

## Lab - Research Laptop Specifications

Laptops often use proprietary parts. To find information about the replacement parts, you may have to research the website of the laptop manufacturer.

Before you begin this lab, you need to know some information about the laptop.

Your instructor will provide you with the following information:

<b>Laptop Manufacturer:</b>	<i>Dell Inc.</i>
<b>Laptop Model Number:</b>	<i>G3 15 3579</i>
<b>Amount of RAM:</b>	<i>32 GB</i>
<b>Size of the Hard Drive:</b>	<i>1 TB 5400 TPM HDD</i>

Answer the following regarding your laptop model.

1. Use the Internet to locate the website for the laptop manufacturer. What is the URL for the website?

The URL of the Website is :<https://www.dell.com>

2. Locate the service section of the website and look for links that focus on your laptop. It is common for a website to allow you to search by the model number.

List the links you found specific to the laptop and include a brief description of the information in that link.

The Link of the specific laptop:

<https://www.dell.com/support/home/en-us/product-support/product/g-series-15-3579-laptop/overview>

What I found is: Popular Solutions, Getting Started, and Search Solutions additionally Topics that might interest the me/consumer about the product that used Recommendations and its Most Popular

3. Briefly describe any service notices you found on the website. A service notice example is a driver update, a hardware issue, or a recall notice for a laptop component.

The Dell INC. provides driver and firmware updates for the G3 15 3579 to fix bugs, improve performance, and maintain security. Service notices may also include BIOS updates and critical patches to prevent system crashes or hardware malfunctions and it also includes Automatic Updates and to find specific drivers and giving users to access other additional resources they would need to search and check for its compatibility.

Occasionally, Dell issues recall notices if a battery or hardware component has safety risks, but no major recalls were listed for this model at the time of checking.

4. Open forums may exist for your laptop. Use an Internet search engine to locate any open forums that focus on your laptop by typing in the name and model of the laptop. Briefly describe the websites (other than the manufacturer website) that you located.

Based off the given Laptop Model, I found some open forums or consumer feedbacks based on Reddit Posts. What I primarily found was about strangers or (Unknown Users) asking for suggestions, feedbacks and asking for help on what they should do when they met specific problems and I found other people as well that gives comments in which they are able to support each other. Because, they talk about the product issues and giving ideas about the Dell laptop (G3 15 3579).

### *Conclusion / Learning / Analysis :*

By researching through the Laptop Manufacturer during this Activity is that I learned how important it is to use the official manufacturer's website to find accurate information such as drivers, manuals, and service notices. Because they should know more about its products they produce other than the other manufacturers as they are the one who made it such that I discovered that Dell provides a dedicated support page where users can search by model number to access updates and troubleshooting resources. This also gives me an interest on the product as it consists of good specifications that I could use for my studies as well. Therefore, it made me realize that BIOS or driver updates, are crucial for keeping the laptop secure and running smoothly. Additionally, I found open forums such as Reddit in which users can post and give their experiences among a specific product anonymously and receive information and tip that are sometimes cannot be found on the official manufacturer website. Overall, this helped me to combine and gain knowledge from both open forum websites or community discussions and official resources in order for me to maintain and troubleshoot laptops/computers and possibly more.