



August 23, 2019 [News](#) [Technology](#)

# HR Digital Transformation: New Platforms Launching this Fall

By: [The Division of People Strategy, Equity & Culture](#)

In 2017, the Division of Human Resources & Equity partnered with Enterprise Applications and Solutions Integration (EASI) and set about creating the [HR Technology Roadmap](#), a strategic plan designed to empower HR as a strategic partner within the institution. By modernizing our HR systems and launching new tools that create a more cohesive and efficient digital workplace, we can provide improved HR support to our community that is cost-efficient, modernized, and collaborative.

Three of the most significant pieces of the roadmap are launching this fall: a revamped HR & Equity website, the new HR Service Centre, and the Employee SuccessFactors talent management suite.

[Stay informed of platform launches](#)



## HR & Equity Website Refresh

We've heard your feedback: the Human Resources & Equity website is difficult to navigate, has too much content and needs mobile optimization – so we're redesigning it!

The updated website will introduce a simpler navigation menu and will act as your first step to accessing the new HR Service Centre. The remaining content on the updated website will primarily be public facing in nature and will promote the University as an Employer of Choice.

The launch of the new and improved HR & Equity website will take place in late Fall 2019.



## HR Service Centre

*A home for your HR needs*

The HR Service Centre is an online portal that consolidates all Human Resource services, support, and information under one digital roof. It will serve as a central entry point to all other digital HR platforms, and will simplify how faculty, staff and librarians access their HR and employment information through a customized knowledge base.

Employees will also be able to submit HR inquiries and some forms via the HR Service Centre, and will receive a ticket tracking their inquiry and resolution.

The HR Service Centre is launching as part of the Enterprise Service Centre – a consolidated hub where employees can submit both IT and HR inquiries. Once launched, your first stop for information and services about your employment at the University will be via the HR Service Centre instead of the HR & Equity website.

Stay tuned for the launch of the HR Service Centre in late Fall 2019!



**Employee SuccessFactors**  
*Tools for your career*

Employee SuccessFactors is the University’s new HR Talent Management suite. The new mobile friendly platform will house career tools to support the U of T community from hire to retire. There are three digital tools that employees can access through the platform: Learning Management, Performance & Goals, and Recruitment.

These tools will streamline the employee experience and replace several existing HR platforms:

| Existing HR Platform          | Replaced With                                | When?   |
|-------------------------------|--|---|
| ODLC Course Registration      | Employee SuccessFactors: Learning            | September 24, 2019                                  |
| Halogen (Performance & Goals) | Employee SuccessFactors: Performance & Goals | October 1, 2019 (Goals)<br>April 2020 (Performance) |
| Taleo                         | Employee SuccessFactors: Recruitment         | Spring 2020   |

**Learning Management:** a digital space where employees can access learning resources, register for training, and plan professional development.

**Performance & Goals:** an enhanced goal planning and performance management experience where employees can define and track progress against operational and strategic objectives.

**Recruitment:** a more efficient process for posting positions, accepting job applications, and collecting new hire information

All Employee SuccessFactors tools, and related training materials, can be accessed through the HR Service Centre.

## More Information

For more information about the HR Technology Roadmap and what’s launching this fall, contact [hrandequity@utoronto.ca](mailto:hrandequity@utoronto.ca) or [view the HR Technology Roadmap website](#).



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