

Paolo Sierra

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Career Overview

Dedicated professional with diverse experience across managerial and support roles. Skilled in fostering team collaboration, problem-solving, and delivering high-quality results. Adept at leveraging both technical and interpersonal skills to achieve organizational goals and drive continuous improvement.

Professional Goal

With a decade of experience in hospitality, I've built a career around adaptability, communication, and high-pressure problem solving—strengths I now bring to the tech industry as a junior web developer. My goal is to grow my technical skills, collaborate effectively with others, and contribute meaningfully to innovative projects and solutions.

I recently completed Northwestern University's Full-Stack Web Development Bootcamp, where I learned to build full-stack applications using HTML, CSS, JavaScript, React, Node.js, and more. What began as curiosity has turned into a passion: coding challenges me creatively and logically in ways that feel both rewarding and exciting.

Technical Skills

Frontend: HTML5, CSS, JavaScript, TypeScript

Backend: MySQL, MongoDB, Node.js, Express.js

Other: Project Management, Client Relations, Problem Solving

Work Experience

Thresholds, Chicago

Young Adult Program (YAP) Residential Support Specialist

April 2023 – May 2024

- Assisted members with life issues and provided support during crises
 - Documented interactions to ensure accurate communication with treatment teams
 - Managed medication distribution and collaborated with CPD to maintain safety
 - Maintained clean and safe living conditions and supported members' development
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Hospitality Career Summary

Over the past decade, I built a successful career in the hospitality industry, working across fast-paced, high-volume restaurants, bars, and customer-facing roles throughout Chicago. From managing the opening of flagship locations to curating premium dining experiences—including Omakase presentations—I consistently demonstrated strong leadership, adaptability, and a deep commitment to exceptional service. I led staff onboarding and training, developed efficient workflows, and contributed to the operational success of multiple locations, earning trust and responsibility wherever I worked.

My experience in hospitality has shaped me into a highly collaborative, detail-oriented professional with excellent communication and problem-solving skills. Whether managing back-of-house logistics or connecting with guests to create memorable experiences, I've always approached work with integrity, passion, and precision. These same values now fuel my transition into tech, where I bring dedication, creativity, and real-world experience to solving new challenges.

Notable Hospitality Experience

- Raisu and Kyoku Sushi, Chicago – Server (2022–2023)
 - Ramen-San (Lettuce Entertain You), Chicago – Server/Ninja (2019–2020)
 - Joe and the Juice, Chicago – Bar Manager (2017–2019)
 - Tiny Hatt / Tiny Tapp / Tiny Tavern, Chicago – Bartender / Server / Barback (2015–2017)
 - Potbelly Sandwich Shop, Chicago – Bike Delivery / Sandwich Maker (2013–2014)
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Additional Experience

Erie Neighborhood House, Chicago

Summer Camp Counselor — June 2011 – June 2013

- Supervised children aged 4–12 in structured educational and recreational activities
- Ensured safety and well-being during daily programs and off-site field trips
- Communicated effectively in Spanish with children and parents to foster an inclusive environment

Proyecto Asis, San Carlos, Costa Rica

Volunteer — August 2012

- Provided care for rescued native animals and assisted in their rehabilitation and release
- Built habitats for incoming wildlife and maintained existing enclosures
- Guided educational tours for visitors in both English and Spanish, promoting conservation awareness

Education

Northwestern University, Chicago

Full-Stack Web Development Bootcamp Certificate

November 2024 – May 2025

Truman College, Chicago

General Studies — September 2015

Additional Skills

Hardworking, positive attitude, bilingual (English/Spanish), effective communicator, eager learner, proactive leader.
