

Paolo Sierra

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Portfolio: <https://paolo-sierra.netlify.app> | GitHub: <https://github.com/Narupo>

Summary

Dedicated professional with a decade of experience in hospitality and a proven track record in managerial and support roles. Known for adaptability, strong communication, and high-pressure problem solving—strengths now applied in the tech industry as a junior web developer. Skilled in fostering team collaboration, delivering high-quality results, and leveraging both technical and interpersonal skills to drive continuous improvement and achieve organizational goals. A recent graduate of Northwestern University's Full-Stack Web Development Bootcamp, with the ability to build full-stack applications using HTML, CSS, JavaScript, React, Node.js, and more.

Technical Skills

Frontend: HTML5, CSS, JavaScript, TypeScript

Backend: MySQL, MongoDB, Node.js, Express.js

Other: Project Management, Client Relations, Problem Solving

Work Experience

Thresholds, Chicago

Young Adult Program (YAP) Residential Support Specialist

April 2023 – May 2024

- Assisted members with life issues and provided support during crises.
 - Documented interactions to ensure accurate communication with treatment teams.
 - Managed medication distribution and collaborated with CPD to maintain safety.
 - Maintained clean and safe living conditions and supported members' development.
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Hospitality Experience

Raisu and Kyoku Sushi · Ramen-San (Lettuce Entertain You) · Joe and the Juice · Tiny Hatt / Tiny Tapp / Tiny Tavern · Potbelly Sandwich Shop

Various Roles — 2013–2023

- Built a decade-long career in Chicago's hospitality industry, excelling in fast-paced, high-volume restaurants and customer-facing roles.
 - Assisted with flagship location openings, led staff onboarding and training, developed efficient workflows, and contributed to operational success across multiple venues.
 - Curated premium dining experiences, including Omakase presentations.
 - Honed strong communication, leadership, and problem-solving skills through both back-of-house and guest-facing responsibilities.
 - Known for being collaborative, detail-oriented, and delivering exceptional service under pressure.
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Education

Northwestern University, Chicago, IL

Full-Stack Web Development Bootcamp Certificate — Completed March 2025

Completed an intensive 6-month program focused on building full-stack web applications using JavaScript, React, Node.js, Express.js, MySQL, MongoDB, and more.

Truman College, Chicago, IL

Completed Coursework in General Studies — 2015

Took courses in general studies while working full-time.

Loyola University Chicago – Quinlan School of Business

Completed General Education & Introductory Business Coursework — 2013–2014

Awarded a merit-based scholarship and enrolled in the School of Business. Completed courses in general education and introductory business subjects before shifting focus to a professional career.

