,000 employees via phone using Service Now
- Spoke with 30-50 clients a day in troubleshooting and debugging software related issues

### EDUCATION

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**Temple University, Philadelphia, PA**

Coursework in Computer Science

